

Work-life program enhances the employee experience of staff at U.S. headquarters and reduces stress 98%



The background

A global software corporation with 22,000+ employees across nearly 200 offices worldwide has a U.S. headquarters of 6,500+ employees. Their existing on-site concierge program, though critical to retention, wasn't meeting employee needs or leadership's expectations. U.S. leadership set out to find a new provider with a fresh approach.



The Circles solution

- › Delivered a dedicated on-site work-life balance program to 1,200 employees at the regional headquarters
- › Staffed a highly visible on-site location four days a week with popular amenities
- › Provided exclusive discounts from local and national partners
- › Hosted on-site events connecting employees with co-workers and community
- › Delivered a personalized web and mobile experience, supported 24/7 by Circles work-life balance advocates

The outcome

- 98% of employees say services reduced stress
- 78% of employees are repeat users
- 3.4 hours saved per request, on average

See what Circles can do for your organization.

[Learn more](#)

6,500
employees supported
24/7/365