Landmark Information

Product Sample

This document contains a sample of our Utilities Report and Digital Utilities Overview Plan products. This sample is intended to be used for illustrative purposes only. The utility asset location data presented herein may not be accurate and must not be used for any construction, design, legal work or any other purpose other than previewing the interface and functionality of the product.

Street names, coordinates and other identifying features have been redacted from this sample as a security measure. Some asset owner responses may appear as low quality samples and some responses may have been removed altogether. These will be present in live orders.

Landmark Information

Utilities Report

Utility Type		
Electricity	STATUS: AFFECTED	NUMBER AFFECTED: 2
Gas	STATUS: NOT AFFECTED	NUMBER AFFECTED: 0
Water & Sewerage	STATUS: AFFECTED	NUMBER AFFECTED: 1
Telecoms	STATUS: AFFECTED	NUMBER AFFECTED: 2
Other	STATUS: AFFECTED	NUMBER AFFECTED: 4

Total Number of Utility Companies Contacted: 20

Report Information

Works Description: Building works - Low rise

Batch: 2 **Responses Received:** 20/20

Status: Complete - Please see 'Understanding This Report'

This report is issued for the site described as:
Sample

Report Number:
Sample

National Grid Reference:
[redacted]

Customer Reference:
Sample

Report Date:
XX/XX/XXXX

CONTACT DETAILS

If you require any assistance, please contact our customer services team on:

0330 036 6619

or by email at:

helpdesk@landmark.co.uk

Conveyancing Information Executive
The Property Ombudsman Consumer Redress

Understanding this report

We have asked a comprehensive list of Utility companies whether they have any apparatus or underground services in the vicinity of the site.

Report Summary

The table provides a breakdown of the number of responses received by utility category; however, it must be noted that some utility companies provide services across multiple categories. As a result, the total number of responses gathered will often be greater than the total number of utility companies contacted.

Location Map

This shows the plan that was dispatched to the Utility companies. The companies have been asked to return information on the area outlined, which will encompass your chosen site.

Request Status Report

This will confirm the current status of the information requests. We list which responses we have received and whether the company is affected. The Status Report will be divided into the following sections.

Affected Utilities – We have received plans/information
No Response Received – We are still awaiting a full response
Not affected Utilities – We have received a not affected/no plant present response

Responses

Affected responses are listed by company. Any responses from companies confirming they are not affected are provided at the back of the report for your records.

'Awaiting Further Responses' or 'Pack Complete'?

We do not include Local Authority requests when indicating if the pack is 'Complete' or 'Awaiting Further Responses' as Local Authorities are not obliged to reply to these enquiries.

The local authority for the area is contacted to see if they have any council owned property that may be affected by works. In general, these plant enquiries go to the highways department for responses regarding street lighting and drainage. However, the responses we receive can vary each time depending on resources available at the council and we often don't receive replies from local authorities at all

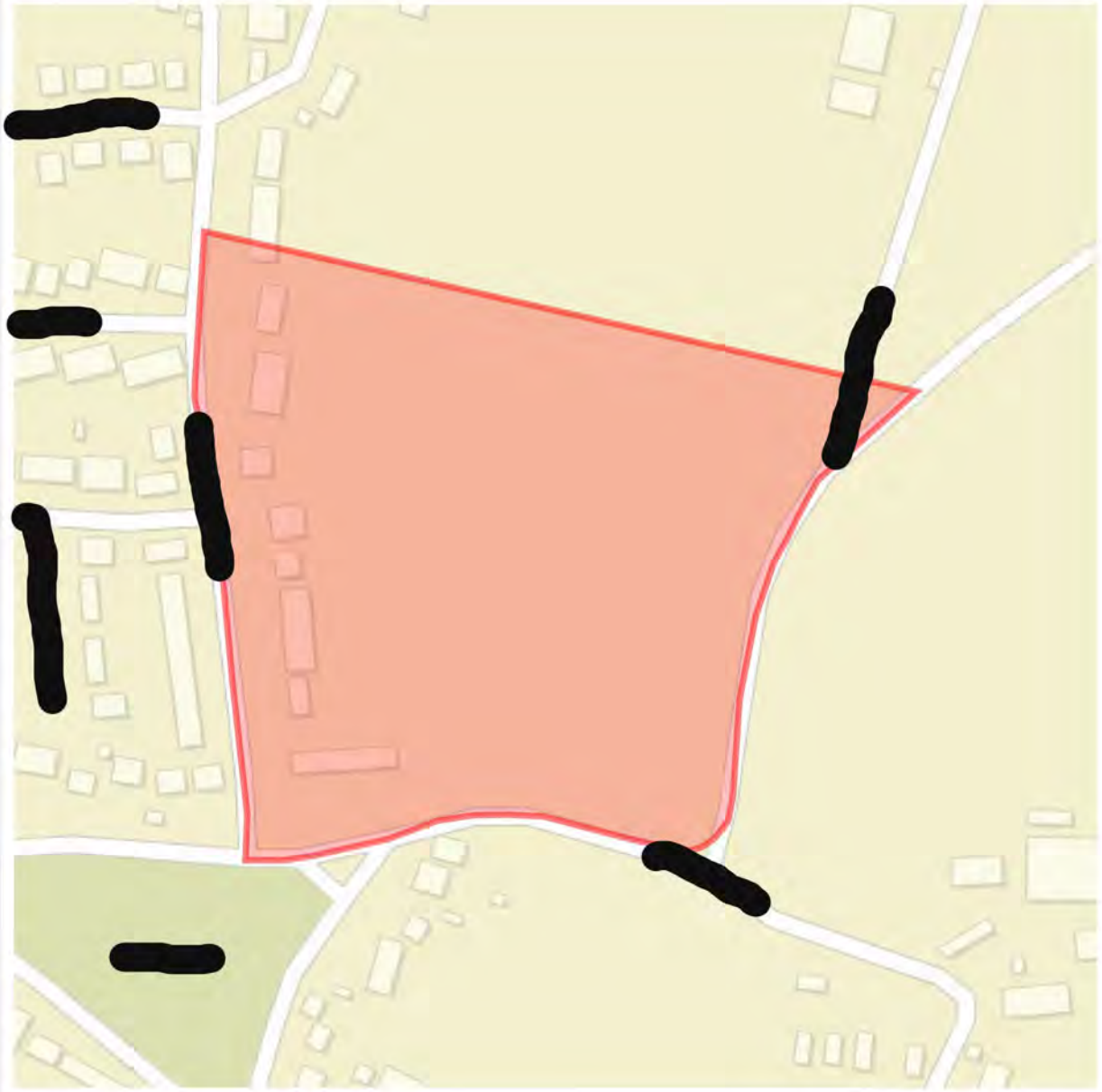
Landmark Utilities Report Service PAS 128 Statement

Prepared for: Landmark Information Group Ltd
Practitioner: AtkinsRéalis
Report Number: Sample
Client Reference: Sample
Site Name: Sample
Date of Order: XX/XX/XXXX
Date of Issue: XX/XX/XXXX

Thank you for using our Utility Report Service.

