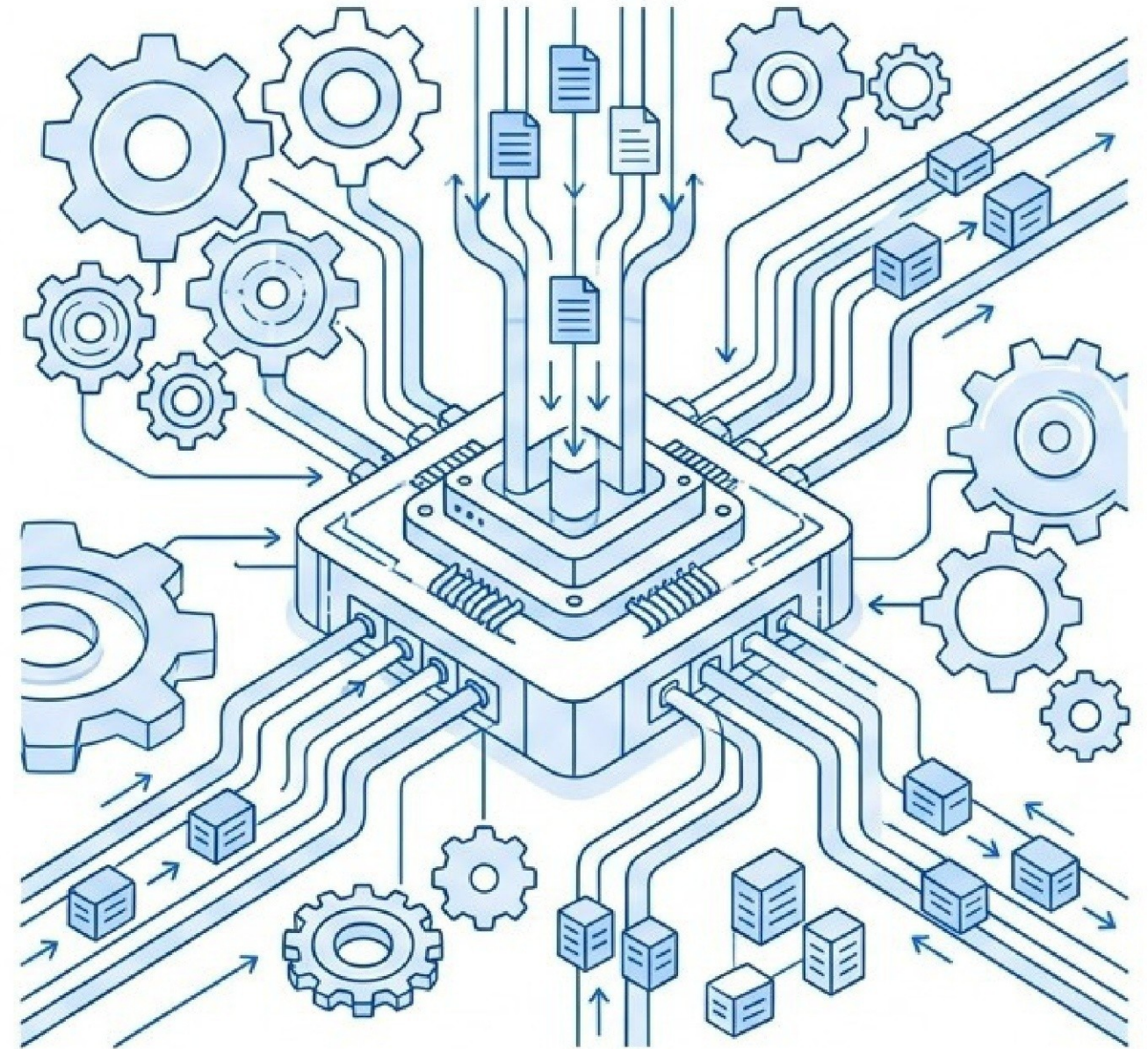
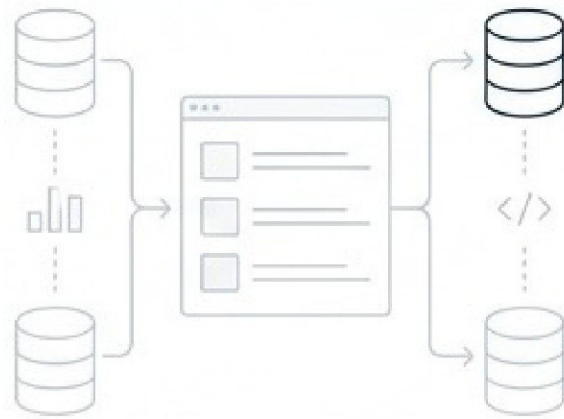


