



Event Lead

Type: Part-time or Full-time, hourly

Pay: \$30/hour

Location: Dallas, TX

Company Overview:

Nightowl Coffee is a Dallas-based event company specializing in coffee catering and mobile espresso bar services for large expos, corporate events, and weddings. We create memorable experiences for our clients by offering impeccable hospitality through a wide range of coffee catering services.

Position Overview:

We are seeking a dynamic and skilled **Event Lead (Barista & Driver)** to join our team and bring exceptional coffee experiences to our diverse range of events. As an Event Lead, you will be responsible for providing high-quality coffee and beverage service, creating an engaging and unforgettable experience for guests, ensuring customer satisfaction at various events, and setting up and breaking down equipment for event. This role requires a passion for coffee, hospitality, outstanding customer service skills, and the ability to thrive in a fast-paced, dynamic environment.

Responsibilities:

1. **Hospitality:** Goes above-and-beyond by provide selfless, exceptional customer service to clients and event guests through charming dialogue, passion for serving others, and unparalleled skill and passion for coffee.
2. **Coffee Preparation:** Prepares and serves our standard espresso menu with proficiency and craftsmanship.
3. **Efficiency and Speed:** Handles high volumes of orders efficiently (50-70 drinks/hr.) while maintaining quality and consistency in beverage presentation.
4. **Equipment Maintenance:** Ensures cleanliness of all coffee equipment, including espresso machines, grinders, and brewing equipment.
5. **Inventory Management:** Logs inventory for multi-day events and follows multi-day processes to ensure smooth operations from day-to-day.
6. **Team Collaboration & Autonomy:** Works well with others (and alone), ensuring seamless execution of events and exceptional customer experiences regardless of staffing scope.
7. **Flexibility:** Adapts to the unique requirements of each event, including varying work schedules, locations, and customer preferences.
8. **Quality Control:** Maintains high standards of latte art, espresso quality, cleanliness, presentation, and quality control to uphold our brand reputation and customer satisfaction.

Requirements:

- Previous experience as a barista or in a customer service role, preferably in a fast-paced environment.
- Base knowledge of coffee preparation techniques, including espresso extraction, milk steaming, and latte art OR an eager interest to learn and be trained.



- Excellent communication and interpersonal skills with the ability to engage customers in a friendly and professional manner.
- Ability to work efficiently under pressure while maintaining a positive attitude and attention to detail.
- Flexibility to work evenings, weekends, and holidays as needed to accommodate event schedules.
- Ability to stand for extended periods and lift/move heavy equipment and supplies as required.
- Join our team and be part of creating memorable experiences through exceptional coffee service at our diverse range of events!

Incentives:

- Start at \$30/hour your first 90 days; gratuity-eligible after 90 days
- Hourly ramp-down to \$22/hour with full gratuity ramp-up after 90 days (20-30% increase)
- Fast opportunity for full-time role and career path
- Average gratuity of \$13.50/hour
- Full control of your schedule
- Working alongside an all-star cast of event baristas, committed to raising the standards in coffee catering and hospitality