# **Know Your Client (KYC)**

# Application Form (For Individuals Only)



Intermediary Logo

Please fill the form in ENGLISH and in BLOCK letters

Fields marked * are mandatory		Application	Number:			
Fields marked $^{\ast}$ are pertaining to CKYC and m also	nandatory only if processing CKYC	Application	Type*: 🗖 N	New KYC	■ Modifi	cation KYC
<b>KYC Mode*:</b> Please Tick (✓)  ☐ Normal ☐ EKYC C	OTP   EKYC Bio	metric	☐ Online KYC	☐ Of	line EKYC	☐ Digilocker
1. Identity Details (please	e refer guidelines over	leaf)				
PAN*	Ple	ase enclose a duly	attested copy of your P	AN Card		
Name* (same as ID proof)						
Maiden Name <sup>+</sup> (if any)						
Fathers/Spouse's Name*						
Date of Birth*						
Gender*	☐ Male	☐ Female	☐ Tra	ansgender	r	
Marital Status*	Single	■ Married				Recent passport size
Nationality*	☐ Indian	Other				Appli <del>cant </del> Photo
Residential Status*	Resident Individua	I	☐ Non Resident	Indian		
Please Tick (✓)	Foreign National		Person of Ind	ian Origin	ı <sup>+</sup>	Cross Signature across photograph
	(Passport mandatory for NRIs Select NRI or Foreign National	_		y for CKYC an	d not for KRA KYC.	ci ossignica e ci ossipnotograpii
Proof of Identity (POI) subr	_					
A — Aadhaar Card	XXXX XXXX					
B — Passport Number				(Ex	xpiry Date)	
C — Voter ID Card						
D — Driving License				(Ex	xpiry Date)	
E —NREGA Job Card						
F — NPR						
Z —Others			(any docun	ment notified	by Central Governme	nt)
Identification Nu	mber					
2. Address Details* (plea	se refer guidelines ove	erleaf)				
A. Correspondence/ Local	Address*					
Line 1*						
Line 2						
Line3						
City/Town/Village*		Dist	rict*		Pin Co	de*
State*		Cou	intry*			
Address Type* Reside	ntial/Business Re	esidential	Business	Re	egistered Office	Unspecified
					А	pplicant e-SIGN

B. Permanent residence address of applicant, if different from	m above A / Overseas Address*	(Mandatory for NRI Applicant)
Line 1*		
Line 2		
Line3		
City/ Town/Village* Dist	rict*	Pin Code*
State*Coui	ntry*	
Address Type* Residential/Business Residential	Business Registere	ed Office Unspecified
Proof of Address* (attested copy of any 1 POA for correspondence and permane	ent address each to be submitted)	
A — Aadhaar Card XXXX XXXX		
B — Passport Number	(Expiry Date	
C — Voter ID Card		
D — Driving License	(Expiry Date)	
E — NREGA Job Card		
F — NPR Letter		
Z—Others	(any document notified by Central	Government)
Identification Number		
3. Contact Details (in CAPITAL)		
Email ID*		
Mobile No. *		
Tel (off)	Tel (Res)	
4. Applicant Declaration		
I/We hereby declare that the KYC details furnished by me are true and correct to the best of my/our knowledge and belief and I/we under-take to inform you of any	Applicant e-SIGN	Applicant Wet Signature
changes therein, immediately. In case any of the above information is found to be		
false or untrue or misleading or misrepresenting, I am/We are aware that I/We may be held liable for it.		
I/We hereby consent to receiving information from CVL KRA through SMS/Email on the above registered number/Email address.		
I am/We are also aware that for Aadhaar OVD based KYC, my KYC request shall be validated against Aadhaar details. I/We hereby consent to sharing my/our masked		
Aadhaar card with readable QR code or my Aadhaar XML/Digilocker XML file, along		
with passcode and as applicable, with KRA and other Intermediaries with whom I have a business relationship for KYC purposes only.		
DATE:(DD-MM-YYYY)		
PLACE:		
5. For Office Use Only		
In-Person Verification (IPV) carried out by*	Intermed	iary Details*
IPV Date	Self certified document co	
Emp. Name	True Copies of documents	s received (Attested)
Emp. Code	AMC / Intermediary Name :	
Emp. Designation	Swastika Investmar	t Limited
Employee Signature and Stamp		Name and Clause
emproyee agnature and atamp	Institution	Name and Stamp



# Client Registration Form: Trading & Demat Account



# RIGHT STEP TOWARDS WEALTH CREATION

For C	Office Use Or	nly
Cash	□ NSE	□ BSE
F&O	□ NSE	□ BSE
Currency	□ NSE	□ BSE
Demat	□ NSDL	□ CDSL
Commodity	□ мсх	□ NCDEX

Client Name :	
Client Code :	Date :
BO ID : 12043700 / IN303833 :	
Introducer Name :	
Branch :	City:

# Swastika Investmart Limited



# INSTRUCTIONS / CHECK LIST FOR FILLING KYC FORM

#### A. IMPORTANT POINTS:

- 1. Self attested copy of PAN card is mandatory for all clients.
- Copies of all the documents submitted by the applicant should be self-attested and accompanied by originate for verification. In case - the original of any document is not produced for verification, then the copies should be properly attested by entities authorized for attesting the documents, as per the below mentioned list.
- If any proof of identity or address is in a foreign language, then translation into English is required.
- Name & address of the applicant mentioned on the KYC form, should match with the documentary proof submitted.
- If correspondence & permanent address are different, then proofs for both have to be submitted.
- Sole proprietor must make the application in his individual name & capacity.
- For non-residents and foreign nationals, (allowed to trade subject to RBI and FEMA guidelines), copy of passport/PIO Card/OCI Card and overseas address proof is mandatory.
- For foreign entitles, CIN is optional; and in the absence of DIN no. for the directors, their passport copy should be given.
- In case of Merchant Navy NRI's, Mariner's declaration or certified copy of CDC (Continuous Discharge Certificate) is to be submitted.
- For opening an account with Depository participant or Mutual Fund, for a minor, photocopy of the School Leaving Certificate/Mark sheet issued by Higher Secondary Board/Passoort of Minor/Sirth Certificate must be provided.
- Politically Exposed Persons (PEP) are defined as individuals who are or have been
  entrusted with prominent public functions in a foreign country, e.g., Heads of States
  or of Governments, senior politicians, senior Government / judicial/military officers,
  senior executives of state owned corporations, important political party officials, etc.

#### B. Proof of Identity (POI): Ust of documents admissible as Proof of Identity:

- PAN card with photograph. This is a mandatory requirement for all applicants except those who are specifically exempt from obtaining PAN (listed in Section D).
- Unique Identification Number (UID) (Aadhaar) / Passport/ Voter ID card/ Driving License.
- Identity card / document with applicant's Photo, issued by any of the following: central/State Government and its Departments, Statutory/Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities, Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council etc. to their Members; and Credit cards/Debit Cards Issued by Banks.
- C. Proof of Address (POA): List of documents admissible as Proof of Address: (\*Documents having an expiry date should be valid on the date of submission)
  - Passport/Voters Identity Card / Ration Card / Registered Lease or Sale Agreement of Residence / Driving License / Flat Maintenance Bill / Insurance Copy.
  - Utility bills like Yelephone Sill (only land line), Electricity bill or Gas bill Not more than 3 months old.

- 3. Bank Account Statement / Passbook Not more than 3 months old.
- Self-declaration by High Court and Supreme Court Judges, giving the new address in respect of their own accounts.
- Proof of address issued by any of the following: Bank Managers of Scheduled Commercial Banks/ Scheduled Co-operative Bank/ Multinational Foreign Banks/ Gazetted Officer/ Notary Public/ Elected representatives to the Legislative Assembly/ Parliament/ Documents issued by any Govt. or Statutory Authority.
- Identity Card/ document with address, issued by any of the following: Central/State Government and its Departments/ Stahutory/ Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks/ Public Financial Institutions, Colleges affiliated to Universities and Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council, etc. to their Members.
- For FII/sub account, Power of Altomey given by FIV sub-account to the custodians (which are duly notarized and/or apostiled or consularised) that gives the registered address should be taken.
- The proof of address in the name of the spouse may be accepted.

#### D. Exemptions/Cairifications to PAN

(\*Sufficient documentary evidence in support of such claims to be collected.)

- In case of transactions undertaken on behalf of Central Government and/or State Government by officials appointed by Courts e.g. Official liquidator, Court receiver etc.
- Investors residing in the state of Sikkim.
- UN entities/ multilateral agencies exempt from paying taxes/filling tax returns in India.
- 4. SIP of Mutual Funds upto Rs. 50,000/- p.a.
- 5. In case of Institutional client, namely, Fills, Mfs, VCFs, PVCIs, Scheduled Commercial Banks, Multilateral and Silateral Development Financial Institutions, State Industrial Development Corporations, Insurance Companies registered with IRDA and Public Financial Institution as defined under section 4A of the Companies Act, 1956, Custodians shall verify the PAN card details with the original PAN card and provide duly certified copies of such verified PAN details to the intermediary.

#### E. List of people authorised to attest the documents:

- Notary Public, Gazetted Officer, Manager of a Scheduled Commercial/ Co-operative Bank or Multinational Foreign Banks (Name, Designation & Seal should be affixed on the copy).
- In case of NRIs, authorised officials of overseas branches of Scheduled Commercial Banks registered in India, Notary Public, Court Magistrate, Judge, Indian Embassy/Consulate General in the country where the client resides are permitted to attest the documents.

#### F. Instructions for Bank A/c Details:

- Photocopy of the cancelled cheque having the name of the account holder where the cheque book is issued, (or)
- 2. Photocopy of the Bank Statement having name and address of the 80
- Photocopy of the Passbook having name and address of the 80, (or)
- 4. Letter from the 8ank.
  - In case of option 2, 3 & 4 above, MICR code of CFSL the branch should be present / mentioned on the document.

# F. Incase of non-individuals, additional documents to be obtained from non-individual, over & above the POI & POA, as mentioned below:

Type of entry	Documentary Requirements
Corporeta	Copy of the balance sheets for the last 2financial years (to be submitted every year)  Copy of latest holding pattern including list of all those holding control, either directly or indirectly, in the company in terms of SEBI takeover Regulations, duly certified by the company secretary/Whole time director/MD (to be submitted every year)  Photograph, POT, POA and DIX inumbers of whole time director/two director in charge of day to day operations.  Photograph, POT, POA, PAN of Individual Promoters holding control - either directly or Indirectly  Copy of the Memorandum and Articles of Association and certificate of incorporation.  Copy of the Board Resolution for investment in securities market  Authorised signatories list with specimen signatories
Partnership Firm	Copy of the balance shoets for the last 2 financial years (to be submitted every year) Copy of partnership deed Authorised signatories list with specimen signatures Photograph, POI, POA, PAN of Partners.
Yrust	Copy of the balance sheets for the last 2 financial year (to be submitted every year) Certificate of registration (for registered trust only) Copy of trust deed List of trustees certified by managing trustees /CA Photograph, POI, POA, PAN of Trustees
HUF	PAN of HUF  Deed of declaration of HUF/List of coparceners  Bank Pass Book / Bank Statement in the name of HUF  Photograph, POI, POA, PAN of Xarta
Unicorporated Association or a body of Individuals	Proof of Edistance /Constitution document Resolution of the managing body & Power of Attorne grated to transact business on its behalf Authorised signaturies list with specimen signatures.
Bank / Institutional Investors	Copy of the constitution/registration or annual report/balance sheet for the last 2 financial years Authorised signaturies list with specimen signatures
Foreign Institutional Investors (FII)	Copy of SEBT registration certificate: Authorized signaturies lot with specimen signatures
Army / Government Bodies	Self-certification on letterhead Authorized signatories list with specimen signatures
Registered Society	Copy of Registration Certificate under Societies Registration Act  Ust of Managing Committee members  Committee resolution for persons authorised to act as authorised signatories with specimen signatures  True copy of Society Rules and Bye Laws certified by the Chairman/Secretary.

www.swastika.co.in

# FOR HEAD OFFICE USE ONLY



Client Code		BO ID: 12043700/IN30	3833
	Date	Name	Signature
KYC Received			
Phone Verification			
KYC Punched			
UCC Upload			
KRA Upload			
CKYC Upload			
KYC Audit			
DP Audit			
INTRÓDUCER DETA	ILS		
Status of Introducer	☐ Authorised Person	☐ Employee ☐ Existing Client☐ Others (Sp	pecify):
Introducer Name :			
Address:			
Mobile No:			
Mail ID :			
Rubber Stamp		Signature of the Introducer	8

