

# Reimagining Issuance: A New Era for Vital Records

#### WHY NOW?

Why can't you just email or fax the birth certificate on over so I can upload it to my child's school?

Will paper certificate issuance become obsolete?

How can we prioritize modernization for HL7 and issuance upgrades, without funding and resources?



#### ISSUANCE OF VITAL RECORDS

#### Issuance

The action of supplying or distributing something, especially for official purposes.

#### **Digital Issuance**

A standardized approach for supplying a secure, verifiable digital credential, an electronic version of a vital records certificate, to an entitled individual.



#### **BACKGROUND**

Steering Committee is distilling this topic to be applicable to the vital records role only.

# NAPHSIS convenes this Steering Committee to put forth a national standard that works for everyone

• Jurisdictions are at varying levels of readiness, interest, etc. and that is to be expected, but it could be a limitation if we don't have national standards that work across the country.

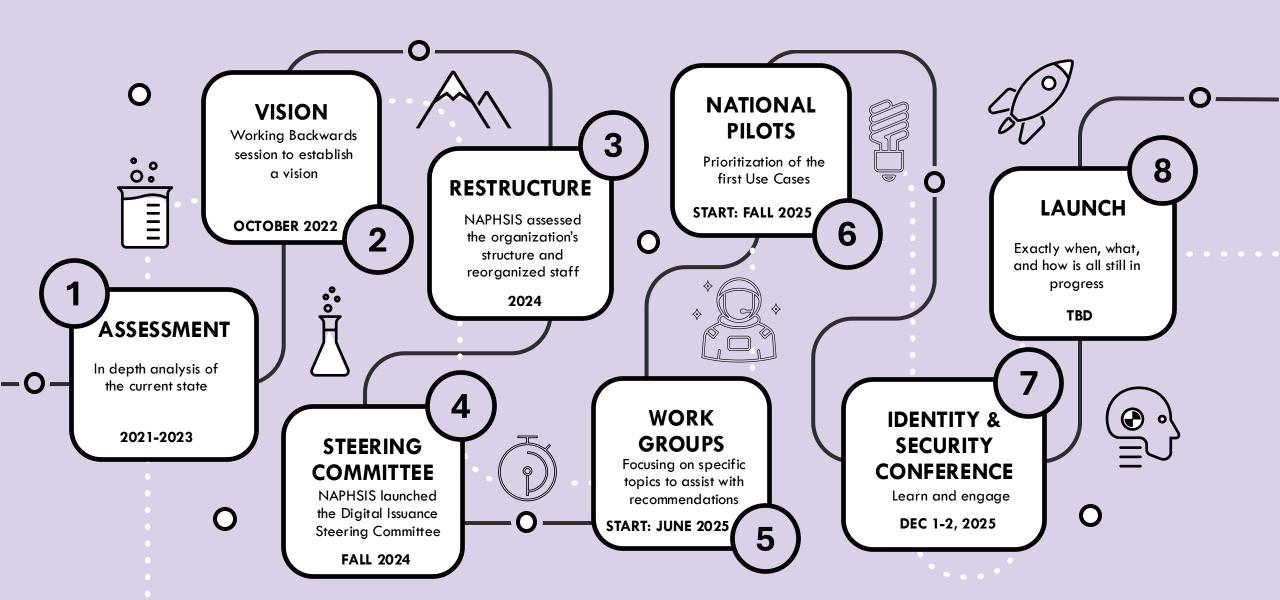


# Digital Identity: What's Happening in the World





## DIGITAL ISSUANCE ROADMAP



#### IDENTITY MANAGEMENT



Personal Identity: Personal identity is the collection of characteristics that, taken together, uniquely identify an individual. These characteristics include but are not limited to things like name, date of birth and place of birth. In today's world, biometric is now included in personal identity as well.



**Digital Identity:** A digital identity is a collection of characteristics used to uniquely identify an individual in the online or digital word.



**Digital Credential:** Digital credentials are the digital form of physical credentials. Like physical credentials, digital credentials refer to an authentic and trusted set of information that vouches for the identity of a person.