This report has been completed in accordance with the standards defined under Survey Category D of PAS128, a Publicly Available Specification for underground utility detection, verification and location published by the British Standards Institution.
Positional accuracy of plant is not guaranteed from information presented in a desktop search alone and the location of underground utilities should be verified through other means prior to breaking ground.
Information relating to the presence of Radio Frequency Identification Devices (RFIDs) has been requested from relevant utility companies or taken from mapping systems where available.
Utility companies who have not responded to enquiries are referenced on the enclosed Status Report accordingly. Their response will be chased and forwarded on for a period of up to four working weeks. Whilst we cannot guarantee that a utility company will respond to our enquiries, we endeavour to obtain responses from those that have not responded.
Any responses contained within this report have been obtained between the start date of the order and the date of issue. The validity period of each response is subject to individual asset owners. Where not conveyed on each response, it is the client's responsibility to determine the validity period of each response.
If you want to discuss your report further with us, please contact Landmark Customer Services.

Search data map



Please ensure that search data covers the COMPLETE AREA within the boundary lines on this map. This is marked by ▬

Landmark will not be held responsible for any incident or accident arising from the use of the information associated with this particular Statutory Search. The details provided are given in good faith, but no liability whatsoever can be accepted in respect thereof.

Client Reference:
Sample

Route:
Sample

Postcode:
AA1 1AA

OSGR:
XXXX XXXX

Check by:
AF

Request Status Report

Route:
Sample

Postcode:
AA1 1AA

OSGR:
XXXX XXXX

Date Requested:
XX/XX/XXXX

Client Reference:
Sample

Report Number:
Sample

Checked and Validated By:

Validation Date:
XX/XX/XXXX

Affected Utilities

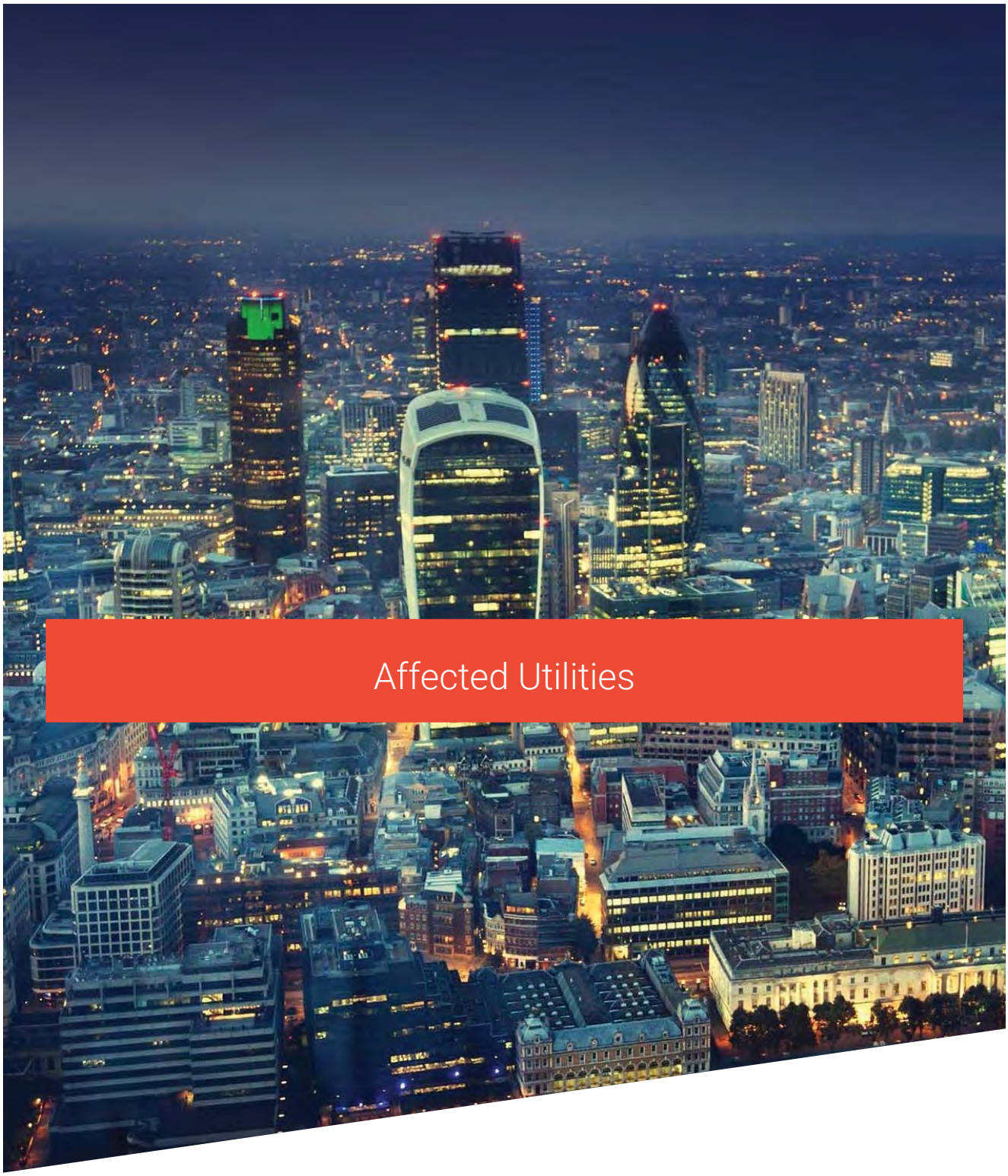
We have received plans/information from the following companies. Please see the enclosed response.

Utility	Category	Date Issued	Notes
Digital Utility Overview Plan		09/10/2026	Supplied in Batch
Environment Agency	Environment Agency	09/10/2026	Supplied in Batch 1
Gloucestershire County Council	Council	09/10/2026	Supplied in Batch 1
LinesearchbeforeUdig	Other	09/10/2026	Supplied in Batch 1
National Grid Electricity Distribution	Electricity, Telecom	09/10/2026	Supplied in Batch 1
Openreach - [British Telecommunications]	Telecom	09/10/2026	Supplied in Batch 1
Severn Trent Water	Sewerage, Water Supply	09/10/2026	Supplied in Batch 1
Utility Assets	Electricity	09/10/2026	Supplied in Batch 1

Not Affected Utilities

We have received a not affected/no plant present response from the following companies.

Utility	Category	Date Issued	Notes
C.A. Telecom UK - [Colt Technology Services]	Telecom	09/10/2026	Supplied in Batch 1
CityFibre	Telecom	09/10/2026	Supplied in Batch 1
Eclipse Power	Electricity	09/10/2026	Supplied in Batch 1
GTC	Electricity, Gas, Telecom, Water Supply	09/10/2026	Supplied in Batch 1
Leep Utilities	Sewerage, Water Supply	09/10/2026	Supplied in Batch 1
Network Rail	Rail	09/10/2026	Supplied in Batch 1
OCU Group	Telecom	09/10/2026	Supplied in Batch 1
SKY Telecommunications Services	Telecom	09/10/2026	Supplied in Batch 1
Verizon	Telecom	09/10/2026	Supplied in Batch 1
Virgin Media	Telecom	09/10/2026	Supplied in Batch 1
Vodafone	Telecom	09/10/2026	Supplied in Batch 1
Wales and West Utilities	Gas	09/10/2026	Supplied in Batch 1



Affected Utilities

Landmark Information



Affected Utilities

Digital Utility Overview Plan

Landmark Information

Digital Utility

Report Number:

Customer Reference:

Company Name:

Issue Date:

Version:

