Lumana
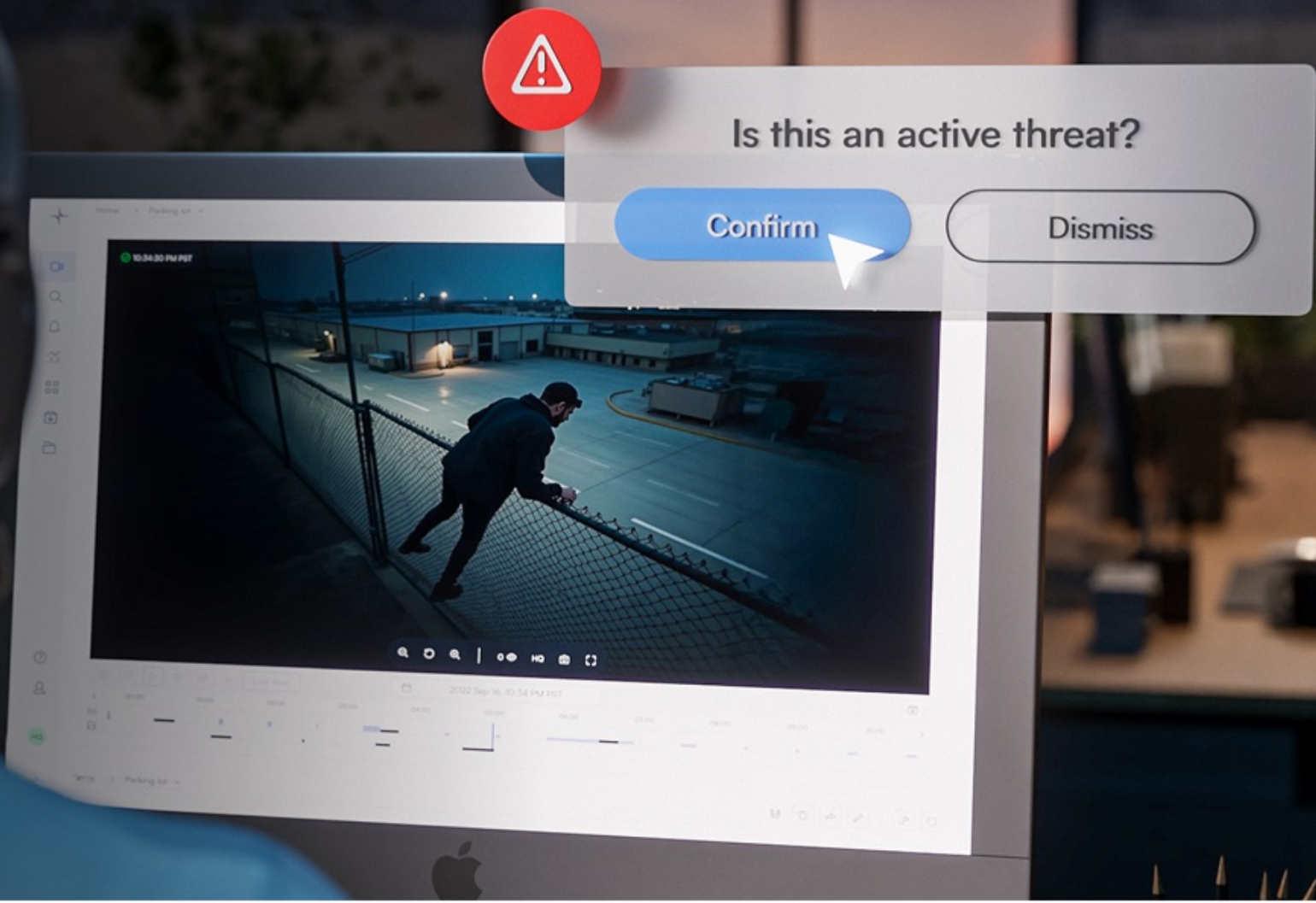# Alarm Monitoring

Experience the power of modern video security, real-time AI-powered alerts, and professional alarm monitoring under one platform.

Key features

24/7 monitoring
Automatically monitor any environment for potential threats with Lumana's industry-leading AI analytics.

Human agent verification
When alerts are triggered, agents will verify activity and the appropriate response for immediate resolution.

Emergency response
Confirmed threats follow escalation procedures, including automatic actions and emergency dispatch.

