



Objective:

The Barista will prepare and serve high-quality coffee and other beverages while delivering exceptional customer service in our newly established NorthPoint Community Center Café. This role includes operating coffee equipment, maintaining a clean workspace, and providing warm, welcoming hospitality for guests. The barista will work closely with the Café Coordinator to ensure the café reflects NorthPoint's mission of cultivating communities of grace and truth while also serving the diverse needs of local communities in the Des Moines metro.

Compensation/Status: Part-time, 15 (+/-) hours per week, hourly pay (commensurate with experience), Non-exempt status. Refer to the NorthPoint Employee Handbook for details.

Key Responsibilities: The Barista is charged with:

- Greet customers warmly and take accurate food and drink orders.
- Maintain a positive attitude.
- Prepare and refresh brewed coffee.
- Prepare and serve espresso drinks and specialty beverages.
- Sell and serve food products from the cold case.
- Operate and maintain espresso machine, brewers, and other equipment.
- Follow recipes and presentation standards consistently.
- Manage POS transactions and process payments.
- Maintain cleanliness of the café and kitchen, including counters, equipment, and seating areas.
- Utilize time between customers to restock supplies, clean the work station, wash dishes, and tidy and clean the kitchen.
- Restock supplies.
- Assist with inventory rotation and reporting low stock.
- Adhere to health, safety, and sanitation guidelines.
- Provide product knowledge and recommendations to customers.
- Work collaboratively with other team members and volunteers to maintain a positive team environment.
- Assist with training volunteers or new baristas when needed.
- Treat everyone with kindness, honor, dignity, and respect.

Qualifications:

- A strong personal faith in Jesus Christ and a commitment to the mission and values of NorthPoint Church.
- Customer service or barista experience is preferred.
- Comfortable standing for extended periods and lift up to 50 lbs.
- Attention to detail in drink preparation and cleanliness.
- Time management and multitasking abilities.
- Excellent communication, interpersonal, and relational skills.
- Ability to build and maintain effective relationships with diverse groups of people.
- Passion for hospitality and making people feel welcome.
- Self-starter and creative, with the ability to partner with others.
- Understanding of the goals and objectives of the Cultivate Initiative.

Desired Qualities:

- Friendly, patient, and service oriented.
- Reliable, punctual, organized, and trustworthy.
- Team-oriented with a strong work ethic.
- Continuous improvement mindset.
- “Whatever it takes” attitude.

Relationships of the Barista include:

Reports to	Café Coordinator
Works closely with	Other café staff and volunteers

Success of the Barista is defined by:

- Excitement and intentionality align with NorthPoint’s mission, values, strategy, and impact of our church.
- Shows up on time and prepared.
- Consistent and efficient performance.
- Engagement with NorthPoint community members, as well as the surrounding community as they utilize the café space.
- Going above and beyond to serve customers and peers.
- Stewarding supplies, equipment, and time well.

To apply, please send your resume and cover letter to Cassie Johnson:

cassie.johnson@northpointdsm.com