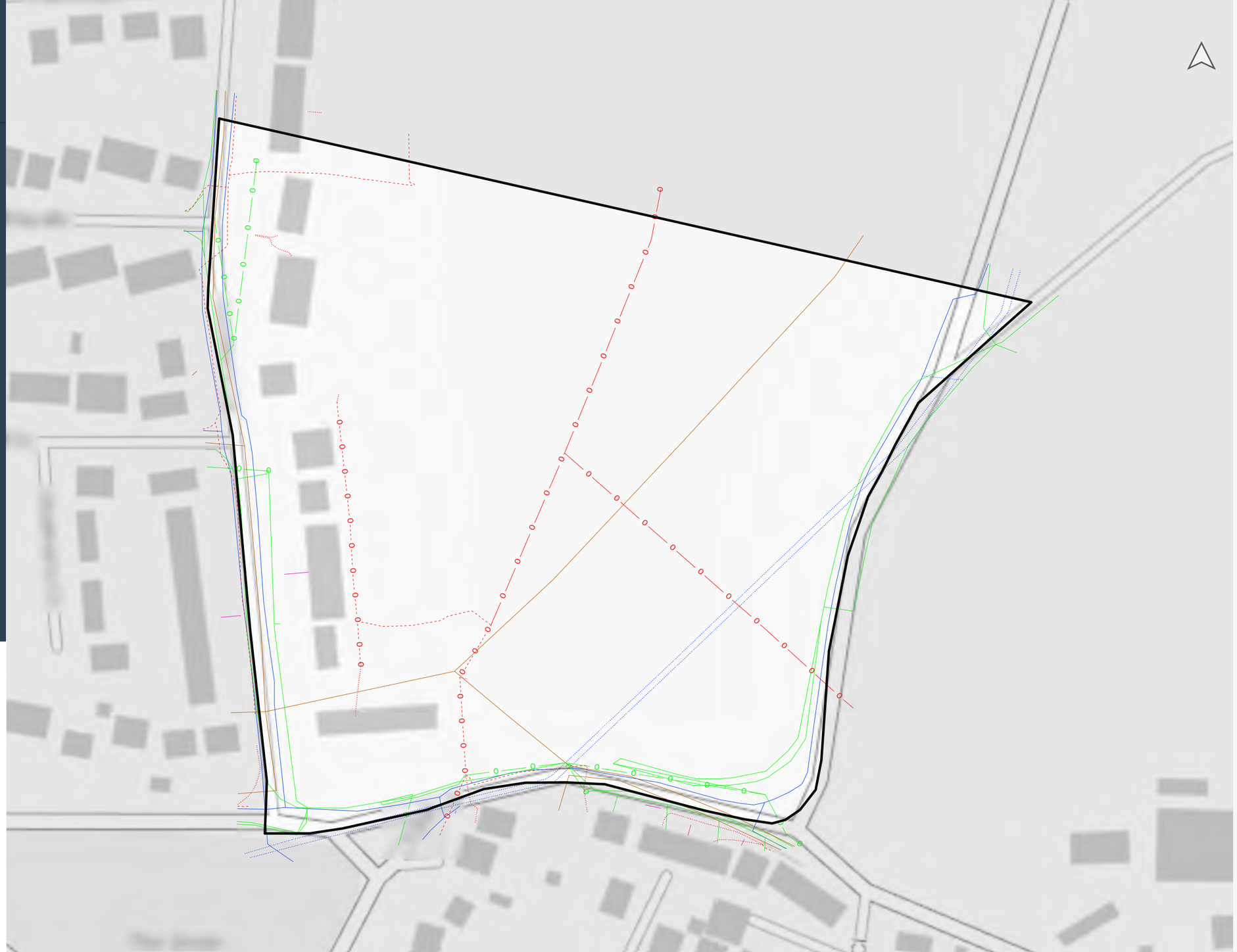
PAS 128 Level:

Drawn:

Checked:

Approved:

Landmark Information



Legend

- Site Boundary
- **Council**
  - Gloucestershire County Council, Street Lighting Cable
- **Electric**
  - National Grid Electricity Distribution, Service
  - National Grid Electricity Distribution, Pilot
  - National Grid Electricity Distribution, Low Voltage
  - National Grid Electricity Distribution, Low Voltage, Overhead
  - National Grid Electricity Distribution, High Voltage, 11kV, Overhead
  - National Grid Electricity Distribution, Earth
- **Sewerage**
  - Severn Trent Water, Pressure Foul
  - Severn Trent Water, Foul Sewer
- **Telecom**
  - Openreach - [British Telecommunications], Not Specified
  - Openreach - [British Telecommunications], Overhead
- **Water**
  - Severn Trent Water, Water Main
  - Severn Trent Water, Service Pipe
  - Severn Trent Water, Aqueduct

Centre Coordinates: [redacted]

Scale: 1:1,250

Landmark Information

Wayleaves Map

Sample | 000001 | 23rd September 2026



Powered by

AtkinsRéalis

Wayleaves Map

Order Ref:
000001

Client Ref:
Sample

Company Name:
Sample

Issue Date:
Sample

Version:
1

PAS 128 Level:
D

Drawn:
AA

Checked:
AA

Approved:
AA



Landmark Information

No liability of any kind whatsoever is accepted by Landmark Information Group Ltd, its servant or agents, for any error or omission in respect of information contained on the plans provided. This plan is a compilation of a number of plans provided at different scales and is intended to provide a graphical representation of services within the area and it is impossible to guarantee accuracy. In addition it is a compilation of information supplied by utility companies who do not guarantee he accuracy of the information. The underground services must be verified and established on site before any excavation is carried out. This data is supplied subject to the Terms and Conditions available at www.landmark.co.uk

Status: Action Required

4 Asset owners with legal constraints

Legend

- Site Boundary
- Unknown Land Tenure
- Land Parcels

Council

- Gloucestershire County Council (Cou)
- Gloucestershire County Council (Cou,LCZ)

Electric

- National Grid Electricity Distribution (Ele)
- National Grid Electricity Distribution (Ele,LCZ)

Sewerage

- Severn Trent Water (Sew)
- Severn Trent Water (Sew,LCZ)

Telecom

- Openreach - [British Telecommunications] (Tel)
- Openreach - [British Telecommunications] (Tel,LCZ)

Water

- Severn Trent Water (Wat)
- Severn Trent Water (Wat,LCZ)

Centre Coordinates: [redacted]
Scale: 1:988

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Summary

A summary of the legal agreements, relating to utility infrastructure, that are assumed to exist within the site boundary.

