

Britannia Financial Services Limited, Britannia Nominees Limited and Britannia Financial Planning Limited (together the "Group") are committed to protecting your privacy. This Privacy Statement outlines how we collect, store, use and share your personal information provided through this website. For more comprehensive information on how we collect, store, use and share your personal information please read our full [Privacy Policy](#).

Sometimes we update our Privacy Policy. You can always find the most up-to-date version on our website. If you have any concerns about any updates, please contact us.

## What information do we collect?

We may collect personal information about you, either directly from you or from other parties and we may generate information about you when we carry out our business.

The types of personal information we collect about you on our website may include your:

- contact information: your name, phone number, email address, postal address, physical address;
- technical information: information about the device used to access our website (or other social media sites), such as IP address, browser type, time zone settings and mobile network information; and
- any other information you may provide in the comment or question sections.

## What do we do with it?

We collect and use your personal information to provide information, products and services to you, and to provide you with information about services we consider may be useful or appropriate.

## Who do we share it with?

Besides our staff we may share this information with third parties who enable us to provide you with our services. These include:

- your professional advisers;
- product providers;
- our outsourced service providers such as our scheme registry services and scheme administration providers, our IT consultants and IT platform or portal providers, our auditors and external compliance consultants, our custodian, our supervisor (if applicable), client/member communication specialists/providers etc; and
- regulators and legislative bodies that have a legitimate reason to have that information.

We will only share your personal information with third parties where it assists us do what we collected your information for, where it is required by law or where you have given us authority.

We require these third parties to adhere to our strict confidentiality requirements for handling personal information and we seek to ensure that they comply with the Privacy Act 2020.

## Where do we store it?

We and our third-party service outsource providers may use third party cloud service providers (both in New Zealand and overseas) to store and process the information we collect.

## What are my rights?

You do not have to provide your personal information to us. If you choose not to provide information when requested, we may be unable to provide information, products or services to you.

You have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you have any questions about this privacy statement or you'd like to ask for a copy of the information we hold on you, or to have it corrected, please contact us:

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