

**TERMS & CONDITIONS OF PROPOSAL - MVHR****Outline Specification**

The system will be designed to satisfy the requirements of Part F of the current Building Regulations for England and Wales under the System 4 approach. Flow rates are based on dwelling design air permeability of less than  $5\text{m}^3/(\text{h.m}^2)$  @ 50pa.

**Costs**

1. Free carriage is offered in this quotation unless stated otherwise, if the supply only option is taken a maximum of 2 deliveries has been quoted for.
2. CAD designs are charged at £300 + VAT. This is a deposit and refundable upon placement of a full system order for this project (exception to this listed in point 3 below).
3. If hand drawings are received which have to be scaled and the building layout drawn by Service Vent Ltd, these are charged at £400 + VAT and are non-refundable.
4. Returns unless products are faulty are generally not accepted for ducting and accessories. Units will be subject to a 40% restocking charge. Goods must be in a resalable condition (i.e. as new) with undamaged packaging.
5. If supply only option is taken, commissioning and balancing will be charged separately.
6. Warranty of materials is passed on by the unit manufacturer (from the delivery date of the materials). These vary and details are available upon request.

**Assumptions**

1. Costs for supply only have been offered in the price.
2. The quotation is subject to acceptance of proposed drawings (once prepared).
3. Service Vent cannot guarantee system compliance if alternative design is used, or installation is provided by others.
4. The design assumes that the voids are sufficient to accommodate the unit & ducting.
5. It is the customer's responsibility to ensure that the unit is accessible for annual servicing.
6. Ductwork insulation has been included for the external duct runs to atmosphere only unless stated otherwise.
7. Please note, MVHR systems recover heat/cooling from existing property air. The MVHR systems do not generate these and therefore cannot be used as a heating or cooling system.
8. Any damaged items/shortages or other issues with products for supply only orders should be reported in writing to Service Vent Ltd within 5 days of delivery. Any issues reported outside this timeframe cannot be investigated.

**Exclusions**

1. Installation.
2. Pre-insulated ducting for the internal supply and extract duct runs. A separate price for pre-insulated ducting may be listed should the ducting be installed in a cold, un-insulated void.
3. The provision of fire stopping has not been included unless stated otherwise in the quotation. Proposals should be referred to the Building Control/Fire Officer for confirmation.
4. Purge ventilation has been excluded, unless stated in the assumptions above.