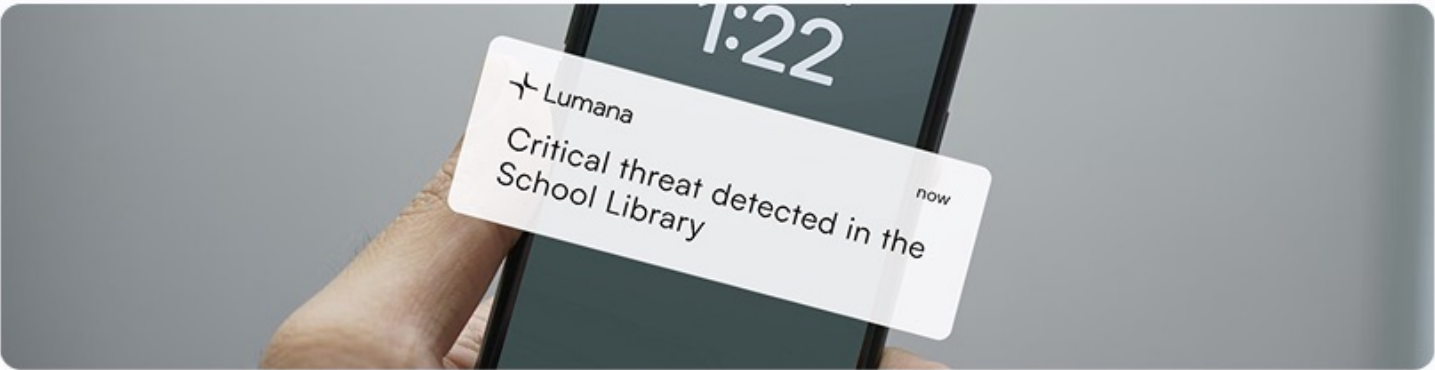## How it works

1

Automate monitoring with AI
Once installed, create alerts and configure workflows for continuous, intelligent monitoring.

2

Detect suspicious events
AI instantly flags suspicious activity and sends real-time alerts to monitoring professionals.

3

Live human verification
Human agents review alerts within seconds, dismissing false alarms or escalating confirmed threats.
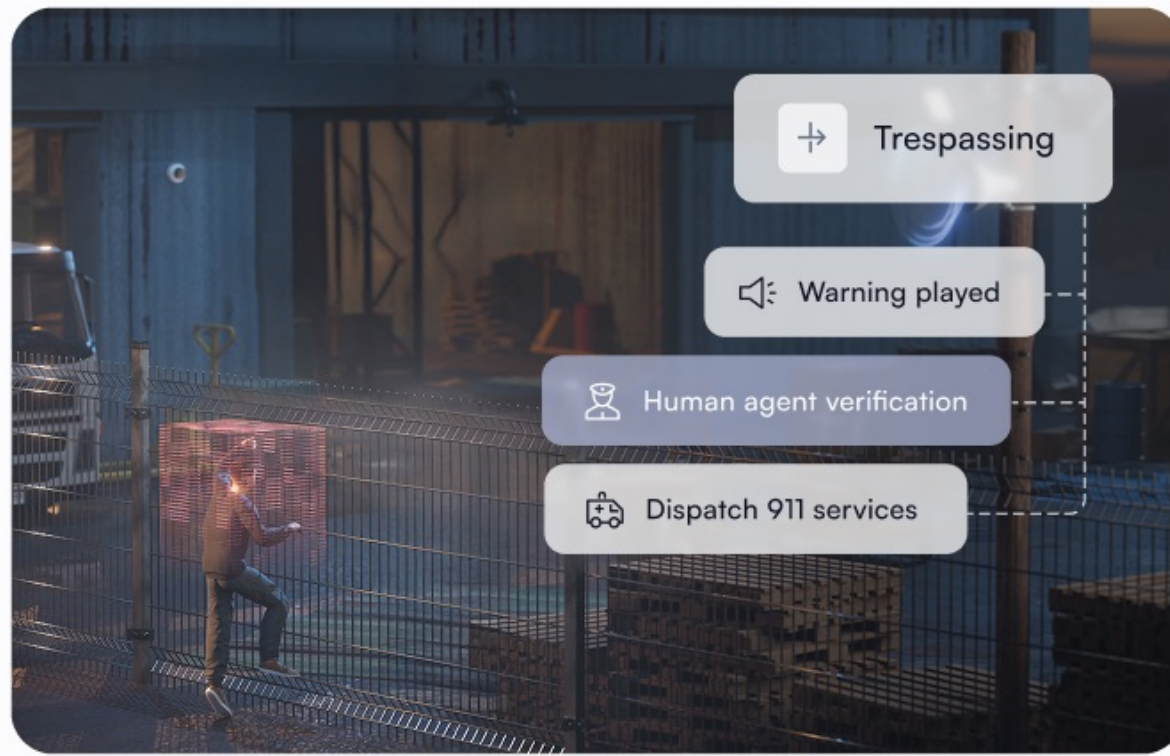
4

