

Terms of Use

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These Terms of Use (the "Terms") govern your participation in the Hyperskill AI Engineer Bootcamp (the "Bootcamp") offered through Hyperskill.

The Hyperskill Bootcamp is provided by Hyperskill Inc, a company registered under the laws of Delaware, USA, with its principal place of business at 8 The Green Suite 11862, Dover, Delaware, 19901, United States.

Product Disclaimer

Hyperskill is a learning platform which hosts JetBrains Academy's learning content among others. While most of the learning will be happening online on hyperskill.org, some parts of the service are accessible only via JetBrains IDEs with EduTools plugin. You will be provided the link and additional guidelines when you will need to download and install an IDE.

Relationship to General Hyperskill Terms

By participating in the Hyperskill AI Engineer Bootcamp, you also agree to comply with Hyperskill's general Terms of Service and Privacy Policy, available at <https://hyperskill.org/terms>. These general terms apply to all Hyperskill services, including but not limited to, data handling, account management, and user conduct. By using any of the Hyperskill services, you agree that your personal data will be processed in accordance with the Hyperskill Privacy Policy, and your use of Hyperskill is subject to the Hyperskill Terms.

Please read these Terms carefully. By enrolling in the program, you affirm that you have read, understand, and agree to be bound by these Terms. If you do not agree to these Terms, you should not use the Hyperskill Bootcamp Service.

The AI Engineer Bootcamp

The Hyperskill AI Engineer Bootcamp is a structured 10-week learning program (approximately 3 months) aimed at providing practical AI engineering skills for career development, delivered in a group of learners ("Group"). Upon successful completion of the Bootcamp, as determined by Hyperskill, you will receive a certificate of completion (a "Certificate").

You understand and acknowledge the following:

- The Hyperskill AI Engineer Bootcamp is not accredited. Hyperskill is not an accredited institution and does not confer formal degrees. A Certificate is not a formal degree and does not guarantee academic credit recognized by other institutions.
- Completion of the Bootcamp is not a guarantee of employment. While our Bootcamp is designed to enhance your skills and improve your employment prospects, we cannot make guarantees regarding future employment or career advancement. Participation in the program does not establish an employer-employee relationship between Hyperskill and the participant.

Responsibilities & Recommendations for Participants

Participants must adhere to the following responsibilities to ensure the success of their learning and the integrity of the program:

1. Participants must follow the weekly schedule provided in the program, organized by sprints (1 to 3 weeks per topic). These sprints ensure focused and structured progress.
2. Participants must actively work on assigned projects. Completion of these projects is integral to program success.
3. Participants are recommended to review additional reading materials or articles linked to each sprint or provided by the instructor during live sessions to deepen their understanding of the topics.
4. Participants are recommended to engage in additional learning activities.
5. If challenges arise, participants should promptly seek assistance from mentors or peers rather than delaying their progress. Collaboration is encouraged to foster a supportive learning environment.
6. Participants are expected to adhere to the outlined learning path to maintain synchronization with their peers and mentors.
7. Providing constructive feedback on the program materials and structure is encouraged to help Hyperskill improve the learning experience for future participants.

Fees, Payments and Refunds

You are responsible for conducting the enrollment payment for the Bootcamp.

Payment Options

Option 1: Full Payment

A one-time payment for the full program cost at the time of enrollment.

Option 2: Installment Plan (applied starting March 16, 2026)

The total program cost may be split into 3 installment payments with the following conditions:

- 0% interest — for participants who already hold an active Hyperskill annual subscription purchased more than 14 days ago
- 5% interest — for all other participants (no active subscription, or subscription purchased within the last 14 days)

Payments are charged in three equal installments.

Hyperskill will cancel the installment plan on our side after the third and final payment is processed.

Upon completion of all three payments, the participant's Hyperskill subscription will be automatically extended for an additional period of 9 months.

