

PRIVACY STATEMENT (ENG VERSION)

Version: October 2025

1. INTRODUCTION & PURPOSE

This Privacy Statement describes how Any2Info B.V. (“Any2Info”, Chamber of Commerce 59839325, The Netherlands) processes personal data within its software platform and applications (“the App” or “the Platform”), including the App Studio, the Data Studio, and the AI Studio.

- The App Studio allows users to build applications and dashboards.
- The Data Studio enables integration of data and processes with third-party applications and IT systems (such as ERP, CRM, and Office environments).
- The AI Studio enables configuration and deployment of AI agents and external AI services.

The purpose of the Platform is to support business processes and to display and process relevant business information.

By using the App, you agree to the processing of personal data and (where applicable) the use of AI functionalities as described in this Statement.

2. APPLICABILITY

- This Statement applies to all users of the Platform and Apps made available by or through Any2Info.
- If external AI services or BYOK (Bring Your Own Key) are used, additional provisions contained in this Statement apply.
- Where applicable, the General Terms and Conditions, the Software & Service Agreement, and the Data Pro Statement remain in effect.
- All documents are available on our website: www.any2info.com

3. PERSONAL DATA COLLECTED

3.1 USER INFORMATION

We process the data you provide when registering and using the App, including:

- Name, email address, username, and password.
- Organization details (if linked).
- Any additional information necessary for access and authorization.

3.2 AUTOMATICALLY COLLECTED INFORMATION

The App may automatically collect information such as:

- Device type, operating system, browser, IP address.
- Usage statistics (e.g., number of requests, sessions, errors).
- Metadata for security and performance improvement.

3.3 AI-RELATED DATA

When using AI functionalities (e.g., text generation, analysis, image recognition), content you provide may be temporarily processed by external AI providers (such as OpenAI, Anthropic, Google, or Microsoft).

- Input data may contain personal data you provide.
- Output generated by AI models may be inaccurate or incomplete.
- Any2Info has no influence over the functioning of external AI services.

4. PURPOSES OF PROCESSING

Personal data is only used to:

- Provide access to the Platform and the App.
- Support functionalities and security.
- Enable AI functionalities (if activated).
- Comply with legal obligations.

AI functionalities are supportive and do not make binding decisions with legal, financial, or personal consequences without human oversight.

5. USE OF EXTERNAL AI SERVICES & BYOK

- External AI services are provided by third parties over which Any2Info has no control. Their use is subject to their own terms and privacy policies.
- BYOK: if you use your own API key, you are solely responsible for:
 - o Managing and securing your key.
 - o Complying with contractual and legal obligations with the AI provider.
 - o Costs, data limits, or usage restrictions.
- Any2Info stores API keys only in encrypted form and uses them solely for authentication. Any2Info has no access to your key.
- If personal data is transferred outside the EEA through external AI services, you as the user or organization are responsible for ensuring adequate safeguards (such as EU standard contractual clauses).

6. USER RIGHTS

You have rights under GDPR, including:

- Access: request information on what data is processed about you.
- Rectification: correct inaccurate data.
- Erasure: request deletion of your data (where legally permitted).
- Restriction: limit processing in certain cases.
- Objection: to processing or profiling.

Requests can be sent to info@any2info.com. We will respond within the legal timeframe.

7. SECURITY

- Any2Info implements technical and organizational measures (encryption, access control, logging) to protect data.
- Access is restricted to authorized employees bound by confidentiality.
- Despite these measures, no system can be guaranteed to be fully secure.

8. RETENTION PERIODS

- User data: as long as your account is active and for a reasonable period thereafter.
- Automatically collected data: up to 24 months, after which it may be anonymized or aggregated.
- AI-related metadata (e.g., request counts, tokens): used only for monitoring and billing, retained for a limited duration.

9. TRANSPARENCY & AI ACT

- Any2Info informs users when AI is applied within the App, Data Studio, or AI Studio.
- AI use is subject to the principles of the EU AI Act: transparency, human oversight, risk management, and audit logging.
- AI functionalities are continuously evaluated and improved. User feedback is welcome via support@any2info.com.

10. LIABILITY

- Any2Info is not liable for damages resulting from inaccuracies or limitations of AI output.
- You or your organization remain responsible for interpretation and use of AI results.
- Disruptions, limitations, or changes at external AI providers are outside Any2Info's responsibility.

11. CHANGES

This Statement may be updated periodically, for example due to new legislation (such as the AI Act or GDPR amendments) or changes in our services. The most recent version will be published in the App and on our website www.any2info.com. Continued use of the App constitutes acceptance of the updated version.

12. CONTACT

Questions or requests related to this Privacy Statement or the processing of personal data can be directed to:

Any2Info B.V.

E-mail: info@any2info.com

Website: www.any2info.com