Provider	Category	Land Parcels Affected	Typical Right of Access Width(m)
Gloucestershire County Council	Council	2	4
National Grid Electricity Distribution	Electric	11	2
Openreach - [British Telecommunications]	Telecom	9	3
Severn Trent Water	Sewerage	6	6
Severn Trent Water	Water	2	2

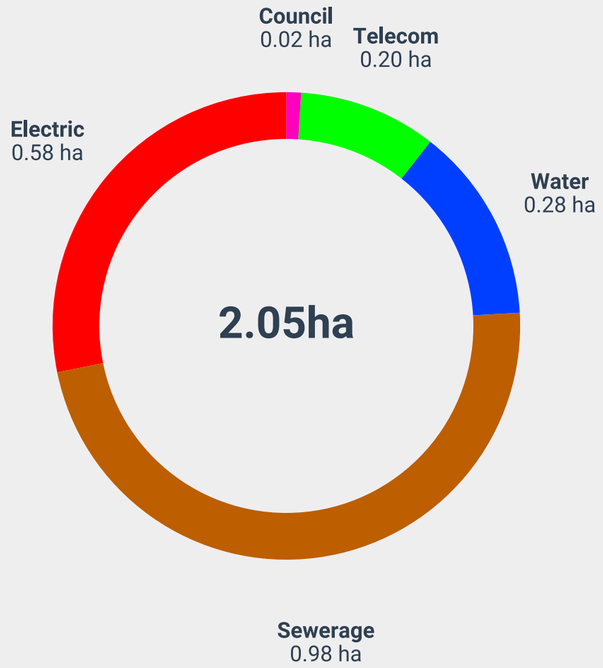
14%
Site area affected by legal constraints

4
Asset owners with legal constraints

20
Known Land Parcels within search area

Land Affected

Total area predicted to be affected by legal constraints:



Legal Constraints

A detailed list of the legal agreements, relating to utility infrastructure, that are predicted to exist within each land parcel

Title Number	Legal Constraint Count	Category	Provider	AssetType	Typical Right of Access Width(m)
GR264389	1	Sewerage	Severn Trent Water	Pressure Foul	6
GR283635	1	Electric	National Grid Electricity Distribution	Low Voltage	2
GR177352	2	Electric Telecom	National Grid Electricity Distribution Openreach - [British Telecommunications]	Low Voltage Not Specified	2 3
GR325773	1	Telecom	Openreach - [British Telecommunications]	Not Specified	3
GR202030	2	Electric Telecom	National Grid Electricity Distribution Openreach - [British Telecommunications]	Low Voltage Not Specified	2 3
GR218319	3	Electric Telecom Sewerage	National Grid Electricity Distribution Openreach - [British Telecommunications] Severn Trent Water	Low Voltage Not Specified Pressure Foul	2 3 6
GR265987	3	Council Electric Telecom	Gloucestershire County Council National Grid Electricity Distribution Openreach - [British Telecommunications]	Street Lighting Cable Low Voltage Not Specified	4 2 3
GR160969	1	Electric	National Grid Electricity Distribution	Low Voltage	2
GR162078	3	Council Electric Telecom	Gloucestershire County Council National Grid Electricity Distribution Openreach - [British Telecommunications]	Street Lighting Cable Low Voltage Not Specified	4 2 3
GR239793	2	Electric Telecom	National Grid Electricity Distribution Openreach - [British Telecommunications]	Low Voltage Not Specified	2 3

Legal Constraints

A detailed list of the legal agreements, relating to utility infrastructure, that are predicted to exist within each land parcel

Title Number	Legal Constraint Count	Category	Provider	AssetType	Typical Right of Access Width(m)
GR486310	4	Electric Telecom Sewerage Water	National Grid Electricity Distribution Openreach - [British Telecommunications] Severn Trent Water Severn Trent Water	Low Voltage Not Specified Pressure Foul Aqueduct	2 3 6 2
GR375376	1	Water	Severn Trent Water	Aqueduct	2
GR434522	3	Electric Telecom Sewerage	National Grid Electricity Distribution Openreach - [British Telecommunications] Severn Trent Water	Low Voltage Not Specified Pressure Foul	2 3 6
GR454529	1	Sewerage	Severn Trent Water	Pressure Foul	6
GR141435	2	Electric Sewerage	National Grid Electricity Distribution Severn Trent Water	Low Voltage Pressure Foul	2 6

Useful information

Purpose of the report

The Wayleaves Map has been produced to help you consider the potential impact of utility-related legal constraints on the property or land being investigated.

We have performed an assessment of potential legal constraints based on the location, type, and characteristics of utility assets identified within the search area. The assessment considers where utility companies may have rights to install, operate, maintain, repair, replace, or access their infrastructure. These rights commonly take the form of easements, wayleaves, or other legal rights.

The Wayleaves Map is intended to provide early insight into where these legal constraints might exist and act as a visual resource to support client communication. Legal Constraint Zones (LCZs) are intended to help identify areas that may require further legal investigation and support enquiries with relevant utility asset owners. It should be considered alongside other information available to the conveyancer.

How do we identify legal constraints?

The Wayleaves Map uses data-driven indicators and a rules-based assessment of utility asset information to predict the presence of legal constraints.

The assessment considers factors including:

- The type of utility asset
- The location of the asset
- Whether the asset crosses private land
- The ownership and characteristics of affected land parcels
- Industry guidance and utility-specific requirements

Where our assessment indicates that utility-related legal rights may exist, a Legal Constraint Zone (LCZ) is shown on the map. The size of the LCZ varies depending on the asset type and the expected area affected by the legal right.

Understanding Legal Constraint Zones

A Legal Constraint Zone represents an area where utility-related rights may exist.

The presence of an LCZ does not confirm the existence of a legal agreement. It indicates that additional enquiries may be appropriate.

Where a utility asset owner is identified within the report, conveyancers may wish to contact the relevant asset owner to confirm whether easements, wayleaves, or other legal rights exist.

Recommended next steps

Where Legal Constraint Zones are identified, you may wish to:

- Review the affected utility asset owners listed within the report.
- Consider which land parcels may be affected.
- Contact utility asset owners to verify the existence of easements, wayleaves, or other legal rights.
- Request copies of any relevant legal documentation held by the utility asset owner.
- Review title documentation alongside the Wayleaves Map.

Product Terminology

What is a wayleave?

A wayleave is a legal agreement between a landowner and a utility company that grants rights for the installation, maintenance, inspection, repair, or replacement of utility infrastructure on private land.

Wayleaves are often subject to ongoing payments made by the utility company and can usually be renegotiated or terminated, although some may benefit from statutory protections.

What is an easement?

An easement, sometimes referred to as a deed of grant, provides a utility company with legal rights to install, operate, maintain, and access utility infrastructure across land.

Unlike a wayleave, an easement is generally attached to the land itself rather than to the current landowner. Easements are commonly created by deed and may be registered against the title to the affected property.

Because easements generally remain with the land, they may have implications for future owners and future development of the site.

Statutory Rights

Certain utility assets benefit from statutory rights provided through legislation.

Examples include rights granted under legislation such as the Water Industry Act 1991 and the Electricity Act 1989.

Where statutory rights exist, utility companies may not require separate easements or wayleaves in the same form as other utility assets.

Report limitations and general information

The Wayleaves Map has been produced to help you consider the potential impact of utility-related legal constraints on the property or land being investigated.

General limitations

- The report is an interpretation of information supplied by utility asset owners and third-party datasets.
- Utility asset information may be incomplete, inaccurate, historic, or subject to change.
- In some cases, potential legal constraints may be highlighted due to inaccuracies or limitations within the source utility asset records.
- Where multiple LCZs are shown along connected utility assets within a single title, these may ultimately be covered by a single legal agreement.
- The presence of an LCZ does not confirm that a legal agreement exists.
- The absence of an LCZ does not confirm that a legal agreement does not exist.
- Legal agreements may exist outside identified LCZs.
- Utility assets that are not represented within the source records will not be identified by the assessment

Assumptions used within the assessment

Highways and verges

Verges adjacent to highways are generally assumed to form part of the adopted highway.

Legal Constraint Zones are not typically identified within these areas.