Corporate Microsoft Dynamics 365 Customer Engagement For Developers Training

Streamline Customer Interactions And Enhance Developer Capabilities Through Customization And Deployment.

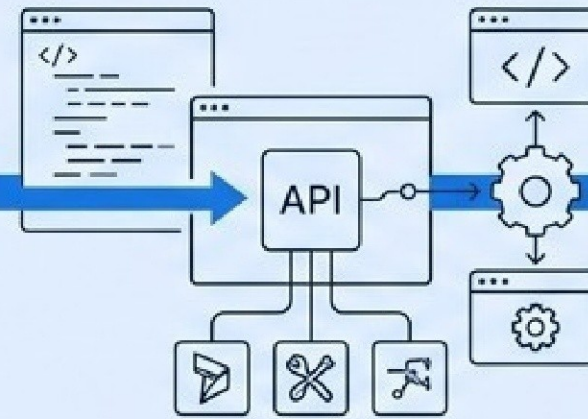


The Evolution Of Customer Engagement Architecture



Rigid CRM Frameworks

Relying on out-of-the-box features and isolated customer data.



Developer-Led Customization

Utilizing the Customer Engagement Tool Kit and Web API.



Elevated Business Intelligence

Seamless systems integration and tailored workflow enhancements.

Program Specifications And Modalities



24 - 32 Hrs
(Duration)