If a payment fails, participants will have a 7-day grace period to resolve the issue. After 14 days of non-payment, access to the program may be suspended, and Hyperskill reserves the right to terminate participation.

Option 3 — Annual Subscription (available starting January 1, 2026)

The annual Hyperskill subscription is included in the AI Engineer Bootcamp starting January 1, 2026.

- **New subscribers:** The Bootcamp is included in the annual subscription price.
- **Existing subscribers (recalculation):** If you already hold an active annual subscription, a recalculation will be applied. The amount due is calculated as follows:

Amount due = Annual subscription price ÷ 365 × Number of remaining unused days

The maximum discount amount is \$200. The recalculation is performed individually by a Hyperskill manager. To initiate the process, please contact us on WhatsApp, message the manager you are currently in touch with, or reach out to us at support@hyperskill.org

Refund Policy

You may cancel your enrollment within **7 calendar days** from the official start date of the program for a full refund. Refund requests must be submitted via WhatsApp, message the manager you are in touch with, or via contacting us at support@hyperskill.org.

After the 7-day cancellation period, no refunds will be issued, regardless of study progress.

This policy reflects the structure of the AI Engineer Bootcamp, where a significant portion of core content is delivered within the first weeks of the program.

In exceptional circumstances, participants may contact the manager to discuss individual arrangements. Hyperskill is not obligated to provide refunds outside of the standard policy but is willing to consider cases on an individual basis.

Refunds are processed within 14 days of receiving your request.

Group Switching and Cohort Transfer Policy

Hyperskill provides flexibility in handling cohort transfers to accommodate participants' needs. The following policies apply to the AI Engineer Bootcamp.

Free Transfer

A free cohort transfer is available if both of the following conditions are met:

1. The new cohort's official start date is **no more than 30 calendar days** after the start date of the participant's original cohort.
2. The transfer is requested within the **first 5 weeks** of the program (i.e., the participant has been studying for less than 5 full weeks at the time of the transfer request).

If the new cohort is more expensive, the participant must pay the price difference. If it is cheaper, the difference will be refunded.

Paid Transfer

A transfer fee applies in the following cases:

1. The participant has been studying for **5 or more weeks**, OR
2. The new cohort starts **more than 30 calendar days** after the original cohort's start date (e.g., skipping to a later cohort).

Transfer fee amount

Base fee equals 15% of the program price paid by the participant for transfers requested after 5 weeks of study and before the end of the bootcamp (10 weeks from the start date). A transfer may be initiated once. Exceptions may be considered on a case-by-case basis.

Additional Notes

1. Participants cannot transfer to earlier cohorts.
2. Missed content in the new cohort will not be reviewed retroactively.
3. If Hyperskill redistributes participants to a later cohort for organizational reasons, this will be done at no extra cost.
4. All transfer-related communication will be sent via email or another preferred channel specified by the participant, and also posted in the group workspace.
5. For questions regarding cohort transfers, please contact your manager or reach us out at support@hyperskill.org.

Group Closure at the Organizer's Discretion

A Group may be closed before the program starts due to organizational reasons (e.g., insufficient enrollment). If a participant is unable to submit projects for more than two sprints, they may be transferred to the next group at the organizer's discretion.

Options for Participants (Before the Program Start):

- Free transfer to any nearby cohort, even if its cost is higher. If transferred to a less expensive cohort, the cost difference will be refunded.
- Full refund, including any active subscription, and a promo code for a 30% discount on any upcoming program.

If a Group does not reach sufficient enrollment, participants will be notified at least 1 week before the Program's scheduled start.

Options for Participants (After the Program Start):

If a transfer or break is initiated by Hyperskill (e.g., mentor unavailable, group closure), participants will be assigned to a cohort with a similar timeline at no additional cost.

Mentor Changes

In case of unexpected loss of a mentor (e.g., resignation, leave, or force majeure), a new mentor will be assigned within 1 week of the need for replacement. During this time, participants will continue to have access to educational materials. The new mentor will have the same level of expertise and familiarity with the program to ensure consistent quality.

