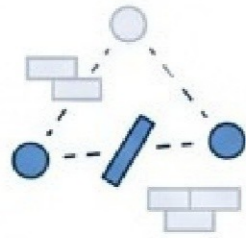


Business Communication Skills Training

Drive Team Excellence and Operational
Efficiency Through Strategic Interaction

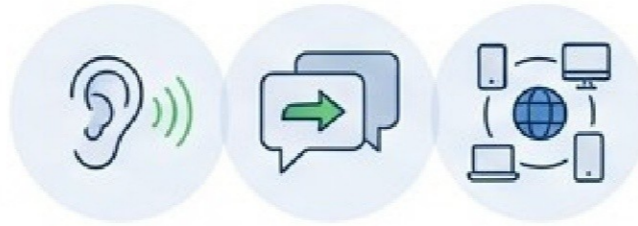


The Paradigm Shift in Corporate Interaction



Isolated Silos

Physical, psychological, and cultural barriers hinder workflow, leading to misunderstandings and operational friction.



Strategic Upskilling

Adoption of advanced strategies for active listening, clear expression, and digital communication tools across teams.



Synchronized Excellence

Seamless **collaboration**, **successful negotiation**, and robust business networks that drive operational efficiency.

Program Specifications



**8 - 16 Hours
Duration**



**Instructor-Led
Group Training**



**Virtual,
On-site, or
Off-site**

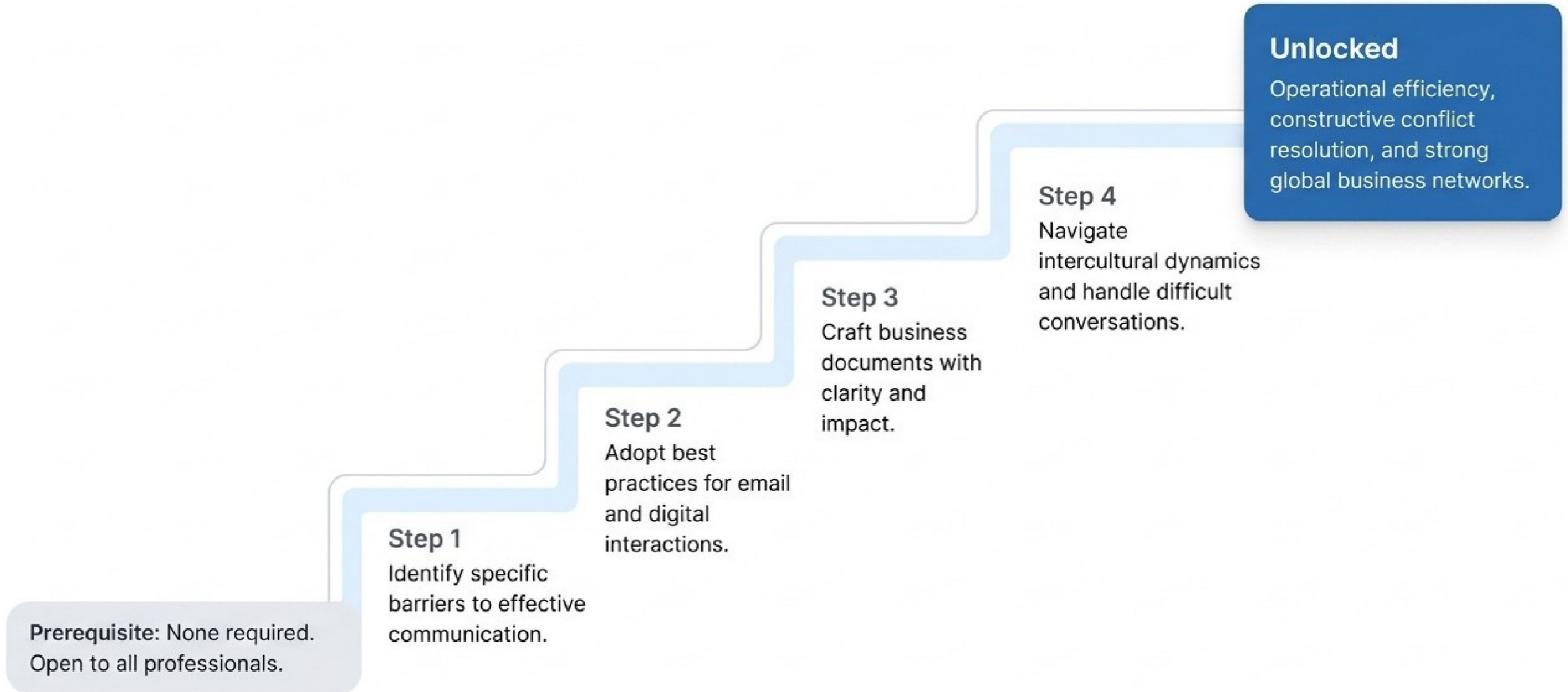


**10,000+
Trainers
Globally**



**Course
Completion