# NAPHSIS Digital Issuance Steering Committee



#### **MEMBERS**



Kelly Baker (OK)



Dylan Bryant (MO)



Krystal Colburn (AZ)



Molly Crawford (MN)



Jeff Duncan (MI)



Josef Gasimov (DC)

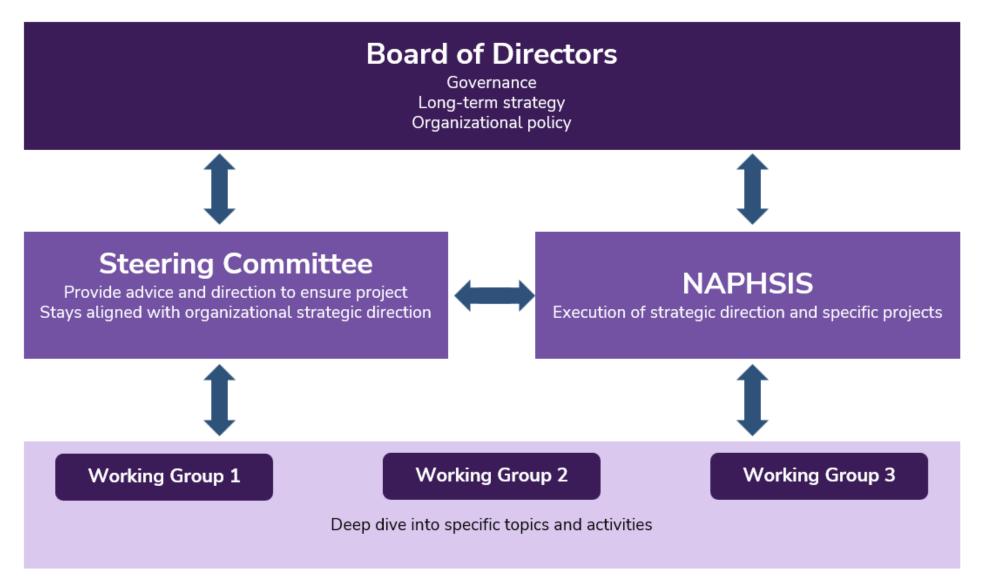


Alex Quintana (CO)



Elizabeth Villamil (NY)

#### COMMUNITY





#### **GUIDING PRINCIPLES**

Be Leaders in Identity Management

Standardize Digital Issuance

**Increase Convenience and Access for Customers** 

**Member Driven Initiative** 



#### **OVERARCHING THEMES**

- Identity is a cornerstone of vital records
  - It is the first and last time in one's life in which a collective group of authoritative figures validate your existence in an official record.
- Digital Issuance will not replace paper issuance
  It will be an optional offering to increase convenience and access for customers.
- Non-proprietary and vendor agnostic with universal standards
  So, all jurisdictions and all constituents have uniform access and acceptance, regardless of where they were born or where their kin pass away.
- Focus first on birth
  The issuance of birth records will be the first focus, as it is used so often to establish identity with other entities as a breeder document.



#### POLICY BUILDING

DIGITAL ISSUANCE AND WALLET STANDARDS

**SECURITY AND PRIVACY** 

**DECENTRALIZATION AND AUTHORIZED ISSUER LIST** 

**ADOPTABILITY AND ACCEPTANCE** 



#### THE BRIDGE

The first step is a bridge between paper and digital:

A verifiable credential barcode or quick response (QR) code printed on paper certificates

NAPHSIS is forming a work group to dive into this topic and create the recommendations with

guidance from industry experts across sectors when appropriate.



## Digital Issuance Workgroup Sign up







## What was your reaction to the Singapore video?







Do you think your jurisdiction would be ready to participate in a digital issuance work group or pilot project?







Do you have concerns around privacy and / or security of digital issuance of vital records?





# Does your jurisdiction have digital IDs or working towards it?







If funding was readily available for your Vital Records Office, are there any other items that would prevent your jurisdiction from implementing a digital verifiable birth certificate?







# What aspect(s) are you most excited for?







## What are your biggest concerns?







# What questions do you have for the Steering Committee and NAPHSIS?





Are you more excited about digital issuance this year as compared to last year?





Looking Forward – 2025 NAPHSIS Identity & Security Conference



## Identity & Security

## 2025 NAPHSIS Identity and Security Conference December 1-2, 2025

Gaylord Hotel in National Harbor, MD

Highlights of this year's conference will include:

- Digital Issuance Initiative Focus
- Identity Theft Impact
- Unique Role of Vital Records Safeguarding Children's Identities
- Emerging Technologies in Identity Verification Services

Accepting abstracts through June 11, 2025



## Digital Issuance Workgroup Sign up



