

Format for Investor Complaints Data to be displayed by Depository Participants on their respective websites
CDSL

Data for the month ending – 31/10/2025

S.No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0

Trend of monthly disposal of complaints

S.No.	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	April -2024	0	1	1	0
2	May – 2024	0	2	2	0
3	June- 2024	0	0	0	0
4	July- 2024	0	1	1	0
5	August- 2024	0	2	2	0
6	September- 2024	0	0	0	0
7	October- 2024	0	3	3	0
8	November- 2024	0	0	0	0
9	December- 2024	0	3	3	0
10	January- 2025	0	3	3	0
11	February- 2025	0	1	1	0
12	March- 2025	0	0	0	0
13	April -2025	0	0	0	0
14	May – 2025	0	0	0	0
15	June- 2025	0	0	0	0
16	July-2025	0	0	0	0
17	August-2025	0	0	0	0
18	September - 2025	0	1	1	0
19	October-2025	0	0	0	0
	Grand Total	0	17	17	0

Trend of annual disposal of complaints

S.No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	8	8	0
2	2018-19	0	2	2	0
3	2019-20	0	5	5	0
4	2020-21	0	8	8	0
5	2021-22	0	33	33	0
6	2022-23	0	27	27	0
7	2023-24	0	28	28	0
8	2024-25	0	16	16	0
9	2025-26	0	1	1	0
	Grand Total	0	128	128	0