Kathy Nguyen

Product Design, UX/UI Design, Visual Design

kathy-nguyen.design | (720)-400-2417

info@kathy-nguyen.design

Toolkit

Design Tools

Sketch, Figma, Illustrator, Photoshop, After Effects, Premiere Pro, InDesign**,** Axure RP

Development

HTML, CSS/SASS, Zeplin, Webflow, Squarespace, Claude AI

Skills

Design

Prototyping, Wireframing, Storyboarding, Personas, Information Architecture, Branding and Identity, Motion Graphics, Accessibility, Design Systems

Research

Interviewing, Competitive Analysis, Usability testing, Contextual Inquiry, User Research

General

Agile, Jira, Excel

Education

University of Colorado - Boulder | B.S. Creative Technologies AUG 2016 - MAY 2020

Interests

Salsa Dancing, Watercolor Painting, Creative Writing

Experience

Charter Communications | Technician Tools

Product Designer - UI/UX JAN 2023-PRESENT

Lead the redesign for a new technician platform for over 18,000 technicians across the nation. Streamlined, consolidated, and improved the user experience of various internal tools. Coordinated with stakeholders, developers, and designers in order to deploy end products for field technicians.

Charter Communications | Agent Platforms

Product Designer - UI/UX FEB 2021-JAN 2023

Delivered a new inbound sales agent feature that generated $18 million in revenue. Responsible for the design and user experience of internal call agent tools.

CU Boulder | Strategic Relations

UX Designer MAR 2018-MAY 2020

Designed and user tested the development of 35 websites, from site-building on a Drupal platform, to redesigning vendor sites for brand integration, to full-blown custom site design.

Nibble | Project

Product Designer JAN 2020-MAY 2020

Designed, prototyped, and user tested a web application in tandem with a developer using Figma, Axure RP, and Javascript.

NCAR | Project

Designer MAR 2020-MAY 2020

Designed an infographic and complex scientific diagrams focused on climate change for digital and print publication.