



Always Here, always local!

20 years of trusted Full - Service Cabin Care 365 Days a year



Fall finally decided to show up—but let's be real, snow doesn't care about calendars. One minute it's pumpkin spice season, the next you're buried in a foot of powder digging for your front door.

Sure, last year we had an extreme drought, but Mother Nature loves to keep us guessing. This year? Could be mild, could be a full-blown snowpocalypse. We can hope for mercy—but let's plan for madness.

HSR Cabin Services is here to keep your cabin clear and cozy no matter what winter throws at us. You will find all the information below for the 2025/2026 snow season, how it all works, all the snow removal contract options—plans, pricing, and how to lock in your spot before the flakes fly. Don't wait until your driveway disappears—**sign up today!**

Our snow removal plans are listed below. Read this **FULL SNOW PACKET** to guide you through your decision making. **PLEASE READ** through your options carefully, once you have chosen your ideal plan click the **SIGN-UP BUTTON under that plan**. Once you have read through this packet Next you will need to fill out the sign-up information below. You will then fill out all required fields on the form, **ONCE** all your required fields are complete hit sign up. **PLEASE NOTE** if you want to include shoveling you will need to repeat the steps above separately in addition to your snow removal plan..

Once we have received your agreement you will receive an email confirming your choice of plan. If you choose our Regular Seasonal or Seasonal Rental/ Full-time plan, we will send an estimate once your driveway is assessed and your price is confirmed by our owner, Zach Hascall. Once you have received our estimate, if you do not want to do a seasonal plan, we will contact you to determine other options.

Our snow removal process and agreements have changed in many aspects so please be sure to read everything carefully.

At HSR Cabin Services, we take pride in making your winter as stress-free as possible when it comes to snow removal. But keeping things running smoothly is a team effort—it requires time, coordination, and most importantly, communication. To avoid any delays, misunderstandings, or extra fees, we ask that you stay in touch and keep us informed of any changes or needs. When we're all on the same page, we can ensure fast, reliable service all season long.

IMPORTANT SNOW NECCESITIES & INFORMATION

HSR sends out informational e-mails about weather, snow level totals, and any other helpful information regularly throughout the winter. Please ensure a current e-mail address is provided for this service. You may also find our updates on our Facebook page (HSR Cabin Services). Please note we still do not have Mother Nature's phone number; therefore, we cannot predict what she has planned for us. If you have her number, please do share it as we will be happy to give her a call and ask for the forecast. LOL!

- 1.) All driveways are required to be marked with no less than 8ft. poles for all upper mountain subdivisions and no less than 5ft poles for Elk Ridge subdivision prior to the first major snowfall. Unmarked driveways are subject to a fee. (HSR can provide this service and mark the necessary areas for an additional cost, prior to the first snowfall. If you plan to mark your own driveway, pretend like the operator is playing connect the dots.)

2.) All driveways (whether we have cleared driveway in past) must be clear of all: toys, logs, snowmobiles, trailers, firewood, or any other obstructions that may be in the path of the snowplow. HSR will not be held responsible for damage to your property. This includes gravel, concrete, or asphalt on the driveway, unmarked/non-visible objects of any kind i.e... (Railing, cultured stone piers, stairs, sewer clean outs, trailers, snowmobiles, vehicles etc....) As well as garage doors that are dented due to unfavorable snow conditions where snow is "pushed" out in front of the blowers that operators cannot see. Our operators are trained to manage this type of situation, but we cannot always prevent the inevitable accident. Some examples of other situations that HSR will not be held responsible for are if gravel incidentally ricochets off equipment and breaks a window. The exclusion to all of these would be blatant operator error determined by HSR management.

3.) When you are requesting snow removal, HSR REQUIRES AT LEAST A 48-HOUR NOTICE NO MATTER WHAT PLAN YOU HAVE. to ensure on-time service. Last Minute Rates will be applied to standard rates WHEN PROPER NOTICE IS NOT GIVEN The more notice given, the better we will be able to accommodate your needs.

When providing your arrival and departure dates and your plans change, please notify our office immediately so we can properly change our routing schedule.

