FOLLOW ON SOCIAL FOR APP FEATURE UPDATES AND NEWS!

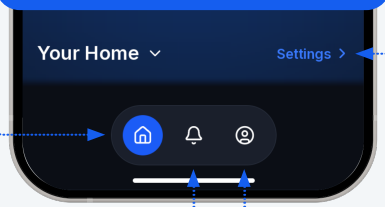
LEAKSECURE

SETTINGS GUIDE

YOU'VE COMPLETED YOUR ONBOARDING. NOW TAKE A MOMENT TO FAMILIARIZE YOURSELF WITH THE DEFAULT SETTINGS AND HOW TO TAILOR THEM TO YOUR NEEDS.

Your LeakSecure default settings are a good start, and some adjust automatically based on the number of occupants, number of bathrooms and size of your home, so make sure your account details are accurate. During setup, add any connected equipment, such as filtration systems, water softeners, humidifiers and automatic pool fillers, to avoid unnecessary notifications and shutoffs. Then stay involved early: watch how your home uses water and adjust the settings to match. You'll gain confidence, control and stronger protection against serious water damage. Working together, your protection keeps getting better.

NAVIGATION



Home

Your home screen. Choose your location here (if you have more than one) and see your devices at a glance.

Location Settings

Tap Settings to edit your location information, including your **preferred plumber** and **insurance provider**.

Notifications

Every notification from your device is listed here, from routine updates to critical alerts, including active and past alerts.

Profile

Your profile screen serves as your central hub, allowing you to manage your account details, adjust **Alert Settings**, create **Family / Sharing** options, and access **customer support**.

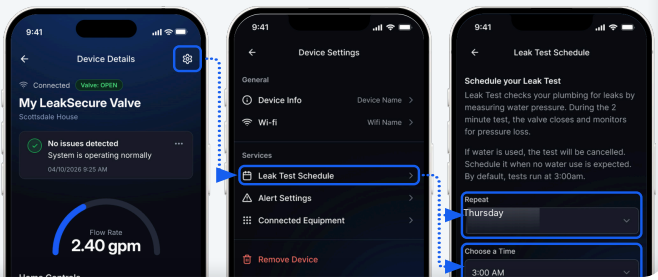
WHAT IS A LEAK TEST?

Leak Test is a scheduled test of your plumbing's water pressure (PSI). The valve is closed while the device measures for **pressure loss**. This is a key indicator of a leak or of water being in use.

Because water use during the test can look like a leak, the default Leak Test runs once a week, Thursday at 3:00 AM, when water is rarely in use. It takes two minutes. You can change the days and time.

COMMON REASONS FOR A FAILED LEAK TEST

- **Incidental water use**
- **Ice maker**
- **Automatic pool filler**
- **Water treatment & filter systems**
- **Humidifiers**
- **Actual leak**



NOTIFICATION SCREEN

A SUMMARY OF THE NOTIFICATION SCREEN, WHAT IT DISPLAYS, HOW TO FILTER BY ALERT TYPE AND VIEW DETAILS ABOUT INDIVIDUAL ALERTS.

Filter

Tap the filter icon to narrow the list, for example to a single location. Filters in use appear as chips under the heading.

Active

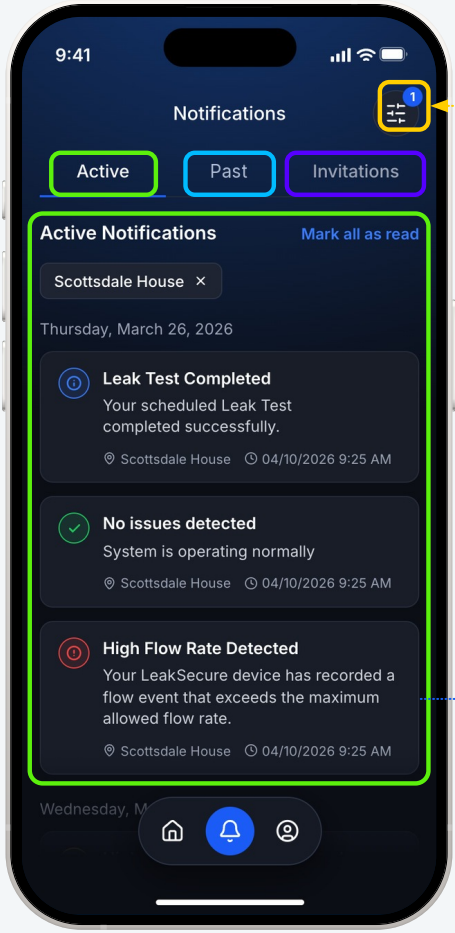
The Active tab lists your most recent alerts. Tap “Mark all as read” once you have seen them.

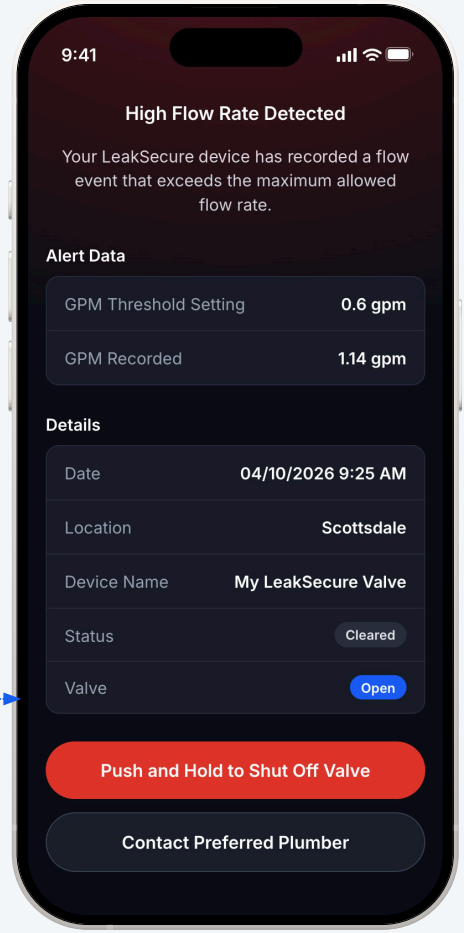
Past

A list of all previous alerts. Tap an alert in either list to view additional details.

