



Warm Welcome Champions Programme Agreement

The Warm Welcome Campaign is committed to supporting your Warm Welcome Space to be 'the best it can be', so that it continues to develop and thrive. This 'Champions Agreement' describes our commitment and support to you and our expectations for Warm Welcome Spaces taking part in the Champions programme.

How will the Warm Welcome Campaign team support you and your Space?

We will invite you to two core in person events:

- An 'Welcome to the Champions Programme' event - in Oct 26 (Manchester)
- A Celebration and Inspiration event to share your learning from the programme - in June 27 (location in the South of England)
- We will provide travel expenses and, if needed, overnight accommodation to help you to attend these in person events.

We will also invite you to additional in person events that you might find useful and will always make it clear if we are able to offer travel expenses to these or not to.

Peer Support: Every Champion Space will be matched and buddied with at least two other Champion Spaces to help you to connect and share knowledge with each other on key topics of interest for you both.

Connect with a named Warm Welcome Team member: who will visit your Space and check in with you via virtual meetings about how you are experiencing our Champions Programme, your achievements and any challenges, and ideas on how we can best support you and your Space.

Monthly online Champions meetings: related to learning areas around our 8 building blocks. Our full 9-month schedule of dates and times of these meetings will be shared with Champions at the start of our programme, with variance of days and times in different months to help all to participate.



Our 8 Building Blocks

1. **Community Leadership and Partnerships:** Understanding how partnerships can be beneficial to your space, engaging with local stakeholders across all sectors, including MPs.
2. **Community Offer:** How to retain and build on what works well and opportunities with local partners to add value to your space, plus policies and procedures check.
3. **Inclusion:** Using our inclusion toolkit and sharing learning from Belonging Fellowship to reducing barriers to participation and increasing your reach.
4. **Communications:** Developing a Communications strategy and how to increase visibility of your space including developing people's stories and engaging in national movements such as Warm Welcome Week and Volunteers Week.
5. **Fundraising:** Building financial resilience and unlocking new funding opportunities and what to consider to make your grant applications 'stand out'
6. **Volunteer Recruitment and Retention:** What helps to recruit & retain the motivation for your volunteers - including role descriptions, induction & ongoing support and training
7. **Buildings and Physical Infrastructure:** Improving energy efficiency and reducing costs and maintaining and upgrading facilities, including accessibility requirements
8. **Measuring Impact:** Understanding and demonstrating the impact of your Warm Welcome space to increase credibility & funding opportunities

Our Expectations for Champion Spaces:

- Commit to attending our in-person events in October 2026 and June 2027.
- Commit to participating in and contributing to our monthly online sessions to share learning with a focus on our 8 Building Blocks (expectation of attendance at a minimum of 6 sessions).
- Commitment to engaging in our Champions Programme evaluation process.
- Share with us how you are using your £2,000 grant to support your participation in our Champions Programme.
- Share with us your learning needs and equally, your expertise in how you can support other Champions via Peer Support on key topics you are confident in.



- Be proactive in sharing your ideas, challenges and achievements to influence our Warm Welcome strategy and add value to our Warm Welcome Space network offers.
- Engage with your named Warm Welcome Team member to meet up as agreed at least bi-monthly, including an invite to visit your Space.
- Understand and share our values - Being Inclusive, Collaborative and Courageous.
- Engage with opportunities for our Partners to support your Space - this could include providing donations, volunteering, or support for your Space's guests.

I understand and agree with what is within the Champions Agreement.

I understand that if we cannot comply with the expectations of being a Champion Spaces as laid out in this agreement, we may not receive full £2,000 grant payment.

Your Name (please print/ put in capitals):

Your Signature:

Date: