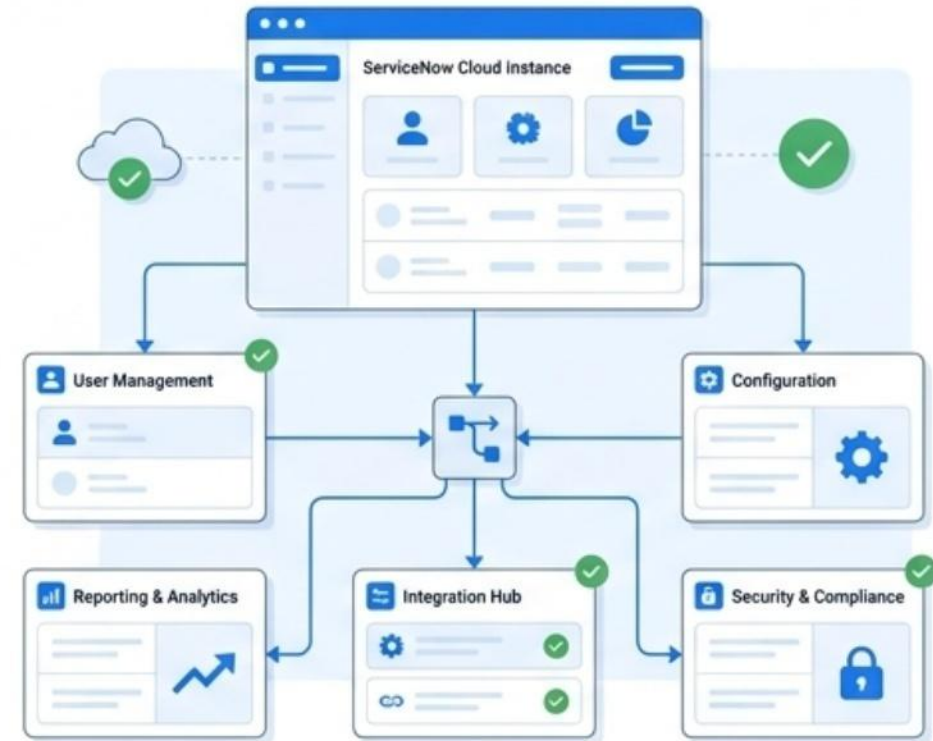


ServiceNow System Administrator Corporate Training Course

Equip professionals with the essential skills to manage, configure, and optimize ServiceNow instances efficiently.



The Evolution In IT Service Management



Disjointed technical support and manual reporting.



Harnessing the ServiceNow SaaS platform.



Streamlined workflows, automated solutions, and seamless service delivery.