Certificate**

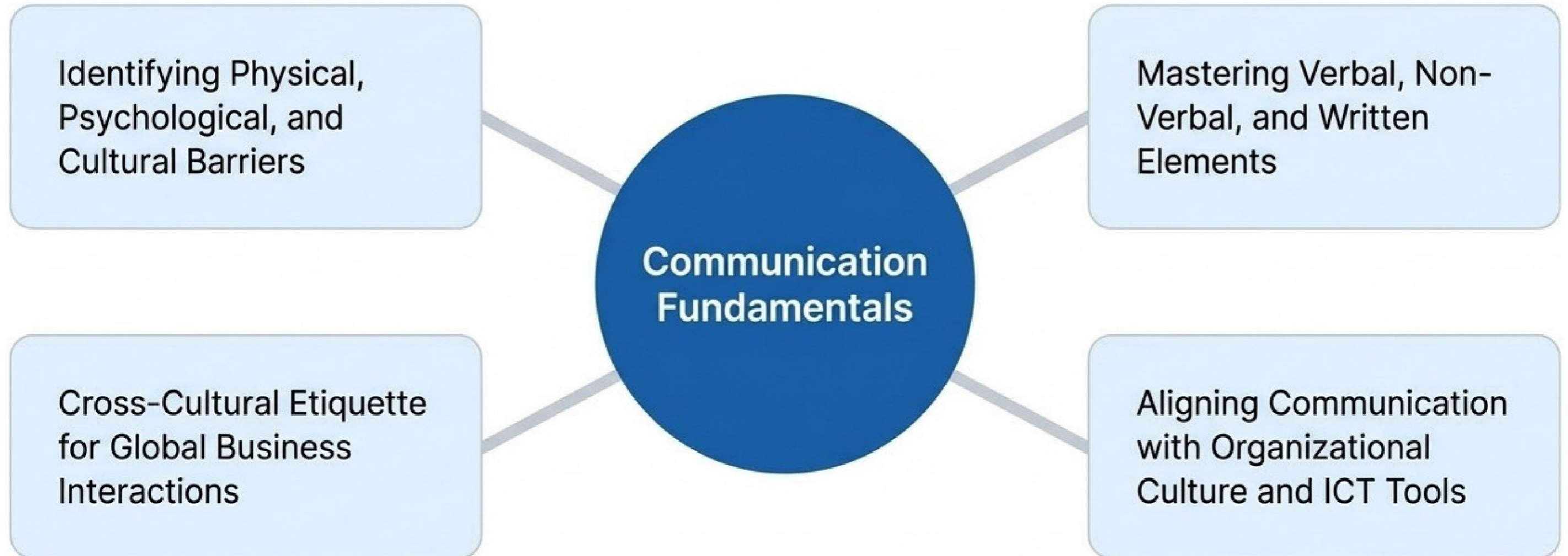
The Capability Activation Curve



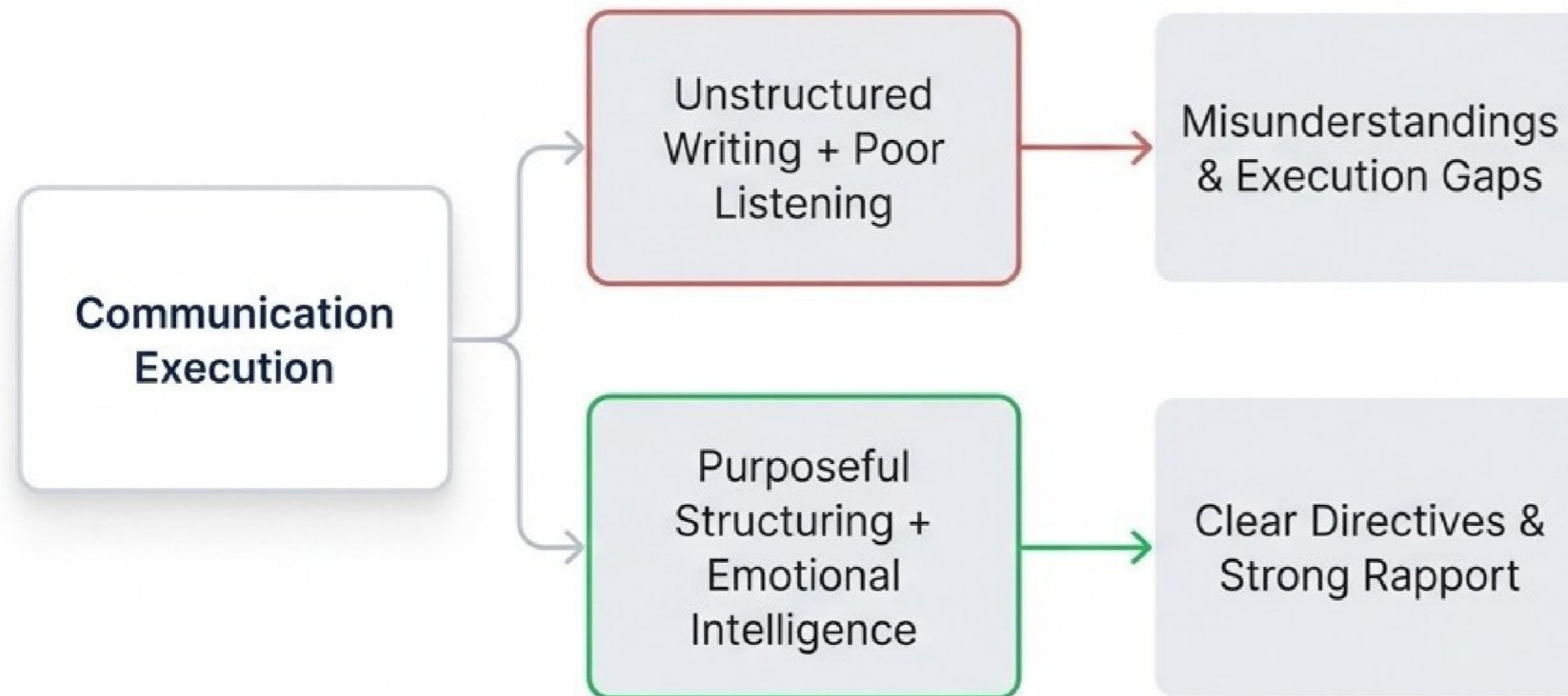
The Communication Framework



Phase 1: Foundations & Organizational Context



Phase 2: Execution & Interpersonal Mastery



Applied Methodologies

- ✓ Effective Business Writing & Persuasion
- ✓ Visual Aid Design Principles
- ✓ Active Listening & Feedback Techniques
- ✓ Productive Meetings & Impactful Presentations

