

FAIR USE POLICY

1. Purpose

The purpose of this Fair Use Policy is to ensure fair, secure, and sustainable use of our software for all users.

We aim to maintain a stable platform where performance, costs, and availability remain balanced for all customers.

2. Definitions

- **Software:** The Any2Info platform, including App Studio, Data Studio, AI Studio, and related services.
- **User:** Any natural person or legal entity using the Software.
- **We / Us:** Any2Info B.V.

3. Fair Use

The Software must be used in a reasonable and proportional manner, consistent with the agreed usage, licensing model, and/or subscription.

Excessive use includes, but is not limited to:

- Very high or unpredictable usage of AI functionalities (such as prompts, tokens, or compute)
- Excessive use of dataflows, integrations, or API calls
- Usage that negatively impacts performance for other users

In such cases, we reserve the right to:

- Temporarily limit usage (rate limiting / throttling)
- Charge additional fees
- Propose an appropriate subscription or upgrade

4. AI-Specific Use

It is not permitted to use the Software for:

- Mass or automated content generation without a legitimate purpose
- Reverse engineering or misuse of AI models
- Generating unlawful, harmful, or misleading content
- Use in violation of applicable laws and regulations (including the AI Act and GDPR)

The User remains fully responsible at all times for the input and output of AI functionalities.

5. Platform Integrity

Use of the Software must not:

- Negatively affect the stability, security, or performance of the platform
- Cause unauthorized access to or excessive load on systems or integrations

6. Transparency and Changes

We reserve the right to:

- Adjust limits and usage rules
- Implement technical measures to protect the platform

We will inform users in a timely manner if such changes have an impact.

7. Enforcement

In case of violation of this Fair Use Policy, we may:

- Limit or suspend usage
- (Temporarily) block access
- Impose additional terms or charges

8. Contact

For questions regarding this Fair Use Policy: sales@any2info.com