Immediate incident resolution
Escalated incidents trigger immediate user notifications or automatic emergency response actions.
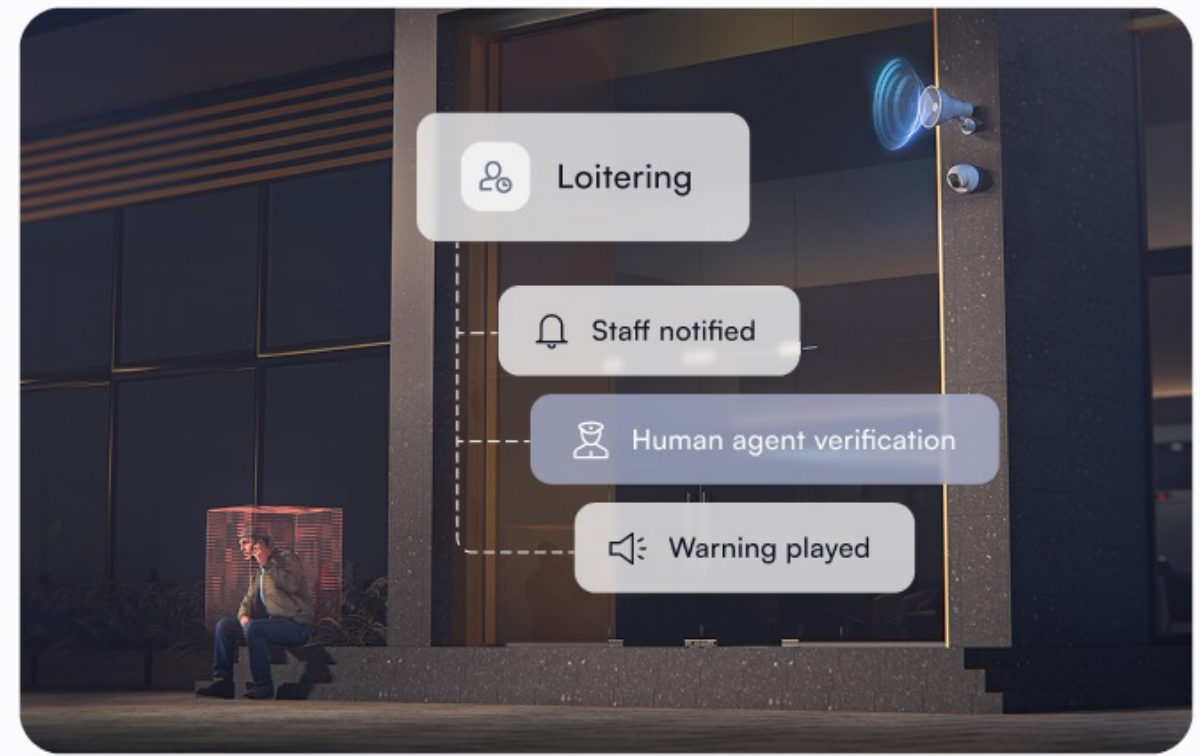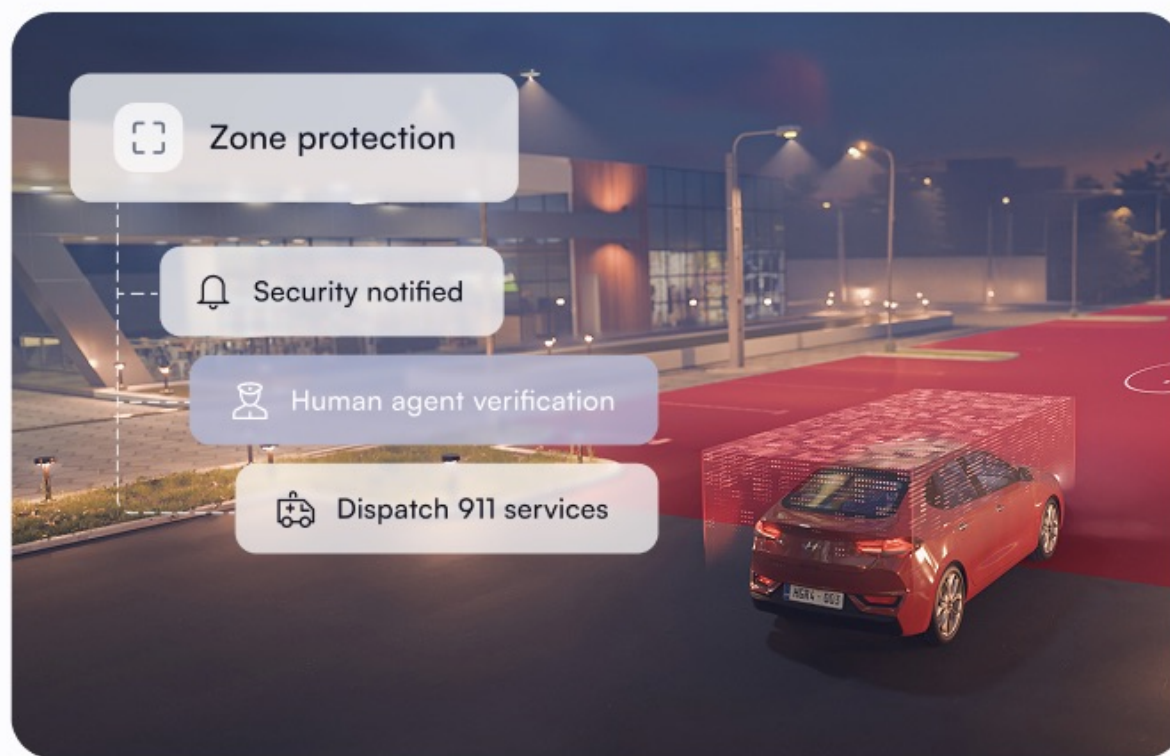
Alert compatibility for Alarm Monitoring

