

# FIELD SERVICES MODULE



**DISCOVERY  
SOLUTIONS**





# INTRODUCTION



The Field Services Module supports Field Service and Equipment Repair businesses that operate in some of the world's toughest industries. Discovery facilitates service operations by automating your business workflows from quote to invoice. If you are sending people or equipment to site, This module will help you schedule, execute, and gain insight into your profitability.

Service jobs typically include deploying specialized equipment, personnel, and consumable inventory to a job site. The Field Services Module supports the full range of operational complexity from equipment maintenance to major construction projects.

Discovery's customers have been leading the way in multiple industries performing work such as:

- Civil Earthworks
- Drilling and Completions Equipment & Services
- Facilities Construction
- Maintenance Services
- Environmental Testing
- Construction Services
- Mining Services





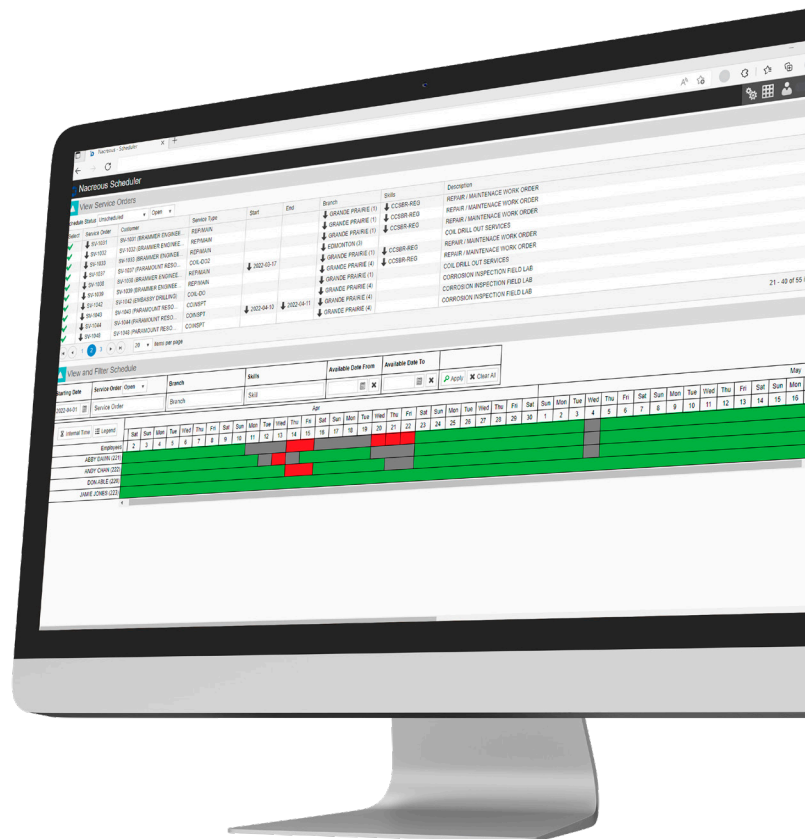
# SERVICES AND JOB SCHEDULING



Discovery's Field Services Module automates the job entry process and recording of field activities. Job entry can begin by quoting a job to a customer or scheduling a job when the customer calls.

Equipment and service personnel can then be scheduled, making their availability visible to all your operational staff. No need for whiteboards or independent project management software, as your job schedule will be managed digitally and fully integrated into DMS ERP.

For Repairs and Maintenance businesses, the Field Services Module tracks the maintenance performed on your customer's equipment allowing you to better understand maintenance frequencies and job costing.



# FIELD TICKETING AND JOB RECORDING



Discovery's Field Ticket feature can be used by your field staff to record daily events and equipment usage. This allows you to eliminate paper recordings, improve your data quality, and billing accuracy. Discovery has integrated Service Order and Scheduling capabilities, which automate the following:

- Job entry specifications are automatically sent to your field service personnel
- It can be configured to track usage and time based on customers specifications
- Tickets can be printed at site or signed electronically improving invoicing speed
- Head office automatically receives a ticket for review and billing
- Payroll inputs and asset tracking are fed back into job costing

## Management Information

The Field Services Module provides management personnel with daily ticket revenue, job costing by service, equipment, and customer. Additionally, you will have visibility into equipment utilization (number of days billing, days in maintenance and days idle) and transaction exceptions.

