# Business Plan: "Trailside Tune-Ups"

## I. Executive Summary

Trailside Tune-Ups is a sole proprietorship focused on providing convenient, on-the-spot minor bicycle maintenance and repair services to cyclists using the [Name of Bicycle Path, e.g., "Palm Springs Bike Loop"] in Palm Springs, California. Our mission is to keep cyclists moving safely and smoothly by offering essential quick fixes, while generating a sustainable income for the student entrepreneur. We will operate primarily during peak usage times, such as weekends and late afternoons.

## **II. Company Description**

- Business Name: Trailside Tune-Ups
- Owner: [Your Name] (High School Student)
- Location: [Specific section or common gathering point on the bicycle path, e.g., "near the main trailhead of the Palm Springs Bike Loop," or "at a common rest stop"]
- **Legal Structure:** Sole Proprietorship (simplest for a student, but will require parental consent and potentially a business license see Section VI)
- **Vision:** To be the trusted, convenient resource for immediate bicycle assistance on the [Name of Bicycle Path].
- **Mission:** To provide prompt, affordable, and high-quality basic bicycle maintenance services that enhance the riding experience and safety of trail users.

### **III. Services Offered**

We will focus on common, quick-fix issues that can be resolved on-site without complex tools or a dedicated workshop. This keeps overhead low and allows for rapid service.

- Tire Inflation: Free (to attract customers)
- Flat Tire Repair/Tube Replacement: (Charge for tube + service)
- Chain Lube/Minor Adjustment:
- Brake Adjustment (Minor):
- Derailleur Adjustment (Minor):
- Quick Bolt Tightening: (e.g., seat post, handlebars)
- Safety Check: (Pre-ride check of brakes, tires, chain often free with another service)

## **Key Differentiators:**

- **Convenience:** On-location access directly on the bicycle path. No need to transport a bike to a shop.
- Immediate Assistance: Get back on the trail quickly.
- Affordability: Competitive pricing compared to full-service bike shops.
- Targeted Services: Focus on common, essential repairs.
- Friendly & Knowledgeable Service: Operated by a local high school student with a passion for bikes.

## IV. Market Analysis

## • Target Market:

- Recreational cyclists
- o Commuters (if the path is used for this)
- o Families with children on bikes
- o Tourists renting bikes
- o Anyone experiencing a minor bike issue on the [Name of Bicycle Path].
- Market Need: Cyclists often encounter minor mechanical issues far from bike shops. A
  flat tire or squeaky chain can ruin a ride. Providing immediate help addresses this pain
  point.

# • Competition:

- o **Indirect:** Full-service bicycle shops (require transport of bike, longer wait times).
- o **Direct:** Highly unlikely to have direct, mobile competition offering maintenance services *on* the path.
- Market Size: The [Name of Bicycle Path] is a popular public amenity. We can estimate potential demand based on observed bike traffic.

### V. Marketing & Sales Strategy

## • Marketing:

- o Clear Signage: Visible sign on the workstation/cart, listing services and prices.
- Word-of-Mouth: Excellent service and quick fixes will encourage repeat business and recommendations.
- Free Tire Inflation: This acts as a great lead-in to engage potential customers and showcase services.
- o "Bike Doctor Is In!" A catchy phrase on signage.
- Social Media (Optional/Parental Supervision): A simple Instagram account showcasing services and operating hours (if parents are comfortable and supervise).

#### • Sales:

- Mobile Workstation: A sturdy wagon or portable stand equipped with tools, repair supplies, and a small, visible price list.
- o Cash & Digital Payments: Accept cash primarily, but consider a simple mobile payment app (e.g., Venmo, Cash App) for convenience if the student is 18 and has a bank account, or through a parent's account.
- Operating Hours: Focus on peak times:
  - Weekends: Mornings and afternoons (e.g., 9 AM 4 PM)
  - Weekdays: Late afternoons/early evenings (e.g., 3 PM 7 PM)
  - Adjust based on weather and school schedule.
- o Transparent Pricing: Clearly list prices for services.

## VI. Operations Plan

#### Tools & Supplies:

o Portable bike stand (if feasible, otherwise work on the ground)

- o Pump (floor pump and/or CO2 inflator)
- o Tire levers, patch kits, spare tubes (various sizes)
- o Multi-tool, Allen key set
- o Chain lube, rags
- o Adjustable wrench, small pliers
- o Nitrile gloves
- Small selection of common replacement parts (e.g., brake cables, quick links)

## • Suppliers:

- Local bike shops (for tubes, small parts, tools build relationships for advice/discounts).
- o Online retailers (Amazon, REI, etc.) for bulk supplies.