For: Swastika Investmart Ltd. /Authorised Persaon

Date ...... Authorised Signatory



# INDEX OF DOCUMENTS

S. No.	Name of the Document	Brief Significance of the Document	Page No			
	MANDATORY DOCUMENTS AS	S PRESCRIBED BY SEBI & EXCHANGES				
1.	KRA Form and Account Opening Form	A. KYC Form - Document captures the basic information about the constituent and an instruction/check list.	to			
۱.	A W T W III and Account Opening T W III	B. Document captures the additional information about the constituent relevant to Trading/ Demat account and an instruction/check list.	10			
2.	Policies and Procedures	Document describing significant policies and procedures for client dealing in all Exchanges				
3.	Rights and Obligations Documents of 80 & DP	Rights & obligations documents of 80 & DP for a person seeking to open a benificial owner's account. (for opening of Demat Account)	LENT			
4.	Rights and Obligations of Members, Authorized persons and Clients	Document stating the Rights & Obligations of Member/ Authorised person/Sub Broker and Client for trading on Exchanges (Including addition rights & obligations in case of internet/wireless technology based trading).	SEPARATE COPY FOR CLIENT			
5.	Risk Disclosure Document (RDD)	Document detailing risks associated with dealing in the securities / commodities market.	ARATE (			
6.	Guidance Note - Do's and Don'ts	Document detailing do's and don'ts for trading on Exchange, for the education of the investors.	SEP			
7.	Tariff Sheet	Document detailing the rate/amount of brokerage & other charges levied on the client for trading on Exchanges & DP Service charges/Fee Structure				
	VOLUANTARY DOCUMEN	TS AS PROVIDED BY THE MEMBER				
1,	Voluntary Terms & Conditions	Additional terms & conditions specific to client for the purpose of operational efficiency.				
2	Quanting Account Authorisation / Fatca /	Authorication to maintain Sunning Account/				

	VOLUANTARY DOCUMENTS AS PROVIDED BY THE MEMBER						
1,	Voluntary Terms & Conditions	Additional terms & conditions specific to client for the purpose of operational efficiency.					
2.	Running Account Authorisation / Fatca / CRS Declaration	Authorisation to maintain Running Account/ Fatca Declaration					
3.	Power of Attorney	Power of Attorney for pay in of securities for the purpose of settlement obligation (for Demat Account Holder only)					
4.	KRA Form for HUF	KRA Application Form for HUF (Non Individual Only)					

## Instructions for Applicant:

- Please sign the application form on the placed market as for trading & demat Account, For Demat Second Account Holder,
   for Demat Third Account Holder.
- Signature can be English or Hindi or in any of the other languages contained in the 8th Schedule of the Constitution of India. Thumb
  Impressions and signatures other than the above mentioned languages must be attested by a Magistrate or a Notary Public or a Special
  Executive Magistrate / Special Executive Officer under his/her official seal.
- 3. All fields provided in the Clint "KYC" (Know Your Client) Form and Agreement together with other Letters/Undertaking/Authorization Should be duly filled. In case of Information in a field no being available, the words "N.A." or "NIL" should be mentioned. Any correction / overwriting also should be authenticated by the client by signing besides such correction.
- 4. Signature should be preferably in black ink.
- Details of the Names, Address, Telephone Number(s) etc. of the Magistrate/Notary Public / Special Executive Magistrate / Special
  Executive Officer are to be provided in case of attestation done by them.
- In case of additional signatures (for accounts other than individuals), separate annexures should be attached to the account opening form.
- In case of applications containing a Power of Attorney, the relevant Power of Attorney or the self-certified copy thereof, must be lodged along with the application.
- 8. All correspondence / queries shall be addressed to the first / sole applicant.
- 9. Strike off whichever option, in the account opening form, is not applicable.

Seal / Stamp

Signature



Know Your Clien	t (KYC) App	lication Fo	orm (Fo	r Seco	ond Holde	r / G	uardian De	tails)		(M)AGT (II)	sec - Del Teses
Please fill in ENGLISH with Black/Blue ink I	H & BLOCK LET	TTERS	,	Applicat	ion Type	Nev				137	
A. IDENTITY DET				**********							
I /We request you to	open a Trading	and Demat	account ir	n my/ou	ir name as p	oer the	following de	talls : Date	1		
1. Name of Applicant	/ Guardian		**********								
2. Maiden Name											
3. Father's/Spouse Name	<b>L</b>								нотоб	1	
4. Mother Name									ease affi		
5. a. Gender	☐ Male	Female	⊒π	ansgen	der				ze phot id sign ac		
b. Date of Birth			c. Mari	ital Stal	sin Sin	gle	Married				
6. Nationality	Indian	7. Status	Resid	dent Ind	dividual	Mi	nor	nearest			
8. PAN	1		Aadhaar	ŗ.		*********		Signatur	e of Firs	t/Sole	Holder
Specify the proof of i	dentity submit	ted Pa	ssport	Drivit	ng Licence	Vot	er ID 🗌 Ot	her No.			
For Association of Perso persons, the name & PA											stural
a. Name					b. PAN		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				1 1
B. ADDRESS DET	AILS				<del></del>			<del></del>			
Current Residence/ Correspondence     Address				VAVAVAVAVA							
City/Town/Village				<del></del>			District				
Pin Code				State				Country	INDI	A/	
2. Permanent Address (if different from above correspondence address)		Current Add	iress								
City/Town/Village							District				
Pin Code				State				Country	INDI	A/	
3. Specify the proo	f of address s	submitted	Pass	port	Driving Lic	ence	Other No				
C. Contact Detail	5		1								
Mobile No.							Tel. (Office)				
Email id			***************************************				Tel. (Res.)			**********	
DECLARATION I hereby de belief and I undertake to info be false or untrue or mislead I hereby consent to receive number/email address	orm you of any chan ing or misrepresent	nges therein, im ling, I am/we are	mediately. In e aware that	n case any I/we may	of the above in be held liable i	nformati for it.	on is found to				
Date	Plac	ce			Sign	nature	of Applicant				
	FO	R OFFICE	/ AUTH	IORIS	ED PERSO	22233233	2.00 to 2004 Sept Lessing - 2000				
Particulars	Documents Vertil	led with Original	ls Clie	nt Interview	wed By &In-Penx	on Verific	ation done by	<del>121 - 12</del>	:23	.2 22	13
Name of Employee/AP								D - 1		00	
Employee Code/AP No.				************				5200	#	TERROLET SECTIONS	
Designation											
Date											
Signature								Se	el / Stan	np	



Know Your Clier	it (KYC) Ap	plication F	orm (Fo	r Thir	d Holder)							
Please fill in ENGLIS with Black/Blue ink	& tick the app				ion Type e mandator	Ne Y	w 🗌 Up	date			- 21	
A. IDENTITY DET	Contract to the Contract of th	a and Domat	account in	a musica	r nama ac	nne th	a fallouis	on dat	alle t Date			
		g and Denat	account it	тпурос	i name as	per u	e ronown	iy uec	alis . Udu	-		
1. Name of Applicant	. / Guardian								T			
2. Maiden Name	d management		d de December 13		i i i i i i i i i i i i i i i i i i i							
3. Father's/Spouse Name	0								T - 1	нотоб	2012/06/20 12:00:00	
4. Mother Name										case affi cent pa		
5. a. Gender	Male	Female	□Tra	ansgen	der					te phot id sign ac		
b. Date of Birth			c. Mari	ital Stal	bus Sir	igle	Marri	ed				
6. Nationality	Indian	7. Status	Resid	dent Ind	dividual	M	inor					
8. PAN			Aadhaar						Signatur	e of Firs	t/Sole	Holder
Specify the proof of i	dentity submi	itted Pa	assport	Drivi	ng Licence	Vo	ter ID	Oth	er No.	- HILLO		
For Association of Person persons, the name & P.												atural
a. Name		Action to the second se	anna mana mana da		b. PAN	T		T				
B. ADDRESS DET	AILS					denne.	-	-			-	-
1. Current Residence Correspondence Address						2(4)1111						
City/Town/Village							District					
Pin Code				State			717		Country	INDI	A/	
2. Permanent Address (if different from above correspondence address)	•	s Current Add	iress									
City/Town/Village							District					
Pin Code		VSVSKUMINIT		State	1.00				Country	INDI	A/	77
3. Specify the proc	of of address	submitted	Passp	ort	Driving Lie	cence	Othe	r No.	The second second		nest:	
C. Contact Detail	is						10, 10, 10, 10, 10, 10, 10, 10, 10, 10,					
Mobile No.							Tel. (0	ffice)				
Email id							Tel. (R	es.)	E.			
DECLARATION I hereby do belief and I undertake to infi be false or untrue or mislead I hereby consent to receive number/email address	form you of any cho ding or misrepreser	anges therein, im nting, I am/we an	mediately. In e aware that	Case any	of the above to be held liable	information it.	tion is found	i to		شف		
Date	Pla	эсе	WALES SPORTS		Sig	nature	of Appli	cant				
	FC	OR OFFICE	/ AUTH	IORIS	ED PERS	ON U	SE ONL	Y.				ene
Particulars	Documents Veri	ified with Origina	ls Clier	nt Intervie	wed By &In-Pen	on Verifi	icution done	by	: :::	5.5±1	E 125	13
Name of Employee/AP									100			
Employee Code/AP No.		10-10-4-4-4-4						-13	1201	18	a w	
Designation												
Date							1(4(40-0014	100				
Signature									C.	el / Stan	10	



	TRADING	& DEMAT	ACCOUNT [	LATED	DITAILS		
TYPE OF ACCO	UNT 🛛 Individual	Sı	ub Status [	Residen	nt 🗆 Other		
A. BANK ACCO	UNT DETAILS						
Bank 1 : Bank N	ame & Branch Location	1		<b>_</b>			
Account No.			ī	☐ Savings	s ☐ Current	: 🗆 Oti	hers
MICR Code				FSC Cod	e		
Bank 2 : Bank N	ame & Branch Location	1	Į.	_			
Account No.				☐ Savings			
MICR Code	L			FSC Cod	e		
B. DEPOSITORY	ACCOUNT DETAILS (DP1	DETAILS CON	NSIDERED FO	R PAYOUT	OF SECURITIE	S IF FIL	LED)
	☐ DP	1 D[]alls			DP	2 D⊕al	lls
Depository	☐ NSDL	☐ CDSL		☐ CDS	L		NSDL
DP Name	Swastika Investman	t Limited					
First holder							
Second holder					1007/		
Third holder							
DP ID	IN 303833 / 120437	700					
Client ID	/ ucc						
C. MODE OF OPE	RATION FOR JOINT ACCO	DUNTS :					
and confirmation to will be permitted.	Inter-Depository Transfer, planereof as applicable) of securior Communication to be sen	ities and freeze/		ount and /or		or specific	c number of securities
D. TRADING PRE	FERENCES						
Please sign in th	e relevant boxes where	you wish to	trade. Please	strike off	the segment	not cho	sen by you.
Exchanges	NSE, BSE &	MESI					MCX, NCDEX BSE & NSE
All Segments	Cash / SLBM / Mutual Funds	F&O	Curr	ency	Debt		Commodity Derivatives
If you do not wi	sh to trade in any of sec	aments / Mut	rual Fund. Ple	ase ment	ion here		
	s / Foreign Nationals	, ,		- Constitution of the Cons			
7534500 755740500	rence Number		_				
I/We instruct the D	OP to receive each and ever de default option would be "		/ our account				natic Credit)
my/our account wi	instruct the DP to accept a thout any other further inst default option would be "l	truction from r				☐ Yes	□ No
(If not marked, the	ve dividend / Interest direct e default option would be " for locations notified by SE	Yes")	FISS MOSS	lven below	through ECS	☐ Yes	; 🗆 No



E. PROOF OF FINANC	INE DETAILS (ALLBCHEL BI	iy une	of the below. Mandatory (	OI U au	ing in rato / currency segment)			
☐ ITR Acknowledgment ☐ Demat holding statement ☐ Salary Slip ☐ Bank Account Statement (for last 6 months) ☐ Self declaration along with relevant supporting								
F. PAST ACTIONS								
the applicant / constit		moters		uthorize	ge / any other authority against ed persons in charge of dealing cify			
G. DEALING THROUG	H SUB BROKER / AUTHOR	ISED	PERSON (AP) / OTHER ST	OCK BR	OKERS			
If Yes, please specify	<u> </u>							
Name of Stock Broke	r	Name of SB/AP						
Name of Exchange		Client Code (as given by other broker)						
Details of disputes/du	es pending from/to such	stock	broker/sub-broker:					
	mber / Sub-broker / AP of	any Ex	change Yes No					
If yes, provide SEBI F	REGISTRATION NO:							
H. GOODS & SERVIO	E TAX REGISTRATION	DETAI	LS:					
Registration No			Validity Date		Name of the State			
CGST								
IGST								
UGST / SGST								
Any Other Registration	n							
I. STANDING INSTRU	CTIONS / OTHER DETAILS	S / EM	AIL-SMA ALERT / CONTR	ACT NO	TE PREFERENCE			
	CTIONS / OTHER DETAILS  & Transaction Statement	<del>-</del>	AIL-SMA ALERT / CONTR	ACT NO	TE PREFERENCE			
	& Transaction Statement	<del>-</del>	lectronic Physical	ACT NO	TE PREFERENCE			
Contract Note / Holding Receive Delivery Instru	& Transaction Statement	_ E	lectronic Physical	ACT NO	IE PREFERENCE			
Contract Note / Holding Receive Delivery Instru	g & Transaction Statement		lectronic Physical	ACT NO	TE PREFERENCE			
Contract Note / Holding Receive Delivery Instru Share Email ID with Re	g & Transaction Statement ction Slip gistrar & Transfer Agent		flectronic Physical Io Yes Io Yes					
Contract Note / Holding Receive Delivery Instru Share Email ID with Re Receive Annual Report	g & Transaction Statement oction Slip gistrar & Transfer Agent		lectronic Physical lo Yes lo Yes lectronic Physical flonthly Fortnightly sper SEBI Regulation					
Contract Note / Holding Receive Delivery Instru Share Email ID with Re Receive Annual Report DP Accounts Statemen Declaration for Mobile	g & Transaction Statement oction Slip gistrar & Transfer Agent		lectronic Physical lo Yes lo Yes lectronic Physical flonthly Fortnightly sper SEBI Regulation lelf Spouse	] Week	dy			
Contract Note / Holding Receive Delivery Instru Share Email ID with Re Receive Annual Report DP Accounts Statemen Declaration for Mobile For Joint Accouns Com	g & Transaction Statement ction Slip gistrar & Transfer Agent t Number munication to be sent to		Physical   Physical	] Week	dy			
Contract Note / Holding Receive Delivery Instru Share Email ID with Re Receive Annual Report DP Accounts Statemen Declaration for Mobile For Joint Accouns Com (See Note 5)	g & Transaction Statement ction Slip gistrar & Transfer Agent  t  Number munication to be sent to ervices Demat A/c facility  I wish to avail the TURST facility understood the Terms and Con	B E N S S S S S No wing de	Physical	☐ Week ☐ Child ☐ All Jo for SMS Are	Parent int Account Holder			
Contract Note / Holding Receive Delivery Instru Share Email ID with Re Receive Annual Report  DP Accounts Statemen Declaration for Mobile For Joint Accouns Com (See Note 5)  I/We wish to avail basic so Transactions Using Secured Texting (TURST) Facility Refer to Terms and Conditions Annexure - 2.6	g & Transaction Statement ction Slip gistrar & Transfer Agent  t  Number munication to be sent to ervices Demat A/c facility  I wish to avail the TURST facilit understood the Terms and Con Yes  I/We wish to register the follow Stock Exchange Name	S   S   S   S   S   S   S   S   S   S	Sectronic   Physical   Physical	Child All Jo	Parent int Account Holder lert Fadlity. I have read and mentioned 80 ID registered for TURST Clearing Member ID (Optional)			
Contract Note / Holding Receive Delivery Instru Share Email ID with Re Receive Annual Report  DP Accounts Statemen Declaration for Mobile For Joint Accouns Com (See Note 5)  I/We wish to avail basic so Transactions Using Secured Texting (TURST) Facility Refer to Terms and Conditions Annexure - 2.6	g & Transaction Statement ction Slip gistrar & Transfer Agent  t  Number munication to be sent to ervices Demat A/c facility  I wish to avail the TURST facilit understood the Terms and Con Yes I/We wish to register the follow Stock Exchange Name od the Terms and Conditions ellindia.com/downloads/Oper To register for easi, please visit	E   N   N   N   N   N   N   N   N   N	Sectronic   Physical   Physical	Child Child All Jo for SMS A ne our below	Parent int Account Holder lert Fadlity. I have read and mentioned 80 ID registered for TURST Clearing Member ID (Optional)			
Contract Note / Holding Receive Delivery Instru Share Email ID with Re Receive Annual Report  DP Accounts Statemen  Declaration for Mobile For Joint Accouns Com (See Note 5)  I/We wish to avail basic so  Transactions Using Secured Texting (TURST) Facility Refer to Terms and Conditions Annexure - 2.6  I have read and understo Refer - https://www.cds Easi  Type of Account :	g & Transaction Statement ction Slip gistrar & Transfer Agent  t  Number munication to be sent to ervices Demat A/c facility  I wish to avail the TURST facilit understood the Terms and Con Yes I/We wish to register the follow Stock Exchange Name od the Terms and Conditions allindia.com/downloads/Open To register for easi, please visit Easi allows a BD to view his IS	S   No wing clear   No wing	Clearing Member Na	Child Child All Jo for SMS A ne our below	Parent int Account Holder lert Fadlity. I have read and mentioned 80 ID registered for TURST Clearing Member ID (Optional)			



J. INFORMATION FOR	PREVENTIO	N OF MONEY LAU	IDER	ING ACT, 2002					
Experience	Number of y	ears of Investment /	Tradi	ng Experience		Years			
Gross Annual Income	☐ Below 1	lac 🔲 1-5 Lacs		5-10 Lacs 🔲 10	-25 Lacs 🗆 :	>25 Lacs			
	OR Net W	forth in Rs.			as on date	old not be older than it year)			
Occupation (Please Tick)	Govt Se Public S Housew	ector 🔲 Business	3	Private Sector	A must be a like and a h	(Pls Specify)			
Nature of Business	☐ Manufac	turing 🔲 Services		☐ Trading	Consult	ancy 🗌 Others			
Is the Client Politically	Exposed Perso	on (PEP) or Related	to PE	P 🔲 Yes	□ No	UNSCR CHECKED			
DECLARATION									
I / We declare that the particulars given by me/us above are true and to the best of my/our knowledge as on the date of making this application. I/We agree and undertake to intimate the DP/Stock broker any change(s) in the details / particulars mentioned by me / us in this form. I/We further agree that any false/misleading information given by me / us or suppression of any material information will render my account liable for termination and suitable action and I/We may be held liable for such information/representation.  I/We have received, read and understood the 'Rights and Obligations Document' for trading and OP Services, 'Risk Disclosure Document', 'Guldance Note' and agree to abide by and be bound by the same and by the Bye-Laws as are in force from time to time. I/We also confirm having read/been explained and understood the contents of the document on policy and procedures of the stockbroker and the tariff sheet. I / We have also the informed that the standard set of documents has been displayed for information on stock. I/We also declare that I/We complied and will continue to comply with FEMA Regulations.									
Date:		EA.							
Place:						,			
	(First/	Sole Holder Signal	-	(Second Holder	_	(Third Holder Signature)			
Name of 1 <sup>st</sup> holder		Mobile &	Em	ail Declaration	n				
Mobile No.	Details	prov	ided f		applicable) lent children	Dependent parents  Dependent parents			
SMS Alert Facilty		☐ Ye		No.	ent children	Dependent parents			
				110,					
Name of 2 <sup>nd</sup> holder  Mobile No.	Details	prov	ided	hip with the perso (Tick √ wherever Spouse □ Depend	applicable)				
E-mail Id		□ Se		Spouse Depend		Dependent parents			
SMS Alert Facilty		☐ Ye	s [	No.					
Name of 3 <sup>rd</sup> holder		<u>'</u>							
	Details	prov	ided	bip with the perso (Tick √ wherever	applicable)				
Mobile No.		¦Se	f .	Spouse Depend		Dependent parents			
E-mail Id		□ Se		Spouse Depend	lent children	Dependent parents			
SMS Alert Facilty		☐ Ye		No.					
☐ I/We wish to mak	e a nominatio		ınati	on Option :	o not wish to i	nake a nomination			
Date:		24							
Place:	(Fire) (			/Cooperd Holder	Cianat	(Third Holder Signature)			



# **Nomination Form for Demat Accounts**

I / We hereb								
account in the		my / our de			d on beha Registrat		our legal he	ir(s) *
Nomination	Details		Mandator		i Keyisu at	ion ivo.	Addition	nal Details
		Share of		_	Mobile			lai Detalis
	Name of nominee	nominee (%)**	Relation ship	Postal Address	number & E-mail	Identity Number	D.o.B. of nominee	Guardian
Nominee 1								
Nominee 2								
Nominee 3								
Nominee 4								
Nominee 5								
Nominee 6								
Nominee 7								
Nominee 8								
Nominee 9								
Nominee 10								
*Joint Accounts:		Event					smission of	
Demise of one or					Surviving hole	der(s) throug	h name deleti	
Demise of all joint	holders simu	ultaneously –	having nom		Nominee	1101001(0) 011	an milette title	access ac entrere.
Demise of all joint	holders simu	ultaneously –	not having	nominee	Legal heir(s	) of the your	ngest holder	
** If % is not spe after division / fra (see table in 'Tra	action of %	, shall be tra				_		,
	e of NRI / C ed only in f th (DoB): p	)CI / PIO, Pa	assport nur nditions / ci de, only if t	mber is ac ircumstand he nomine	ceptable. ces: e is minor.	, ,,	of the docur	ment is not
		s of my / our ne/ us by the						statement of
☐ Name of n	ominee(s)							
☐ Nomination	n: Yes / No	)						
2) I hereby author	orize			(nominee	number	_) to opera	te my acco	unt on my
behalf, in case o	f my incapa	acitation in te	erms of pa	ragraph 3.	5 of the circ	cular. He / 3	She is auth	orized
to encash my as	sets up to _	% of ass	ets in the a	account or	Rs		(Optio	<b>nal</b> ) (strike off

portions that are not relevant) This nomination shall supersede any prior nomination made by me / us, if any.



3) Signature(s) – As per the mode of holding in demat account(s)

Name(s) of holder(s)		Signature(s) of holder / thumb impression	_	Name of Witness & Address (wherever applicable) *
Sole / First Holder (Mr./Ms.)				
Second Holder (Mr./Ms.)				
Third Holder (Mr./Ms.)				

<sup>\*</sup> Signature of two witness(es), along with name and address are required, if the account holder affixes thumb impression, instead of wet signature.

# Rights, Entitlement and Obligation of the investor and nominee:

- If you are opening a new demat account, you have to provide nomination. Otherwise, you have to follow procedure as per 3.10 of this circular.
- You can make nomination or change nominee any number of times without any restriction.
- You are entitled to receive acknowledgement from the DP for each instance of providing or changing nomination.
- Upon demise of the investor, the nominees shall have the option to either continue as joint holders with other nominees or for each nominee(s) to open separate single account.
- In case all your nominees do not claim the assets from the DP, then the residual unclaimed asset shall continue to be with the concerned Depository in case of Demat account.
- You have the option to designate any one of your nominees to operate your account, in case of your physical incapacitation, at any point of time and not just during opening of account. This mandate can be changed any time you choose.

•	The signatories for this nomination form shall be as per mode of holding in the demat
	account(s) i.e.
	'Either or Survivor' Accounts - any one of the holder can sign
	'First holder' Accounts - only First holder can sign
	'Jointly' Accounts - all holders have to sign

### Transmission aspects

- DPs shall transmit the account to the nominee(s) upon receipt of 1) copy of death certificate and
   1) completion / updation of KYC of the nominee(s). The nominee is not required to provide affidavits, indemnities, undertakings, attestations or notarization.
- In case of a joint account, for transmission to the surviving joint holder(s) by name deletion, the
  surviving joint holder(s) shall have the option to update residential address(es), mobile
  number(s), email address(es), bank account detail(s), annual income and nominee(s), either
  along with transmission or at a later date. The regulated entity cannot seek KYC documents at
  the time of transmission, unless it was sought earlier but not provided by the holder.
- Nominee(s) shall extend all possible co-operation to transfer the assets to the legal heir(s) of the deceased investor. In this regard, no dispute shall lie against the DP.