The Architecture Of Platform Mastery



Duration

16 - 32 hrs



Delivery

**Instructor-led
Group Training**



Modality

**Virtual, On-site,
or Off-site**



Scale

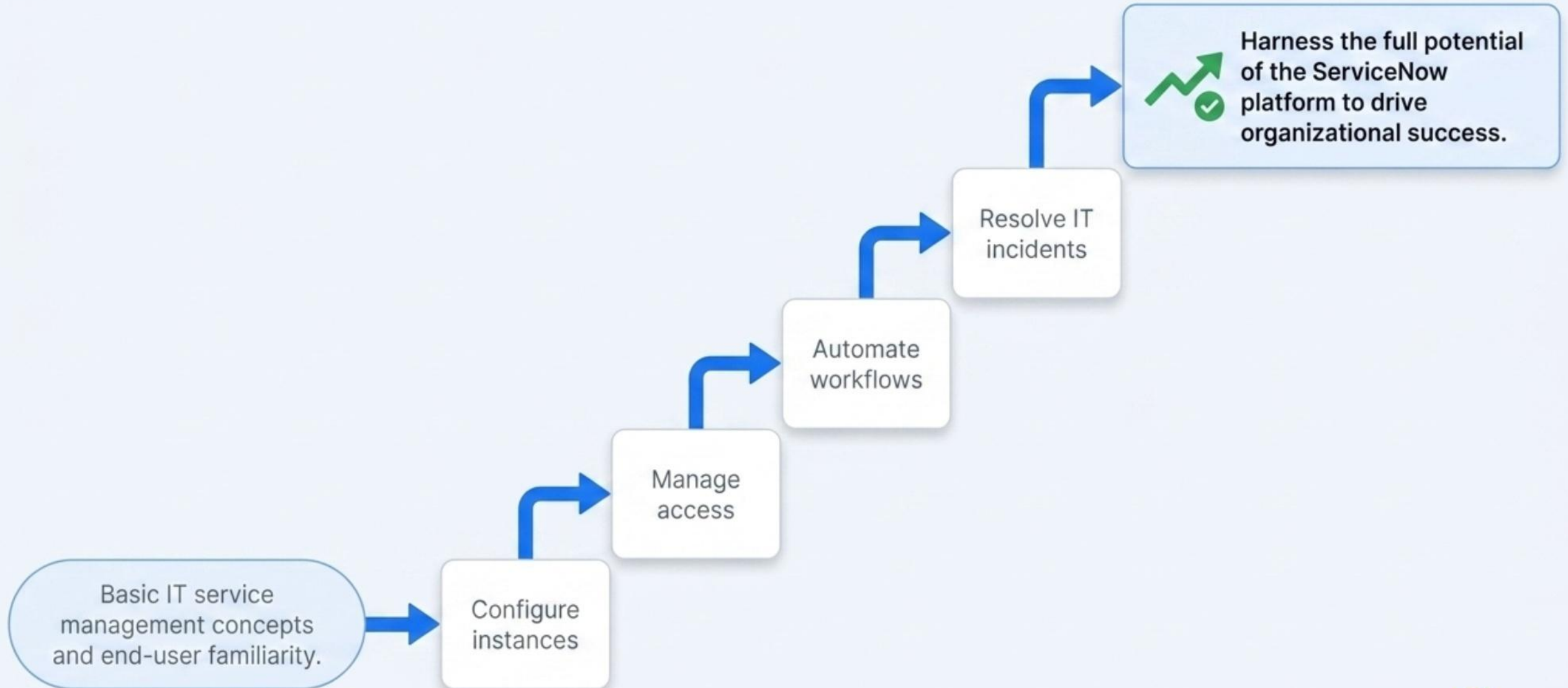
**10,000+
Trainers
globally**



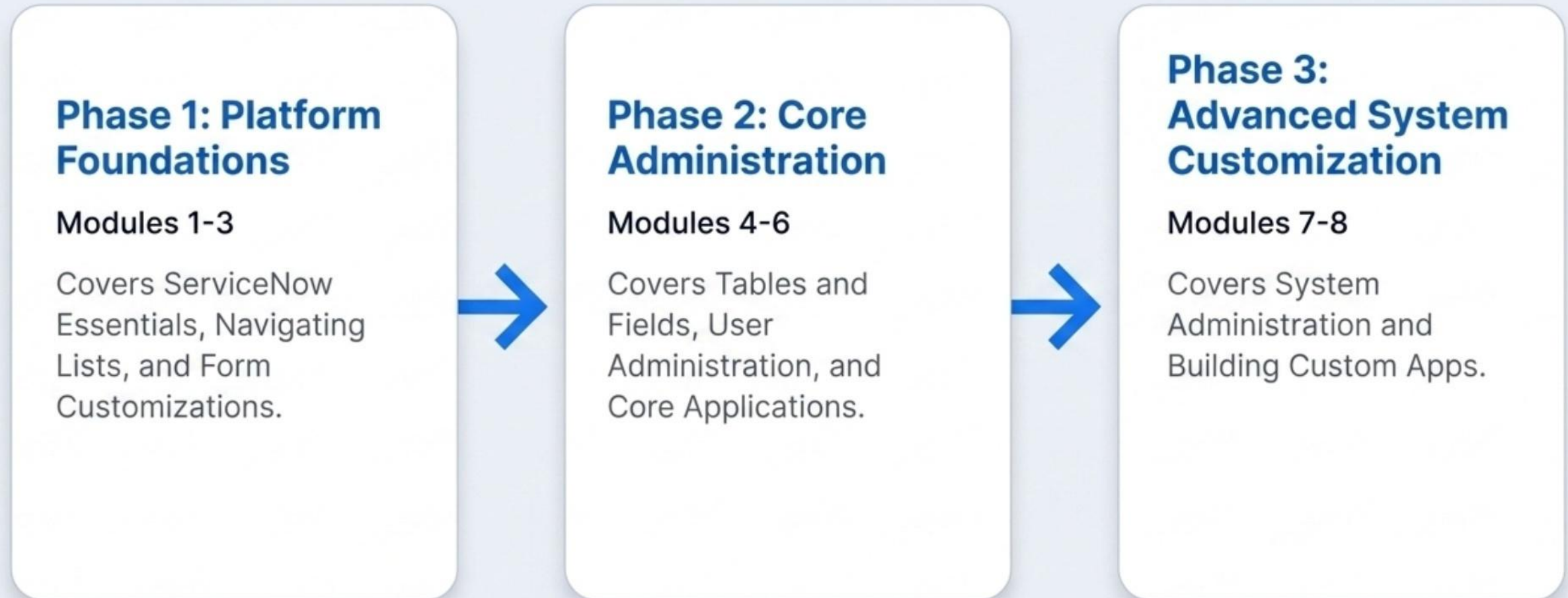
Credential

**Course
Completion
Certificate**

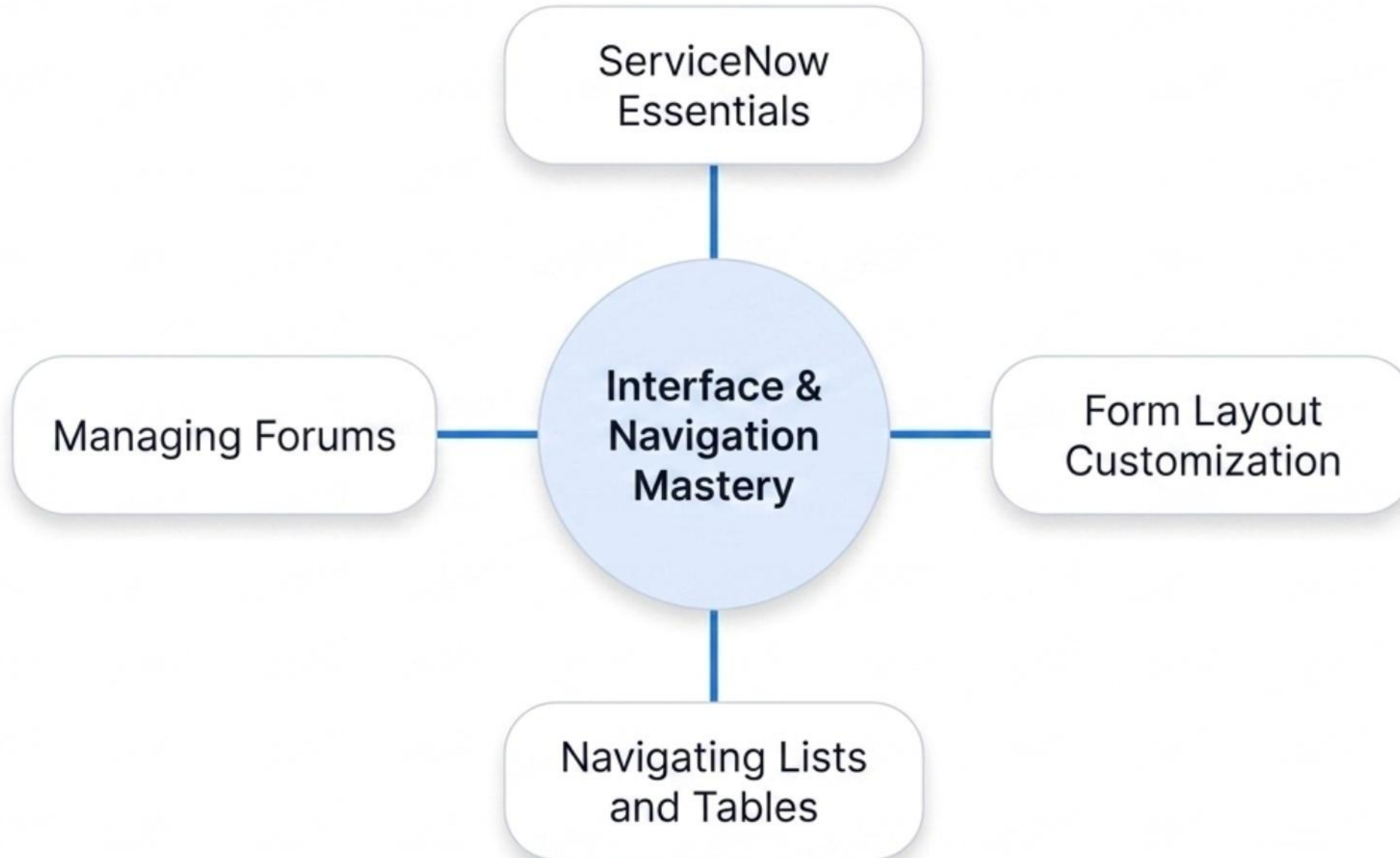
The Capability Activation Curve



The Knowledge Integration Engine

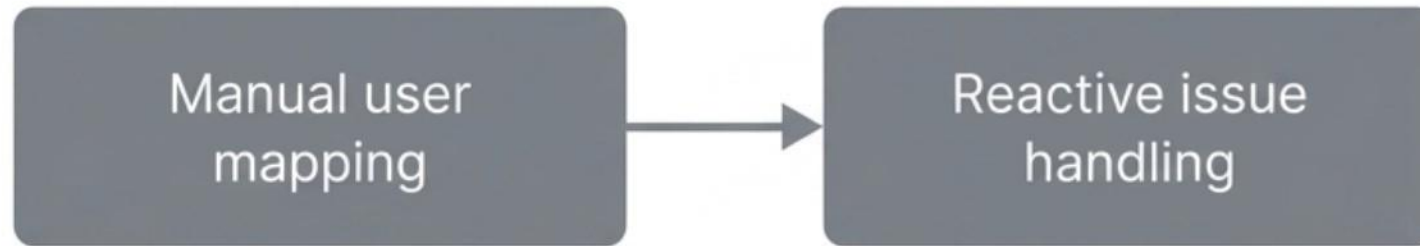


Phase 1 Platform Foundations

