Lumana

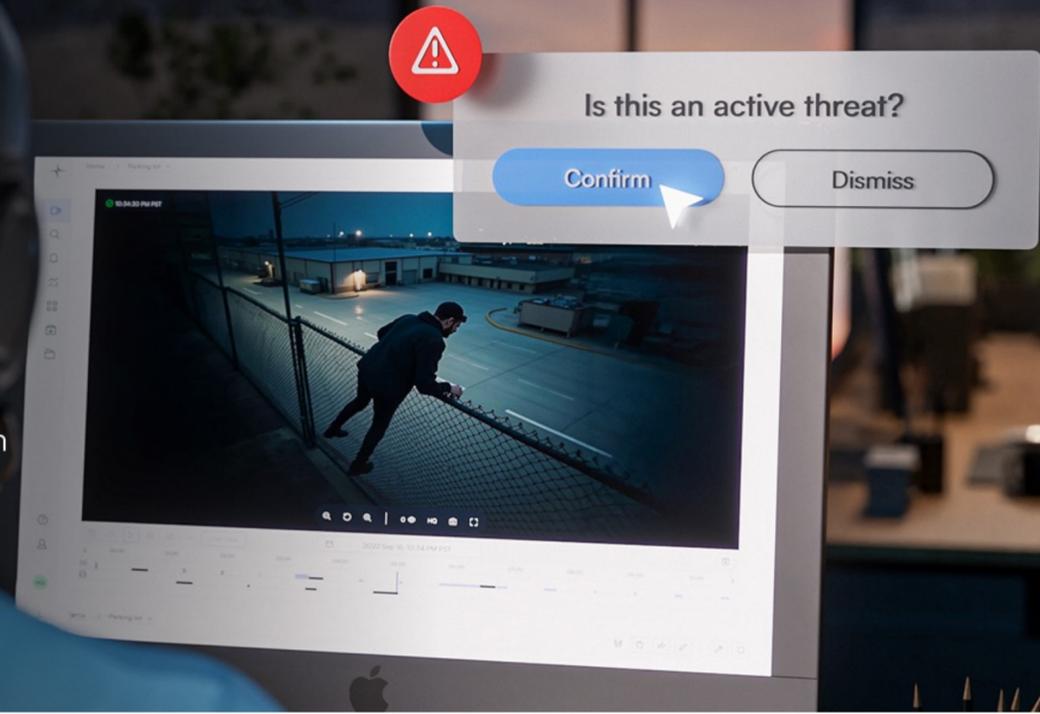# Alarm Monitoring

Experience the power of modern video security, real-time AI-powered alerts, and professional alarm monitoring under one platform.

Is this an active threat?
Confirm — Dismiss

Key features

24/7 monitoring
Automatically monitor any environment for potential threats with Lumana's industry-leading AI analytics.

Human agent verification
When alerts are triggered, agents will verify activity and the appropriate response for immediate resolution.

Emergency response
Confirmed threats follow escalation procedures, including automatic actions and emergency dispatch.

How it works

1. Automate monitoring with AI
Once installed, create alerts and configure workflows for continuous, intelligent monitoring.

2. Detect suspicious events
AI instantly flags suspicious activity and sends real-time alerts to monitoring professionals.

3. Live human verification
Human agents review alerts within seconds, dismissing false alarms or escalating confirmed threats.