Substation boundaries

Where utility assets are located within a substation owned by the same asset owner, it is assumed that the asset owner controls both the asset and the land.

Legal Constraint Zones may therefore not be shown within those substation boundaries.

Private assets

Ownership of private utility assets cannot always be verified.

Where the ownership of a private asset cannot be confidently established, Legal Constraint Zones may still be identified.

Service connections

Service connections serving individual properties are generally excluded from the assessment because they are commonly located within land benefiting from the service. Where a service connection crosses neighbouring land before reaching the property it serves, legal constraints may still be identified.

Proposed assets

Proposed utility assets may be included within the assessment because legal rights can be secured before an asset is constructed.

Local authority land

Local authority ownership does not necessarily mean that utility-related legal rights are absent.

Legal Constraint Zones may therefore still be identified within local authority-owned land, particularly where third-party utility assets are present.

Verification of legal agreements

The Wayleaves Map should be used as an aid to investigation and not as a substitute for legal due diligence.

Users should verify the existence, extent, and terms of any legal agreement directly with the relevant utility asset owner before relying upon the information provided within this report.

Copyright Statement

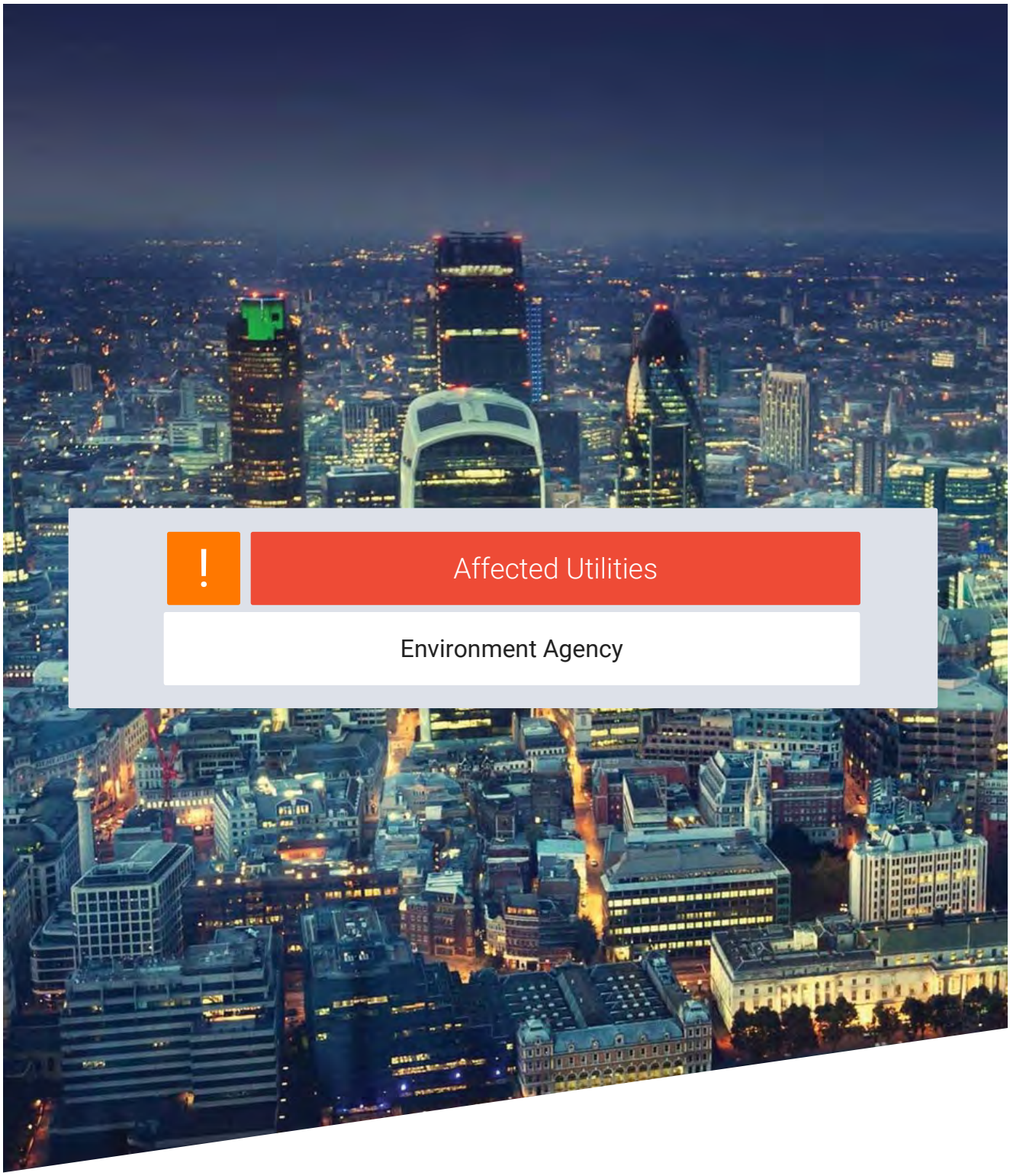
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Affected Utilities

Environment Agency

Landmark Information

From: [redacted]
Sent:
To:
Subject:

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

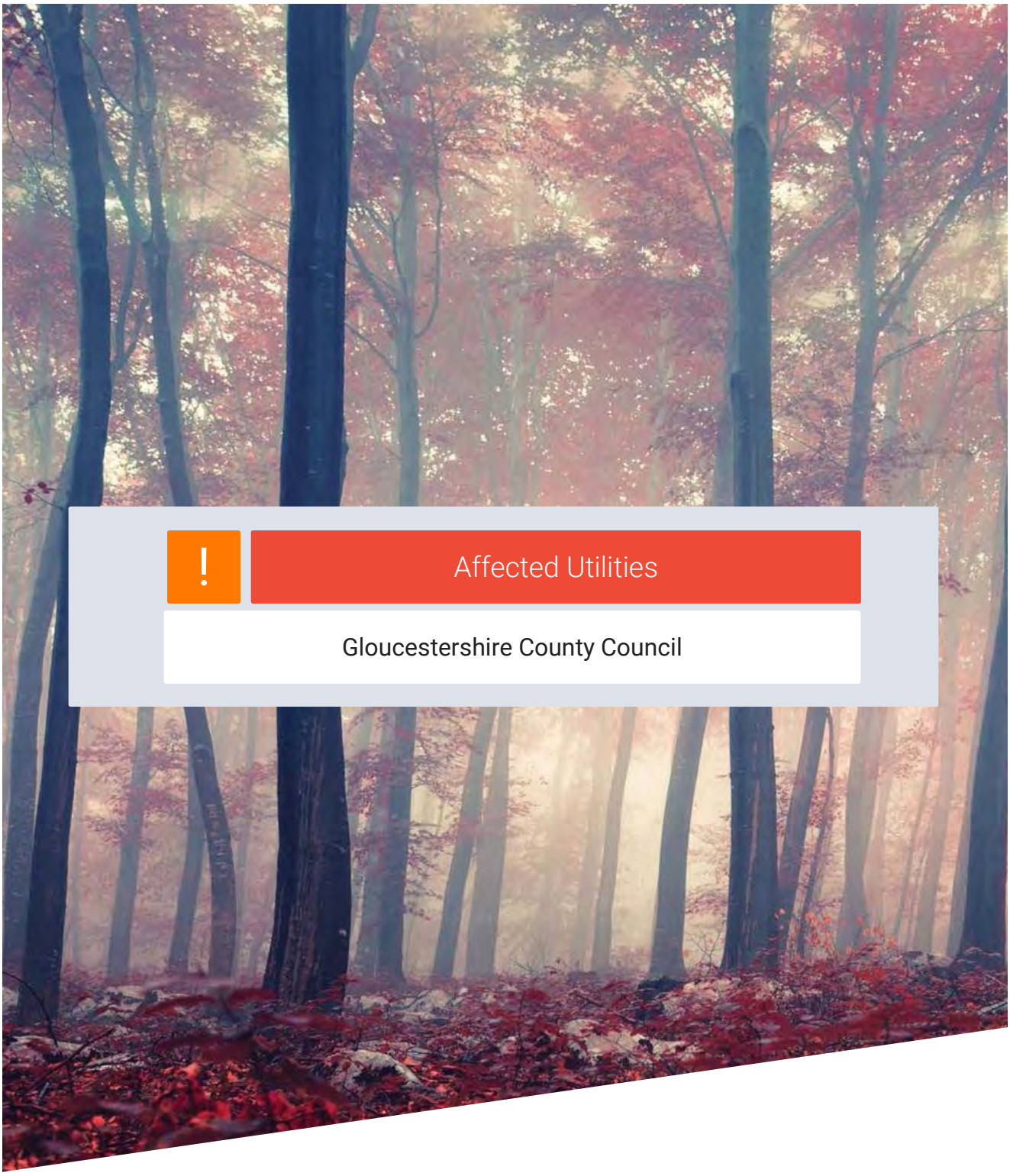
n *[not for use with Special Data, Personal Data or unlicensed 3rd party rights]*