Instructor-Led
Group Training



Virtual, On-Site,
Or Off-Site

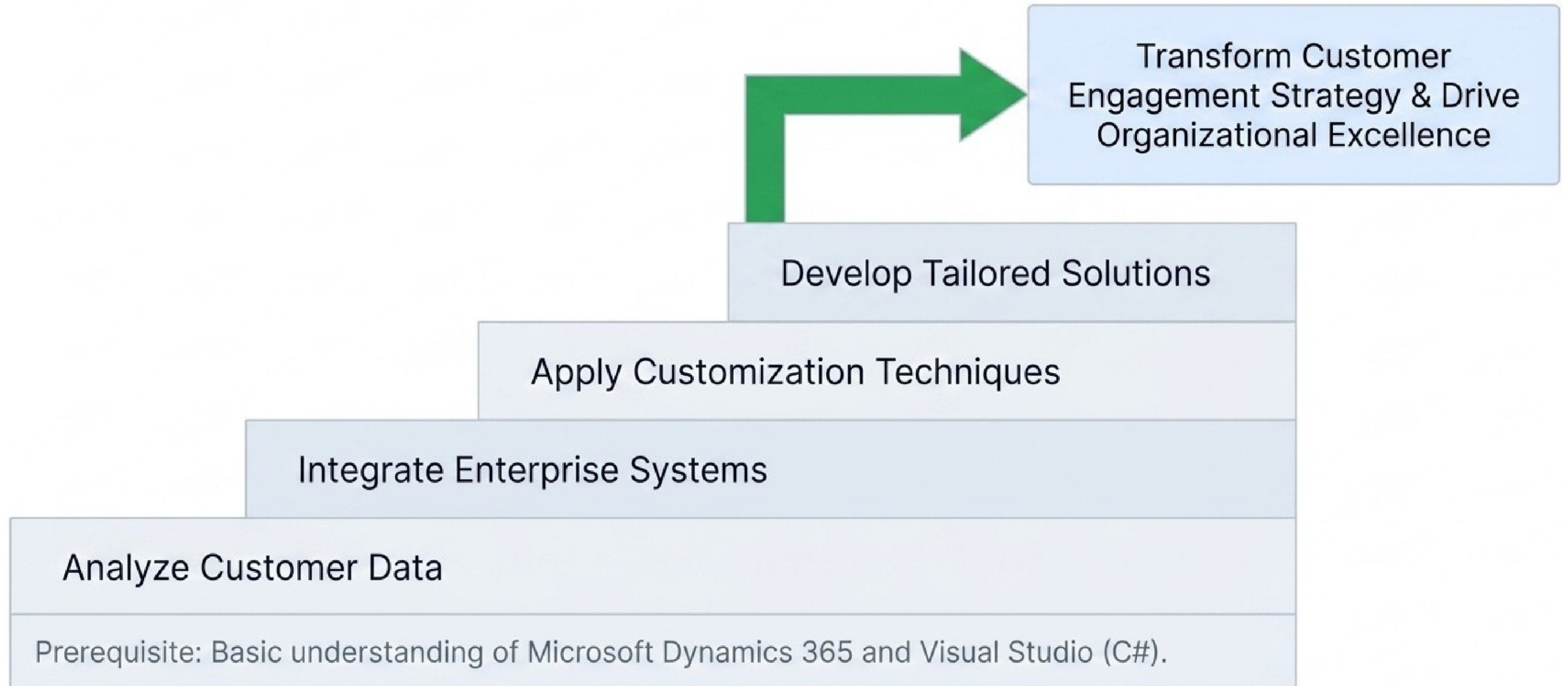


10,000+ Trainers
Globally



Course
Completion
Certificate

