

18. **DISPUTES & GOVERNING LAW.** If any controversy or claim arises relating to this PO, the Supplier and NCR will attempt in good faith to negotiate a solution to their differences, including progressively escalating any controversy or claim through senior levels of management. If negotiation does not result in a resolution within 15 business days of when one party first notifies the other of the controversy or claim, the Supplier and NCR will attempt to settle it by mediation in accordance with the Centre for Dispute Resolution (London) Model Mediation Procedure. This PO is governed by the laws of England and Wales. Any claim or action must be brought within two years (or as otherwise allowed by law) after the cause of action accrues.