-
-
-





“Contains Environment Agency information © Environment Agency and database right



Affected Utilities

Gloucestershire County Council

Landmark Information

From: [redacted]
Sent:
To:
Subject:

Attachments:

Hello,

As requested please find attached stats for the above location. Our plans indicate that we do not appear to have any street lighting plant which would be affected by the proposed works within the site boundary. Nevertheless please ensure that all work is undertaken bearing in mind the warnings set out in the notes attached to the plan. These notes read as follows:-

[redacted]

[redacted]



[redacted]

[redacted]

Please note the information shown on this plan is given without warranty and should be treated as a guide, the accuracy cannot be guaranteed but the presence of electicity cables should be anticipated.
Other assets owned by electricity network owners or private companies may be present.

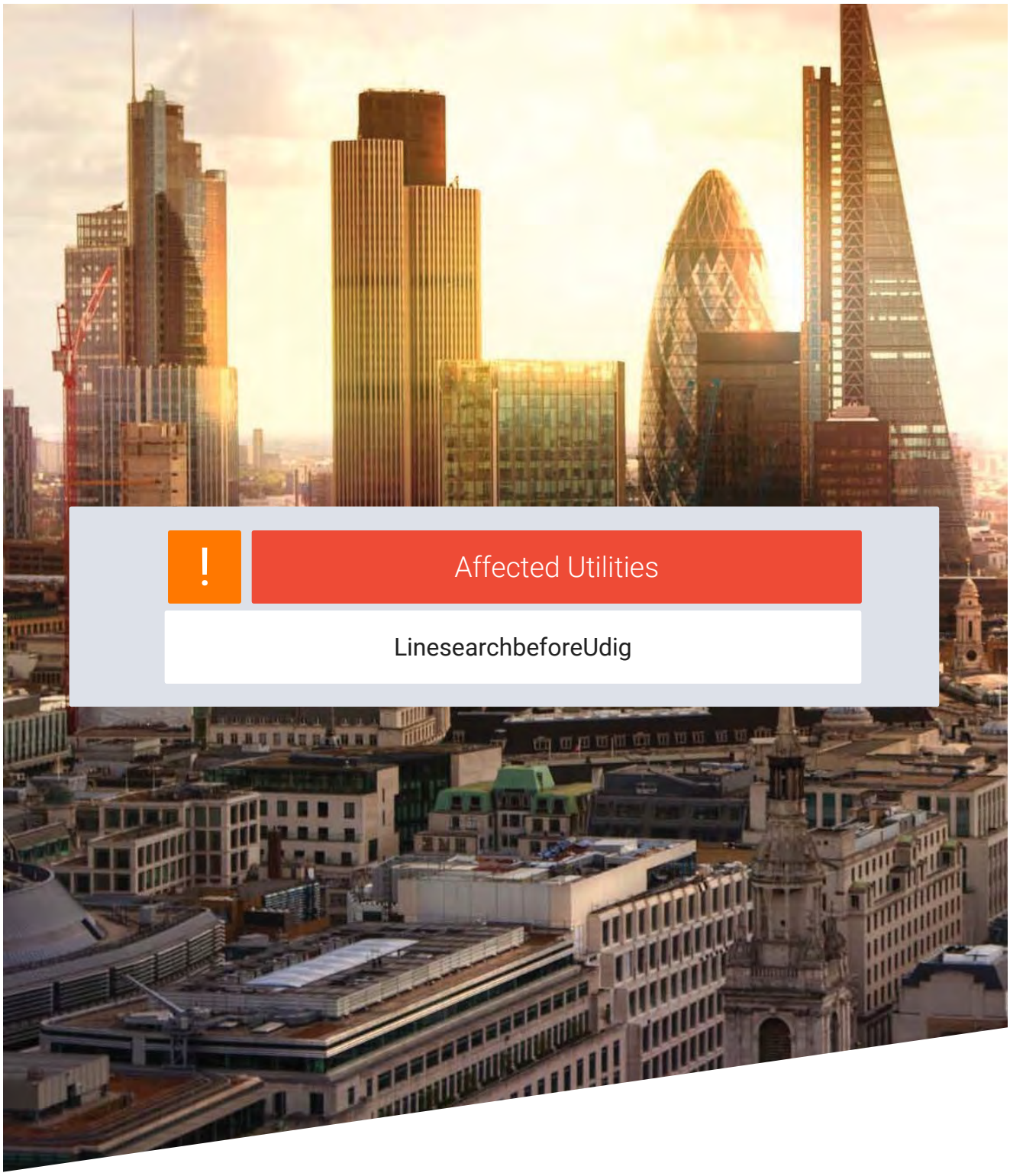
Key

Street Lighting Underground Cable

Highways Commissioning
Shire Hall, Westgate Street,
Gloucester GL1 2TG
Tel. 08000 514514
www.gloucestershire.gov.uk

Drawn by: Street Ligting
SCALE: **1:2,805.296**
DATE: 07/11/2023

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Affected Utilities

LinesearchbeforeUdig

Landmark Information

[redacted] [redacted]

Enquirer

Name	[redacted]	Phone	[redacted]
Company		Mobile	
Address		[redacted]	
Email			

Enquiry Details

Enquiry type	Initial Enquiry
Work category	Utility Works
Work type	Single excavations site (deeper than 1.5m)
Work type buffer*	50 metres
Start date	[redacted]
End date	
Scheme/Reference	
Search location	
Confirmed location	
Site size	80738 metres square
Site Contact Name	Not Supplied
Site Phone No.	Not Supplied
Description of Works	

* The WORK TYPE BUFFER is a distance added to your search area based on the Work type you have chosen.

Site Map

[redacted]

Please note that the above map only displays the location of the proposed work site and will not display any of the Members' pipes and cables. It is imperative that this area accurately reflects the proposed work site.