4. Immediate incident resolution
Escalated incidents trigger immediate user notifications or automatic emergency response actions.
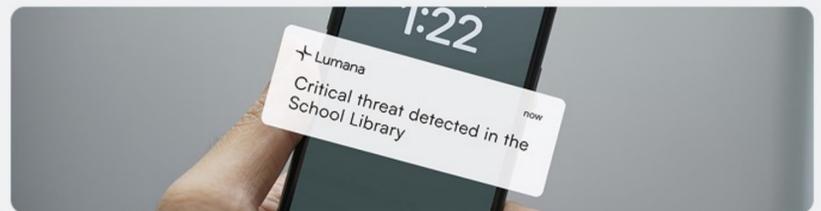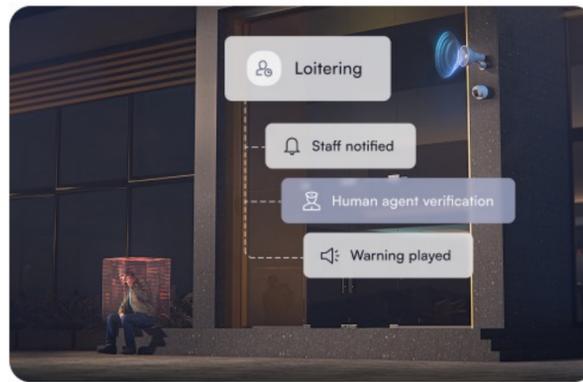
Standard Alarm Monitoring

One license includes 50 events/month, per location, up to 25 cameras.
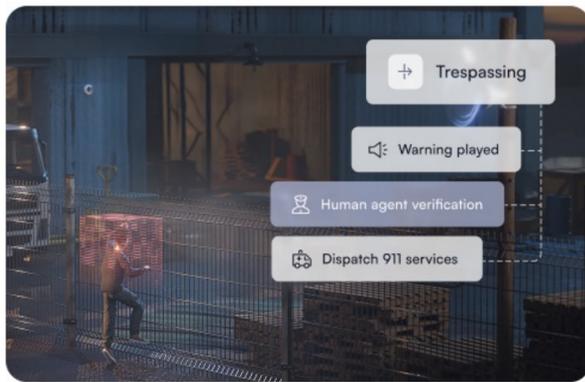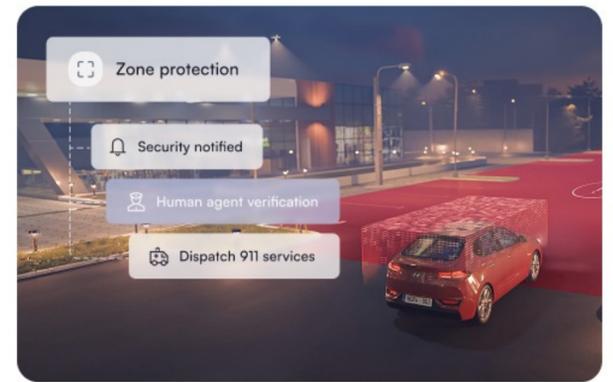

Line crossing and trespassing

Detect perimeter breaches in real time. Audible warnings can trigger as human agents verify the event. Confirmed threats dispatch emergency services.

Loitering

Deter suspicious loitering before it escalates. Real-time alerts are sent to agents who can trigger warnings or take action to resolve issues as they unfold.

Zone protection

Protect critical areas. When a person or object enters a defined zone, an alert is sent. Agents can verify and dispatch emergency services if needed.

