

# SIMPLYPUT

## MISSION ACCOMPLISHED: The MO Deferred Comp Plan recordkeeping transition is complete!

We're excited to announce that the MO Deferred Comp Plan successfully transitioned its recordkeeping services from MissionSquare Retirement to Voya Financial. This change followed a thorough review process to ensure participants continue receiving top-tier service, technology, and tools to support their retirement savings journey. While transitions can sometimes bring uncertainty, we're happy to share that this one went smoothly—and it brought several improvements designed to enhance your retirement savings experience.

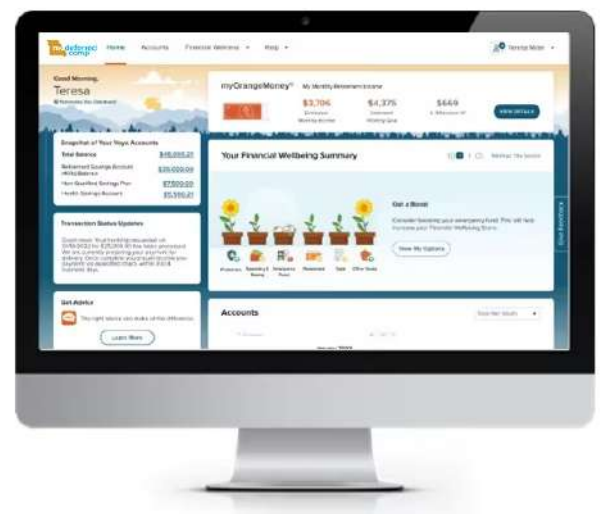
### WHAT'S CHANGED?

Here are some of the updates you may have already noticed:

- **New Online Account Access:** Your online account now features an updated look with a simplified navigation menu, personalized calculators, and enhanced tools. **IMPORTANT:** You must create a new user ID and password to access your account through Voya. An email address is required to complete this setup.
- **Enhanced Mobile App:** You can now download and use the *Voya Retire* mobile app—an easy, secure, and convenient way to access and manage your retirement account anytime, anywhere.
- **Modernized Tools:** The *myOrangeMoney*® tool provides a clear picture of your retirement readiness, showing how your current savings translate into potential monthly income in retirement.
- **Refreshed Account Statements and Confirmations:** Statements and confirmations now feature a new, streamlined design that makes information clearer and easier to follow.
- **Cutting-Edge Security Features:** New safeguards—including MFA and secure communications—were added to better protect participant data.
- **Paperless Delivery:** Participants with an email address on file are now automatically enrolled in paperless eDelivery and will receive account statements, transaction confirmations, and plan updates via email. If you prefer paper copies, you can update your delivery preferences by logging in to your new online account or calling 800-392-0925.

## HEADS UP! YOUR DELIVERY PREFERENCES MAY HAVE CHANGED.

If you have an email on file with the deferred comp plan, you were automatically defaulted into eDelivery during the transition. You will now receive your future account statements, transaction confirmations, and plan updates through paperless eDelivery. If you prefer to receive paper copies, you can log in to your new online account and adjust your delivery preferences.



## REGISTER YOUR NEW ONLINE ACCOUNT

Now that the transition to Voya is complete, its time to create your new username and password. **Remember, you must set up your new account credentials to access your account on the new online system.**

- 1 Go to [www.modeferredcomp.org](http://www.modeferredcomp.org) and click **Log In** at the top of the page.
- 2 Select **Register Now**.
- 3 Enter your Social Security number, date of birth, first name, and last name.
  - If you have a PIN, click **I have a PIN**.
  - If you don't have a PIN, click **Continue**.
- 4 If you have an email or mobile number on file, a one-time passcode will be sent to you immediately. If you don't have a mobile phone number or email address on file, you'll be given additional options to verify and register your account. Simply follow the on-screen prompts.
- 5 Create your username and password. You must provide a preferred email address (required) and a mobile phone number for future credential recovery.
- 6 Log in to your account!

SCAN THE QR CODE  
AND CLICK LOG IN  
AT THE TOP OF THE  
PAGE TO CREATE  
YOUR USERNAME  
AND PASSWORD.



## WHAT STAYED THE SAME?

Even with these improvements, the core parts of the plan are the same:

- **Plan Oversight, Options, and Rules:** The MO Deferred Comp Plan remains the plan administrator and continues to have full control over all aspects of the plan. Contribution and investment options, withdrawal rules, and eligibility requirements remain unchanged.
- **Account Details:** Your investments, deferral elections, and beneficiary designations transferred to Voya automatically—no action is required on your part.
- **Website and Financial Resources:** You can continue to use [www.modeferredcomp.org](http://www.modeferredcomp.org) to access your online account, as well as view high-quality financial education and resources.
- **Educational Opportunities:** The plan will continue to offer investment-related seminars, webinars, and one-on-one meetings with our team of financial education professionals. **Scan the QR code** to register for upcoming event.
- **Local Team Support:** MO Deferred Comp's financial education professionals continue to provide personalized guidance and education. In addition, the administration staff and local call center will remain the same.
- **Contact Information:** The plan's phone number and local office address will remain the same: 800-392-0925 and 3349 American Ave., Ste. A, Jefferson City, MO.



## INSTALLMENT PAYMENT DATES ADJUSTED

If you receive installment payments, the timing of your future payment may be affected by the transition. If your current installment payment date falls on the 1st through the 14th, it will be processed on the 1st of the month after the transition. If your current installment payment date falls on the 15th through the end of the month, it will be processed on the 15th of the month after the transition.