# In case of multiple nominees, the assets shall be distributed pro-rata to the surviving nominees, as illustrated below.

	ecified by investor of nomination	% assets to be apportioned to surviving nominees upon demise of investor and nominee 'A'					
Nominee	% share	Nominee	% initial share	Total % share			
A	60%	Α	0	0	0		
В	30%	В	30%	45%	75%		
С	10%	С	10%	15%	25%		
Total	100%	-	40%	60%	100%		

\*\*\*



# **Declaration Form for opting out of nomination**

<b>T</b> .	Date	
To, Swastika Investmart Limited 48, Jaora Compound, Indore		
UCC/DP ID		
Client ID (only for Demat account)		
Sole/First Holder Name		
Second Holder Name		
Third Holder Name		
I / We hereby confirm that I / We do not w	ish to appo	int any nominee(s) in my / our trading / demat
account and understand the issues involved	d in non-ap	pointment of nominee(s) and further are aware
that in case of death of all the account ho	lder(s), my	/ our legal heirs would need to submit all the
requisite documents / information for clai	ming of as	sets held in my / our trading / demat account,
which may also include documents issued	by Court o	other such competent authority, based on the
value of assets held in the trading / demat	account.	
Name and	Signatur	e of Holder(s)*
12		3

\* Signature of witness, along with name and address are required, if the account holder affixes thumb impression, instead of signature



# OPTION FORM FOR ISSUE OF DIS BOOKLET

						Date				
DD ID			т т			Clinat ID				
DP ID		$\perp$				Client ID				
First Holder Name		-								
Second Holder Na										
Third Holder Nam	ne									
o, wastika Investmart Limited 8, Jaora Compound, Indore ear Sir / Madam,										
/ We hereby state	that:		[Sele	ect (fir	e opít	lons given belo	w]			
OPTION 1:										
/ We require you to issue Delivery Instruction Slip (DIS) booklet to me / us immediately on opening of my / our CDSL count though I / we have issued a Power of Attorney (POA) / registered for eDIS / executed PMS agreement in favour if / with <b>Swastika Investmart Limited</b> (name of the attorney / Clearing Member / PMS manager) for excuting lelivery instructions for settling stock exchange trades [settlement related transactions] effected through such *Power of attorney holder -Clearing Member / by PMS manager/ for executing delivery instructions through eDIS.										
•	oring rich	ibei / by	PMS I	nanaç	ger/ r	for executing de	elivery instructions	through eDIS.		
•		rst/Sole			ger/ r		oint Holder	Third Joint Holder		
•					ger/ r					
ours faithfully			e Hold		ger/ f					
ours faithfully		rst/Sok	e Hold		ger/ r					
Ours faithfully  Name  Signatures		rst/Sok	e Hold		ger/ f					
OPTION 2:  / We do not requiregistered for eDIS of the attorney / Clesettlement related to rexecuting deliverne / us immediately	ire the De / execute earing Mei ransaction y instruction	elivery Ind PMS amber / Pms] effections thro	nstructi greeme PMS mated through et	ion Si ent in enage	lp)(S fa vc r) fo such Howe	OR  ) booklet for thour of / with executing deliver of Attorever, the Deliver	oint Holder  be time being, sin  Swastika Invery instructions formey Holder - Clea			
OPTION 2:  // We do not requiregistered for eDIS of the attorney / Clessettlement related to rexecuting deliverne / us immediately	ire the De / execute earing Mer ransaction y instruction my / o	elivery Ind PMS amber / Pms] effections thro	nstructi greeme MS ma ted through et est at a	ion Si ent in enage ough DIS.	lp)(S fa vc r) fo such Howe	OR  ) booklet for the bur of / with executing deliver of Attority the Deliver late.	oint Holder  be time being, sin  Swastika Invery instructions formey Holder - Clea	Third Joint Holder  Ice I / We have issued a POA/ estmart Limited (name or settling stook exchange trades ring Member / by PMS manager of		
OPTION 2:  // We do not requiregistered for eDIS of the attorney / Clessettlement related to	ire the De / execute earing Mer ransaction y instruction my / o	ellvery Inded PMS and mber / Pms] effections through requirements	nstructi greeme MS ma ted through et est at a	ion Si ent in enage ough DIS.	lp)(S fa vc r) fo such Howe	OR  ) booklet for the bur of / with executing deliver of Attority the Deliver late.	oint Holder  be time being, single Swastika Inversely instructions for the property instruction Slip	Third Joint Holder  The Joint Holder  The Joint Holder  The Joint Holder  Third Joint		



# Terms And Conditions-cum-Registration / Modification Form for receiving SMS Alerts from CDSL [SMS Alerts will be sent by CDSL to BOs for all debits]

#### Definitions:

In these Terms and Conditions the terms shall have following meaning unless indicated otherwise:

- "Depository" means Central Depository Services (India) Limited a company incorporated in India under the Companies Act 1956 and having its registered office at 17th Floor, P.J. Towers, Dalal Street, Fort, Mumbai 400001 and all its branch offices and includes its successors and assigns.
- 'DP' means Depository Participant of CDSL. The term covers all types of DPs who are allowed to open demat accounts for investors.
- "BO" means an entity that has opened a demat account with the depository. The term covers all types of demat accounts, which can be opened with a depository as specified by the depository from time to time.
- SMS means "Short Messaging Service"
- "Alerts" means a customized SMS sent to the BO over the said mobile phone number.
- "Service Provider" means a cellular service provider(s) with whom the depository has entered / will be entering into an arrangement for providing the SMS alerts to the BO.
- "Service" means the service of providing SMS alerts to the BO on best effort basis as per these terms and conditions.

#### Availability:

- The service will be provided to the BO at his / her request and at the discretion of the depository. The service will be available to
  those accountholders who have provided their mobile numbers to the depository through their DP. The services may be
  discontinued for a specific period / indefinite period, with or without issuing any prior notice for the purpose of security reasons or
  system maintenance or for such other reasons as may be warranted. The depository may also discontinue the service at any time
  without giving prior notice for any reason whatsoever.
- 2. The service is currently available to the BOs who are residing in India.
- The alerts will be provided to the BOs only if they remain within the range of the service provider's service area or within the range forming part of the roaming network of the service provider.
- In case of joint accounts and non-individual accounts the service will be available, only to one mobile number i.e. to the mobile number as submitted at the time of registration / modification.
- 5. The BO is responsible for promptly intimating to the depository in the prescribed manner any change in mobile number, or loss of handset, on which the BO wants to receive the alerts from the depository. In case of change in mobile number not intimated to the depository, the SMS alerts will continue to be sent to the last registered mobile phone number. The BO agrees to Indemnify the depository for any loss or damage suffered by it on account of SMS alerts sent on such mobile number.

### Receiving Alerts:

- The depository shall send the alerts to the mobile phone number provided by the BO while registering for the service or to any such number replaced and informed by the BO from time to time. Upon such registration / change, the depository shall make every effort to update the change in mobile number within a reasonable period of time. The depository shall not be responsible for any event of delay or loss of message in this regard.
- The BO acknowledges that the alerts will be received only if the mobile phone is in 'ON' and in a mode to receive the SMS. If the
  mobile phone is in 'Off" mode i.e. unable to receive the alerts then the BO may not get / get after delay any alerts sent during such
  period.
- The BO also acknowledges that the readability, accuracy and timeliness of providing the service depend on many factors
  including the infrastructure, connectivity of the service provider. The depository shall not be responsible for any non-delivery,
  delayed delivery or distortion of the alert in any way whatsoever.
- 4. The BO further acknowledges that the service provided to him is an additional facility provided for his convenience and is susceptible to error, omission and/ or inaccuracy. In case the BO observes any error in the information provided in the alert, the BO shall inform the depository and/ or the DP immediately in writing and the depository will make best possible efforts to rectify the error as early as possible. The BO shall not hold the depository liable for any loss, damages, etc. that may be incurred/suffered by the BO on account of opting to avail SMS alerts facility.
- The BO authorizes the depository to send any message such as promotional, greeting or any other message that the depository may consider appropriate, to the BO. The BO agrees to an ongoing confirmation for use of name, email address and mobile number for marketing offers between CDSL and any other entity.
- 6. The BO agrees to inform the depository and DP in writing of any unauthorized debit to his BO account/ unauthorized transfer of securities from his BO account, immediately, which may come to his knowledge on receiving SMS alerts. The BO may send an email to CDSL at complaints@cdslindia.com. The BO is advised not to inform the service provider about any such unauthorized debit to/transfer of securities from his BO account by sending a SMS back to the service provider as there is no reverse communication between the service provider and the depository.
- The information sent as an alert on the mobile phone number shall be deemed to have been received by the BO and the depository shall not be under any obligation to confirm the authenticity of the person(s) receiving the alert.
- The depository will make best efforts to provide the service. The 8O cannot hold the depository liable for non-availability of the service in any manner whatsoever.
- If the BO finds that the information such as mobile number etc., has been changed without proper authorization, the BO should immediately inform the DP in writing.



#### Fees:

Depository reserves the right to charge such fees from time to time as it deems fit for providing this service to the BO.

#### Disclaimer:

The depository shall make reasonable efforts to ensure that the BO's personal information is kept confidential. The depository does not warranty the confidentiality or security of the SMS alerts transmitted through a service provider. Further, the depository makes no warranty or representation of any kind in relation to the system and the network or their function or their performance or for any loss or damage whenever and howsoever suffered or incurred by the BO or by any person resulting from or in connection with availing of SMS alerts facility. The Depository gives no warranty with respect to the quality of the service provided by the service provider. The Depository will not be liable for any unauthorized use or access to the information and/ or SMS alert sent on the mobile phone number of the BO or for fraudulent, duplicate or erroneous use/ misuse of such information by any third person.

# Liability and Indemnity:

The Depository shall not be liable for any breach of confidentiality by the service provider or by any third person due to unauthorized access to the information meant for the BO. In consideration of the depository providing the service, the BO agrees to indemnify and keep safe, harmless and indemnified the depository and its officials from any damages, claims, demands, proceedings, loss, cost, charges and expenses whatsoever which a depository may at any time incur, sustain, suffer or be put to as a consequence of or arising out of interference with or misuse, improper or fraudulent use of the service by the BO.

#### Amendments:

The depository may amend the terms and conditions at any time with or without giving any prior notice to the BOs. Any such amendments shall be binding on the BOs who are already registered as user of this service.

### Governing Law and Jurisdiction:

Providing the Service as outlined above shall be governed by the laws of India and will be subject to the exclusive jurisdiction of the courts in Mumbai.

I/We wish to avail the SMS Alerts facility provided by the depository on my/our mobile number provided in the registration form subject to the terms and conditions

mentioned below. I/ We consent to CDSL providing to the service provider such information pertaining to account/transactions in my/our account as is necessary for the purposes of generating SMS Alerts by service provider, to be sent to the said mobile number.

I/We have read and understood the terms and conditions mentioned above and agree to abide by them and any amendments thereto made by the depository from time to time. I/ we further undertake to pay fee/ charges as may be levied by the depository from time to time.

I / We further understand that the SMS alerts would be sent for a maximum four ISINs at a time. If more than four debits take place, the BOs would be required to take up the matter with their DP.

I/We am/ are aware that mere acceptance of the registration form does not imply in any way that the request has been accepted by the depository for providing the service.

I/We provide the	following informat	ion for th	e purpose	of REGIST	RATION / H	ODIFICATIO	M (Please	e cance	out wha	t is not	applicat	ble).				
BOID	alm J															
	E.*		(Plesa	se write y	our 8 digit	DPID)			(Please	write y	our 8 d	git Clier	et ID)			
Sole / First Hold	er's Name :		N/	-	= 53	1000			W 10	111	11.	5.0	on of E			
900000 BLESS 90000	(Addation)															
Second Holder's	Name :															
Third Holder's N	ame :															
110000000000000000000000000000000000000																
Mobile Number	on which		T	$\top$	$\neg$							T	$\neg$		T	
messages are to	be sent	+91	1													
	10.00000000000000000000000000000000000			(Please	write on	ly the mobi	le numb	er with	out prefi	xing co	untry o	ode or	anen)			
The mobile num	ber is registered in	the nar	me of:													
Email ID:																
Lindii ID:	(Please write	only ON	E valid em	no (11 lie	which cor	mmunicatio	on Fam	is to I	he senti							
	A JUNE WINE		L Falls Car	JII 10 JII	***************************************		19070		ac scrip							
									_							
Signatures	Sole / Fir	st Holder				Second	holder					13	hird Hol	der		
Str. crossressa	G2881/1/1/		8			120000	38320							753		
lace:												7,90	P:		_	



# POLICIES AND PROCEDURES FOR CLIENT DEALINGS ALL EXCHANGES - MANDATORY (as required by SEBI circular MIRSD / SE / Cir-19/2009 dated December 3, 2009)

- Delayed payment charges / Penalty: The Client agrees that without prejudice to any other remedy or right
  prescribed in the present, the trading member may charge interest on delayed payment / penalty charges on the
  debit balance of the client which is not settled as per exchange norms, upto 36% per annum.
- 2. Penny / Illiquid Stocks: The Client Understands and agrees that the trading member may at any time at its sole discretion and without prior notice, refuse, prohibit or restrict the client's ability to place orders or trades in penny / illiquid stocks. For this purpose penny / illiquid stock means stocks which are appearing in the list of illiquid securities issued by the exchanges every months.
- 3. Setting up exposure Limit: The client is aware & agrees that the trading member may need to vary or reduce the exposures limit or impose new limits urgently on the basis of trading members risk perception and other factors considered relevant by the stock brokers. The trading member may be unable to inform the client of such variation, reduction or imposition in advance.
- 4. Brokerage rate: The client understands and agrees that the trading member charge brokerage and other statutory charges and levies as per the rates mentioned in the schedule of charges/tarrif sheet. Any change in brokerage will be with the consent of client.
- 5. Position Square off: The client is aware and agrees that in case of debit balance in client account, non payment of margin or client's dues as per exchange norms, the trading member may sell client securities or close client's position, without giving any notice to the client and loss / profit arise on such transaction will be treated as norms profit / loss of the client.
- 6. Internal Shortage: In case of internal shortage of securities, any entry passed to the account of the client in accordance with the practice consistently followed by the trading member across all its client shall be binding on the client policy. Further in case of shortage of securities, the client agress and authorize trading member to buy shares on behalf of the client and debit the amount for the same to the client trading account maintained with the trading member. Detailed internal shortage policy is available at SIL website download section.
- 7. Restrictions on further position or close out: the client is aware and agrees that in case of insufficient balance in his trading account on account of pay in / MTM margin obligation or non payment of client's dues as per the exchange norms, the trading member may refuse to take further position and / or close the existing position of client to make client account good.
- 8. Temporary Suspension or closing: The client shall be entitled to temporarily suspend / dose his account without giving any reason to the trading member, after giving notice in writing. Notwithstanding any such termination, all rights, liabilities and obligation of the parties arising out of or in respect of transactions entered in to prior to the termination of this Client Registration Documents shall continue to subsist and vest in / be binding on the respective parties.
- 9. Deregistering: In the event of default under this Client Registration Documents by the client, the trading member shall be completely entitled to any or all of the following course of action:
  - Immediate termination of this Client Registration Documents and termination of the provisions or services in terms of this Client Registration Documents.
  - Other remedies as may be available in terms of law inforce, at that point of time.
  - III. Arbitration in terms of this Client Registration Documents.
- 10. Policy for treatment of Inactive accounts and process for reactivation: If the client has no open position and is inactive for more than one year then the account would be suspended for trading. If there is any credit available in the Client's margin account with us, it would be refunded at the client's request. If the client is desirous of reactivating his account post the suspension, then he will have to send a written request for reactivation.