Affected LSBUD members

(LSBUD Members who have assets registered on LSBUD within the vicinity of your search area.)

Asset Owner	Phone/Email	Emergency Only	Status
National Grid Electricity Distribution	08000963080	08006783105	Await response
Wales and West Utilities	02920278912	0800111999	Await response

Status explanation

Await Response means that the asset owner will contact you. This is typically by sending the plan response but they may ask for further information before being able to do so, particularly if any payments or authorisations are required.

Email Additional Info means that the asset owner needs further information about your works to assess your enquiry before providing a response. Please provide any details you have available including plans, method statements etc. if available.

[redacted] [redacted]

Important notices

It is very important that you correctly understand what the service does and the procedures in order for you to work safely. Please refer to the LSBUD Support Page (www.lsbud.co.uk/linesearchbeforeudig-support) for further guidance.
This information includes how to provide additional information to the LSBUD Members who request it to provide a response to your enquiry.
Validity and search criteria. The results of this enquiry are based on the confirmed information you entered and are valid only as at the date and time of the enquiry. It is your responsibility to ensure that the Enquiry Details are correct, and LinesearchbeforeUdig (LSBUD) accepts no responsibility for any errors or omissions in the Enquiry Details or any consequences thereof. LSBUD Members update their asset information on a regular basis so you are advised to consider this when undertaking any works. It is your responsibility to choose the period of time after which you need to resubmit any enquiry but the maximum time (after which your enquiry will no longer be dealt with by the LSBUD Helpdesk and LSBUD Members) is 28 days. If any details of the enquiry change, particularly including, but not limited to, the location of the work, then a further enquiry must be made.
Terms and Conditions. Please note that this enquiry is subject always to our standard terms and conditions available at www.lsbud.co.uk ("Terms of Use") and the disclaimer at the end of this document. Please note that in the event of any conflict or ambiguity between the terms of this Enquiry Confirmation and the Terms of Use, the Terms of Use shall take precedence.

List of not affected LSBUD members (LSBUD Members who do not have assets registered on the LSBUD service within the vicinity of your search area.)

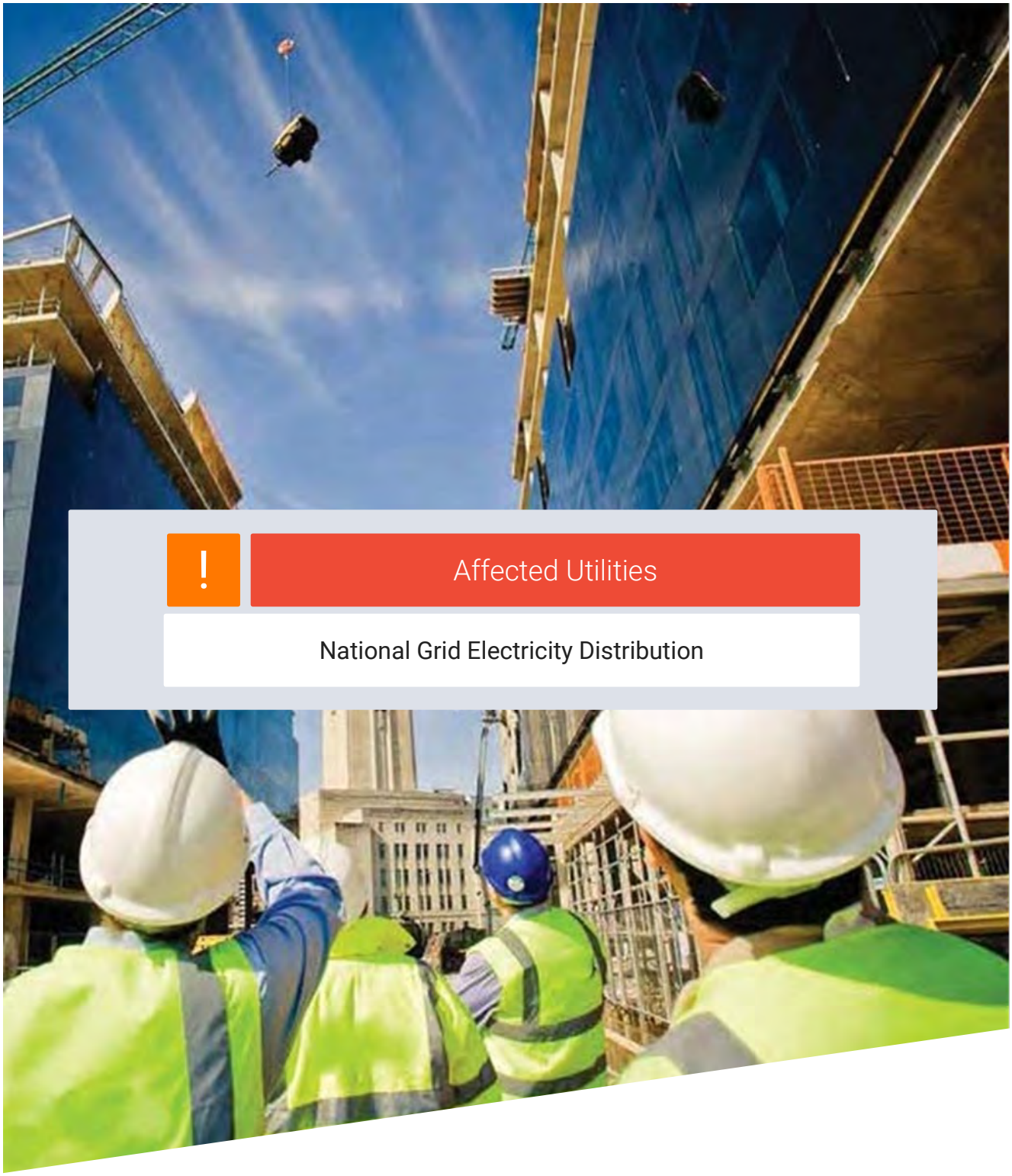
Angus Energy	AWE Pipeline	B & D Energy Limited
Balfour Beatty Investments Limited	BOC Limited (A Member of the Linde Group)	Box Broadband
BP Exploration Operating Company Limited	BPA	Cadent Gas
Cambridgeshire County Council Climate Change and Energy Services	CATS Pipeline c/o Wood Group PSN	Cemex
Centrica Storage Ltd	CNG Services Ltd	Concept Solutions People Ltd
ConocoPhillips (UK) Teesside Operator Ltd	D.S.Smith	Diamond Transmission Corporation
DIO (MOD Abandoned Pipelines)	DIO (MOD Live Pipelines)	E.ON UK CHP Limited
EDF Energy Renewables Ltd	EirGrid	Eleclink Limited
Electricity North West Limited	Energy Assets Networks	ENI & Himor c/o Penspen Ltd
EnQuest NNS Limited	EP Langage Limited	ESB CCGT Power station (Carrington Gas Pipeline)
ESP Utilities Group	ESSAR	Esso Petroleum Company Limited
euNetworks Fiber UK Ltd	EXA Infrastructure	Exolum Pipeline System
Fulcrum Electricity Assets Limited	Fulcrum Pipelines Limited	Gamma
Gas Networks Ireland (UK)	Gateshead Energy Company	Gigaclear Ltd
Harbour Energy	Heathrow Airport LTD	Humbly Grove Energy
IGas Energy	INEOS FPS Pipelines	INEOS Manufacturing (Scotland and TSEP)
INOVYN ChlorVinyls Limited	INOVYN Enterprises Limited	Intergen (Coryton Energy or Spalding Energy)
Jurassic Fibre Ltd	Kensa Utilities	Last Mile
Mainline Pipelines Limited	Manchester Jetline Limited	Manx Cable Company
Marchwood Power Ltd (Gas Pipeline)	Melbourn Solar Limited	Moray East Offshore Windfarm
MUA Group Limited	National Gas Transmission	National Grid Electricity Transmission
Neos Networks	Northern Gas Networks Limited	Northumbrian Water Group
NPower CHP Pipelines	NTT Global Data Centers EMEA UK Ltd	NYnet Ltd
Ogi	Oikos Storage Limited	Ørsted
Palm Paper Ltd	Perenco UK Limited (Purbeck Southampton Pipeline)	Petroineos
Phillips 66	Portsmouth Water	Premier Transmission Ltd (SNIP)
Redundant Pipelines - LPDA	RWE - Great Yarmouth Pipeline (Bacton to Great Yarmouth Power Station)	RWEnpower (Little Barford and South Haven)
SABIC UK Petrochemicals	SAS Utility Services Ltd	Scottish and Southern Electricity Networks
Scottish Power Generation	Seabank Power Ltd	SES Water
SGN	Shell	Shell NOP
SP Energy Networks	Spring Fibre Limited	Squire Energy Networks
SSE Generation Ltd	SSE Transmission	SSE Utility Solutions Limited

