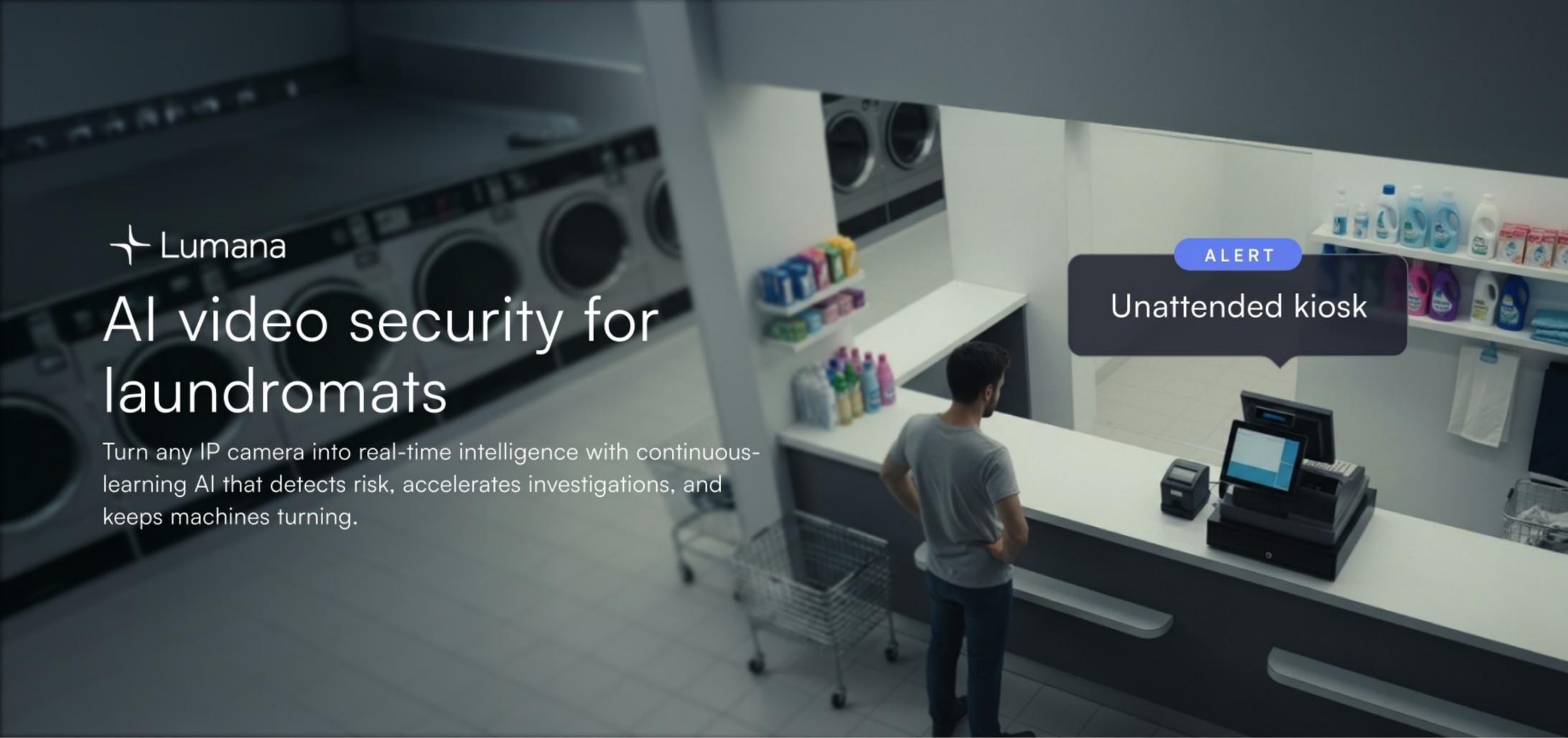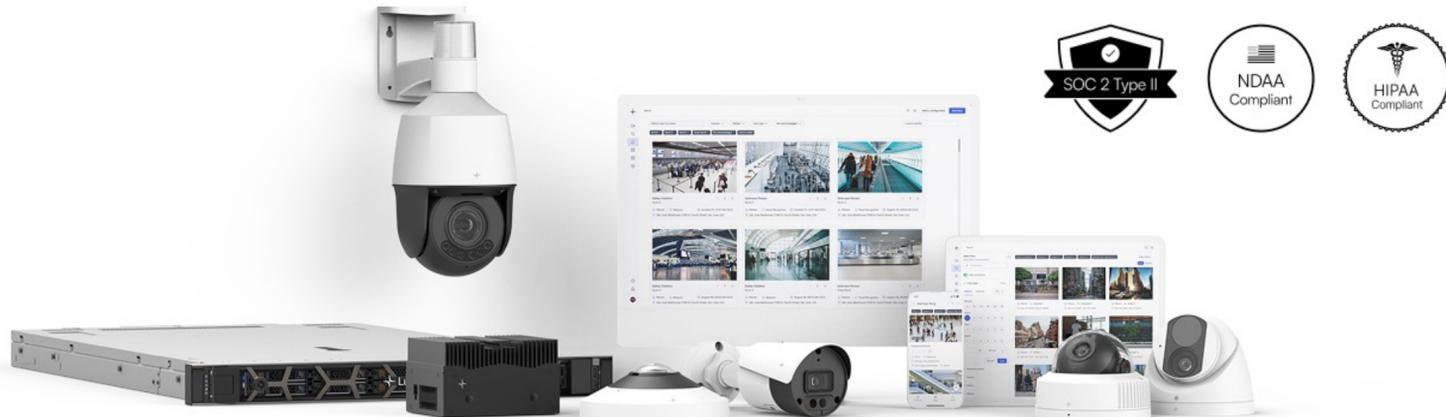✦ Lumana

