Use of External AI Services

Annex to the General Terms and Conditions / Data Pro Statement of Any2Info B.V.

Date: July 1, 2025

Article 1 – Definitions

For the purposes of this Addendum:

a. Platform: the no-code platform offered by Any2Info, including the AI Studio.

b. AI Studio: the module within the Platform that allows AI agents to be configured, trained and deployed.

c. Customer: the contractual counterparty of Any2Info using the Platform.

d. External AI Provider: third party offering AI services via API (including but not limited to OpenAI, Anthropic, Google, Microsoft).

e. BYOK (Bring Your Own Key): the Customer's use of its own API key provided by an External AI Provider, in order to access AI services through the Platform.

f. Third-Party AI Tools: all artificial intelligence algorithms, models, interfaces and services developed by external parties and integrated in or used via the Any2Info products.

Article 2 – Scope of application

2.1. This Addendum applies exclusively insofar as the Customer makes use of BYOK or Third-Party AI Tools within the AI Studio or the Platform.

2.2. The General Terms and Conditions and/or the Data Pro Statement of Any2Info remain in full force and effect for all other matters.

Article 3 – Customer use and responsibility

3.1. The Customer is solely and fully responsible for:

- obtaining, managing and securing its own API key(s);

- correct technical configuration and input of the key into the AI Studio;

- compliance with contractual and legal obligations arising from the relationship with the External AI Provider;

- interpretation and application of AI-generated output (texts, analyses, reports, recommendations).

3.2. Any2Info has no access to or visibility of the API key(s); these are stored only in encrypted form and used solely for authentication purposes.

3.3. All costs, data limits, usage restrictions or other obligations resulting from the use of BYOK or Third-Party AI Tools are entirely at the Customer's expense and risk.

Article 4 – Liability and indemnification

4.1. Any2Info shall never be liable for damages arising from or related to:

- disruptions, limitations or deficiencies at the External AI Provider;

- exceeding usage limits or related costs;

- incorrect, unauthorized or negligent configuration of the API key by the Customer;

- inaccuracies or limitations in AI-generated content.

4.2. The Customer shall indemnify Any2Info against claims from third parties, including regulators, related to the Customer's use of BYOK or Third-Party AI Tools.

Article 5 – Independence and third-party terms

5.1. Third-Party AI Tools are managed by external organizations over which Any2Info has no control. Updates, operation and changes are fully the responsibility of these third parties.

5.2. The use of Third-Party AI Tools via Any2Info is subject to the terms of use and privacy policies of such third parties. The Customer is advised to carefully read and comply with those terms.

5.3. The use of Third-Party AI Tools does not imply any approval, partnership or official cooperation between Any2Info and such third parties.

Article 6 – Security and compliance

6.1. Any2Info shall store and process API keys solely in encrypted form, in accordance with state of the art practices.

6.2. For the processing of API keys, Any2Info qualifies as processor within the meaning of the GDPR; the Customer remains controller.

6.3. The Customer warrants that the use of API keys and Third-Party AI Tools is in compliance with applicable laws and regulations, including the GDPR, the AI Act and any national implementing legislation.

6.4. If the use of API keys or AI Tools involves transfers of personal data to countries outside the EEA, the Customer is responsible for implementing appropriate safeguards (including but not limited to EU Standard Contractual Clauses).

Article 7 – Availability, invoicing and registration

7.1. The availability, operation and functionality of Third-Party AI Tools may be changed, suspended or terminated at any time by the External AI Provider, without Any2Info being liable.

7.2. Invoicing of consumption costs via the API key takes place directly between the Customer and the External AI Provider.

7.3. Any2Info may charge additional fees for the use of the AI Studio, independent of invoicing by the External AI Provider.

7.4. The Platform only registers aggregated metadata, including numbers of requests and

tokens, for monitoring, security and support purposes.

Article 8 – Transparency and use of AI
8.1. Any2Info informs users when AI technology is used within the Platform, for example for analysis, text generation, image recognition or predictions.
8.2. AI functionalities within Any2Info are supportive in nature and do not make decisions with legal, financial or personal consequences without human involvement.
8.3. AI-generated content may contain inaccuracies; the Customer remains solely responsible for interpretation and application.

Article 9 – Feedback and quality assurance
Any2Info evaluates and improves AI functionalities based on technological developments and user feedback. Customers are encouraged to report incorrect or undesired output.

Article 10 – Term and termination
10.1. This Addendum shall remain in force as long as the Customer uses BYOK or Third-Party AI Tools within the AI Studio or the Platform.
10.2. Any2Info may suspend or terminate such use if:
- the use leads to security risks, abuse or disproportionate load on the Platform;
- the External AI Provider restricts, suspends or terminates use of the API key or AI Tool;
- the Customer acts in violation of this Addendum, the General Terms and Conditions, applicable law or Any2Info's instructions.

Article 11 – Final provisions
11.1. If any provision of this Addendum is found to be null and void or annulled, the remaining provisions shall remain in full force and effect. The parties shall consult with a view to replacing the void or annulled provision with a valid provision that as closely as possible reflects the original intent.
11.2. This Addendum forms an integral part of and is inseparable from the agreement between Any2Info and the Customer.