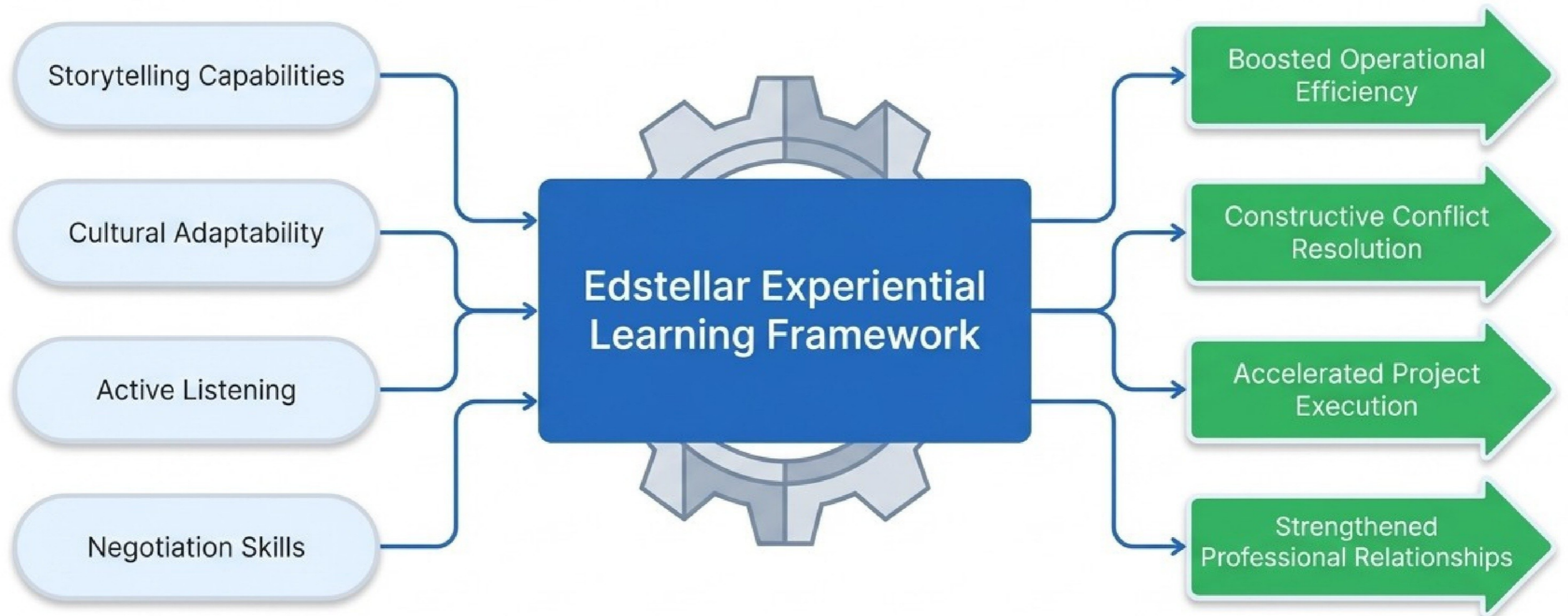
Phase 3: Transformation & Change Leadership