# Additional Alarm Monitoring licenses
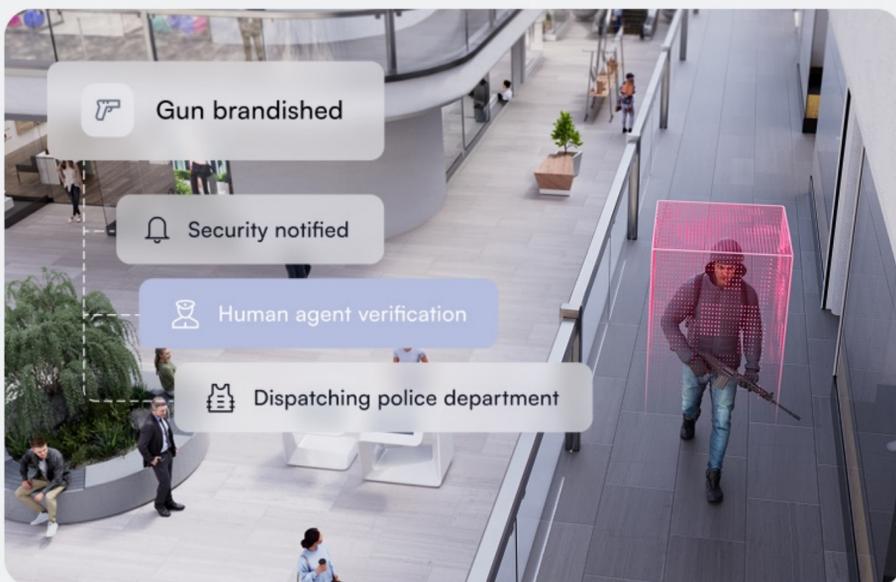
Gun brandished

One license per camera, purchase as many as needed.

Identify guns in real-time. Alerts are sent to security personnel and verified by human agents. If a threat is confirmed, first responders are dispatched immediately.

Fire verification

One license per camera, purchase as many as needed.

Detect smoke and flames the moment they appear. Alerts instantly notify staff. Human agents review alerts, verify threats, and dispatch firefighters for faster resolution.
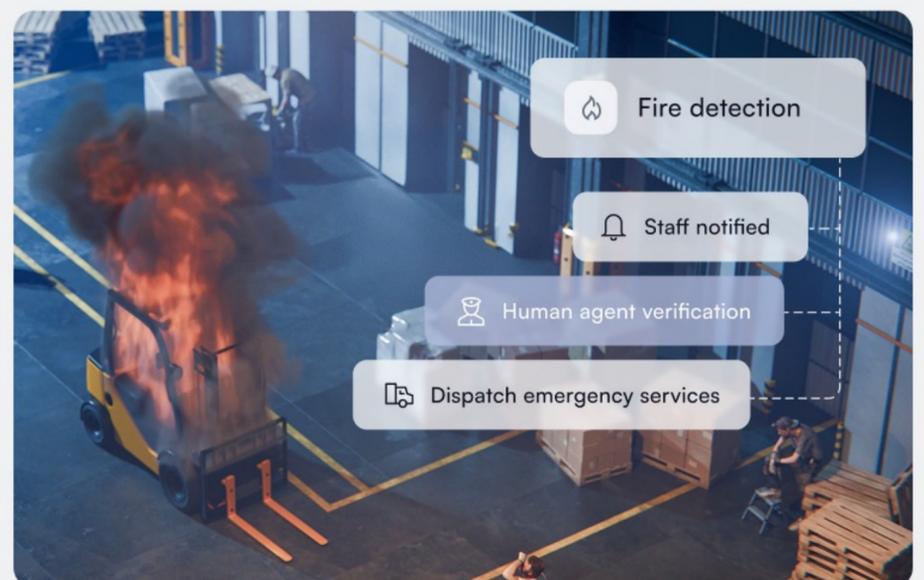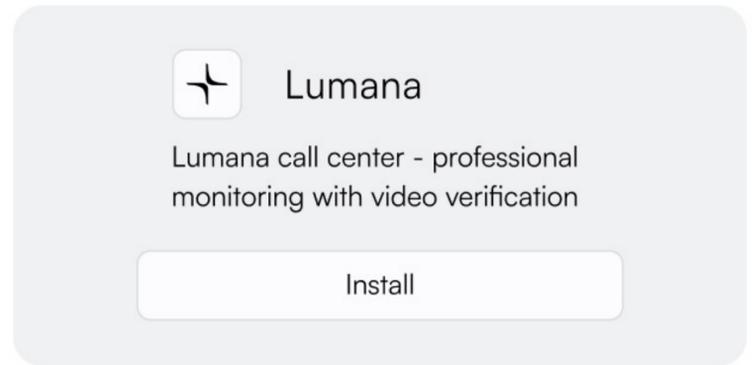
Setting up Alarm Monitoring

1 **Install Lumana Alarm Monitoring**
Quickly enable Lumana Alarm Monitoring in your organization settings under integrations. Setup takes just minutes.

