SUPPORT IN ACTION: EMPLOYEE CONCIERGE

Virtual concierge support brings a global workplace strategy to life

The moment

A global pharmaceutical company had employees spread across the world and a vision for a workplace built around people, culture and well-being.

For its 13,000 U.S. and Puerto Rico employees, the company wanted to make that commitment felt in everyday life, wherever employees worked.

Circles support in action

Circles launched a Virtual Concierge and Errand Running Program, giving employees convenient access to personalized, reliable help with everyday tasks and requests.

Available 24/7, the program gives employees a helping hand with the things that compete for their time and attention outside of work — everything from dropping off donations, to picking up dry cleaning, to finding a new oven to planning a honeymoon to Bali.

Through the program, employees have access to:

On-demand concierge support for personal errands and everyday requests	Personalized help that feels personal and attentive, rather than transactional
Responsive assistance backed by a 95% on-time fulfillment rate	Convenient support that brings the company's commitment to employee well-being into everyday life

13K employees supported

24/7 service availability

circles® a sodexo company



The human impact

- Makes **personalized support** available to employees across the U.S. and Puerto Rico
- Helps employees **spend less time managing everyday tasks** and more time on what matters to them
- Makes the company's commitment to **employee well-being** something people can experience firsthand

Find out how a Circles concierge program can make everyday life easier for your employees.

Learn More