Invitations

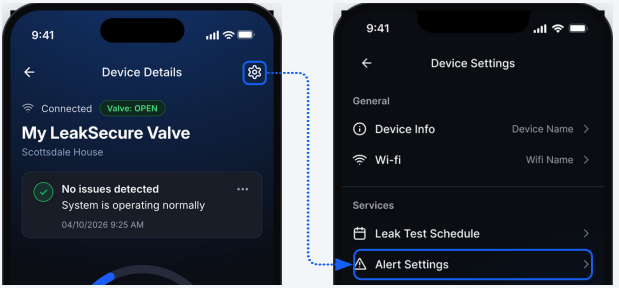
See the status of Family / Sharing invitations.





ALERT SETTINGS

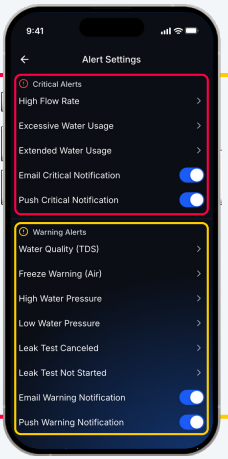
THE ALERT SETTINGS SCREEN IS WHERE YOU VIEW AND CUSTOMIZE EVERY ALERT YOUR LEAKSECURE DEVICE HAS.



THESE ALERTS ARE GROUPED IN 2 CATEGORIES:

CRITICAL ALERTS

Critical Alerts can shut off your water automatically when a setting threshold is exceeded. Automatic shutoff can be turned on or off for each alert.

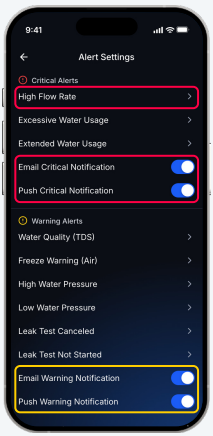


WARNING ALERTS

Warning Alerts notify you right away so you stay informed. They are generally less severe, so they do not shut off your water automatically.

Critical Alerts and Warning Alerts can be turned on or off independently. All alerts appear on the Notification Screen in real time and can also be sent as push and email notifications.

EACH ALERT HAS MULTIPLE LEVELS OF CONFIGURATION:



Out of the box, 'High Flow Rate' is the only Critical Alert with Automatic Shutoff enabled. The time delay is set to zero.

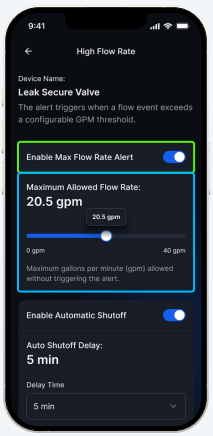
Enable or disable email and push notifications for each category.

Enable or disable each alert individually.

Set the threshold for each alert to trigger.

Enable or disable automatic shutoff for each Critical Alert.

Automatic shutoff has a time delay setting, giving you time to react before the water shuts off.



See the visual guides in the 'Shutoff Parameters' section on the back page.

SHUTOFF PARAMETERS

CUSTOMIZING YOUR SHUTOFF PARAMETERS

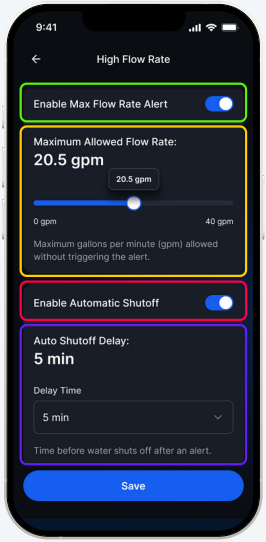
Having your water shut off without warning can be surprising. Take a few minutes to review these settings so the device protects your home without unwanted shutoffs.

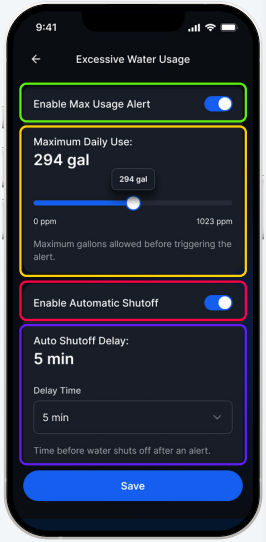
Understanding these settings helps you avoid false alarms while staying protected.

Review each shutoff setting and adjust it to fit your home. Email control@leaksecure.com anytime with questions.

'High Flow Rate' has shutoff enabled by default.
It's your choice whether to enable shutoff for the other two Critical Alerts or leave them at their default setting.

Only 'Critical Alerts' have automatic shutoff capability.
However, you can close the valve and shut off your water from the LeakSecure app anytime.





Enable/Disable Alert
Toggle to enable or disable the Critical Alert entirely.

Adjust Settings
Customize the threshold that triggers an alert based on your home's unique needs.

Enable/Disable Shutoff
Toggle to turn automatic shutoff on or off for this Critical Alert.

Set Preferred Time Delay
Choose how long the device waits before shutting off your water after the Critical Alert is triggered.