Client Code		
Date:	Client Signature	
Place:	Circle Signature	



# **VOLUNTARY TERMS AND CONDITIONS**

Whereas the client intends to open securities trading accounts with Swastika Investment Limited, (hereinafter referred as SIL) for the purpose of trading in Capital Market Segment, Futures & Options and Currency Derivative Segments of the National Stock Exchange of India Ltd., the Bombay Stock Exchange Ltd., and the MCX Stock Exchange Ltd. and Mutual Fund transactions Facilities offered by SEBI recognized Stock Exchange and whereas for the purpose of more fully and conveniently availing of the services agreed to be provided by SIL and also the additional services that may be made available by SIL from time to time, the Client, on its own free will and volition, agrees to accept and be bound by the following terms and conditions. The Client understands that these terms and conditions are voluntary i.e. non-mandatory in nature but on their acceptance, these shall constitute the contract between the parties and bind them fully and be enforceable by each party against the other.

- 1. Authorization to debit additional charges with regard to Trading and Demat Account: Without prejudice to the other rights and obligations of the parties, the client understands and agrees that SIL may levy additional charges including Annual Maintenance Charges and all transaction charges with respect to Clients Demat account for any service rendered by SIL and as may be required by the Client, and recover from the Client all reasonable costs, as may be incidental or consequential for rendering the said services. The said charges will be debited to the clients ledger account with SIL Broking.
- Payment by cheque: Where payment by the client towards margin money is made through cheque / pay order / demand draft issued in favour of SJL only upon realization of the funds of the said cheque / pay order / demand draft.
- 3. Lien: All securities, funds and/or properties of the Client as may be permitted by the Exchange(s) from time to time to be placed with SIL shall be subject to a lien for the payments or fulfillment of all undischarged liabilities and obligations of the Client in relation to its transactions or owing to any of the group companies of SIL. SIL shall be entitled to withhold such securities, funds and/or property of the Client as security towards any such un-discharged liabilities or obligation of the Client and to sell and/or appropriate to itself all such securities, funds or properties at its sole discretion & at any point of time.
- 4. Authorization for delivering / pledging shares: The client understands and agrees that SIL may deliver to the Exchange any securities held by it on behalf of the client to discharge settlement obligations in respect of securities sold by the client or pledge the same with the clearing house of the recognized stock exchange in any segment where the Client is registered for trading for the purpose of providing margin for the trading positions contracted or to be contracted by the Client or with any scheduled commercial bank, Non-Banking Financial Institution or other financial institution for raising funds to the extent account of the client carries debit balance but without any obligation on its part to so raise funds by pledging the securities and without prejudice to the right of SIL to enforce, at its option, the collateral security in the

- securities to recover the debit balance at any time.
- 5. Authorization for Inter segment fund balance transfer and stock transfers: The client hereby authorizes SIL to transfer its debit/credit balances in the ledger account arising during the course of trades in any segment to its ledger account in any other segment or to transfer any stock purchased/lying in its account in any segment to its account in any other segment as often as may be required. The transfers may be completed by passing journal entries in the books of SIL.
- 6. Disclaimer: The Client understands and agrees that neither SIL nor any other party disseminating any market data, message or information through the Website of SIL or in any other media shall be liable for:
- (a) Any inaccuracy, error, omission or delay in the transmission or delivery of any such data, information or message, or
- (b) Any loss or damage arising from or occasioned by
   (i) Any such inaccuracy, error, delay or omission, (ii)
   Nonperformance,
- or (iii) Interruption in making available any such data, information or message, due to either any act or omission by SIL or any disseminating party or to any "force majeure" (e.g. flood, extraordinary weather condition, earthquake or other act of nature, fire, war, insurrection, rlot, labour dispute/unrest, accident, action of government, communications or power failure, equipment or software malfunction) or any other cause beyond the reasonable control of SIL or any disseminating party.
- 7. Manner/Mode of placing orders/Instructions & Nonexecution/delay/cancellation of Orders: The Client may communicate orders and other instructions to SIL or the subbroker/ authorised person as the case may be over phone at the designated contact telephone number, or in writing, or through designated email, or by personally visiting the through designated office. The client hereby agrees that SIL or the Exchanges shall not be liable for non execution or partial execution of any orders caused due to suspension, interruption, or malfunctioning of the online as well as offline trading services, disruptions or congestion of communication net works, hardware or software problems, or failure of the electronic trading beyond the control of SIL or the Exchange.
- 8. Non-execution/delay/cancellation of Orders: The client hereby agrees that SIL or the Exchanges shall not be liable for non execution or partial execution of any orders caused due to suspension, interruption, malfunctioning of the online as well as offline trading service, disruptions or congestion of communication net works, hardware or software problems, or failure of the electronic trading system generally in any manner due to one or the other reasons beyond the control of SIL or the Exchange.
- 9. Client not to act on representations of agents, employees: Client is aware that SIL has not authorized any agents, representatives, employees or other persons to make any representation, or to give any promise, assurance, warranty, undertaking or commitment as to return on investment of the Client whether in writing or otherwise on behalf of SIL.

Client Code .....



- 10. Recording of Conversation: The client is aware and agrees that SIL may tape record the conversation between the client/client's representative and SIL, whether over the telephone or in person. SIL may produce before competent authorities, voluntarily or on such production being required by such authorities, recorded conversation or transcript thereof or both as valid evidence of the content of the conversation so recorded.
- 11. Confidentiality of Client Details: SIL may disclose the client information to any person /entity as required under the law or to any broker's Association or organisations in case of dispute in order to take informed decision. The Client hereby agrees and give its consents for the disclosure by SIL to any person or entity including but not limited to any independent third parties or any entities of SIL Group, whether within or outside India, of any information and data relating to Client or relating to Client's trading account with SIL for the purposes of or in connection with, any present or proposed initiatives, including but not limited to any marketing or cross sell initiatives, business proposals, activities, facilities or services availed of or to be availed, by Client in future.
- Disclosure as to Proprietary Trades by SIL: SIL carry out proprietary trades in addition to trades on behalf of its Clients.
- 13. Severance: In case any one or more of the terms and conditions contained in this document become invalid, illegal or unenforceable in any respect under any applicable law, the validity, legality and enforceability of the remaining provisions contained herein shall not in any way be affected or impaired thereby.
- 14. No Waiver: No forbearance, relaxation or inaction by any party to require from the other performance or discharge of any obligation to be performed or discharged by the other under this document shall in any way affect, diminish, or prejudice the right of such party to require of the other party at any time such performance or discharge, or performance or discharge of any other obligations under this document or be considered to be a waiver of any rights, unless the waiver is specifically agreed in writing.
- 15. Notices: All notices or communications issued by SIL shall be served on the Client in any one or more or all of the following ways at the ordinary business address and/or ordinary place of residence and/or last known address of the client:
- 15.1 (a) By ordinary post or (b) By registered post (c) Under certificate of posting or (d) By express delivery post or (e) by SMS on registered mobile or by telephonic call or (f) By affixing it on the door at the last known business or residential address or (g) By oral communication to the party or on the last known telephone number or on the recording machine of such number or (h) By advertising it in at least one prominent daily newspaper having circulation in the area where the last known business or residential address of the client is situated or (i) By publishing it in the website of SIL wherein secured login-id and password to Client is provided or (j) By a notice posted on the notice board of the Exchange if no address be known or (k) By electronic mail or fax or (l) By hand

- delivery or By Courier or any other mode as may be allowed for communication.
- 15.2 Notwithstanding anything stated above, communication relating to orders, margins, maintenance calls and other similar matters in the ordinary course of dealings between SIL and the Client may be made orally, or in the approved mode.

#### 16. Electronic Contract Note (ECN):

- 16.1. Client agree to receive contract notes in Electronic/Digital Form (ECN) authenticated by means of a digital signature in lieu of Physical Contract notes through provided e-mail id in KYC Application Form at page No. 3 under point c contact details.
- 16.2. The Client shall access and verify the ECN and all information contained therein, In case of discrepancy the Client, shall inform SIL either in writing or via E-mail within reasonable time of the receipt of the same. SIL shall also oublish the Contract Note on the Web site www.swastlka.co.in on any other designated location specified by SIL from time to time. The Client will be issued a login and password by which the Client can login in to his account and view/save/print the ECN. Should the Client experience any difficulty in opening the ECN, SIL may, on advice by the Client, make the Contract Note available by any other means (e-mail, electronic mail attachment, or in the form of an available download from the back office web site or by delivery of a hard copy). Client's failure to advice SIL of such a difficulty shall amount to valid delivery and viewing of the document by the Client.
- 16.3 1. The client agrees to accept the transaction carried by hlm/her/them in digital form through Internet such as copies of ledgers, Bills, Margin Statements, Statement of accounts of funds & securities and any other information / documents through internet to my/our Registered E-mail
  - 2.Client undertake to check the contract notes / Bills on regular basis and bring the discrepancies to SIL notice with in 24 hours of issuance at any time. Non verification or not accessing the internet on regular basis shall not be a reason for disputing about the documents.
  - Client shall ensure that these mail ids are kept valid and any change in my/our e-mail ids shall be communicated to SIL in writing.
  - 4.Client is aware that non receipt of bounced mail notification by SIL, shall amount to delivery of contract notes/bill/Statement of accounts/other documents at my/our e-mail id.
  - 5.Client also aware that the copies of the contract notes are also available at SIL website www.swastika.co.in for which I/we have been provided with an user id and password.
  - 6.Client aware that in case of any failure in system or error in digital contract notes, the same will be provided in physical form, which shall be binding on me/us
- Participate to provide the transaction statement through internet (web-based and /or email) (D.P.)

The Client has agreed and permitted the participant the provide the transaction statement through internet (webbased and/or email) as follows:



- The participant shall install adequate system to restrict the access of the transaction statement only to the client and client shall also take necessary steps to ensure confidentiality and secrecy of the login name and password.
- In case of change in email address, client immediately inform the Participant and participant shall verify and confirm with the client. Further, the participant shall confirm with the client about validity of the email address at least one in a year.
- The client agrees not to receive transaction statement in physical form from the participant, until and unless due to any unforeseen problems.
- 4. The client shall have the right to terminate these agreed terms and conditions after giving a notice of at-least 10 days to the other parties.
- 18. Electronic Transmission of other Documents: Client who have opted for ECN agrees that SIL may transmit to the Client any statements, documents or intimation including, but not limited to, Margin Statement, Statements of Funds and Securities, margin and maintenance calls & other notices / communications in electronic mode either at the e-mail ID designated for delivery of ECN or to the mobile number of the Client or both and, in case of non receipt of bounced mail/non delivery of SMS notification, SIL shall be deemed to have fulfilled his obligation to deliver to the Client such documents. Discrepancies if any in documents should be brought to the notice of SIL within reasonable time from issuance failing which the documents shall be deemed to be true and correct record of transactions stated therein.
- 19. Electronic Payment Gateway for Net Banking Services: SIL may provide on its internet trading website, access to Electronic Payment Gateways provided by various banks / service providers for facilitating transfer of funds from Client's bank account to the account of the Client with SIL Client understands that SIL is only providing access to the electronic fund transfer facility provided by the banker/ service providers of the Client through SIL's website by means of an interface and is not liable or responsible for the proper functioning or otherwise of the Gateway or for any transaction errors, losses, malfunctioning or hacking of the system by unscrupulous elements, frauds, and/or any incidental or consequential claims arising thereout. Client undertakes not to make SIL a party to any litigation, claim, dispute, difference or complaint that the Client may initiate in respect of, arising out of or in connection with any transactions on the Gateway and agrees that SIL's liability shall at all time be limited to the amount actually received in Its account by electronic transfer from Client's account with the Bank. SIL can leavy charges against the facility as mentioned in tariff sheet.