### • Equipment:

- Sturdy wagon or cart for transporting tools and supplies.
- o Small stool or mat for comfortable working.
- Cash box.
- Hand sanitizer.
- o Small trash bag for waste (old tubes, wrappers).
- Basic first aid kit.

## • Inventory Management:

- o Maintain a stock of popular tube sizes.
- o Keep chain lube and basic parts readily available.
- o Track most common repairs to optimize supplies.

# • Legal & Permitting (CRITICAL FOR PALM SPRINGS, CA):

- o **Palm Springs Business License:** The city of Palm Springs likely requires a business license even for a small mobile operation. This will be a key step.
- Vending Permits/Agreements with City/Parks & Rec: Providing services on public property (a bicycle path) will almost certainly require a permit or agreement with the City of Palm Springs Parks and Recreation Department or relevant city authority. This is the most crucial step and may be challenging for a high school student.
- Liability: This is a service-based business. Consider the risks of a repair failure.
   Liability insurance is HIGHLY recommended to protect against potential claims if a repair leads to an accident.
- o **Parental Consent:** As a minor, strong parental involvement and consent will be essential for all legal and financial aspects.
- **Set-up & Pack-down:** Efficient daily routine for setting up the workstation, organizing tools, and packing away.

#### VII. Management Team

- [Your Name]: Entrepreneur, Bicycle Mechanic, Customer Service, Marketing, Inventory Management.
- [Parent/Guardian Name(s)]: Financial oversight, legal guidance, transportation assistance, initial investment, permit application support, and general mentorship. Potentially assist with complex repairs or advice.

## **VIII. Financial Plan (Estimates)**

- Startup Costs (Initial Investment):
  - o Basic Tool Kit: \$100 \$300 (can build over time)
  - o Portable Wagon/Cart: \$50 \$150
  - o Initial Repair Supplies (tubes, patches, lube): \$50 \$100
  - o Signage: \$10 \$30
  - o Cash box: \$10 \$20
  - o **TOTAL ESTIMATED STARTUP COSTS:** \$220 \$600 (Excluding potential permit fees and liability insurance, which could be significant)
- Operating Costs (Per Day/Week):
  - o Cost of supplies (tubes, patches, etc.): Varies based on service volume.
  - o TOTAL ESTIMATED OPERATING COSTS: Varies
- **Pricing Strategy:** Value-based pricing, slightly less than a full bike shop for equivalent minor services, but reflecting the convenience.
  - o Flat Tire Repair (tube included): \$15 \$25
  - o Chain Lube & Adjustment: \$10 \$15
  - o Brake Adjustment: \$10 \$15
  - o Derailleur Adjustment: \$10 \$15
  - o Quick Bolt Tightening/Safety Check: \$5 \$10 (or free with another service)
- Revenue Projections (Hypothetical):
  - o Assume 3-8 service transactions per operating day.
  - o Average service price: \$15 \$20
  - o **Daily Revenue:** \$45 \$160
  - Weekly Revenue (2-3 days/week): \$90 \$480
- **Profitability:** With careful expense management and consistent demand, the business should be profitable within the first few weeks, allowing for reinvestment and personal income.

## IX. Appendix (To be added upon research)

- Copies of communication with City of Palm Springs Parks & Recreation regarding vending/service permits.
- Information on liability insurance for a mobile service business.
- Parental consent form.
- Detailed tool and supply list.

### **Important Considerations and Next Steps for the Student:**

- 1. **Parental Involvement:** This is paramount. Parents will need to be actively involved in all aspects, especially legal, financial, and liability.
- 2. Permit Research (MOST IMPORTANT STEP):

- o Contact the City of Palm Springs Parks and Recreation Department: Ask about providing mobile services on public bicycle paths. Be prepared for potential restrictions, fees, or even outright prohibitions depending on city policy.
- City Business License Department: Find out what licenses are needed for a small, mobile service business.
- 3. **Liability Insurance:** Seriously investigate and secure liability insurance. Even simple repairs can lead to an accident if something goes wrong. This is crucial for protecting the student and parents.
- 4. **Skill Level:** Be honest about your mechanical skills. Start with the most basic repairs you are confident in, and gradually expand your services as your expertise grows. Consider taking a bike maintenance class if available.
- 5. **Logistics:** How will you transport your tools and supplies to and from the bike path?
- 6. **Customer Service:** A friendly, helpful, and professional attitude will build trust and repeat business.
- 7. **Safety:** Always prioritize personal safety and the safety of customers. Ensure any repair makes the bike safe to ride.

This business plan provides a solid framework. The most critical aspect for a high school student in Palm Springs will be navigating the local regulations, securing permits, and especially obtaining liability insurance. Good luck!