AI video security for laundromats

Turn any IP camera into real-time intelligence with continuous-learning AI that detects risk, accelerates investigations, and keeps machines turning.

ALERT

Unattended kiosk

Meet Lumana

The most accurate visual AI platform for real-time alerts and fast investigations — all in a modern, unified VMS.

SOC 2 Type II   NDAA Compliant   HIPAA Compliant

VIA-1

Continuous-learning AI model for any IP camera, delivering best-in-class detection accuracy and performance.

Core

AI video processor with up to 90 days of industrial-grade SSD storage and up to 365 days in the cloud.

VMS+

Manage multiple locations from a single platform with modern video management software powered by AI.

Monitor from anywhere
Access Lumana to monitor your locations from any browser or mobile device.

Real-time AI alerts
Notifications for unattended customers, loitering, and after-hours activity.

Find footage in seconds
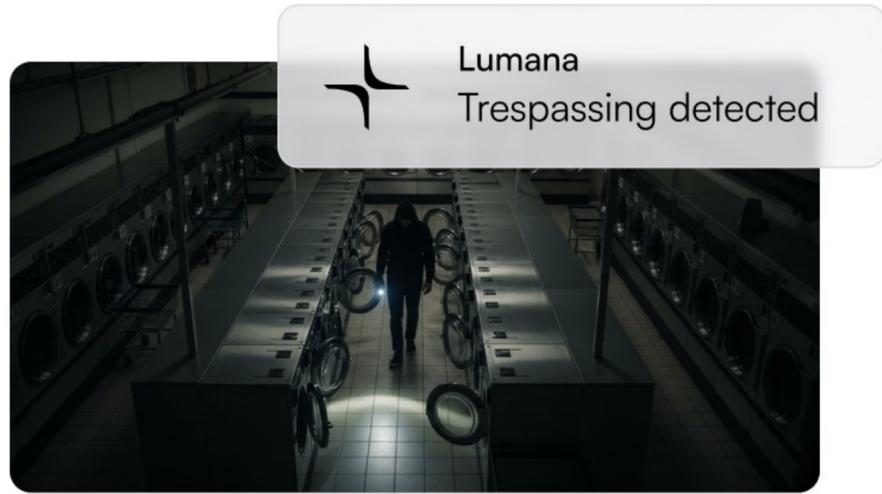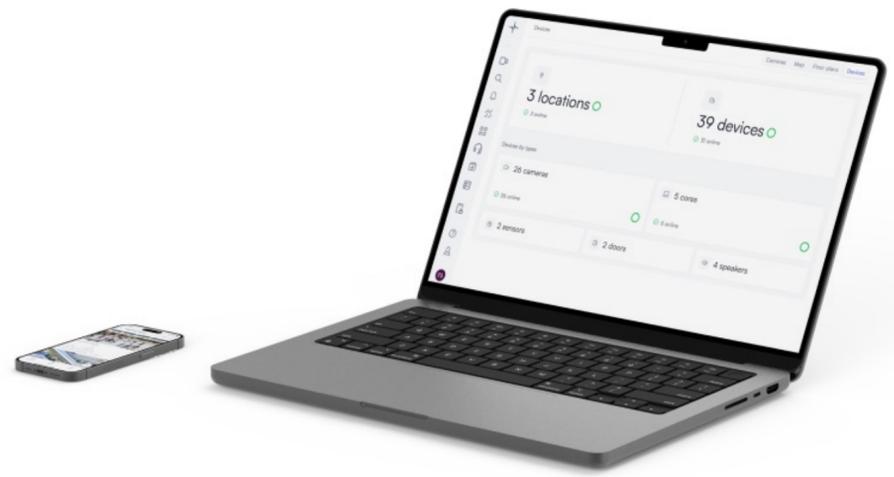Layer search parameters to filter footage and instantly find what you need.

Intelligent dashboards
Turn video into live views of staffing, stocking, traffic, and risk trends.

