

FreshRx Oklahoma Privacy Policy

At **FreshRx Oklahoma**, we believe your privacy is a priority. This policy explains how we handle your information with care.

Effective Date: April 10, 2026

1. Information We Collect

We only collect information that helps us serve you better. This includes **Personally Identifiable Information (PII)** like your:

- Name
- Phone number
- Email address
- Home address

This information is collected only when you voluntarily share it with us through our website forms or during program registration.

2. How We Use Your Information

We use your data strictly to deliver the services you've signed up for. This includes:

- **Program Delivery:** Health and food services
- **Program Updates:** Reminders about food distribution dates and locations
- **Health Resources:** Sending nutrition tips and wellness information
- **Enrollment Status:** Keeping you informed about your application or participation in FreshRx.

3. Sharing and Disclosure (Our Promise to You)

Your trust is essential. **FreshRx Oklahoma does not sell, rent, or share your personal information with third parties for marketing or promotional purposes.**

SMS Privacy Note: Your SMS opt-in data and consent will not be shared with any third parties or affiliates for their own marketing needs.

4. Keeping Your Data Safe

We take security seriously. We use industry-standard safety measures, including **valid SSL certificates**, to encrypt data and protect your personal information from unauthorized access.

5. Your Choices: How to Opt-Out

You are always in control of how we communicate with you.

- **To Stop Text Messages:** Reply **STOP** to any text message you receive from us. You will be unsubscribed immediately.
- **To Update Preferences:** If you want to change your info or request that we delete your data, email us at **info@freshrxok.org**.

6. Third-Party Links

Our website may occasionally link to other helpful resources (like health partners or community resources). Please note that we don't control those websites, so we encourage you to read their individual privacy policies.

Questions? If you have any questions about this policy or how we handle your data, please reach out to us at **info@freshrxok.org**.