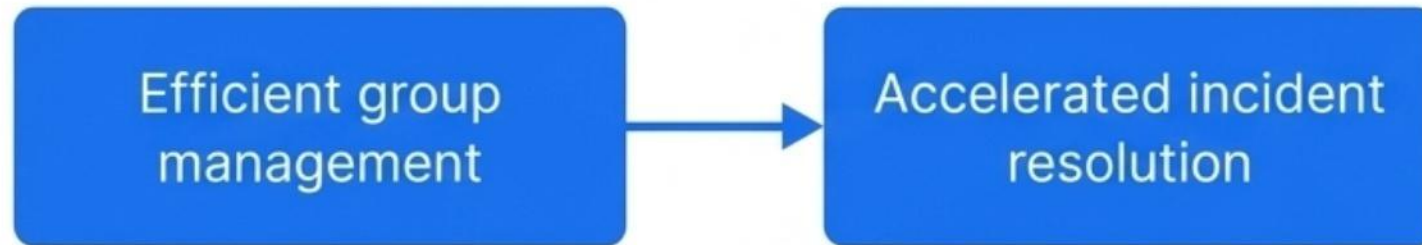


Phase 2 Core Administration

Traditional Method



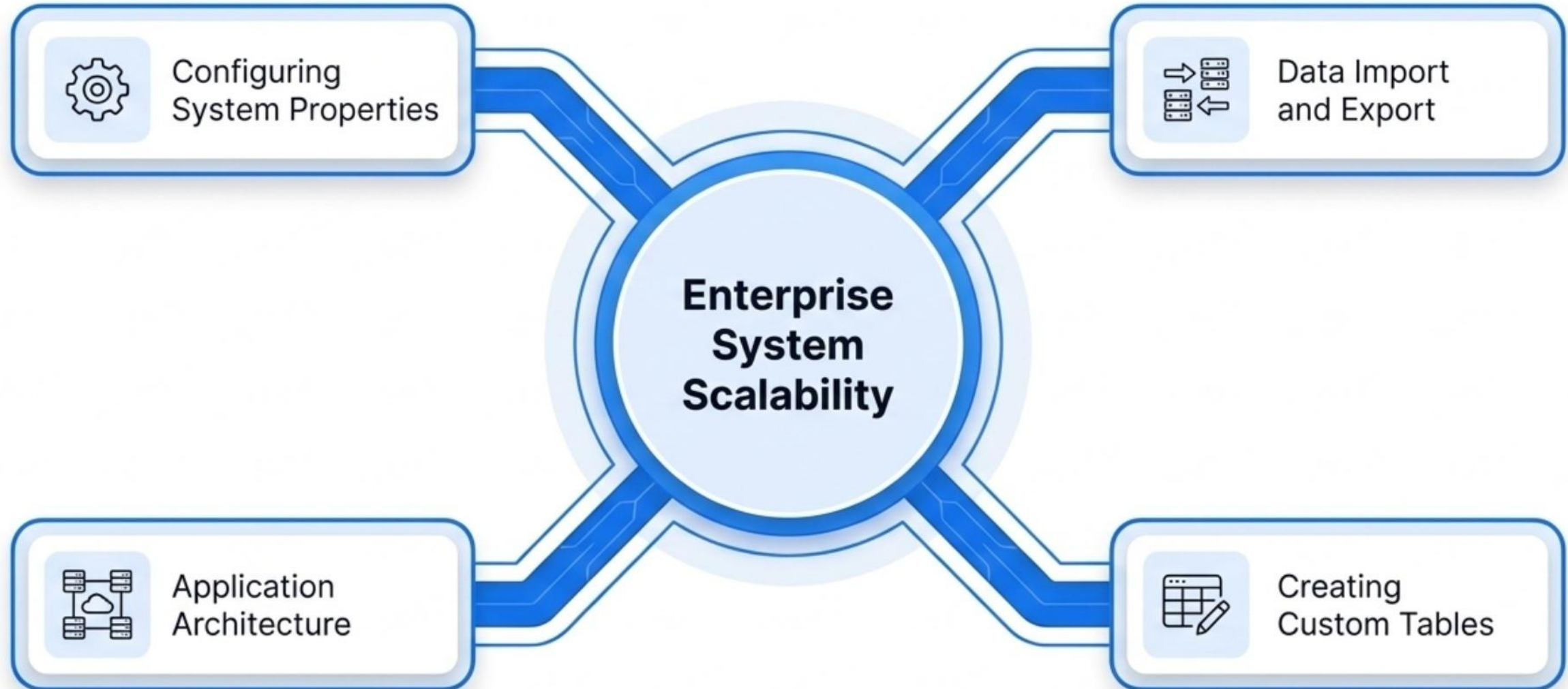
Course-enabled Method



Core Tools

-  Table Management
-  Field Configuration
-  User Profiles
-  Problem Records

Phase 3 Advanced System Customization



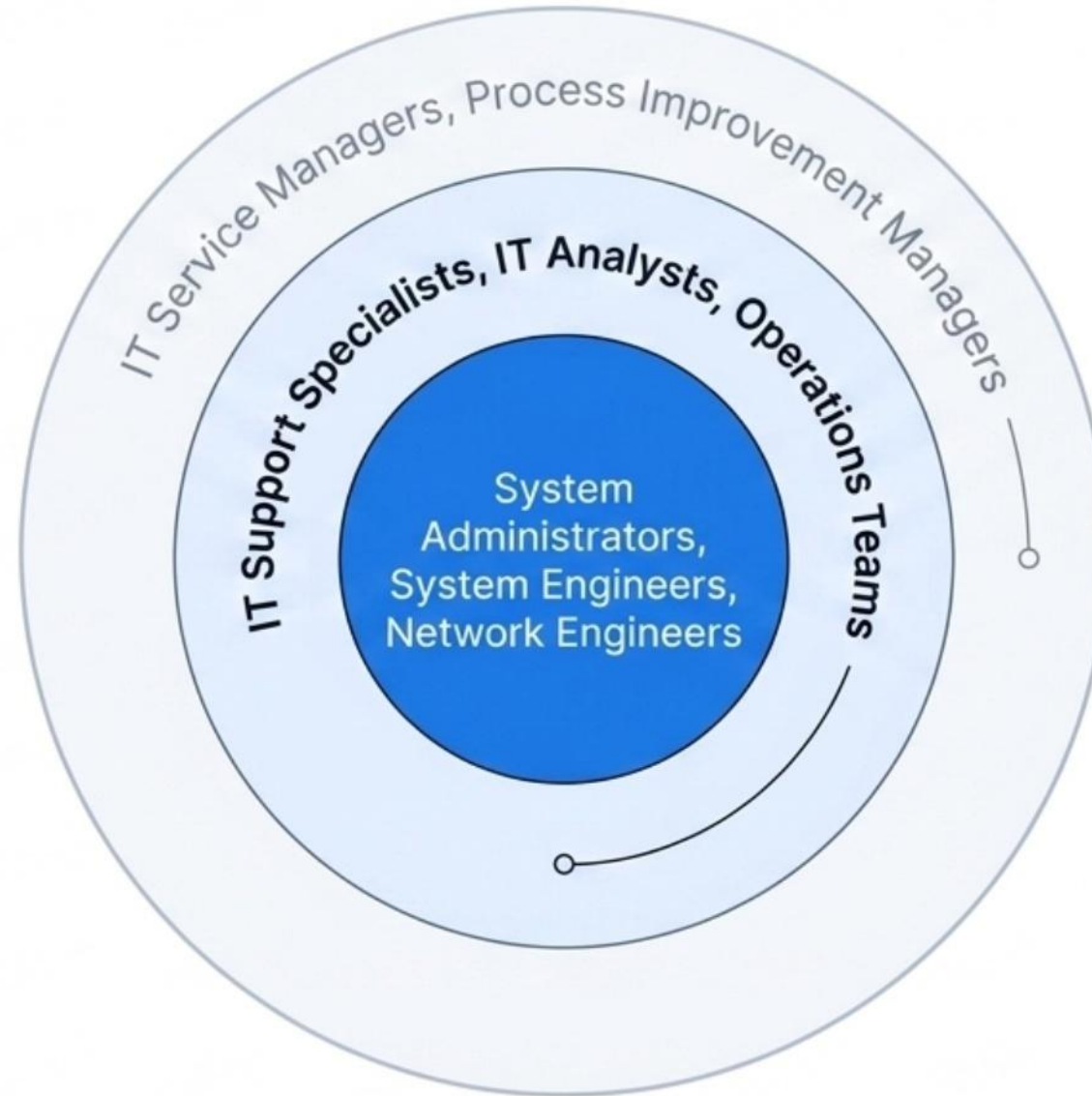
The Organizational Friction Diagnostic

Large Organization Challenges	SMB Challenges	Edstellar Unified Solutions
Non-centralized Training Administration	Lack of Training Infrastructure	Centralized Training Management Platform
