

INTRODUCING

# DUPR<sup>®</sup> RESET

A **Risk-Free** Opportunity to Reset Your Rating



## Frequently Asked Questions

### Cost & Sign-up

#### What is the cost to participate in DUPR Reset?

The cost to participate in DUPR Reset is **\$34.99 USD**. This is a one-time fee per player (all sales are final).

#### When and how do players sign up?

Players sign up here directly. Once registered, their account will be marked as participating in the DUPR Reset.

#### When do players need to pay the Reset fee?

Players can register and pay at any time from now through the end of the Reset Period on **May 17**. Players may pay before or during the Reset period for their matches to count.

#### What if I register late?

You can register for a Reset at any time during the Reset period and the minimum requirements need to be met before the Reset period ends. Note: If registration occurred on or after March 16, 2026, the original rating is defined as the rating recorded at the end of the day on your registration date.

### **Is this a one-time thing?**

DUPR Reset is a limited-time program. Availability may change in the future.

## **Eligibility / Who Can Participate**

### **Who is eligible to participate in DUPR Reset?**

Any DUPR player with a rating prior to registration is eligible to participate.

### **Is there a minimum reliability score required to participate in DUPR Reset?**

No. There is no minimum reliability score required to participate.

### **Do all players in a match need to be enrolled in the Reset for matches to count?**

No. A Reset-enrolled player may play with or against both Reset and non-Reset players.

### **Is DUPR Reset available globally?**

Yes. DUPR Reset is available worldwide, regardless of country or region.

## **Requirements / Structure**

### **Can my rating go down if I do a Reset?**

No. Players always keep the higher of the original rating or Reset rating.

### **What are the minimum requirements for a player to be eligible for DUPR Reset?**

Players must meet the minimum requirement of 8 matches with 2 different partners (for doubles), and/or 8 matches against 2 different opponents (for singles).

### **Which matches count for DUPR Reset?**

Once you're enrolled, just play in a tournament, league, or club match anywhere in the world that submits scores to DUPR.

### **Can a player reset both their singles and doubles DUPR rating?**

Yes. DUPR Reset applies to the player's account, not a single rating. To be eligible to reset either rating, the player must meet the minimum requirement of 8 matches with 2 different partners (for doubles), or 8 matches against 2 different opponents (for singles).

### **If a player plays more than eight matches, which matches count?**

All matches played during the Reset period will count. There is no maximum limit on the number of matches, partners, or opponents.

### **Will ratings fluctuate during the Reset period after each match, or be frozen at the original rating?**

Ratings will continue to move normally throughout the entire Reset period. They can go up or down from the original rating based on match results. After the Reset Period ends, a player's DUPR is set to the higher of their Reset rating or original rating at the start of the Reset Period.

### **Can a player sign up for DUPR Reset in order to lower their rating?**

No. DUPR Reset is a risk-free reset that allows a player's rating to improve, but it cannot cause a rating to go down.

### **Do self-reported matches count?**

No. Self-reported matches are excluded from Reset calculations.

### **What happens after the Reset ends?**

You'll receive a personalized summary showing: 1) your original rating, 2) your Reset rating, 3) number of matches counted, and 4) your final rating going forward.

—— Participation in DUPR Reset is subject to our Community Guidelines. ——