# Internet / Wireless Technology based Trading facility:

20.1. SIL offers Internet and mobile Trading facility for transaction in securities on the concerned Exchanges including facilities for online application of IPO / FPO / NFO / Bond Issues or any other issues of securities or services to apply/purchase/redeem/ sale/buyback or otherwise

- deal in the units of Mutual Funds (hereinafter referred to as "the Internet/wireless Trading system") through Exchange approved software. The Client can route its orders to SIL over the Internet/mobile/laptop with data card or any other devices which use internet protocol for purchasing, selling and dealing in securities. The Client may avail of such Trading facility provided by SIL by complying with the formalities prescribed therefore.
- 20.2. Non-usage of Internet/Wireless Trading Facility: If the Client does not use the Internet/Wireless Trading Facility for a continuous period of 3 months or such other period as SIL may notify, the facility may be deactivated without notice and the Client shall comply with the prescribed formalities for reactivating the facility. Trades can, however, be executed at all time by placing orders off-line with the concerned branch of SIL.
- 20.3. The client understands and agrees that SIL has different product of the Internet Trading /Wireless Trading softwares which have been approved by the Exchanges and the client shall be allotted such product as may be chosen by him. The client also understands and agrees that depending on the trading activity of the client, SIL shall have the exclusive right and liberty to change the product version allotted to the client and allot a different product version of the Internet Trading/Wireless Trading facility.
- 20.4. Orders of Client subject to review by SIL: The Client agrees that the SIL may, on being suspicious of any of the transactions, review any order placed by a Client, which may cause delays in the processing of the Client's order or may result in rejection of such order."
- 21. Extra Ordinary Events and termination/ suspension of trading facility: SIL will not be liable for losses caused directly or indirectly by government restriction, Exchange rulings, suspension of trading, computer, communication, telephone or system failure, war, earthquakes, flood, accident, power failure, equipment or software malfunction, lack of connectivity, congestion or disruption of communication net-work or links, software glitches or corruption, low processing speed, strikes or any other conditions beyond SIL's control resulting in nonexecution, partial or incomplete execution of orders and the resulting financial loss, if any SIL may at any time terminate, discontinue or temporarily suspend trading facility provided to the Client in the event of any such extraordinary event occurring without giving prior notice to the Client.
- 22. Amendments to the terms and conditions: SIL reserves the right to amend the terms and conditions herein contained by adding, deleting, modifying or varying the provisions thereof by giving 15 days prior notice to the Client. In the event where the client has not objected to revised terms and conditions within 15 days of receiving the notification, the same shall be binding on the client.
- 23. Mutual Fund Service System Facility / BSE Star MF: Client is registered with SIL Broking and has executed Know Your Form and certain other documents for the purpose of trading in securities market on the recognized Stock Exchange (herein after referred as "Exchange"). Incase client opts for the purpose of dealing in the units of Mutual Funds Schemes permitted to be dealt with on the SEBI recognized Stock Exchanges (Mutual Fund



Transaction Facilities). Know Your Client details as submitted by the client for the stock broking shall be considered for the purpose of Mutual fund transaction facilities and abide by the terms and conditions as mentioned in the circulars as may be specified by the Exchanges from time to time in this regard. Client shall also ensure compliance with the requirements as may be specified from time to time by Securities and Exchange Board of India and Association of Mutual Funds of India (AMFI). Client shall read & understand the contents of the Scheme Information Document and Key Information Memorandum, addendum issued regarding each Mutual Fund Schemes with respect to which dient choose to subscribe / redeem. Client further agree to abide by the

8 velaws and Regulations of the concerned Exchange. Provided, however, that recourse shall not be had to the arbitration, the grievance redressal mechanisms or to the investor protection schemes of the Exchanges or SEBI where the claims, differences or disputes exclusively arise out of or relate to any contracts entered into; transactions carried out; schemes, leagues or competition joined; other arrangements or understandings reached or relations established by the client with a group concern or associate of the Stock Broker or any third parties and to which the Byelaws, Rules and Regulations of the Exchange are not attracted and the Client understands and agrees that any application for invoking the arbitration/grievance redressal mechanisms or investor

	terms and conditions, rules and regulations of the N Fund Schemes. Client confirm to have read & under the terms & conditions for using Mutual Fund trans facility as stated in KYC handout (customer copy)	rstood such of saction dismis	ction schemes of the Exc dispute, claims or different seed. y confirm to have read at	nces shall be liable to be
24.	Parties agree that all claims, differences or dis- between them, arising out of or in relation to this Registration Documents, any contracts, dealings transactions made subject to the Bye laws, Rule Regulations of the Exchanges shall be submitt arbitration for resolution in accordance with the prov- of the Arbitration and Concillation Act, 1996 and	sputes and conditions Client same. s and es and bed to visions  and conditions  and condition  bare:  Place:	ons as mentioned above a	
:	STANDING INSTRUCTION TO MAI	NTAIN RUNNING	ACCOUNT (VOLUE	•
secur settle payor may : which Quart may : retair time applic furth	We request you to maintain my/our accounts for fitles on running accounts basis instead of 'bill arment basis, unless I/we specifically request you ut of available free funds or securities in the account settle the accounts at Monthly Quarterly (stonever is not applicable, else the option will be considered by or at such other intervals as SE8I/Stock Exchapecify from time to time. I / We further authorize in funds as may be permitted by Stock Exchanges/SE8 to time or towards other unbilled services and/or coable on my account, while settling the accounts.	to bill while settling no interest of you as above shall not be sered as consequention otherwise, of standing in account as a writing, additional in the settling in account as a writing, additional in the settling in account as a writing, additional in the settling in account as a writing, additional in the settling in account as a writing, additional in the settling in the settl	by SEBI / Stock Exchang my / our account. I/We used in the amove. I / We agree that Swaliable for any claim for loss al, incidental, special or caused by retention of substruction/authorization for running account shall remeassed to you.	inderstand and agree that bunt of funds retained by astika Investmart Limited or loss of profit or for any exemplary damages, or ich securities/funds. The or maintaining my/our
Date				
FIBC	Gai do			(Client Signature)
	FATCA / CRS DECLARATION	N / SELF CERTIFICAT	TION FOR INDIVIDU	AL
Clie	nt Name			
		First / Sole Holder	Second Holder (Yrany)	Third Holder (If any)
1.	Are you U.S. Person ? (Refer KYC Handout - Customer Copy)	□Yes □No	□ Yes □ No	□ Yes □ No
2.	Specify country of residence for tax purpose (Tax Residency)	□ India □ Other	□ India □ Other	□ India □ Other
3.	Specify Country of Citizenship	☐ India ☐ Other	☐ India ☐ Other	□ India □ Other
under	: If you are a U.S. person and /or if your tax residency / nation FATCA/CRS. eclaration form can be downloaded from www.swastika.co.	,,	an India, then please provide o	declaration / self certification
(Fi	rst/Sole Holder Signature) (S	Second Holder Signatur	e) (Third	Holder Signature)
(	(a	Total I I I I I I I I I I I I I I I I I I I	-, (	( in the second



# A. DEMAT TARIFF SHEET

SCHEMES	AMC	Deposit	One Time	BSDA T	ariff 🔽
	Based	Charges	,	Upto Rs. 4,00,000	Rs. 4,00,001 to Rs. 10,00,000
Account Opening Charges	Nil	Nil	Nil	Nil	Nil
Documentation Charges	Nii	Nil	NII	Nii	NII
POA Charges	Rs.150	Nil	Nil	Rs.150	Rs.150
AMC for Individual & HUF Account	Rs.250	Rs.2000 (refundable)*	Rs.1000 (Non-refundable)	Nil	Rs.100
Entities other than above mentioned	Rs.500+ (Rs.500 CDSL/ NSDL Charges)	Rs.6500 (Refundable)*	Rs.3500 (Non-refundable)	N.A.	N.A.
Transaction Charges:-					
On purchase	Nil	Nil	Nil	Nil	Nil
On sale :-					
Within Swastika Group	0.02% Or (Min.Rs.17)	0.02% Or (Min.Rs.17)	0.02% Or (Min.Rs.17)	0.02% Or (Min.Rs.17)	0.02% Or (Min.Rs.17)
Outside Swastika Group	0.03% Or (Min. Rs.25)	0.03% Or (Min. Rs.25)	0.03% Or (Min. Rs.25)	0.03% Or (Min. Rs.25)	0.03% Or (Min. Rs.25)
Demat charges	Rs.2 per certificate** Or (Min. Rs. 10)	Rs.2 per certificate** Or (Min. Rs. 10)	Rs.2 per certificate** Or (Min. Rs. 10)	Rs.2 per certificate** Or (Min. Rs. 10)	Rs.2 per certificate** Or (Min. Rs. 10)
Remat charges	Rs.25/every 100 securities (Min. Rs. 50) Or (CDSL/NSDL charges extra)**	Rs.25/every 100 securities (Min. Rs. 50) Or (CDSL/NSDL charges extra)**	Rs.25/every 100 securities (Min. Rs. 50) Or (CDSL/NSDL charges extra)**	Rs.25/every 100 securities (Min. Rs. 50) Or (CDSL/NSDL charges extra)**	Rs.25/every 100 securities (Min. Rs. 50) Or (CDSL/NSDL charges extra)***
Pledge Creation, Closure:-	0.02% Or (Min. Rs.50)	0.02% Or (Min. Rs.50)	0.02% Or (Min. Rs.50)	0.02% Or (Min. Rs.50)	0.02% Or (Min. Rs.50)
Margin Pledge / Un pledge	Rs. 15	Rs. 15	Rs. 15	Rs. 15	Rs. 15
Account Freezing	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100
Delay pay-in per	Rs. 20	Rs. 20	Rs. 20	Rs. 20	Rs. 20

# Notes for Demat Tariff Sheet:

- Swastlka reserves the right to revise the tariff structure from time to time, with notice of 30 days. The notice may be given by Ordinary post, email or on the website of Swastlka.
- 2 DRF would be accepted against upfront payment.
- 3 Rejection of DRF for BSDA Tariff will be charged at Rs.40/- plus Rs.2/- per certificate and Other than 8SDA Tariff will be charged at Rs.50/-.
- 4 Each bounce instruction (rejected) will attract a fine of Rs. 20/-.
- 5 A penalty of 1% interest per month on the value outstanding on the bill from the due date of Rs.25/- whichever is higher.
- 6 Service tax and other levies would be extra as applicable.
- 7 Free transaction will be provided monthly and quarterly as per CDSL/NSDL norms and extra Rs.10/- per statement other than BSDA Tariff.
- 8 Any services that is not indicated above will be charged separately as per the rates applicable from time to time.
- 9 Subject to Closing Demat Account in the First Year
- 10 \*Exit load Rs. 400/- (Rs. 550/- entities other than individual & HUF) will be applicable
  - \*\* Postage Charges will be charged on actual basis.
- Basic Service Demat Account (BSDA) facility will be available as per Security Exchange Board of India (SEBI) Circular for opening a BSDA and any amendment from time to time. In case of Demat account under 8SDA facility does not meet the eligibility for BSDA facility as per SEBI guidelines or any such authority at any point of time, 8SDA account will be converted to regular demat account without reference and will be levied charges as applicable to regular accounts as informed by the Depository Participant.



#### B. TRADING TARIFF SHEET

	ь.	IKADIM	3 IAKIFF	SHEET				
Account Code								
Group			Lo	cation				
Family Name & Code								
				SEGMENT	Γ			
	CASH (N	SE & BSE)	DERIV	ATIVES	CURRENCY D	DERIVATIVES	СОММ	ODITY
	Delivery based Transactions	Daily Square up Transactions	Future Transactions	Option Transactions	Future Transactions	Option Transactions	Future Transactions	Option Transactions
Brokerage :-								
(a) Slab (%)								
(b) Min. Paise/ Min. per contract								
Transaction & Other Charges (%)								
Other Charges								
<ol> <li>Brokerage is based on the turnover subject to the maximum rates press</li> <li>Security Transaction Tax, Service Ta</li> <li>Swastika reserves the right to revis</li> <li>All statutory &amp; regulatory dues will b</li> <li>Minimum brokerage will be applicated</li> </ol>	cribed by the ex and Stamp e charges by be recovered	Exchange/S p Duty would y giving 15 d l at actual.	SEBI. I be charges ays notice to	as per appli		at one mem	on ter	Se driy orin
Date:	E.A.							
Place:								
Format for request (Declara	e Holder S ation for	same E-	-	Holder Sig I <b>obile Nu</b>	,	•	older Signa wherever a	,
Name of account holder								
Mobile Number								
Email ID  I hereby declare that the aforesaid mob	ila numbar	or E-mail ID	helonge to	DMa ar	My Esmily I	Mambaa D	alations	
1			3		-	4		
Date: P	lace:		Clien	t Signature		M		
INTIMA  To, Swastika Investsmart Ltd. Regd. Office: 48, Jaora Compund, INDORE - 452 001  I/We confirm that I/We understand and 1. That, you undertake to trade in your 2. That, your investor grievance excontact the concerned exchanges at 022-22728517/8097, commod exchanges at MCX- grievan Contact No. 022-66406789	noted the fo OWN/PRO a mail ID is NSE- <b>ignse</b> <b>ities@swa</b>	ollowing: account, in a compliant @nse.co.ir stika.co.in	mation of nodition to the ca@swastin, Contact No. If not sat	oting e client base <b>ka.co.in.</b> 1 o. <b>180026</b> isfied with	trading. If not satis 50058 <u>BSE</u> the respons	fied with t - <b>is@bsein</b> se, please o	dia.com, Contact the	concerned
Date:			Clien	t Signature		i.a		



# **KRA CONSENT FOR DETAILS**

I/We hereby declare that the KYC details furnished by me are true and correct to the best of my/our knowledge and belief and I/we under-take to inform you of any changes therein, immediately. In case any of the above information is found to be false or untrue or misleading or misrepresenting, I am/We are aware that I/We may be held liable for it.

