

	<b>QUALITY</b>			REF:	<b>PL08</b>		
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It is the policy of K Rouse Ltd to supply services which fully comply with customer requirements.

The policy is designed to ensure the Quality Management System (IMS) meets and continues to meet the requirements of BS EN ISO 9001, applicable legal and statutory requirements. It provides a framework for establishing and reviewing quality objectives.

Quality objectives will be specified and reviewed regularly to provide for continual improvement of the IMS.

The IMS Manual details IMS requirements.

All employees are made aware of the Company's quality policy, objectives and system documentation. They are trained to achieve Company work standards. They are required to inform management of activities, occurrences and conditions which put at risk service quality. Employees are responsible for observing quality policy provisions and carrying out their work in accordance with IMS requirements.

It is my responsibility to ensure the IMS is implemented efficiently and to ensure quality objectives and policy are regularly reviewed. I will seek to maintain the effectiveness of the IMS by ensuring staff adopt sound techniques of monitoring, control, audit and review.



Signed: .....Managing Director

Date: January 2026