

ID Card FAQ

Find it. Save it. Bring it to your next visit. Look up your carrier below for exact steps.

THREE STEPS THAT WORK FOR ANY CARRIER

- 1 Find your carrier**
Check your enrollment confirmation or current card.
- 2 Create your account**
Register online or in the app with your member ID.
- 3 Save your card**
Download it, add it to your phone, or print a copy.

Major carriers

If your card lists a different number, call that one

UnitedHealthcare

myuhc.com

- WEB** Sign in or Register at myuhc.com (incl. Level Funded) > View ID Card.
- APP** UnitedHealthcare app > Member Cards > Add to Wallet.
- ORDER** Request a physical card online or in the app; allow about two weeks.
- CALL** **1-866-801-4409** · TTY 711

Regence BlueShield

regence.com

- WEB** Sign in at regence.com to view your card, print a temporary card or order a replacement.
- APP** Regence app > ID card link on your dashboard. Once viewed, it's stored on your phone.
- TIP** New members may get a text (reply GO) to see their digital card before the mailed one arrives.
- CALL** **1-888-344-6347** · TTY 711

Premera Blue Cross

premera.com

- WEB** Sign in > Member ID section > See ID Card > Print Temporary ID Card or Mail this ID Card.
- APP** Premera app shows your card near the top; save it to your photos. (The app can't print.)
- TIP** Don't know your member ID yet? You can verify your identity with your SSN to register.
- CALL** **1-800-722-1471** · TTY 711

Kaiser Permanente

kp.org

- WEB** Register at kp.org using the medical record number printed on your member ID card.
- APP** Kaiser Permanente app (Washington members: KP Washington app) > tap the card icon.
- ORDER** Signed in at kp.org, search "Order ID Card" and follow the prompts.
- CALL** WA **1-888-901-4636** · OR **1-800-813-2000**

Cigna

mycigna.com

- WEB** myCigna.com or the myCigna app > ID Cards > View ID Card to view or print.
- APP** Tap Share ID to email your card straight to your provider's office.
- ORDER** Use the link to request a physical ID card, or call Cigna customer service.
- CALL** **1-800-997-1654** · 24/7 · TTY 711

Aetna

aetna.com

- WEB** Sign in at Aetna.com > Benefits > View ID Cards to view and print your card.
- APP** Aetna Health app. Text GETAPP to 90156 for a download link.
- ORDER** Order replacement ID cards from your member website or the app.
- CALL** **1-800-872-3862** · routes you to Member Services

More carriers

Website or app first, then what you can do there

Asuris Northwest Health

asuris.com · [Asuris app](#)

View online or in the app; save to your wallet, email or print.

 **1-888-367-2109**

Angle Health

[Angle app](#) · member.anglehealth.com

Digital card in the app; print a PDF copy from the member portal.

 **1-855-937-1855**

Anthem Blue Cross

[Sydney Health app](#) · anthem.com

Select ID Card (top right) to view, print, email, fax or download it.

 **Number on the back of your card**

BCBS of Massachusetts

[MyBlue app](#) · myblue.bluecrossma.com

Email, print or save your digital card. New card: 1-800-253-5210.

 **1-800-262-2583** · Member Service

BCBS of South Carolina

[My Health Toolkit](#) · [web & app](#)

ID Card › Print Card, or Request a Card to have one mailed.

 **1-800-288-2227**

Molina Healthcare

[MyMolina.com](https://Mymolina.com) · [My Molina app](#)

View or print a temporary card, or request a new one by mail.

 **1-800-869-7165**

Humana

[MyHumana](#) · [MyHumana app](#)

ID Card Center: view, print, email or order your card.

 **1-800-448-6262**

Providence Health Plan

[myProvidence.com](https://myprovidence.com)

Register with your member and group ID, then print a card.

 **1-800-878-4445**

Ambetter (Coordinated Care)

[Ambetter Health app](#) · [online account](#)

Open your card in the app or add it to your device wallet; print it online.

 **1-877-687-1197** · TTY 711

GeoBlue

[GeoBlue app](#) · [Member Hub](#)

Show, email or fax your card; download a PDF or order a new card.

 **1-855-282-3517** (in the US)

BridgeSpan Health

bridgespanhealth.com

Sign in to your member account to view or get help with your card.

 **1-855-857-9944**

LifeWise Health Plan

lifewise.com/my-account

Sign in to view your digital card or print a temporary ID card.

 **1-800-817-3056**

Administrators & special arrangements

Nationwide (formerly Allstate). Allstate's group health business is now part of Nationwide. Use the portal and phone number on your card.

St. Luke's Health Partners. A provider network, not the card issuer. Use the website or app of the insurer named on your card.

PBS – Professional Benefit Services. A third-party administrator. Use the contact details on your card or ask your Benefits Administrator.

Ventur (ICHRA). You choose an individual plan, so your card comes from that insurer, not Ventur. Use the insurer's app or site.

Common questions

Haven't received a card?

Many carriers now go digital first. Still missing? Ask your Benefits Administrator to confirm your enrollment and mailing address.

Can I use a digital card?

Yes. Show it on your phone or bring a printout. If an office won't accept it, call the number on your card.

Dental, vision or pharmacy?

Those plans may issue their own cards and apps. Check each carrier listed on your enrollment confirmation.



Still need help? Call the member services number on your card (TTY 711). For enrollment questions, contact your Benefits Administrator or your Maddock benefits team.