Manage store safety and operations with AI agents

Monitor your laundromats from one platform and activate AI agents to detect issues, capture operational data, and help teams respond faster with less manual effort.
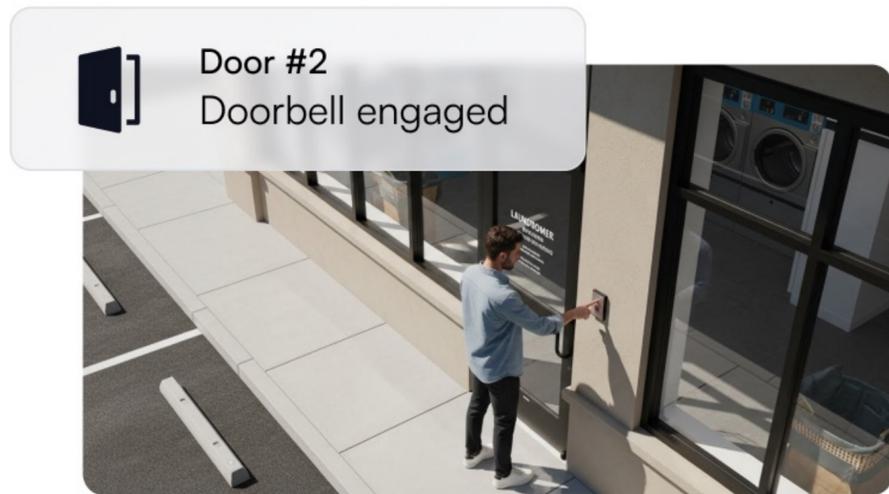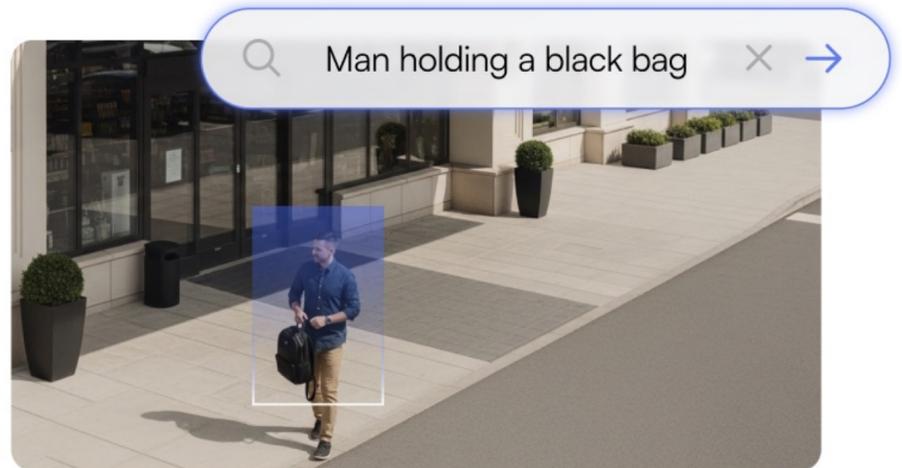

Lumana
Trespassing detected

Accelerate investigations and incident response

Search by natural-language text or multi-parameter filters, scrubbing millions of hours of footage in seconds to pinpoint the moment you need.

Door #2
Doorbell engaged

Accurately detect service and safety issues in real time

Self-learning AI agents adapt to each store's environment to identify safety risks, security issues, and operational friction as they occur, not after complaints.

Man holding a black bag

Integrate AI agents across your laundromat technology stack

AI agents connect video with systems like doorbells, POS, access control, and third-party events to enable smarter alerts, faster investigations, and automated actions.

ENTERPRISE-GRADE FEATURES. ALWAYS INCLUDED.

Lifetime warranty for predictable system costs

Industry-leading AI features and capabilities

Hybrid-cloud reliability and performance

No port forwarding or VPN for secure access

Unlimited cameras, users, and cloud archiving

Bandwidth-friendly with real-time AI processing

Automatic updates for new AI and upgrades

Dedicated onboarding, training, and support

AI agents for laundromat safety, security, and operations

Customer wait time

Queue monitoring

Spill & hazard detection
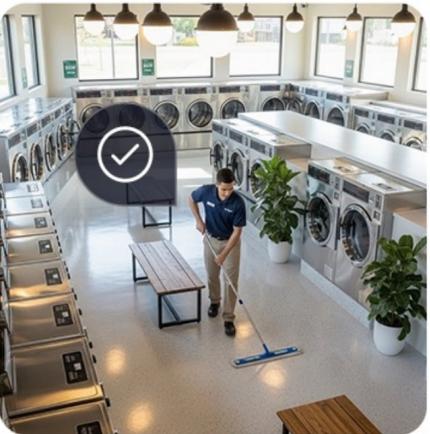

Occupancy analytics

Loitering

After-hours activity

Vandalism

Fall detection

AI video search

Suspicious vehicle/LPR

Cleaning verification

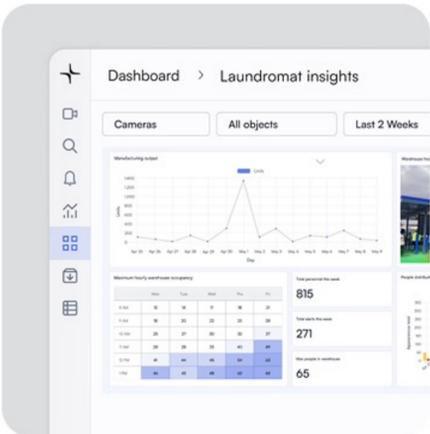**Facial recognition**

Custom dashboards

Response-time tracking

Suspicious POS activity

Gun/violence detection