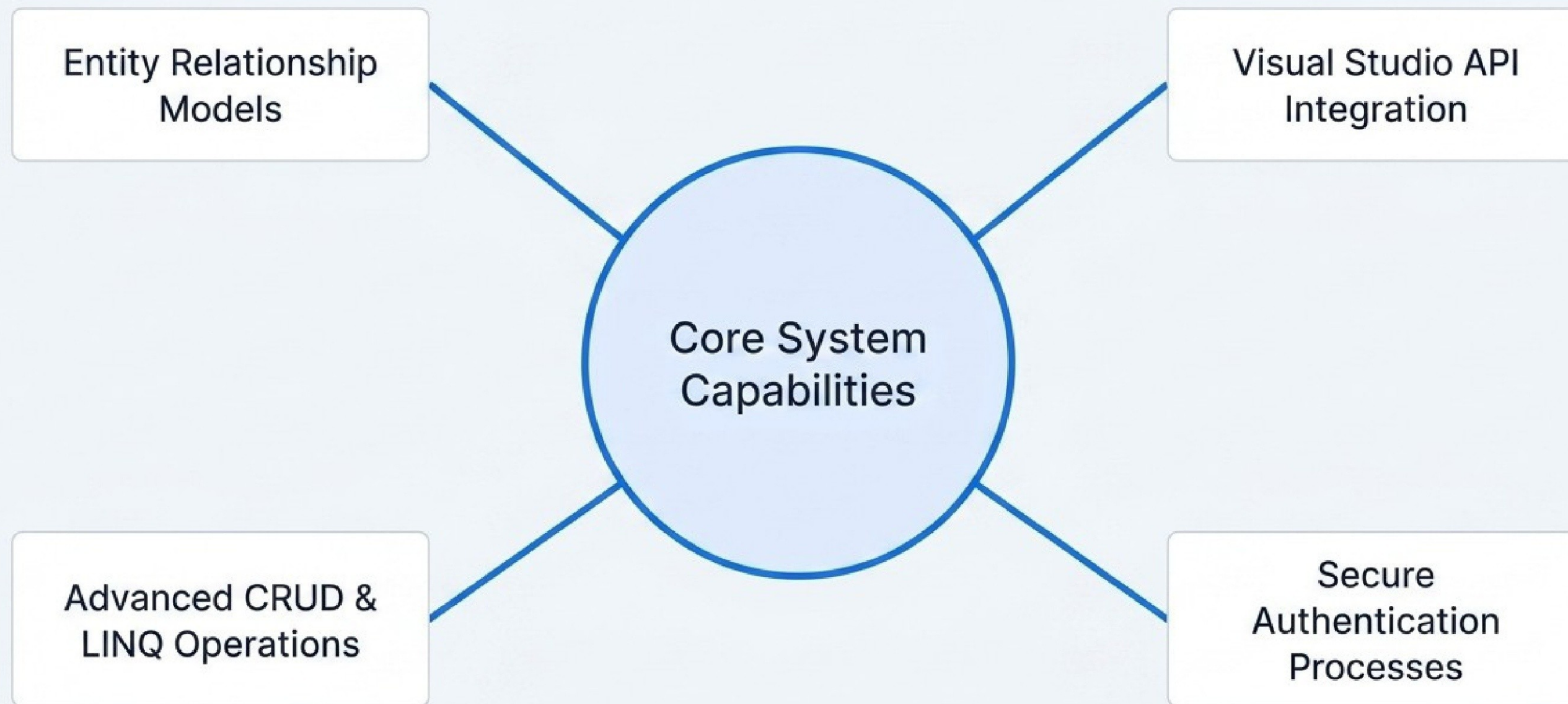
The Developer Upskilling Trajectory



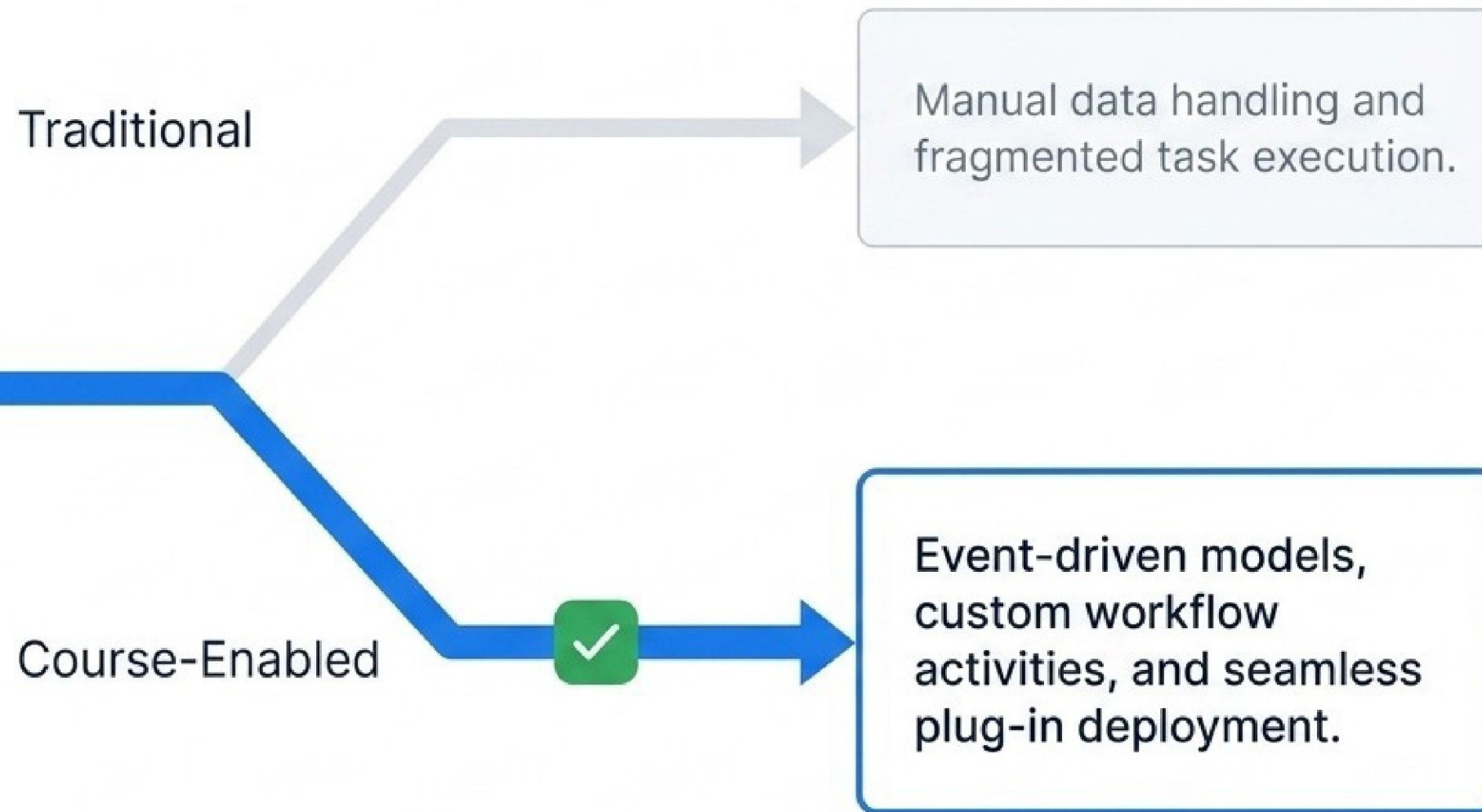
Phased Technical Skill Development



