



Planetree

The global leader in person-centered care



INDIVIDUAL PROFESSIONAL CREDENTIAL

Certified Professional in Person-Centered Care (CPCC)

PROGRAM OVERVIEW

Grounded in evidence and guided by Planetree's Person-Centered Care (PCC) Framework, the Certified Professional in Person-Centered Care (CPCC) program strengthens participants' ability to lead meaningful, sustainable change across healthcare settings with an engaging learning experience that includes case- and scenario-based learning, individual and group activities and reflection, and a dynamic classroom environment.

The CPCC program consists of two parts:

1. The CPCC Course is an intensive, in-person learning experience to practice application of core PCC concepts and implementation practices
2. The CPCC Exam* is an online, multiple-choice examination consisting of application-based questions linked to CPCC Course materials and concepts

**Completion of the CPCC Course is required to be eligible to sit for the CPCC Exam*

PROGRAM FORMAT & DELIVERY

DELIVERY | Live, Faculty-led, in-person training

DURATION | Three consecutive days, 8 hours per day

CLASS SIZE | Limited to 50 participants to ensure meaningful engagement

LEARNING DESIGN INCLUDES

- Comprehensive eligibility criteria
- Pre-reading and assignments
- Facilitated discussion and reflection
- Real-world healthcare case scenarios
- Application-based examination

Credential & Recognition

Participants who successfully complete the CPCC Course will receive:

Certificate of Completion

Participants who successfully pass the CPCC Exam with an 80% or higher will receive:

CPCC Professional Credential

FPCC Education Requirement *

The CPCC professional credential demonstrates applied knowledge of person-centered care principles and a commitment to advancing compassionate, collaborate healthcare practices. The CPCC credential is valid for three (3) years from the date participants meet all requirements.

The Fellow in Person-Centered Care (FPCC) is Planetree's highest professional credential indicating mastery of person-centered care principles and practices. By earning the CPCC credential, future FPCC applicants will meet the FPCC education requirement.

KEY	CPCC	Certified Professional in Person-Centered Care
	FPCC	Fellow in Person-Centered Care
	PCC	Person-Centered Care

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LEARNING OUTCOMES

Upon completion, participants will be able to:

- Apply knowledge of person-centered care concepts and practices to improve healthcare for patients, families, staff, and communities;
- Apply toolkits and frameworks to implement person-centered care structures and improvement activities; and
- Collaborate with a global community of person-centered care leaders to participate in shared learning, reflect on practice, and identify actionable and sustainable next steps for PCC implementation.

WHO SHOULD PARTICIPATE

The CPCC is for anyone interested in deepening their knowledge and skills related to person-centered care (PCC), including individuals with:

- Leadership or managerial roles in healthcare administration, person-centered care, patient experience, healthcare quality and safety, staff engagement, clinical care, and/or community relations;
- At least three (3) years of experience in healthcare; and
- The commitment and capacity to drive person-centered care initiatives.

**A full set of eligibility criteria can be found on the CPCC application page*

PROGRAM FEE

Members

Includes individuals employed by a Planetree member organization

\$1,200 USD

Non-Members

\$1,500 USD

The following is included in the CPCC program fee:

- Access to the course community on the Planetree Hub
- All course readings and activities
- 3-days in-person training (CPCC Course)
- Virtual exam preparation session
- CPCC Exam

Discounts available for groups larger than 5 individuals

**Includes individuals employed by or associated with (e.g., PFPC, PFAC, etc.) an active Planetree member organization*

Course Highlights



Immersive three-day program



Planetree Faculty led training



Interactive, practical & case-based



Grounded in the Planetree Framework



Access to the global Planetree network



APPLY HERE

All prospective CPCC applicants must apply and meet specific eligibility criteria.

Learn more at planetree.org/certifications or by emailing us at cpcc@planetree.org



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