

TERMS & CONDITIONS OF PROPOSAL - MVHR**Outline Specification**

The system will be designed to satisfy the requirements of Part F of the current Building Regulations for England and Wales under the System 4 approach.

Costs

1. Free carriage is offered in this quotation unless stated otherwise, if the supply only option is taken a maximum of 2 deliveries has been quoted for.
2. CAD designs are charged at £300 + VAT for single dwellings. Multiple property design deposits will be charged more and will be confirmed prior to ordering. CAD deposits are refundable upon placement of a full system order for this project (exception to this listed in point 3 below).
3. If hand drawings are received which have to be scaled and the building layout drawn by Service Vent Ltd, these are charged at £400 + VAT (for single dwellings) and are non-refundable.
4. Pre-start site visits (if required) are charged at £385 + VAT. This is a deposit and refundable upon placement of a full Supply & Installation order for this project.
5. Returns unless products are faulty are generally not accepted for ducting and accessories. Units will be subject to a 40% restocking charge. Goods must be in a resalable condition (i.e. as new) with undamaged packaging.
6. Project to be invoiced as follows: First Fix (Materials 50%, Labour 70%) Second Fix (Materials 50%, Labour 20%) Commissioning (Labour 10%), should the unit be installed at First Fix, materials will be invoiced at 100%. Please note this will be on a pro-forma basis unless a credit account is opened.
7. Variations will be charged at a rate of £385 + VAT per man per day based on an 8 hour day.
8. If supply only option is taken, commissioning and balancing will be charged separately.
9. Price assumes site can accept delivery of materials on Service Vent's behalf, prior to our attendance.
10. Warranty of materials is passed on by the unit manufacturer (from the delivery date of the materials). These vary and details are available upon request.
11. Order cancellation, if an order is placed and subsequently cancelled before the start date, administration costs will be applicable.

Assumptions

1. Costs for supply, installation, balancing and commissioning have been offered in the price.
2. Service Vent reserves the right to sub-contract part or all of the installation labour requirements of the project.
3. Installation price is based upon all systems being ready to first fix consecutively.
4. Installation, to be unobstructed by building constraints or other services i.e. installation required prior to plumbing & electrical services.
5. The quotation is subject to acceptance of proposed drawings (once prepared).
6. Service Vent cannot guarantee system compliance if alternative design is used, or installation is provided by others.
7. It is the customer's responsibility to ensure that the unit is accessible for annual servicing.
8. Installation price is based upon a maximum of 3 visits; first fix, second fix and commissioning.
9. We have assumed a standard ceiling height of 2.4m. If the ceiling height exceeds this resulting in the requirement of podiums, additional charges will be applicable.
10. Ductwork insulation has been included for the external duct runs to atmosphere only.
11. If customer requires a demonstration for the MVHR unit, we can complete FOC if at the same time as commissioning. If a separate visit is required, this will be chargeable.
12. Prices based on the project being a new build property, unless specifically stated to us in writing. Refurbishment projects or already built properties will incur additional charges.
13. Please note, MVHR systems recover heat/cooling from existing property air. The MVHR systems do not generate these and therefore cannot be used as a heating or cooling system.
14. Any damaged items/shortages or other issues with products for supply only orders should be reported in writing to Service Vent Ltd within 5 days of delivery. Any issues reported outside this timeframe cannot be investigated.
15. Any retention deducted is to be released upon completion of Service Vent Ltd works. Service Vent's retention release cannot be associated with any other works or linked to the main/or any other construction contracts.
16. Service Vent Ltd under no circumstances accept paid on paid clauses for any contract works or retention release.

Exclusions

1. Installation of external terminations.
2. Pre-insulated ducting for the internal supply and extract duct runs has not been included unless stated otherwise on the quotation. A separate price for pre-insulated ducting may listed should the ducting be installed in a cold, un-insulated void.
3. The provision of fire stopping has not been included unless stated otherwise on the quotation. Proposals should be referred to the Building Control/Fire Officer for confirmation.
4. Parking charges if applicable for site will be added to the installation cost.
5. Purge ventilation has been excluded, unless stated in the assumptions above.
6. Builders work, including cutting holes for ductwork and terminations through internal & external masonry, timberwork and any boxing in of ductwork. Any waiting time due to non-completion will be charged on a day rate basis at £385 + VAT per man per day based on an 8 hour day.
7. All associated electrical works and electrical testing in accordance with current Edition of I.E.E. wiring regulations including control wiring.
8. Connection of condensate drain from the unit to internal waste system or externally.
9. Scaffolding, if required.
10. Any non-warranty visits after project completion will result in a call out charge being applicable.