

SAFETY OBJECTIVES



CHC's safety culture can be summed up in two words: **Taking Care.**

We believe that everyone — from our newest hire to our most experienced employee — in our hangars, in the air, in our offices, or even at home, can do their part to promote safe and healthy working conditions and a positive safety culture.

We believe in taking care of our employees, our customers, our aircraft and the environment. These objectives are aligned with the Safety Policy.

At CHC, safety is more than just a number. Safety means Taking Care in everything we do



Tom Burke

President & CEO, CHC Helicopter

Leadership and Commitment

- Maturity in our accident prevention programs is shifting our focus to a proactive approach.
Target - Using injuries and first aid cases as a predictive indicator for continual improvement efforts.
- HID reporting is measured against the number of staff who proactively reported an issue in the workplace to improve safety or efficiency.
Target - An increasing trend on HIDs is a leading indicator of a proactive safety culture at the frontline.
- Action items show the actual amount of work required to manage the SMS.
Target - No overdue action items in 'open' phase.
- The ERP program shows engagement in emergency preparedness drills and exercises.
Target - Four drills per year per business unit (as a minimum). If the business unit consists of more than one location, one drill or tabletop exercise per year per location.
- Our aim is to prevent activities that can cause or has the potential to cause environmental damage.
Target - Zero reportable environmental events as defined by local legislation.

Safety Risk Management

- We evaluate and prioritize (triage) the submission of occurrence (OCC) and hazard identification (HID) reports from the SQID system to ensure the correct priority is applied to each report.
Target - All reports submitted into the SQID system are reviewed during the DSRM process.
- We inform, treat, and monitor risk.
Target - When a preliminary risk review (PRR) score of 22 or higher is determined, a hot issue brief is delivered, a formal mitigation plan is implemented, and the occurrence is recorded on the risk register for monitoring until completion.

Safety Assurance

- Our audit plans are designed to assess the effectiveness of our controls while ensuring organizational and regulatory compliance.
Target - The audit plan is delivered on time, on budget and suitably resourced.
- The CPA accountable is expected to record containment actions and launch preventative action plans
Target - No overdue CPAs in the 'open' phase.
- Management should have detailed knowledge of ongoing safety initiatives and understand what the initiatives are meant to accomplish.
Target - Integrated improvement plans are tracked through the quarterly SRB process.

Safety Promotion

- Safety training is provided to the organization to help employees understand approved practices and safety expectations.
Target - All safety training is to be completed within 60 days of the hire date.
- Sharing safety-critical information is important to our safety culture and helps improve our safety awareness by creating opportunities to share lessons learned.
Target - The investigation feedback notice (IFN) is completed and published on completion of the investigation process.

Taking Care