I am aware of other modes of KYC which are available and I have chosen Aadhaar based method voluntarily. My Aadhaar record can be used by KRA only for the specific purpose of validating / maintaining / sharing my KYC record and as an audit evidence. I will have an option to request for deletion of my Aadhaar record.

I/We hereby consent to receiving information from KRA through SMS/Email on the above registered number/Email address.

I am/We are also aware that for Aadhaar OVD based KYC, my KYC request shall be validated against Aadhaar details. I/We hereby consent to sharing my/our masked Aadhaar card with readable QR code or my Aadhaar XML/Digilocker XML file, along with passcode and as applicable, with KRA and other Intermediaries with whom I have a business relationship for KYC purposes only.

# CKYCR DOWNLOAD CONSENT FORM

Swastika Investmart Limi	ted to download my KYC Recony identity and address from the	rds from the Central KYC Re	give my consent to gistry (CKYCR), only for the		
I understand that my KYC birth, PAN number etc.	Record includes my KYC Record	ls /Personal information such a	as my name, address, date of		
Date: OD / MM / YYYY Place:			100		
	(First/Sole Holder Signature)	(Second Holder Signature)	(Third Holder Signature)		
To, <b>Swastika investmart Limited</b> <b>Sub</b> : Receipt of copy of KYC form, RDD and other executed documents. Dear Sir,					
Client Registration form (K) other documents executed	: I/We have received a copy of a YC), Right & Obligations, Guida by me/us. I/We further confirm -mandatory documents, 'Rights	ince Note, Risk Disclosure Di that I/We are aware of all the	ocuments and copies of e 'Policy and Procedures',		
Thanking You,			j		
Date: DD / MM / YYYY					
Place:	[ -	-			
-	(First/Sole Holder Signature)	(Second Holder Signature)	(Third Holder Signature)		



#### Instructions:

- The nomination can be individuals holding beneficiary owner accounts on their own behalf singly or jointly. Non-individuals
  including society, trust, body corporate partnership firm, karta of Hindu Undivided Family, holder of power of attorney cannot
  nominate. If account is held jointly all joint holders will sign the nomination form.
- A minor can be nominated. In that event, the name and address of the Guardian of the minor nominee shall be provided by the beneficial owner.
- The Nominee shall not be a trust, society, body corporate partnership firm, karta of Hindu Undivided Family or a power of attorney holder. A non-resident Indian can be a Nominee son in the exchange-controls in force from time to time.
- Nomination in respect of the beneficiary owner account stands rescinded upon closure of the beneficiary owner account.
   Similarly, the nomination in respect of the securities shall stand terminated upon transfer of the securities.
- Transfer of securities in favour of a Nominee shall be valid discharge by the depository and the participant the legal heir.
- 6. The cancellation of nomination can be made by individuals only beneficiary owner accounts on their own behalf singly or jointly by the same who made the original nomination. Non-individuals including society, trust body corporate, partnership firm, karta of Hindu Undivided Family, holder of power of attorney cannot the nomination. If the beneficiary owner account is held jointly, all joint holders will sign the cancellation form.
- On cancellation of the nomination, the nomination shall stand rescinded and the depository shall not be under any obligation to transfer the securities in favour of the Nominee.
- Opting for SMS Alert facility is mandatory if you are giving DDPI. If DDPI is not granted and you do not wish to avail this facility
  cancel this option.
- All communication shall be sent at the address of the Sole/First holder only.
- Thumb impressions and signatures other than English or Hindi or any of the other language not contained in the 8th Schedule of the Constitution of India must be attested by a Magistrate or a Notary Public or a Special Executive Magistrate.
- For receiving Statement of Account in electronic form:
  - I. Client must ensure the confidentiality of the password of the email account.
  - II. Client must promptly inform the Participant if the email address has changed.
  - III. Client may opt to terminate this facility by giving 10 days prior notice. Similarly, Participant may also terminate this facility by giving 10 days prior notice.
- In case of joint account, on death of any of the joint account holders, the surviving account holder(s) has to inform Participant
  about the death of account holder(s) with required documents within one year of the date of demise.
- 13. In case if 'first holder' is selected, the communication will be sent as per the preference mentioned at Sr. No. 12. In case 'All joint account holders' is opted, communication to first holder will be sent as per the preference mentioned at Sr. No. 12 and communication to other holders will be in electronic mode. The default option will be communication to 'first holder', if no option selected.

14.	Strike of	whichever	is no	t applicable.
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NOTES					



# Policy for Voluntary freezing /blocking online access of trading account by clients (Not applicable to clients who do not have online trading access)

## 1. Introduction

This policy framework also contains the Process and mode(s) through which the client can place the request to freeze/block & unfreeze / unblock the trading account along with the time lines that will be followed by the Trading Member for the same.

# 2. Frame work of the voluntary freezing/blockingfacility/StandardOperatingProcedure(SOP): -

#### a. Mode of communication: -

The client shall request Swastika Investmart Limited (SIL) for voluntary freezing/blocking the online access of trading account if any suspicious activity is observed in the trading account vide the below mentioned modes:

- a. Via IVR/Tele calling on the number 08069049876
- b. Via Trading Application.

#### b. Process to be followed: -

#### Validation: -

- i. SIL shall verify that the request for freezing/blocking the online access of the trading account is received from the respective client only.
- ii. Where the request is received from other than registered phone number of the client, client will be required to complete the authentication procedure (2 Factor Authentication).
- iii. SIL may also follow any other process as may be prescribed by the Exchange(s) uniformly in consultation with SEBI, from time to time.

#### **Issuance of acknowledgment: -**

i. SIL shall acknowledge the receipt of the request to the client. Acceptance or rejection message will be displayed/announced on the registered mobile number or through any other legally verifiable modes as permitted in the SEBI "Circular on Prevention of Unauthorized Trading by Stock Brokers" dated March 22, 2018 or as may be amended from time to time.

### Freezing/blocking the online access of the client's trading account: -

- i. Upon successful validation, the client's trading account shall be frozen/blocked from the online access.
- ii. An active Mutual Fund and Equity Systematic Investment Plan (SIP)shall remain active.
- iii. The client will continue to have offline access to the trading account i.e. the client will be able to place orders through the Authorized Person / dealer / call and trade and carry out any other offline activities such as raise request for statements, carry out client master modifications through physical requests etc.

## Simultaneous cancellation of all the pending orders of the said client: -

- i. All pending orders of the client in all segments shall stand cancelled.
- ii. No fresh orders shall be allowed to be placed through online access.

# Scenario and time lines: -

Scenario	Time lines for issuing acknowledgement as well as freezing/ blocking of the online access of the Trading account
Request received during the trading hours* And within 15 minutes before the start of trading.	Within15minutes
Request received after the trading hours and 15minutesbeforethestartoftrading.	Before the start of next trading session

<sup>\*</sup> Trading hours shall be as follows: Capital Market Segment: 9.15 a.m. to 3.30 p.m., Equity Derivatives Segment: 9.15 a.m. to 3.30 p.m., Currency Derivatives Segment: 09.00 a.m. to 05.00 p.m., Commodity Derivatives Segment: 09.00a.m.to11:30 p.m.

### Post freezing/blocking the client's trading account: -

SIL shall send a communication on the registered mobile number and registered e-mail ID of the client, stating that the online access to the trading account has been frozen/blocked and all the pending orders in the client's trading account, if any, have been cancelled along with the process of re-enablement for getting the online access to the trading account.

Details of open positions (if any) would also be communicated to the client along with contract expiry information with in one hour from the freezing/blocking of the trading account. This will eliminate the risk of unwanted delivery settlement. This time limit may be contracted after Exchange's review and would stand effective as modified from time to time.

### Risk Management: -It is clarified that:

- i. Freezing/blocking is only for the online access to the client's trading account, and there shall be no restrictions on the Risk Management activities of SIL.
- ii. The request for freezing/blocking does not constitute request for marking client Unique Client Code (UCC) as inactive in the Exchange records.



#### Process for re-enablement: -

SIL shall re-enable trading in the client's account after carrying out necessary due diligence including verifying the client using Two Factor Authentication and validating the client request and un freezing / the account.

For unfreezing of the trading account, the client will have to get in touch on the dedicated phone number (08069049876). Once such request has been received and authenticated, account will be unfrozen within1workingday.

### Maintenance of records/logs: -

SIL shall maintain the appropriate records/logs including, but not limited to, request received to freeze/block the online access of trading account, confirmation given for freezing/blocking of the online access of the trading account and cancellation of pending orders, if any, sent to the clients.

# **Most Important Terms and Conditions (MITC)**

(For non-custodial settled trading accounts)

- 1. Your Trading Account has a "Unique Client Code" (UCC) different from your demat account number. Do not allow anyone (including your own stock broker, their representatives and dealers) to trade in your trading account on their own without taking specific instruction from you for your trades. Do not share your internet/ mobile trading login credentials with anyone else.
- 2. You are required to place collaterals as margins with the stock broker before you trade. The collateral can either be in the form of funds transfer into specified stock broker bank accounts or margin pledge of securities from your demat account. The bank accounts are listed on the stock broker website. Please do not transfer funds into any other account. The stock broker is not permitted to accept any cash from you.
- 3. The stock broker's Risk Management Policy provides details about how the trading limits will be given to you, and the tariff sheet provides the charges that the stock broker will levy on you.
- 4. All securities purchased by you will be transferred to your demat account within one working day of the payout. In case of securities purchased but not fully paid by you, the transfer of the same may be subject to limited period pledge i.e. seven trading days after the pay-out (CUSPA pledge) created in favor of the stock broker. You can view your demat account balances directly at the website of the Depositories after creating a login.
- 5. The stock broker is obligated to deposit all funds received from you with any of the Clearing Corporations duly allocated in your name. The stock broker is further mandated to return excess funds as per applicable norms to you at the time of quarterly/ monthly settlement. You can view the amounts allocated to you directly at the website of the Clearing Corporation(s).
- 6. You will get a contract note from the stock broker within 24 hours of the trade.
- 7. You may give a one-time Demat Debit and Pledge Instruction (DDPI) authority to your stock broker for limited access to your demat account, including transferring securities, which are sold in your account for pay-in.
- 8. The stock broker is expected to know your financial status and monitor your accounts accordingly. Do share all financial information (e.g. income, net worth, etc.) with the stock broker as and when requested for. Kindly also keep your email Id and mobile phone details with the stock broker always updated.
- 9. In case of disputes with the stock broker, you can raise a grievance on the dedicated investor grievance ID of the stock broker. You can also approach the stock exchanges and/or SEBI directly.
- 10. Any assured/guaranteed/fixed returns schemes or any other schemes of similar nature are prohibited by law. You will not have any protection/recourse from SEBI/stock exchanges for participation in such schemes.

Date: DD / MM / YYYY	<b>X</b>		
Place:	£	L	
	(First/Sole Holder Signature)	(Second Holder Signature)	(Third Holder Signature)



# Currency Underlying Exposure Declaration Letter to trade currency derivatives with Swastika Investment Limited

To, Swastika Investmart Limited 48, Jaora Compound, Indore M.P. (452001)

#### Dear Sir

The undersigned, hereafter referred to as "the Trader" hereby declares and agrees to the following terms and conditions concerning their trading activities Swastika Investmart Limited ("Swastika"):

- 1. Engagement in Currency Trading: The Trader expresses their intent to trade in the currency segments on both National Stock Exchange & Bombay Stock Exchange.
- 2. Position Size Limitation and Management: The Trader commits to maintaining their position size within a limit of one hundred million United States Dollars (USD 100,000,000) as specified by the exchanges/RBI. Should the Trader's position size exceed this specified limit, the Trader agrees to manage the excess position through the use of an Authorized Dealer or Custodian, as appropriate.
- 3. Compliance with Regulatory Requirements: The Trader affirms compliance with clause 3.4 (1)(a) of the circular issued by the Reserve Bank of India (RBI) on January 05, 2024. The Trader confirms having underlying exposure to the currency derivative contracts they engage in through Swastika, in accordance with the said RBI directive.
- 4. Evidence of the Underlying Exposure: The Trader agrees to provide, upon request by Swastika, the relevant exchanges, or the RBI, sufficient evidences of the underlying exposure related to their currency derivative contracts. The Trader undertakes to furnish such evidence promptly and as may be required by the requesting party.
- 5. Indemnification: The Trader hereby indemnifies Swastika and holds Swastika harmless from any liabilities, losses, damages or costs that may arise in the event the Trader is unable to produce the required evidence of underlying exposure as stipulated in point 4 above. This indemnification extends to any legal actions, claims, demands or expenses incurred by Swastika as a result of the Trader's failure to comply with these conditions.

By signing below, the Trader acknowledges their understanding and acceptance of these terms, and commits to adhere to the stipulations as outlined herein.

