

## Information Security Policy

Insider Plus d.o.o., as a company focused on developing and delivering SaaS solutions for healthcare organizations, recognizes information as a fundamental asset of its business operations. Our relationships with clients, partners and employees are built on trust - and that trust stems from our ability to safeguard data, ensure its availability and maintain its accuracy. For us, information security is not an additional layer - but a prerequisite for long-term and sustainable business.

The company's management fully supports the establishment, implementation and continuous improvement of the information security management system in accordance with the international standard ISO/IEC 27001:2022. This includes making decisions based on risk assessments, providing the necessary resources, appointing responsible individuals and embedding security principles into all business processes and organizational levels. We view information security as a strategic value that protects all stakeholders, strengthens the company's reputation and ensures compliance with regulatory requirements.

Our policy is based on three fundamental principles: confidentiality, integrity and availability, which we apply as a unified framework for the reliability and security of our operations.

We place particular emphasis on the protection of personal data, fully in line with all applicable regulations, as well as on the security of communication channels and applications we develop. In all our activities, we ensure compliance with legal, regulatory and contractual obligations and follow international best practices.

Our approach to information security goes beyond technology and includes comprehensive risk management. We systematically monitor threats and vulnerabilities, assess their potential impact and implement appropriate security controls. In the event of security incident, clearly defined procedures ensure prompt reporting, escalation, analysis and remediation, with accurate record-keeping and, where required, notification of the relevant authorities and clients.

We are aware that people are the key link in the security system. Every new employee undergoes initial training, while all employees continuously participate in awareness-raising programs which strengthens our organization's resilience to emerging threats and ensures consistent application of security rules.

The management regularly reviews the effectiveness and adequacy of the information security management system. Internal audits and management reviews are used to set priorities for further improvement. We believe that security is not a one-time state but a continuous process - and in this spirit, our organization is constantly developing its own security maturity.

This policy is available to all employees, partners and clients. Every employee is required to understand and adhere to its provisions. Violation of the policy may lead to disciplinary action in accordance with internal regulations and applicable laws. We believe that only through joint approach and ongoing investment in people, processes and technology can we safeguard information security and ensure the quality, reliability, and trust that our clients rightly expect.

In Varaždin, 22.08.2025.

For INSIDER PLUS d.o.o.

Nikola Komes, CEO

  
Zagrebačka ulica 89, VARAŽDIN  
t: +385955859192  
e: info@insidercx.com

