



Paseo Del Este Municipal Utility District No. 1

CUSTOMER SERVICE AGREEMENT

The service applied for on this application will, upon payment of the charges for said connection, be installed as promptly as possible. The connection is to serve only the property described below.

Service Start Date: _____
MM/DD/YY

Name: _____ DOB: _____
MM/DD/YY

Service Address: _____ Email Address: _____
Address Line 1
Address Line 2

City _____ State _____ ZIP Code _____

Legal Description: Block _____ Lot _____ Subdivision _____

Phone Number(s): (____) _____
(____) _____
(____) _____
☐ Home ☐ Work ☐ Mobile
☐ Home ☐ Work ☐ Mobile
☐ Home ☐ Work ☐ Mobile

Driver's License Number: _____ Issuing State: _____ Last four digits of S.S. #: _____

Spouse Name: _____

Spouse Driver's License Number: _____ Issuing State: _____

I. **Purpose.** Paseo del Este MUD # 1 (the "District") is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before service will begin. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. **Plumbing Restrictions.** The following undesirable plumbing practices are prohibited by State regulations.

- A. No direct connection between the District's public drinking water supply ("water system") and a private water system is permitted. These potential threats to the water system shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- B. No cross connection between the District's water system and a private water system is permitted. These potential threats to the water system shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder of flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. **Service Agreement.** The following are the terms of the service agreement between the District and _____ (the "Customer").

- A. The District will maintain a copy of this agreement as long as the Customer and/or premises are connected to the Water System.
- B. The Customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the District or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the District's normal business hours.
- C. The District shall notify the Customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or the periodic inspection.
- D. The Customer shall immediately correct any undesirable plumbing practice on premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.
- F. The customer understands that acceptance of these conditions shall constitute an agreement on the part of the customer, heirs, executors, administrators and assigns to become bound by all terms and provisions of the Rules and Regulations of the District (including but not limited to protection of water meter) and the District's Rate Order and any amendments thereto, now or hereafter adopted by the District.

IV. **Enforcement.** If the Customer fails to comply with the terms of this Service Agreement or the Rules and Regulations of the District, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Signed: _____ Signed: _____ Date: _____

New Service Fees*:

Deposit** \$50.00
New Service or Transfer Fee \$55.00
Water Inspection \$25.00
Application Fee \$25.00
TOTAL \$130.00

New Tap Fees*:

Deposit** \$_____
Sewer Inspection \$_____
Water Inspection \$_____
Application Fee \$_____
TOTAL \$_____

Office Use Only:

District: PDE: _____
Meter # _____ Meter size _____
Meter Type:
☐ Residential ☐ Commercial ☐ Irrigation

* Fees are the current fees in effect.

** Deposit shall bear no interest and is redeemable on discontinuation of service less any outstanding charges owed to the District on that date.