✦ Lumana

Lumana call center - professional monitoring with video verification

Install

2 **Create an alert**
Use Lumana's natural language alert interface to define real-time alerts and detect unwanted activity across your property.

When a threat is detected on

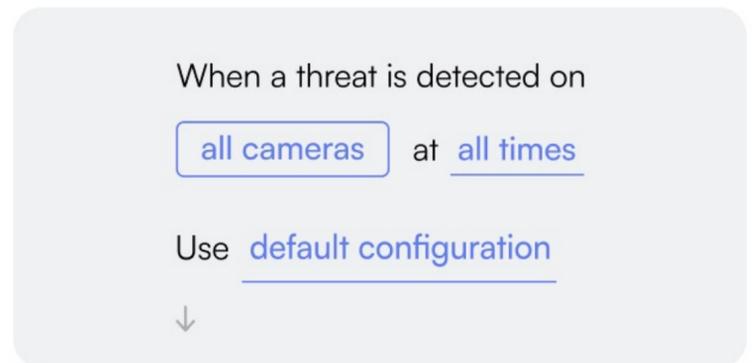all cameras at all times

Use default configuration

↓

3 **Configure the alert flow**
Set up alert flows and automated actions, including personnel notifications, alert verification, and escalation protocols like alarms, talk-downs, and emergency dispatch.
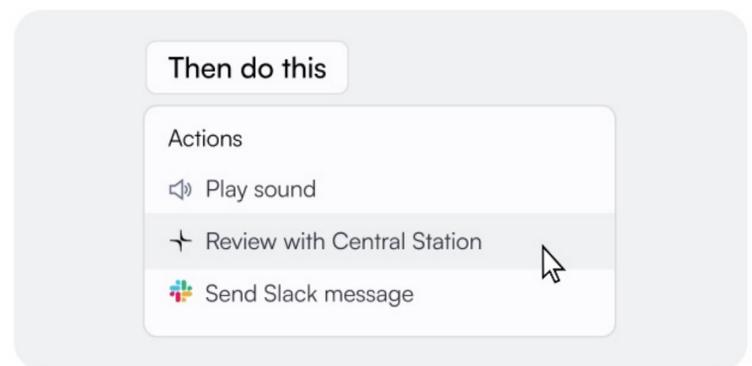
Then do this

Actions
🔊 Play sound
✦ Review with Central Station
Send Slack message

4 **Access post-incident reports**
Every triggered alert creates an automatic incident log, documenting human verification, system actions, and any emergency response taken.
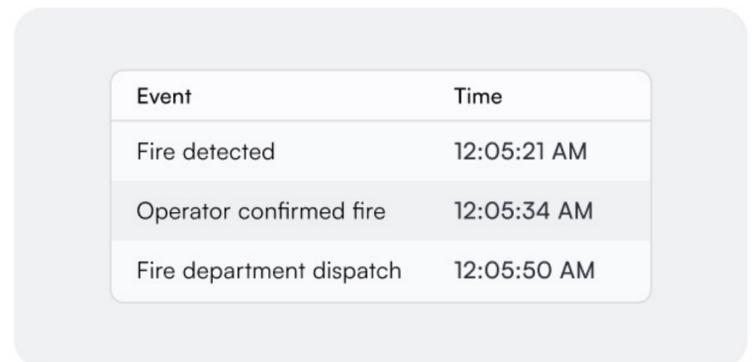
Event	Time
Fire detected	12:05:21 AM
Operator confirmed fire	12:05:34 AM
Fire department dispatch	12:05:50 AM

Get your quote

To learn more about our pricing, please reach out to sales@lumana.ai