Phase 1: Foundational Architecture And API Integration



Phase 2: Automation And Client-Side Logic



Tools Mastered

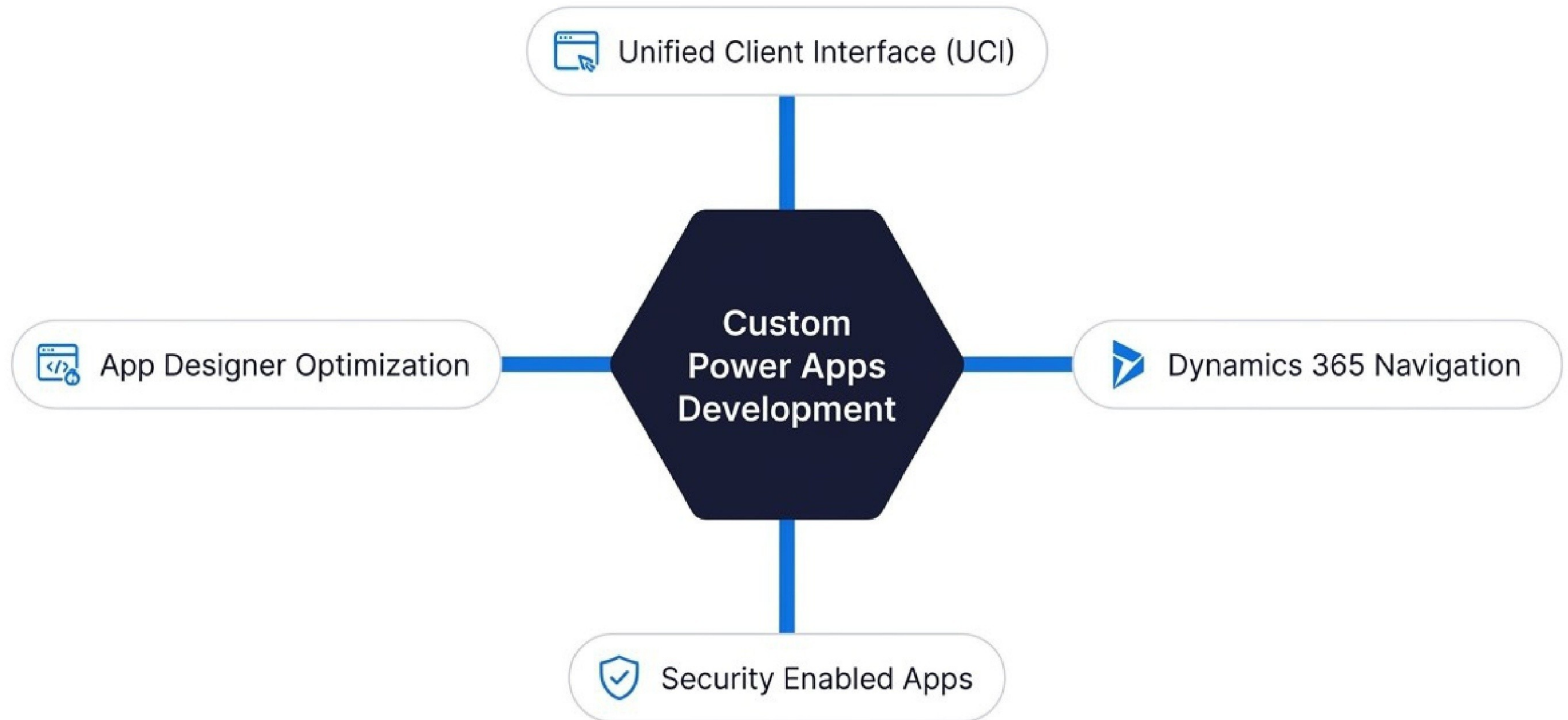
Plug-In Registration Tool

