



Planetree



20 Global PFPC **25** Year in Review

Celebrating the Achievements of Planetree's
Global Patient and Family Partnership Council

WELCOME

At the close of 2025, Planetree's Global Patient and Family Partnership Council (Global PFPC) remained deeply committed to elevating the voices and perspectives of patients and family caregivers worldwide.

Over the course of the year, the Council advanced a robust portfolio of initiatives – developing Person-Centered Care (PCC) education and resources, contributing to Planetree's strategic priorities, and advising leaders across the global healthcare community. This work reflects a sustained commitment to co-design, partnership, and the advancement of compassionate, person-centered systems of care.



The Global PFPC extends its sincere appreciation to Planetree for its continued partnership.

Grounded in the founding vision of Angelica Thieriot, Planetree's enduring support enables the Council to contribute meaningfully to a shared goal: ensuring that care is shaped by what matters most to patients and families. The Council looks ahead to continuing this work together, strengthening partnership as a core driver of healthcare transformation.



2025 Global PFPC Initiatives

Developing the First-Ever Planetree Guide to Person-Centered Co-Design

Recognizing the need for practical, experience-informed guidance on co-design, Council members developed Planetree's first Guide to Person-Centered Co-Design. Drawing on prior Planetree work, current evidence, and lived experience, a dedicated sub-committee created a resource to support healthcare organizations, patients, and family caregivers in building effective partnerships. The Guide was introduced at the 26th Annual Planetree Global PCC Forum in Baltimore, Maryland, and is available on the Planetree website as a living document, with plans for ongoing refinement in alignment with evolving best practices.

Shaping Planetree's Future: Advocating at the Highest Level

Global PFPC leadership engaged directly with Planetree's Board of Directors during the 2025 Board Retreat, ensuring that patient and family perspectives inform both strategic direction and organizational decision-making. This work reinforces the Council's role as a critical partner in governance and system-level improvement.

Enriching the 26th Annual Planetree Global Person-Centered Care Forum

Council representation showcased the Council's expertise at the Global PCC Forum in Baltimore, Maryland, in October 2025. The team staffed a PFPC Resource Table throughout the three-day event, hosted a luncheon for a robust group of patients, family partners, and PFPC liaisons in attendance at the Forum, and presented a breakout session introducing the new Planetree Guide to Person-Centered Co-Design. Beyond the Forum, the Council conducted follow-up meetings with members of the Planetree community and collaborated on partnerships, reinforcing its commitment to global advocacy and knowledge exchange.



2025 Global PFPC Initiatives

Accelerating Global Collaboration

The Council fostered connections across Planetree’s international network, contributing to global dialogue on PCC and supporting partnership efforts across regions. This included co-presenting to ISQua member organizations with Planetree President Emerita Susan Frampton, supporting patient partnership initiatives in Québec, and advising Hamad Medical Corporation and other Planetree members worldwide.

Amplifying Patient & Family Voices through Partnership & Co-Design

Ensuring that Planetree products and services include and center the authentic voices and perspectives of patients and family caregivers, the Global PFPC maintained active representation across key Planetree committees, including the Forum Planning Committee, Certification Committee, Content Review Committee, and Board of Directors, ensuring that patient and family perspectives are embedded across organizational priorities. Council leadership also co-hosted a Humanizing Healthcare webinar with Chris Malone and served as guest faculty in the Planetree PCC Professional Certificate Program alongside Susan Frampton, contributing frontline insights to a global audience of PCC leaders.

Building a Best-in-Class Planetree Team

Global PFPC members contributed to recruitment efforts for new Planetree team members, reinforcing the importance of aligning hiring practices with person-centered values and ensuring that the organization continues to reflect its mission in both culture and practice.



2025 Global PFPC Initiatives

Continuously Improving Governance

Building on prior enhancements to recruitment, the Council continued to strengthen its governance infrastructure in 2025, with a focus on onboarding. The Onboarding Sub-Committee developed a comprehensive Global PFPC Onboarding Guide to support new members in contributing effectively and advancing the Council's work. An application is available through Planetree's website.

Ensuring Meaningful Engagement for Council Members

For the third consecutive year, the Global PFPC conducted an Experience Survey to assess member engagement and identify opportunities to strengthen the value and impact of participation on the Council.

Sharing the Power of Patient & Family Partnership

The Council's work in 2025 reflects a sustained, multifaceted effort to ensure that patient and family perspectives not only inform but actively shape the future of healthcare.

Looking ahead to 2026, the Global PFPC will continue to expand its reach, growing its membership, strengthening its resources, and deepening engagement across Planetree's global community of PCC champions. The Council remains committed to advancing meaningful partnership and elevating the influence of patient and family voices in healthcare transformation

Thank you for your continued support of the Planetree Global Patient and Family Partnership Council and its mission to advance PCC worldwide.

For more information about the Council and its members, visit planetree.org.



Global Patient and Family Partnership Council Members 2025



Jill Adolphe, FPCC
Chair



Brigitte Desjardins



Jonathan T. Hoch, Sr.



Darcel Jackson



Lisa Keitel



Katie Lawhead Moyes



Ashish Sharma



Shirlene Stafford, FPCC



Lynn Vosburgh

Thank you for joining the Planetree Global Patient and Family Partnership Council in its mission to advance PCC worldwide.

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