Line crossing and trespassing
Detect and resolve perimeter breaches in real time. Automated warnings trigger as agents verify the event. Confirmed threats alert security and emergency services, reducing response times.
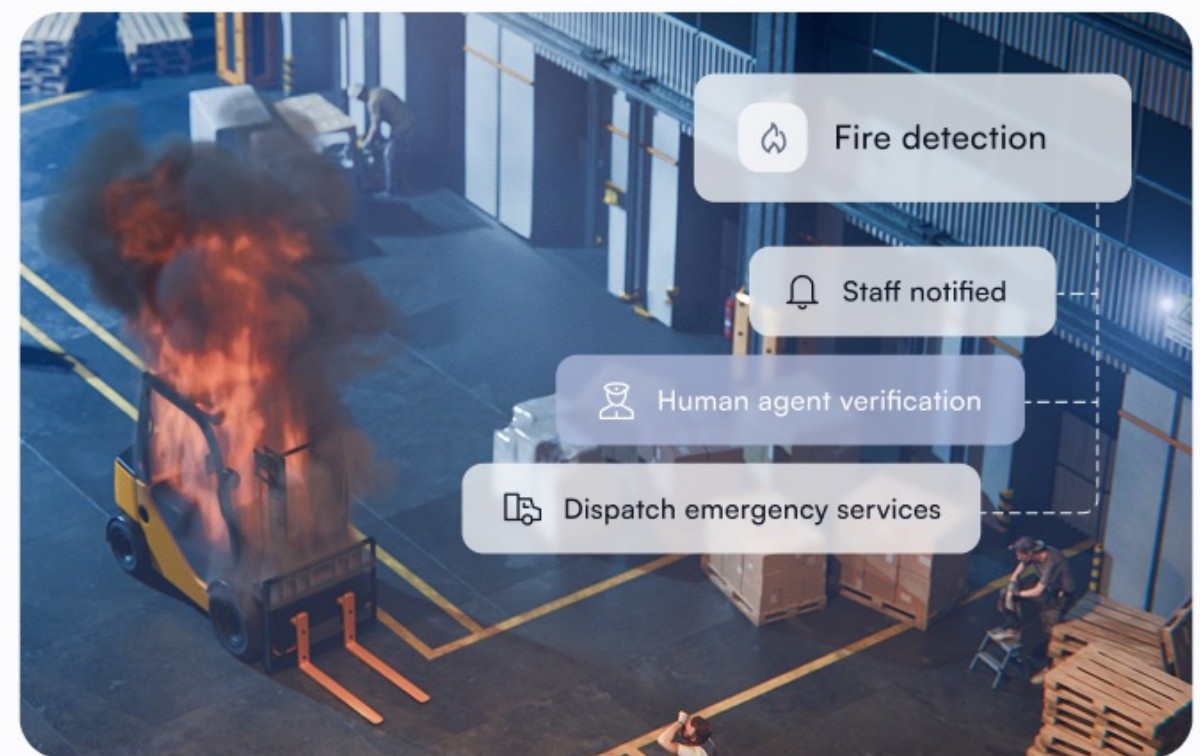