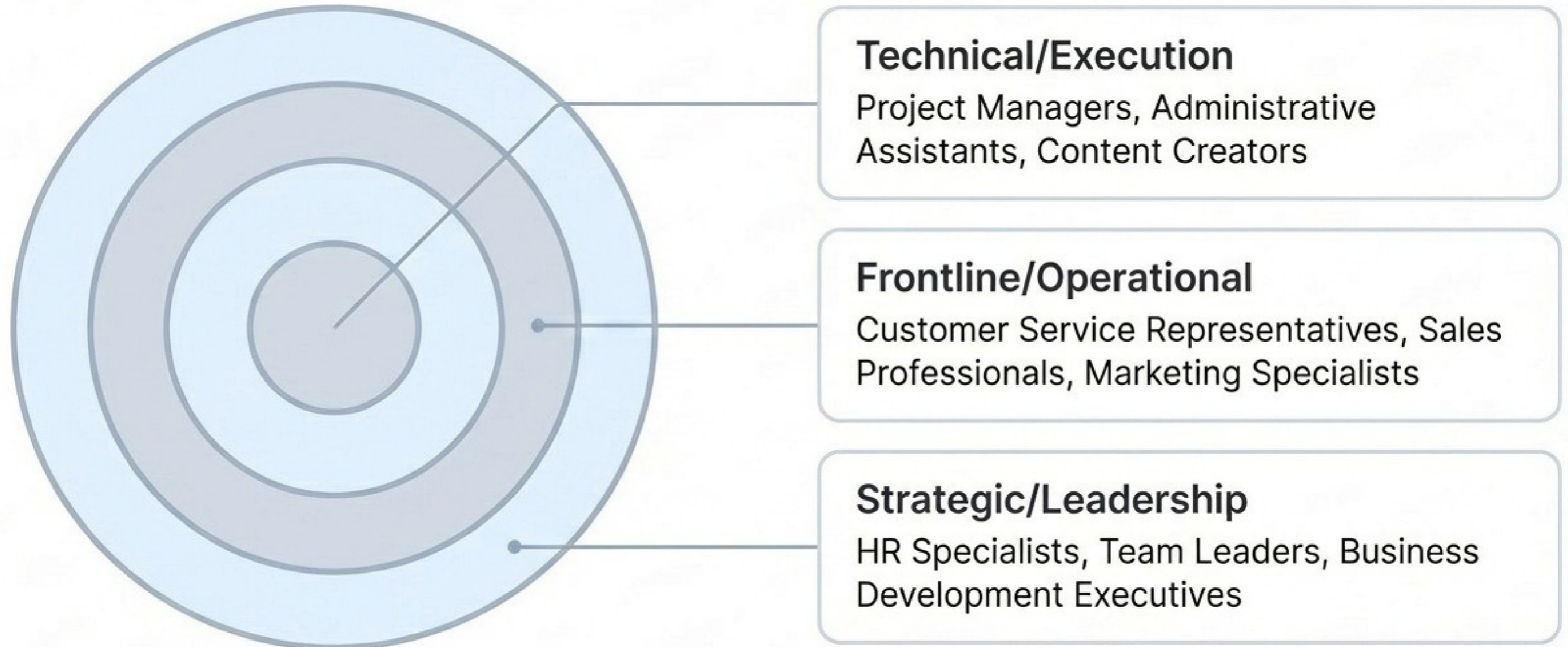
Skill Application Matrix

Core Competency	Primary Role Application	Expected Business Outcome
Barrier Identification	Project Management	Proactive challenge resolution and smoother workflows
Impactful Writing	Marketing & Communications	Clear, persuasive content that influences decisions
Digital Communication	Remote Teams & Customer Service	Enhanced engagement, collaboration, and minimal misunderstandings

The Value Creation Engine



Target Audience Alignment



Enterprise Delivery Architecture



Virtual Live Instructor-Led

- Uniform learning outcomes for global teams.
- Attend from anywhere without travel needs.
- Scale learning easily for large groups.



On-site Face to Face

- Tailor the environment to specific workplace needs.
- Improve team collaboration and knowledge sharing.
- Hands-on process demonstrations and direct interaction.



Off-site Face to Face

- Distraction-free environments enhance engagement.
- Improve team bonding through dedicated activities.
- Boost morale by showing commitment to development.

Proof of Impact

Edstellar's Behavioral training programs have made a remarkable difference in how our teams communicate, collaborate, and present themselves in the workplace. The sessions are highly practical, engaging, and tailored to real-world scenarios, helping employees build confidence, strengthen interpersonal skills, and demonstrate noticeably higher levels of professionalism across the organization.

Ritika Sharma

HR Business Partner

A Global Professional Services Company

Global Delivery Footprint

A light gray world map is centered in the background of the slide, showing the outlines of continents and major landmasses.

100+

Countries Reached

10+

Languages Available

(Including English, Español, 普通话,
Deutsch, Français, 日本語)

Empower Your Teams to Communicate Effectively



Build **lasting capabilities** that translate into **real performance gains**. Equip your workforce to articulate ideas clearly, negotiate successfully, and manage conflicts constructively.

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