## Integration

All of Discovery's modules support multi-company, multi-branch, and multi-currency operations. The Field Services Module integrates with all of the other operational modules offered in DMS ERP, empowering you to make collective and informed business decisions.





# CONTACT US



## Book A Call

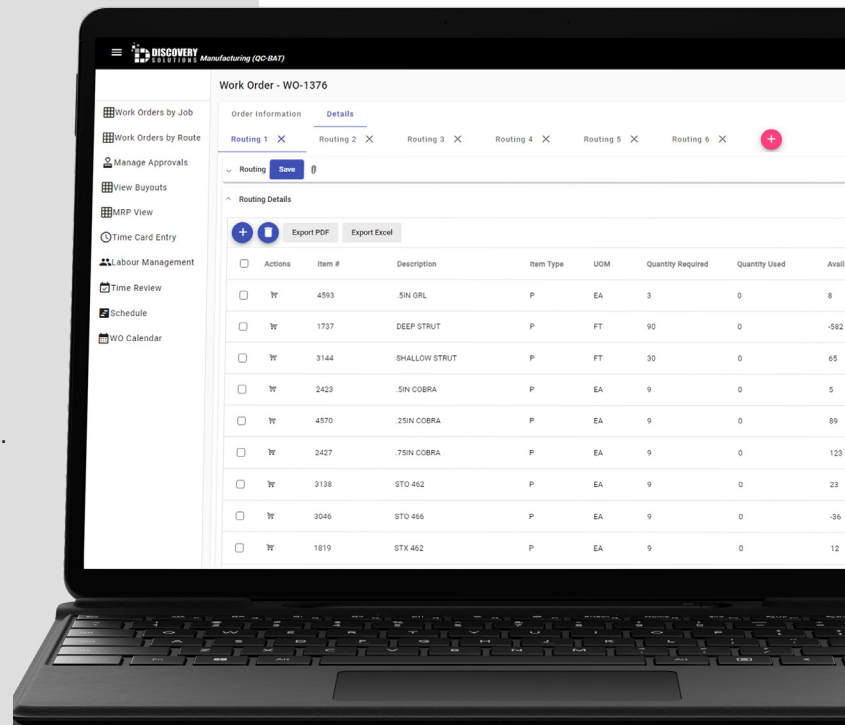
15 minutes is all it takes to learn how your business can benefit from DMS ERP. [Visit our website](#) to schedule an introductory call today!

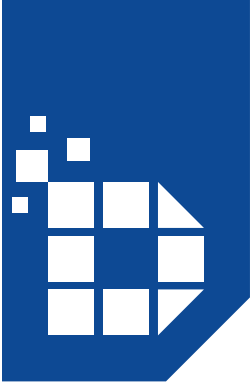
## About Discovery Solutions

Discovery Solutions is a Calgary-based enterprise software company with 40+ years of experience. Our mission is to empower the hardest-working industries with ERP solutions that drive long-term success.

Our software, Discovery Management Software® (DMS) ERP, is engineered to tackle operational pain points across numerous industries with 5 interconnected modules; manufacturing, distribution, field services, rentals, and accounting. Unlike one-size-fits-all ERP software, DMS ERP is a system that understands the heartbeat of your industry, its challenges, its rhythms, and its potential.

Choosing Discovery Solutions means more than just choosing industry-specific software; it means gaining a partner dedicated to your success. We believe in building relationships that transcend transactions, acting as an extension of your team. From initial meetings to implementation and beyond, our in-house team stands shoulder-to-shoulder with you, offering personalized support, expert advice, and a commitment to your company's growth.





# DISCOVERY SOLUTIONS