4.) Waiting until the snow level is greater than 2 feet of snow CAN result in additional charges. Please help us keep track of how much snow is standing in your driveway. We will gladly check it upon your request.

5.) Once your driveway is plowed, HSR is not responsible for any snow or ice on the driveway that may have cleared off the roof or due to drifting snow and berms created by road crews after requested plowing. This can be cleaned up for an additional charge.

6.) Please be aware of roof avalanches when temperatures start to warm, especially with heavy snowfall. If the roof is dripping, it has a higher possibility of sliding. All roofs vary, so please take all precautions necessary to keep yourself and your guests safe!

7.) **CAUTION!!!!** Snow Tunnels can be extremely dangerous. So, to avoid any injuries or harm to your kiddos or even adults, please do not build snow tunnels in the road, snow berms, or driveways. Accidents happen, so be cautious when you and your guests are outside playing.

8.) One last thing, we know that watching our operators plow snow can be fun to do, but we also know how dangerous it can be. Please, to avoid any injury or harm to yourself or others, stay indoors. Rocks, debris, and objects are picked up along with snow and thrown from the blowers. It is also extremely hard to see things from inside the machines, so please, always know how to keep clear.

Our crews are on a tight schedule and do not have time to stop. Please do not approach operators in machines, if wondering about moving vehicles etc. make hand gestures as they usually work well. The operators will stop the machines and open their doors when it makes sense, and it is safe to do so.

If you have questions, please contact the office, so our operators can keep on track and schedule.

Thank you for your attention to these matters. Your continued support and understanding are appreciated!

We're excited to work with you this snow season! It's been a pleasure serving Duck Creek for the last 20 years, and we truly appreciate your continued support and referrals.

Got questions? Just reach out—we're here to help!

Important Reminders...

Snow removal operations take time to complete during the winter months. Please have honest communication and patience, as it is key to the road contractors and HSR to complete snow removal tasks.

HSR Snow Removal Plans

(Please read through and choose the most sensible option for your snow removal needs)

All plans are subject to last minuet Rates if homeowners do not give proper notice to HSR!

- 1) **SEASONAL AGREEMENT / PART TIME RESIDENT** – Snow will be cleared after every storm that accumulates 6-8" of snow or more, and the County roads have been cleared. At least 48-hour notice is required of your arrival or departure. Otherwise, your driveway will be cleared in our normal rotation. **THIS PLAN IS PAID UP FRONT** for a rate based on the length, width, and difficulty of the driveway to be cleared. This is the ideal plan for those who want to know that their snow removal needs will be taken care of upon completion of all storms accumulating 6-8" or more. One plow per storm AFTER the storm is complete, all other plows will be billed accordingly. Rates Starting at \$1000 based on driveway length and difficulty. Estimates provided by HSR.

- 2) **SEASONAL RENTAL / FULL TIME RESIDENT** – Snow will be cleared after every storm that accumulates 6-8" of snow or more, and the County roads have been cleared. At least 48-hour notice is required of your arrival or departure. Otherwise, your driveway will be cleared in our normal rotation. **THIS PLAN IS PAID UP FRONT** for a rate based on the length, width, and difficulty of the driveway to be cleared. This is the ideal plan for those who rent short term or live here full-time and require more than regular clearing.
The driveway will be cleared for arrival/ Departures of work, school, check in/check out, pre-planned and notified to HSR ski day/ national park day etc. **LIMIT 2-3 PLOWS PER STORM.** Rates Starting at \$1500 based on driveway length and difficulty. Estimates provided by HSR.

