BlueTally™ | communitychoice credit union

How Community Choice Credit Union **Transformed IT Asset Management** with BlueTally

15+
hours saved per month

80%
reduction in audit compliance issues

100%
visibility into IT assets

Background

Community Choice Credit Union faced major challenges in tracking IT assets, leading to inefficiencies, compliance risks, and operational blind spots. Before BlueTally, they had no formal asset management system, making it nearly impossible to track equipment lifecycles, locations, or historical usage.

This lack of visibility resulted in failed audits, difficulty tracing equipment purchases, and uncertainty about asset values. Without a structured system, IT teams spent excessive time manually tracking down hardware, leading to wasted resources and operational bottlenecks.

Objectives

- Fix an audit compliance issue by ensuring accurate asset tracking.
- Improve visibility into who has what hardware and how long it's been in use.
- Track hardware issues to optimize IT support and replacements.
- Calculate total asset value and utilization for better financial planning.

Solution

After evaluating various options, Community Choice Credit Union chose BlueTally to bring order and automation to their IT asset management. Key features that made a difference:

- **Offboarding Automation:** Improved tracking of separated employees and reclaimed assets.
- **SSO Integration:** Seamless and secure access to asset management tools.
- **Microsoft Teams Notifications:** Real-time updates to keep the IT team informed.

Because there was no existing system, onboarding could have been a challenge. However, BlueTally's setup process was smooth and straightforward, making it easy for the team to transition.

Results

Since implementing BlueTally, Community Choice Credit Union has transformed its IT asset management, eliminating guesswork and saving valuable time.

Time Savings:

- 10-20 hours saved per month by eliminating the need to manually track down hardware.

Improved Asset Tracking & Reporting:

- The IT team now knows exactly where every asset is and can provide accurate reports on inventory, utilization, and asset values.
- Better tracking of missing equipment and hardware assignments.

Better Financial Planning:

- With a clear understanding of asset value and utilization, the team can now accurately budget for IT hardware.

Improved Loaner Device System:

- With proper tracking in place, Community Choice Credit Union has introduced a loaner device program, something they previously couldn't manage effectively.

Unexpected Benefits

- Stronger compliance: Improved documentation helped address audit challenges.
- Loaner device tracking: The ability to monitor equipment lifecycles allowed them to implement a loaner program, improving employee productivity.
- Fast feature development: BlueTally's team implemented feature requests quickly, tailoring the platform to their needs.

BlueTally transformed IT asset management at Community Choice Credit Union, turning a previously unmanageable process into an automated, efficient, and audit-compliant system.

"Our company desperately needed a system to track our assets and provide accurate reporting. BlueTally not only met our needs but also implemented our feature requests quickly. Their support has been excellent, and over the last two years, it has been a huge success for our team."

Joshua Farmer — Technical Support Specialist