



2026 Certificate in Person-Centered Care (CPCC) Intensive Program

PROGRAM OVERVIEW

The Certificate in Person-Centered Care Intensive Program is a three-day immersive, in-person experience designed to strengthen leadership capacity and accelerate the implementation of person-centered care.

Grounded in Planetree’s evidence-informed Framework for Person-Centered Care, this dynamic and accelerated course distills the core components of the highly regarded yearlong PCC Professional Certificate Program into a high-impact learning experience that includes pre-work, interactive sessions, and a post-program assessment.

Designed for all healthcare professionals interested in advancing person-centered care, the program equips participants to translate evidence into meaningful, sustainable action. Through applied learning and peer collaboration, participants explore practical strategies to drive culture change and reinforce the humanity in every healthcare experience.

PROGRAM FORMAT & DELIVERY

DELIVERY | Live, facilitator-led, in-person workshop

DURATION | Three consecutive days from 8 am to 4:30 pm

CLASS SIZE | Limited to 50 participants to ensure meaningful engagement


LEARNING DESIGN INCLUDES

- Pre-reading and assignments
- Facilitated discussion and reflection
- Real-world healthcare case scenarios
- Coverage of all 10 Person-Centered Care Enablers
- Post-program examination


All materials and instruction are delivered in English.

Credential & Recognition

Participants who successfully complete the program and achieve a passing score of 80% or higher on the final exam will receive:

 Certificate of Completion

 Earn CPCC Credential

 Up to 10 credits towards FPCC

The CPCC credential demonstrates applied knowledge of person-centered care principles and a commitment to advancing compassionate, collaborative healthcare practices. The FPCC, which participants may choose to apply for upon completing program requirements, is a globally recognized professional credential indicating mastery of person-centered care principles and practices.

KEY	CPCC	Certificate in Person-Centered Care
	FPCC	Fellow in Person-Centered Care
	PCC	Person-Centered Care

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PROGRAM MODULES

- Planetree & the Foundations of PCC
- Cultivating a Culture of Care
- The Role of Leadership & Governance in PCC
- Engaging & Caring for Our Workforce
- Understanding Co-Design
- Leading Patient & Family Engagement
- Advancing Diversity, Equity, Inclusion & Belonging in Healthcare
- Fostering Healing & Sustainable Environments of Care
- Humanizing Healthcare with Data & Technology
- PCC in Action: Personalizing the Care Experience

LEARNING OUTCOMES

Upon completion, participants will be able to:

- Articulate the evidence, principles, and practices of PCC
- Apply PCC strategies to improve experiences and outcomes
- Identify actionable next steps to advance sustainable culture change
- Engage with a global network of PCC leaders

WHO SHOULD PARTICIPATE

This program is ideal for healthcare professionals committed to advancing person-centered care, including:

- Patient experience and PCC leaders
- Clinical and non-clinical professionals
- Individuals with experience in improvement initiatives
- Emerging or established leaders driving organizational change






PROGRAM FEE

Members	\$1,200 USD
<i>Includes individuals employed by a Planetree member organization</i>	
Non-Members	\$1,500 USD
PFPC Member/Student	\$1,200 USD

Upon completion of the program, you'll receive a 20% discount to use towards your fellows application (within one year of completion).

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Course Highlights

-  Immersive three-day program
-  Facilitator-led learning
-  Interactive, practical & case-based
-  Grounded in the Planetree Framework
-  Access to the global Planetree network



APPLY HERE



RIYADH

June 15 - 17

<https://hub.planetree.org>



JEDDAH

June 21 - 23

<https://hub.planetree.org>



Planetree