Plug-In Profiler

JavaScript Client-Side Code

OData REST Services

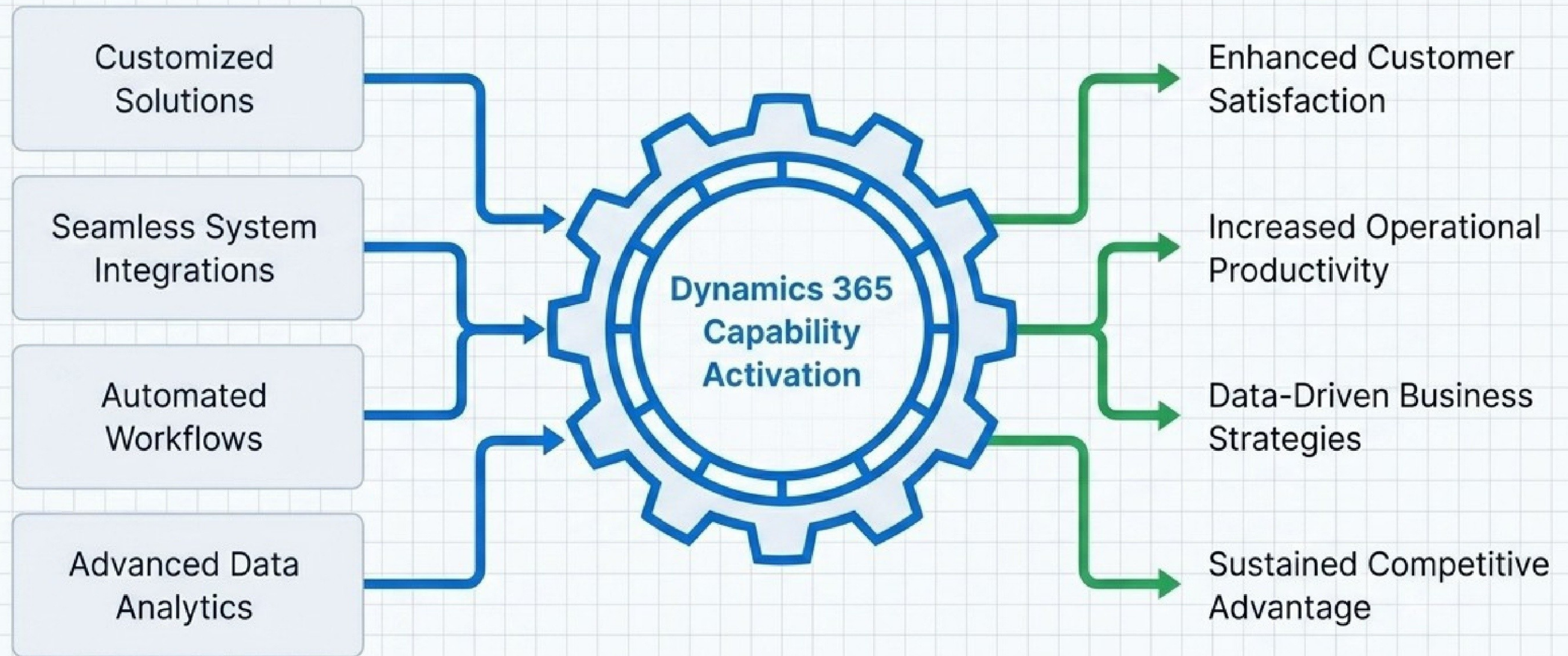
Phase 3: Enterprise Application Extension



