

Professional Services

Vectra AI Professional Services includes implementation services and customer training. These services come as available add-ons to Vectra AI products and are meant to assist in the success of our customers on the Vectra AI Platform with hands-on expertise from our professional services and support teams. Vectra AI Platform experts will guide deployment either in-person or remote. Customers can also leverage training sessions and seminars either on-site or remote to gain a deeper knowledge of the Vectra AI Platform.

Professional Services Overview

Training Session Topics

- Vectra AI Platform Essentials training
- Vectra Recall Essentials training
- Vectra AI Platform for SecOps workshop
- Vectra Recall for SecOps workshop
- Vectra AI Platform Security Architect seminar
- Vectra AI Platform protocol training
- Vectra AI RUX Platform training

Each training or seminar will feature a live instructor who will walk customers through the chosen topic for 2 hours, up to 10 students per training or seminar. Training sessions can be customized by the customer.

For each workshop, a Vectra AI instructor will travel to the customer site and host hands-on training, demonstrations, and instructions over the course of 1-1/2 to 2 ½ days, up to 10 students per workshop depending on the training package selected.

Deployment Services

- Consultation services
- cPacket remote implementation
- Full service remote implementation
- Fast-start remote implementation services
- RUX migration services

Consultation and implementation services are subject to an hourly rate.

About Vectra AI

Vectra AI delivers modern network observability, signal, and control at AI speed, giving organizations real-time visibility into their network, clear insight into which behaviors matter, and the ability to act before risk becomes impact. By connecting on-premises, multi-cloud, identity, SaaS, IoT/OT, edge, and AI activity, Vectra AI helps organizations reduce exposure, accelerate detection and response, and continuously improve security posture. With over a decade of AI and ML innovation with 39 patents and a Leader in the 2025 Gartner Magic Quadrant for Network Detection and Response, Vectra AI empowers security teams to stay ahead of emerging cyber-attacks, increase operational efficiency, and prove resilient in an increasingly complex, AI-driven world. For more information, visit www.vectra.ai.