

# Siteline Deck & Rail

## Two (2) Year Workmanship Warranty

### Warranty Coverage

Siteline Deck & Rail (“Contractor”) warrants that all labor and workmanship provided for the above-referenced project will be free from defects in workmanship for a period of **two (2) years** from the date of substantial completion.

This warranty covers defects that result from improper installation or workmanship performed by Siteline Deck & Rail under the original contract.

### What Is Covered

This workmanship warranty includes, but is not limited to:

- Structural installation of decks, railings, stairs, and related components
- Fastening, alignment, and assembly of materials installed by Contractor
- Labor required to repair or correct workmanship defects

If a valid claim is made within the warranty period, Siteline Deck & Rail will, at its discretion, repair or replace the defective workmanship at no cost to the client.

### What Is Not Covered

This warranty does **not** cover:

- Normal wear and tear
- Natural characteristics of materials (including wood checking, splitting, warping, fading, or color variation)
- Damage caused by misuse, neglect, lack of maintenance, accidents, alterations, or abuse
- Damage caused by weather events, ground movement, flooding, fire, or acts of God
- Materials supplied by the client or third parties
- Work performed or modified by others after project completion
- Manufacturer defects in materials (these are covered under the manufacturer’s warranty, if applicable)

### Determination of Warranty Coverage

All warranty claims are subject to inspection by Siteline Deck & Rail. Siteline Deck & Rail shall have the right to determine, in good faith, whether a claimed issue is the result of defective workmanship covered under this warranty or the result of excluded causes, including but not limited to material defects (see material/product warranty), normal wear

and tear, environmental conditions, misuse, lack of maintenance, or work performed by others. Sitrine Deck & Rail's determination shall be final for purposes of this warranty.

### **Client Responsibilities**

The client is responsible for:

- Proper care and routine maintenance of the structure
- Promptly notifying Sitrine Deck & Rail in writing of any suspected workmanship defects during the warranty period
- Providing reasonable access to the project site for inspection and repair

Failure to properly maintain the structure may void this warranty.

### **Warranty Claim Procedure**

To make a warranty claim, the client must:

1. Submit written notice describing the issue
2. Provide reasonable time for inspection
3. Allow Sitrine Deck & Rail the opportunity to repair the issue

### **Limitations**

This warranty is limited solely to the repair or replacement of defective workmanship. Sitrine Deck & Rail shall not be liable for incidental, consequential, or indirect damages.

This warranty is non-transferable unless otherwise agreed to in writing.

### **Governing Law**

This warranty shall be governed by the laws of the state or province in which the work was performed.