

Annual Report Highlights

2022-2023



Collaboration for change



phn
WESTERN QUEENSLAND
An Australian Government Initiative

Annual Report Highlights

2022-2023



Australian Government Disclaimer: While the Australian Government Department of Health and Aged Care has contributed to the funding of the PHN, the information in this document does not necessarily reflect the views of the Australian Government, and is not advice that is provided or information that is endorsed, by the Australian Government. The Australian Government is not responsible in negligence or otherwise for any injury, loss or damage however arising from the use of or the reliance on the information provided in this document. Copyright protects this material.

Western Queensland PHN acknowledges the traditional owners of the country on which we work and live and recognises their continuing connection to land, waters and community. We pay our respect to them and their cultures and to elders past and present.



Collaboration for change



Paving our way to healthier Western Queensland communities

2022-23 was a year of strong progress and partnerships. We renewed our POW26 Strategic Plan and set a clear focus on primary health system improvement, innovation and evidence-based outcomes. Together with our partners, we're paving the way for national reform through joint planning, collaborative commissioning and value-based care.

Strong partnerships

Driving value through collaborative commissioning and co-designed solutions

- Established new partnership with Palliative Care Queensland.
- Developed First Nations Workforce Plan in collaboration with the Nukal Murra Alliance and MOU partners.
- Developed Stakeholder Engagement Framework and Strategy to grow and strengthen our partnerships.

Collaborative culture

Fostering growth, leadership and team work

- Strengthened our team structure for greater connectivity and strategic outcomes alignment.
- Came together as a team at our Annual Conference in Roma.
- Launched WQPHN inaugural Employee Engagement Awards.
- Welcomed 11 new team members.

Transformational change

Leading service system reform for evidence-based outcomes

- Developed the Healthy Outback Communities Innovative Model of Care, co-designed with the HOC Alliance.
- Renewed our 2026 Strategic Plan.
- Reinvigorated our Mental Health Suicide Prevention Alcohol and Other Drugs five-year plan.
- Developed Primary Health Care (PHC) Data Dashboard for greater visibility of outcomes.

Commissioning excellence

Delivering better health outcomes

- Progressed implementation of inaugural Reconciliation Action Plan (RAP).
- Launched Outback Palliative Care Community of Practice.
- Launched Digital Health Literacy Mentorship Program.
- Hosted third annual community forums in Winton, Cloncurry and St George.
- Renewed ISO90001 certification.
- Expanded our Health Pathways Information Portal.

98
new contracts

47
commissioned
service providers

OVER
34.2K
occasions of service

Mental Health, Alcohol and Drugs



MORE THAN

11,500
episodes of treatment

MORE THAN

2000
people supported

37%
of mental health consultations
delivered via telehealth

Allied Health



15,475
occasions of service

3,974
patients supported



New partnership with Palliative Care Queensland to enhance palliative care accessibility and education.

Established Outback Palliative Care Community of Practice



Child and maternal health



OVER

95%
of children fully
immunised at 5 years



Commenced Healthy Outback Kids Strategy refresh, supporting Western Queensland children, families, playgroups, schools and educators.

Aboriginal and Torres Strait Islander Health



MORE THAN

6,300
occasions of service

1,271
patients supported

104 **NEW Mental Health Programs**
(620 active programs now in place)

Allied Health Programs **735**