Program Duration

The stated duration of the program (10 weeks) may vary by up to two weeks to allow flexibility in content delivery and adjustments to learning processes. Participants will be notified of any timeline changes.

The program is based on Hyperskill courses but deviates from the standard Hyperskill curriculum to align with AI Engineer Bootcamp goals. These adjustments are informed by expert advice and market requirements.

Career Support (Optional)

Career support services are available as an **optional add-on** for AI Engineer Bootcamp participants. This is a self-paced module designed to help you polish your CV and receive a review from an HR expert on your job search strategy.

If you are interested in career support services, please indicate this in your pre-program survey. Our team will reach out with further details.

Hyperskill does not guarantee specific career outcomes.

Referral Program

If you refer a colleague, friend, or any other person who enrolls in the AI Engineer Bootcamp, **both you and the referred participant will receive a 10% discount** on the program price.

The discount is applied at the time of enrollment. To apply for the referral discount, please contact your manager or support@hyperskill.org before completing your payment.

Corporate Training

If you are a Bootcamp participant and are interested in organizing AI Engineer training for your company or team, Hyperskill offers special corporate pricing and arrangements calculated on an individual basis.

Please contact your manager or reach us out at support@hyperskill.org to discuss corporate training options.

Employer Reimbursement Support

Hyperskill can provide an official letter or a reimbursement request template to help you obtain compensation from your employer for the cost of the program.

To request this document, please contact the manager you're in touch with or reach us out at support@hyperskill.org.

Force Majeure

Hyperskill shall not be held liable for any failure or delay in performance resulting from circumstances beyond its reasonable control, including but not limited to acts of God, pandemics, cyberattacks, legal or regulatory changes, labor strikes, or interruptions in technology infrastructure.

While Hyperskill does not provide automatic accommodations for force majeure circumstances on the participant's side, we are willing to consider individual cases. If you are facing extraordinary circumstances that affect your ability to participate in the program, please contact us to discuss possible arrangements.

Intellectual Property

Program materials, including texts, videos, projects, and assessments, are owned by Hyperskill and protected by copyright laws. Participants are granted a non-exclusive, personal license to use materials for educational purposes only. Unauthorized redistribution or reproduction is prohibited.

Limitation of Liability

Hyperskill's total liability under these Terms shall be limited to the amount paid by the participant for the Bootcamp.

Hyperskill is not liable for:

- Disruptions caused by force majeure or circumstances beyond its control.
- Employment outcomes or career advancements.
- Changes in program content, structure, or mentor availability.

Governing Law and Dispute Resolution

These Terms of Use and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of the State of Delaware, exclusive of conflict or choice of law rules. Any dispute, claim, or controversy arising out of or relating to this Agreement or the breach, termination, enforcement, interpretation, or validity thereof, including the determination of the scope or applicability of this agreement to arbitrate, shall be determined by arbitration in New York, New York before one arbitrator.

The arbitration shall be administered by JAMS pursuant to its Comprehensive Arbitration Rules and Procedures and in accordance with the Expedited Procedures in those Rules. Any hearing shall be administered online via video conference. Judgment on the award may be entered in any court having jurisdiction.

The parties shall maintain the confidential nature of the arbitration proceeding and the award, except as necessary to prepare for or conduct the arbitration hearing, or in connection with a court application for a preliminary remedy, judicial challenge, or enforcement.

In any arbitration arising out of or related to these Terms of Use, the arbitrator(s) shall award the prevailing party, if any, the costs and attorneys' fees reasonably incurred. The arbitrator shall not have the power to award punitive damages against any party.

Modifications to Terms

Hyperskill reserves the right to modify these Terms at any time. Participants will be notified of changes via email or platform announcements. Continued use of the service after modifications implies agreement to the updated Terms.

Contact Information

For questions, concerns, or any requests described in these Terms, please contact us at:
support@hyperskill.org