- 3) **ONE TIME SERVICES** – Snow is cleared at your request. County roads must be cleared. At least 48-hour notice is required. This plan is ideal for anyone who does not want to pay for more clearing than needed.
- Rate = \$100 minimum up to 30 min. of plowing. An additional \$50.00 for every 15 min. increment after that. Rate based on standard machine final rate prorated based on machine used.*
- 4) **PAY AS IT SNOWS SEASONAL** – Snow will be cleared after every storm that accumulates 6-8" of snow or more, and the roads have been cleared or at homeowner's request. Based on actual times cleared. This plan is ideal for those who want their driveway cleared every storm, but do not want to risk year-to-year fluctuations in the total number of storms for the season.
- Rate = \$100 minimum up to 30 min. of plowing. An additional \$50.00 for every 15 min. increment after that. Rate based on standard machine final rate prorated based on machine used.*
- 5) **TWO FEET (+) OF ACCUMULATION** – Snow will be cleared automatically when the total snow fall is two feet since last clearing. Remember, you can call us at any time if you need a one-time service before the two feet accumulation. This plan is ideal for anyone who will not be at their cabin frequently enough to keep up with the snow accumulation.
- Rate = \$100 minimum up to 30 min. of plowing. An additional \$50.00 for every 15 min. increment after that. Rate based on standard machine final rate prorated based on machine used.*
- 6) **HOLIDAY RATES** – will apply when a homeowner or property manager request snow clearing on these specific days: **ALL Plans are subject to this fee.** Thanksgiving Day, Christmas Eve/Day, New Year's Eve/Day, MLK Day, President's Day, and Easter Sunday.
- Holiday Rates = \$100 in addition to standard rates per your contracted plan.*

7) **LAST-MINUTE RATES** - Homeowner is required to notify HSR within 48 hours of

arrival/departures to the mountain, especially during forecasted storms for us to provide the best possible service. If proper notice is **NOT** given these rates will apply to **ALL** Snow removal plans at HSR's discretion.

Less than 48hr. notice = \$50

Less than 24hr. notice = \$75

Less than 12hr. notice = \$100

8) **ROOF DUMPS/ BERMS** - If your roof dumps or a berm is created by road crews, and a

second trip is requested additional fees will apply, no matter what plan you have. (Unless HSR chooses to clear ahead of road crews to stay ahead of schedule and plans to come back later.)

9) **DAMAGE FEES** - Owner of property will be held responsible for any damage done to HSR

equipment due to objects such as logs, yard tools, snowmobiles, or any other unknown object or unmarked obstacles in plowing paths.

Standard Rate = \$50 damage fee will be assessed at the discretion of HSR this fee will vary based on time and situation. If damages are more extensive, you could have more than one damage fee applied.

10) **SHOVELING OPTIONS** - Shoveling services are provided once storms are complete, and all

our driveway clearing is done. Your driveway must be cleared for us to shovel. We will not make any guarantees that shoveling will be done prior to your arrival/departure as opening driveways is our number one priority. Shoveling is a different service than plowing, so please sign the Shoveling agreement along with your desired plan, if you wish to add this service this winter.

Standard Rate = \$55 per hr./guy 1hr. min. includes all necessary equipment. i.e., walk behind snowblowers and shovels.

Roof rates = \$75 per hr./guy 4 hr. Min. includes all necessary equipment. i.e., roof rakes, and shovels.

We want to help you, your family, and your guests get to your cabin safe, sound, and stress-free—with all the info you need!

Here are some ways you can keep up on weather, road conditions, traffic, and much more!!!

- Download the UDOT Traffic App on your I phone or Android!



This will direct you to road and weather conditions, traffic, emergency alerts, construction, and even cameras throughout all of Utah.

- Like HSR's Facebook page! You will find updates, pictures, videos, and much more....



- **Want to stay in the loop?** Ask to be added to our email list! You'll receive regular updates on incoming storms, road conditions, utility outages, HSR promotions, and other important info you might miss when you're away from your cabin.
- Utilize our website as well for even more information. www.HSRDuckCreek.com
- Here are just a few more apps you can download to make your travels safer.



All HSR'S Services that we provide & more!

❖ Snow Removal Services

- Driveways
- Deck/ Stairs
- Roofs

❖ Carpet Cleaning

❖ Window Cleaning

❖ Cabin Cleaning

❖ Luxe Property Management



❖ Full Landscape Services

- Firepit Installation
- Driveway Gravel
- Tree Planting/ Removal
- Fencing
- Lot Cleaning
- Retaining walls

❖ Handyman Services

❖ Pest Control

Don't see the service you're looking for?

Give us a call or send us an email—we're happy to help! If it's not something we handle directly, we have all our trusted subcontractors we work directly with and will get you taken care of.

☎ 435-590-4525

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