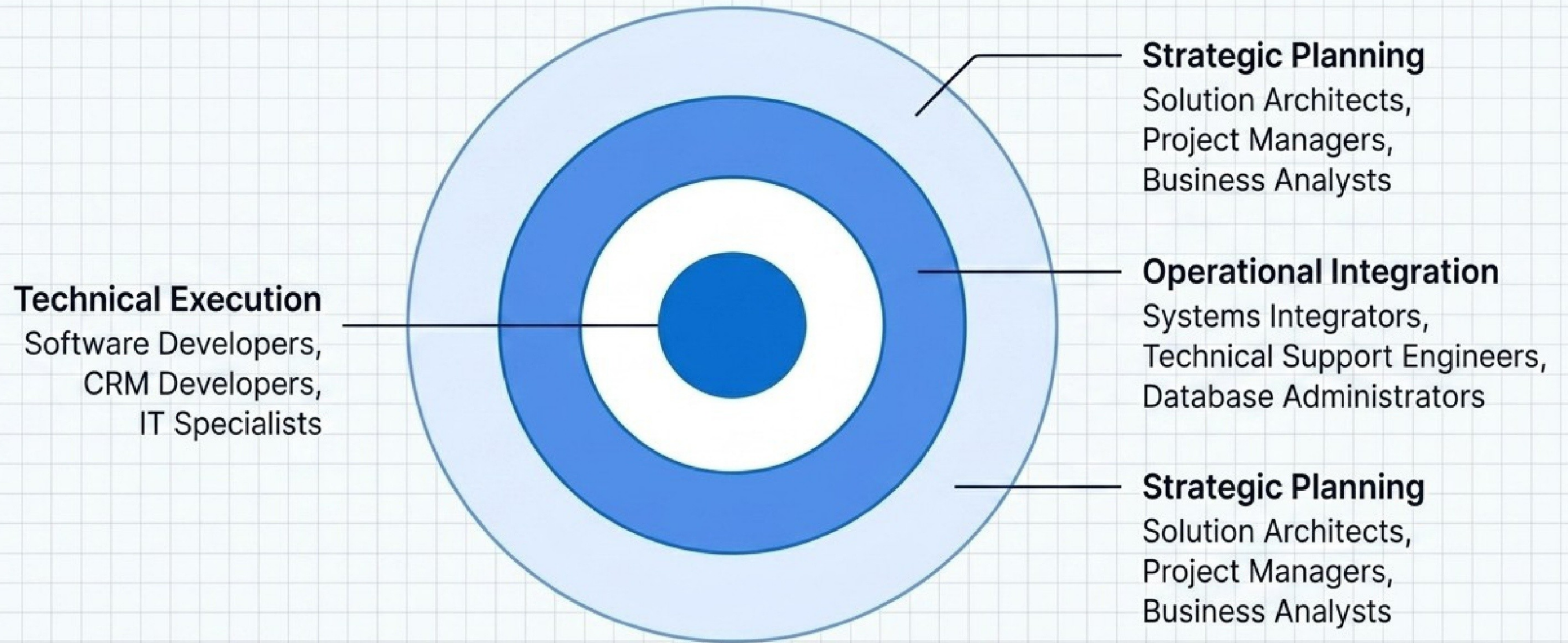
Capability Alignment By Role

Roles	Skills Gained	Business Impact
Software & CRM Developers	Customization Techniques & API Integration	Tailored Solutions For Client Needs.
IT Specialists & Systems Integrators	Systems Integration & Workflow Automation	Efficient Data Flow Across Platforms.
Data & Sales Operations Analysts	Customer Data Analysis & Analytics Tools	Informed Strategic Decision-Making.

From Technical Proficiency To Enterprise Value



Target Audience Alignment



Flexible Corporate Training Formats



Virtual Live Instructor-Led

- Scale learning across locations
- Maintain uniform learning outcomes
- Utilize interactive tools



On-Site

- High engagement face-to-face
- Tailored workplace environments
- Hands-on process demonstration



Off-Site

- Distraction-free focus
- Improved team bonding
- Boosted employee morale away from usual routines

Proof of Impact

“Help your employees build lasting capabilities that translate into real performance gains. This training boosts technical expertise and arms professionals with essential real-world abilities, driving organizational excellence and competitive advantage.”

Corporate Training Operations

Edstellar Platform Partner

Global L&D Excellence

Scale Training Across Borders



Delivery Capability Across
100+ Countries.



Facilitation In 10+ Languages
(Including English, Español, 普通话,
Deutsch, Français, 日本語).

Transform Your Customer Engagement Framework



**Empower your teams to
master Dynamics 365
customization and drive
competitive advantage.**