Date: DD / MM / YYYY	PA .		
Place:	L	L	£
	(First/Sole Holder Signature)	(Second Holder Signature)	(Third Holder Signature)



# **Policy for Handling Good Till Triggered Orders**

#### **Introduction:**

GTT Order - GTT order' is a feature which allows a user to set an order in advance for future execution based on the anticipation of future price by the user. User will set a threshold or trigger price and when such trigger price condition is met with the LTP of the scrip / contract, the order of the user is placed in the exchange. Along with the primary leg users can also set a stop loss and target for such orders.

## The parameters for placing a GTT order are as below:

Last Traded Price' or 'LTP' is the last traded price at which stock/scrip was traded on the Exchange.

Trigger Condition' shall mean the criteria and conditions entered by the user, which if met, the GTT limit order of the user will be placed on the Exchange.

'Trigger Price/Threshold Price' shall mean the price entered by the user around which the trigger condition has been entered.

There shall be no extra charges for usage of GTT feature apart from the applicable tariff structure.

'User', means the Client, having a trading and demat account i.e. a"Client ID", with SIL and wanting to use the 'GTT order' feature from the Web login or through Mobile App.

The GTT order has a unique feature to reach the LTP of the scrip or contract for which GTT order is set. Based on the reading of this LTP the order is triggered to the exchange.

GTT can be set for Intraday and delivery both order types and is permitted in Equity and Futures & Options segments on NSE, BSE & MCX.

Until the trigger price, set by the user has reached or breached, the GTT order is stored with SIL.

GTT orders have a validity of 365 days or contract expiry whichever is earlier.

Users are required to maintain sufficient margin for placing of GTT orders (holdings incase delivery sell orders in the Equity segment). Margins can be maintained in the form of cash or collateral.

Users are also required to ensure that the wallet is sufficiently funded or maintain sufficient holding during the existence of the GTT order, else the GTT order if triggered may be rejected due to insufficient margins / holdings.

In case of delivery sell orders, users need to authorize the transaction through CDSL TPIN, else such order would not be pushed to the exchange and would be rejected by SIL. However, if the user has a valid DDPI/POA linked to the trading account, no such TPIN authentication would be required.

Once triggered, users' orders are placed to the exchange. The execution of such an order is not guaranteed by SIL Based on the LTP the user order is triggered to the exchange, however the price condition set by the user must come again for the order to get executed.

In case there is a gap up or gap downing opening against the price & condition set by the user, in such case the GTT order will be triggered and pushed to the exchange.

No handling of corporate action will be done by SIL and clients need to monitor and will be solely responsible for effect on prices and triggers based on stock/underlying specific corporate actions. Clients shall review their GTT orders pro-actively whenever there may be an impact of corporate action on their order/s. It would be the onus of the client to take appropriate action to modify/cancel orders accordingly.

All upcoming corporate actions including dividend, bonus, split etc. shall be intimated to clients having unexecuted GTT orders at least one day prior to the ex-date of the corporate action.

Orders beyond circuit limits shall be rejected.

Once a GTT order is triggered for a derivative contract, when the order is placed outside the contract's execution range, it may be cancelled by the Exchange.

All exchange regulations with respect to price range, margins, circuit limits, etc. would apply. SIL RMS rules would be applied over and above exchange rules.

The order once triggered and pushed to exchange is valid only for that one trading session, if unexecuted by the end of the trading session, such order would stand cancelled. Users would have to place a new GTT order.

GTT orders will be triggered after being matched for the condition set with the last traded price received from the exchange during a live trading session.

All rules and regulations prescribed by SEBI and the Exchanges would have to be strictly followed by all the Clients while placing instructions through SIL. All other laws and regulations as per the Republic of India would be applicable.

GTT order feature is a value-added service available to the user over and above the basic broking feature. Users must thoroughly understand the feature before its usage. Placing a GTT order does not guarantee order execution. The GTT feature makes a best effort only to meet the user's condition and push such orders to the exchange. SIL shall not be liable for any loss notional or actual accrued to the user. Users are solely responsible for all their trades.

These Terms of Usage and the Services of SIL placing orders under the 'GTT orders' feature, may be removed/modified/replaced at any point of time without providing any prior notification to Clients. It is Clients' responsibility to review these Terms & Conditions every time Clients use the 'GTT order' feature. The Terms & Conditions of the GTT order placement is available to the user on the website - https://www.swastika.co.in/downloads



# Rights and Obligations of Beneficial Owner and Depository Participant as prescribed by SEBI and Depositories

## **General Clause**

- The Beneficial Owner and the Depository participant (DP) shall be bound by the provisions of the Depositories Act, 1996, SEBI (Depositories and Participants) Regulations, 2018, Rules and Regulations of Securities and Exchange Board of India (SEBI), Circulars / Notifications / Guidelines issued there under, Bye Laws and Business Rules/Operating Instructions issued by the Depositories and relevant notifications of Government Authorities as may be in force from time to time.
- The DP shall open/activate demat account of a beneficial owner in the depository system only after receipt of complete Account opening form, KYC and supporting documents as specified by SEBI from time to time.

## **Beneficial Owner information**

- The DP shall maintain all the details of the beneficial owner(s) as mentioned in the account
  opening form, supporting documents submitted by them and/or any other information pertaining
  to the beneficial owner confidentially and shall not disclose the same to any person except as
  required by any statutory, legal or regulatory authority in this regard.
- The Beneficial Owner shall immediately notify the DP in writing, if there is any change in details provided in the account opening form as submitted to the DP at the time of opening the demat account or furnished to the DP from time to time.

# Fees/Charges/Tariff

- The Beneficial Owner shall pay such charges to the DP for the purpose of holding and transfer
  of securities in dematerialized form and for availing depository services as may be agreed to
  from time to time between the DP and the Beneficial Owner as set out in the Tariff Sheet
  provided by the DP. It may be informed to the Beneficial Owner that-
  - "No charges are payable for opening of demat accounts"
  - In case of Basic Services Demat Accounts, the DP shall adhere to the charge structure as laid down under the relevant SEBI and/or Depository circulars/directions/notifications issued from time to time.
  - The DP shall not increase any charges/tariff agreed upon unless it has given a notice in writing of not less than thirty days to the Beneficial Owner regarding the same.

#### Dematerialization

 The Beneficial Owner shall have the right to get the securities, which have been admitted on the Depositories, dematerialized in the form and manner laid down under the Bye Laws, Business Rules and Operating Instructions of the depositories.

# Separate Accounts

The DP shall open separate accounts in the name of each of the beneficial owners and securities
of each beneficial owner shall be segregated and shall not be mixed up with the securities of
other beneficial owners and/or DP's own securities held in dematerialized form.



10. The DP shall not facilitate the Beneficial Owner to create or permit any pledge and /or hypothecation or any other interest or encumbrance over all or any of such securities submitted for dematerialization and/or held in demat account except in the form and manner prescribed in the Depositories Act, 1996, SEBI (Depositories and Participants) Regulations, 2018 and ByeLaws/Operating Instructions/Business Rules of the Depositories.

### Transfer of Securities

- The DP shall effect transfer to and from the demat accounts of the Beneficial Owner only on the basis of an order, instruction, direction or mandate duly authorized by the Beneficial Owner and the DP shall maintain the original documents and the audit trail of such authorizations.
- The Beneficial Owner reserves the right to give standing instructions with regard to the crediting of securities in his demat account and the DP shall act according to such instructions.
- The stock broker / stock broker and depository participant shall not directly / indirectly compel the clients to execute Power of Attorney (PoA) or Demat Debit and Pledge Instruction (DDPI) or deny services to the client if the client refuses to execute PoA or DDPI.

#### Statement of account

- The DP shall provide statements of accounts to the beneficial owner in such form and manner and at such time as agreed with the Beneficial Owner and as specified by SEBI/depository in this regard.
- However, if there is no transaction in the demat account, or if the balance has become Nil during the year, the DP shall send one physical statement of holding annually to such BOs and shall resume sending the transaction statement as and when there is a transaction in the account.
- 3. The DP may provide the services of issuing the statement of demat accounts in an electronic mode if the Beneficial Owner so desires. The DP will furnish to the Beneficial Owner the statement of demat accounts under its digital signature, as governed under the Information Technology Act, 2000. However if the DP does not have the facility of providing the statement of demat account in the electronic mode, then the Participant shall be obliged to forward the statement of demat accounts in physical form.
- In case of Basic Services Demat Accounts, the DP shall send the transaction statements as mandated by SEBI and/or Depository from time to time.

## Manner of Closure of Demat account

The DP shall have the right to close the demat account of the Beneficial Owner, for any reasons whatsoever, provided the DP has given a notice in writing of not less than thirty days to the Beneficial Owner as well as to the Depository. Similarly, the Beneficial Owner shall have the right to close his/her demat account held with the DP provided no charges are payable by him/her to the DP. In such an event, the Beneficial Owner shall specify whether the balances in their demat account should be transferred to another demat account of the Beneficial Owner held with another DP or to rematerialize the security balances held.



19. Based on the instructions of the Beneficial Owner, the DP shall initiate the procedure for transferring such security balances or rematerialize such security balances within a period of thirty days as per procedure specified from time to time by the depository. Provided further, closure of demat account shall not affect the rights, liabilities and obligations of either the Beneficial Owner or the DP and shall continue to bind the parties to their satisfactory completion.

## Default in payment of charges

- In event of Beneficial Owner committing a default in the payment of any amount provided in Clause 5 & 6 within a period of thirty days from the date of demand, without prejudice to the right of the DP to close the demat account of the Beneficial Owner, the DP may charge interest at a rate as specified by the Depository from time to time for the period of such default.
- In case the Beneficial Owner has failed to make the payment of any of the amounts as provided in Clause 5&6 specified above, the DP after giving two days notice to the Beneficial Owner shall have the right to stop processing of instructions of the Beneficial Owner till such time he makes the payment along with interest, if any.

# Liability of the Depository

- As per Section 16 of Depositories Act, 1996,
  - Without prejudice to the provisions of any other law for the time being in force, any loss
    caused to the beneficial owner due to the negligence of the depository or the participant, the
    depository shall indemnify such beneficial owner.
  - Where the loss due to the negligence of the participant under Clause (1) above, is indemnified by the depository, the depository shall have the right to recover the same from such participant.

# Freezing/ Defreezing of accounts

- The Beneficial Owner may exercise the right to freeze/defreeze his/her demat account maintained with the DP in accordance with the procedure and subject to the restrictions laid down under the Bye Laws and Business Rules/Operating Instructions.
- The DP or the Depository shall have the right to freeze/defreeze the accounts of the Beneficial Owners on receipt of instructions received from any regulator or court or any statutory authority.

# Redressal of Investor grievance

 The DP shall redress all grievances of the Beneficial Owner against the DP within a period of thirty days from the date of receipt of the complaint.

# Authorized representative

If the Beneficial Owner is a body corporate or a legal entity, it shall, along with the account
opening form, furnish to the DP, a list of officials authorized by it, who shall represent and
interact on its behalf with the Participant. Any change in such list including additions, deletions or
alterations thereto shall be forthwith communicated to the Participant.



### Law and Jurisdiction

- In addition to the specific rights set out in this document, the DP and the Beneficial owner shall
  be entitled to exercise any other rights which the DP or the Beneficial Owner may have under
  the Rules, Bye Laws and Regulations of the respective Depository in which the demat account is
  opened and circulars/notices issued there under or Rules and Regulations of SEBI.
- The provisions of this document shall always be subject to Government notification, any rules, regulations, guidelines and circulars/ notices issued by SEBI and Rules, Regulations and Byelaws of the relevant Depository, where the Beneficial Owner maintains his/ her account, that may be in force from time to time.
- The Beneficial Owner and the DP shall abide by the arbitration and conciliation procedure prescribed under the Bye-laws of the depository and that such procedure shall be applicable to any disputes between the DP and the Beneficial Owner.
- 4. Words and expressions which are used in this document but which are not defined herein shall unless the context otherwise requires, have the same meanings as assigned thereto in the Rules, Bye-laws and Regulations and circulars/notices issued there under by the depository and /or SEBI
- Any changes in the rights and obligations which are specified by SEBI/Depositories shall also be brought to the notice of the clients at once.
- 6. If the rights and obligations of the parties hereto are altered by virtue of change in Rules and regulations of SEBI or Bye-laws, Rules and Regulations of the relevant Depository, where the Beneficial Owner maintains his/her account, such changes shall be deemed to have been incorporated herein in modification of the rights and obligations of the parties mentioned in this document.

Form No.			

# Swastika Investmart Limited

CIN: L65910MH1992PLC067052

# Corporate Office

48 Jaora Compound, MYH Square. Indore - 452001 Ph.: 0731-6644000

GSTN: 23AABCS6585J2Z1

## Registered Office

Off. No. 104, 1" Floor, Keshava Commercial Building, BKC, Bandra (East), Mumbai–400051, Ph.: 022-69011544 GSTN: 27AABCS6585J2ZT

BRANCH	
DIDITION	

**AUTHORIZED PERSON** 

KYC Department: 0120 44 00 750

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