Loitering
Deter suspicious loitering before it escalates. Real-time alerts notify users and agents, who can trigger warnings or take action to de-escalate and resolve the situation quickly.
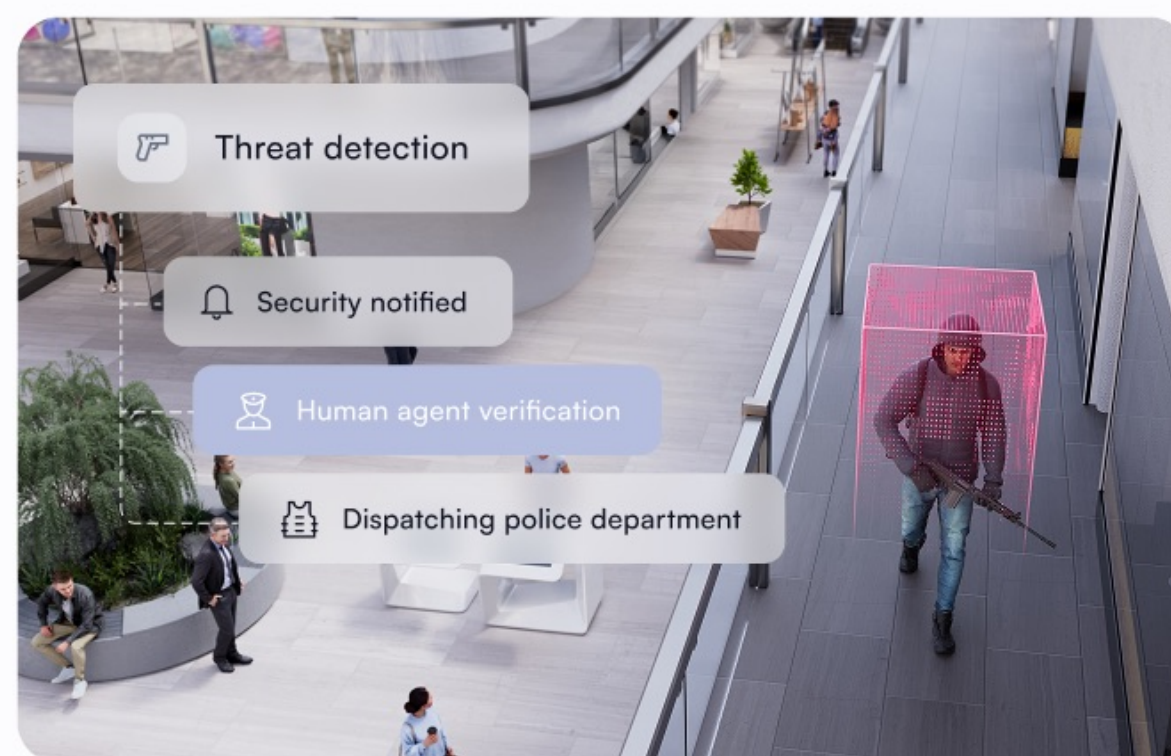

Zone protection
Secure critical areas with zone-based alerts. When a person or object enters a defined zone, an alert is triggered. Agents verify the event and, if needed, dispatch emergency services for rapid resolution.

Fire detection
Detect smoke and flames the moment they appear. Alerts instantly notify staff and agents to minimize damage, protect personnel, and support faster containment.

Threat detection
Identify weapons and potential threats in real-time. Alerts are sent to security personnel and verified by monitoring agents, and if confirmed, are escalated immediately to emergency responders.

Setting up Alarm Monitoring

1 **Install Lumana Alarm Monitoring**
Quickly enable Lumana Alarm Monitoring in your organization settings under integrations. Setup takes just minutes.

✦ Lumana

Lumana call center - professional monitoring with video verification

Install

2 **Create an alert**
Use Lumana's natural language alert interface to define real-time alerts and detect unwanted activity across your property.

When a threat is detected on

all cameras   at   all times

Use   default configuration

↓

3 **Configure the alert flow**
Set up alert flows and automated actions, including personnel notifications, alert verification, and escalation protocols like alarms, talk-downs, and emergency dispatch.

Then do this

Actions
🔊 Play sound
✦ Review with Central Station
Send Slack message

4 **Access post-incident reports**
Every triggered alert creates an automatic incident log, documenting human verification, system actions, and any emergency response taken.

Event	Time
Fire detected	12:05:21 AM
Operator confirmed fire	12:05:34 AM
Fire department dispatch	12:05:50 AM

Get your quote

To learn more about our pricing, please reach out to sales@lumana.ai