Training in Multiple Geographies	Training in Multiple Geographies	Deliver In-person Training across 1000+ Locations
Over-reliance on Multiple Vendors	Budget Constraints	Reduce Training Admin Overhead by 25%, Reduce Cost by 15-30%

The Value Realization Pipeline



Target Audience Alignment



The Deployment Flexibility Matrix



Virtual Live Instructor-Led

- Attend training in own space
- Scale learning for large groups
- Interactive tools for engagement



On-site

- Workplace environment tailored to requirements
- Demonstration of processes for hands-on learning



Off-site

- Distraction-free environment
- Dedicated schedule improves learning effectiveness

Proof of Impact

“The ServiceNow System Administrator training exceeded my expectations in every way. As a Senior Software Engineer, I gained comprehensive knowledge of strategic frameworks that transformed my approach to technical mastery. practical and immediately applicable. My ability to architect solutions and solve complex problems has improved substantially. The instructor's expertise in hands-on exercises made complex concepts crystal clear and actionable.”

Markus Hawkins

Senior Software Engineer
Digital Innovation Platform

The Borderless Enablement Network



Training Available in
10 Languages



Delivery Capability
Across 100+ Countries

Secure Your Enterprise ServiceNow Advantage



Help your employees build lasting capabilities that translate into real performance gains. Prime your team to drive your business goals.

contact@edstellar.com |
edstellar.com