Storengy	Tata Communications (c/o JSM Construction Ltd)	TfL – London Underground HV Cables (Road Side Cables)
Total Colnbrook Pipelines	Total Finaline Pipelines	Transmission Capital
UK Power Networks	Uniper UK Ltd	University of Cambridge Granta Backbone Network
Vattenfall	Veolia ES SELCHP Limited	Veolia ES Sheffield Ltd
Voneus Limited	VPI Power Limited	West of Duddon Sands Transmission Ltd
Westminster City Council	Zayo Group UK Ltd c/o JSM Group Ltd	

Non-LSBUD members (Asset owners not registered on LSBUD)
(The following Non-LSBUD Members may have assets in your search area. It is YOUR RESPONSIBILITY to contact them before proceeding.
Please be aware this list is not exhaustive and it is your responsibility to identify and contact all asset owners within your search area.)

Asset Owner		Status
BT		Not Notified
CityFibre		Not Notified
Colt		Not Notified
Equans		Not Notified
Gloucestershire County Council		Not Notified
GTC		Not Notified
Lumen Technologies		Not Notified
Mobile Broadband Network Limited		Not Notified
Severn Trent Water		Not Notified
Sky UK Limited		Not Notified
Sota		Not Notified
Utility assets Ltd		Not Notified
Verizon Business		Not Notified
Virgin Media		Not Notified
Vodafone		Not Notified

Disclaimer
Please refer to LSBUD's Terms of Use for full terms of use available at www.lsbud.co.uk
The results of this Enquiry are personal to the Enquirer and shall not be shared with or relied upon by any other party. The asset information on which the Enquiry results are based has been provided by LSBUD Members, therefore LSBUD will provide no guarantee that such information is accurate or reliable nor does it monitor such asset information for accuracy and reliability going forward. There may also be asset owners which do not participate in the enquiry service operated by LSBUD, including but not exclusively those set out above. Therefore, LSBUD cannot make any representation or give any guarantee or warranty as to the completeness of the information contained in the enquiry results or accept any responsibility for the accuracy of the mapping images used. LSBUD and its employees, agents and consultants accept no liability (save that nothing in this Enquiry Confirmation excludes or limits our liability for death or personal injury arising from our negligence, or our fraud or fraudulent misrepresentation, or any other liability that cannot be excluded or limited by English law) arising in respect thereof or in any other way for errors or omissions including responsibility to any person by reason of negligence.



Affected Utilities

National Grid Electricity Distribution

Landmark Information

[redacted]

National Grid Electricity Distribution
Mapping Centre
Toll End Road
Tipton
West Midlands
United Kingdom
DY4 0HH
www.nationalgrid.co.uk

Map Response
T 0121 623 9780
NGED.MapResponse
@nationalgrid.co.uk

Dear [redacted]

Thank you for your enquiry dated [redacted]

I now enclose a copy of our plan showing existing National Grid Electricity Distribution (NGED) Electricity / National Grid Telecoms (NGT) apparatus in the vicinity of your proposed works. This information is given as a general guide only and its accuracy cannot be guaranteed. Please note that all NGED equipment on site should be assumed to be LIVE until NGED prove otherwise and provide you with confirmation to this effect in writing. Recent additions to our network, or service connections between the main cable and a building or street lamp may not be shown.

Damage to underground cables and contact with overhead lines can cause severe injury or may prove fatal. If you are excavating on site in the vicinity of either NGED Electrical apparatus or NGT Telecoms apparatus you must comply with the requirements of the following:-

Health & Safety Executive guidance HS(G)47, Avoiding Danger from underground services.

Work taking place in the vicinity of our plant is also regulated under the:-

Electricity at Work Regulations 1989, Health and Safety Act 1974, CDM Regulations 2015.
Safe working procedures should be defined and practiced

Please ensure that the use of mechanical excavators in the vicinity of our plant is kept to a minimum. NGT Telecoms ducts contain fibre cables, which are expensive to repair. Therefore, extreme care must be taken whilst working in the vicinity of these ducts, hand digging methods being used to determine their precise position.

If there are overhead lines crossing your site and your proposal involves building works which may infringe the clearance to our overhead system then you should call the relevant general enquiries number (see page 2 of this letter) for advice. Where overhead lines cross your site you must comply with the requirements of Health & Safety Executive guidance as laid down in GS6, Avoidance of Danger from Overhead Electric Lines.

Where diversions to NGED apparatus are needed to allow change to occur on site, the cost of these alterations may be charged to the persons responsible for the works.

If you require advice in connection with your proposals please contact the relevant general enquiries number (see page 2 of this letter)

Following consultation the local NGED team will where necessary prepare detailed proposals and provide a quotation for any necessary alterations and/or development of our equipment on the site.

This information is given as a guide only and its accuracy cannot be guaranteed. This plan is based on data from our Geographic Information System, which is updated every 24 hours to reflect changes to our network. The information contained in this plan reflects the most recent network GIS data, however changes to the network (including network additions and new service

National Grid Electrricity Distribution
South West - 02366894
South Wales - 02366985
East Midlands - 02366923
West Midlands - 03600574

Registered in England and Wales

Registered Office:
Avonbank
Feeder Road
Bristol
BS2 0TB

connections) may not be shown. You are advised to obtain an up to date plan on the date of commencing on-site works.

Yours sincerely
NGED Map Response Team

Contact Us

Emergency or Power Supply issues
In an emergency call 105, 24 hours a day.

Mapping Enquiries
If you have an enquiry relating to this letter or the attached map plan, please contact us using the following information:

Telephone	0121 623 9780
Email	NGED.MapResponse@nationalgrid.co.uk

General Enquiries
If you have a general enquiry, please call us on the following telephone number:

All areas	0800 096 3080

LSBUD
If you have an enquiry relating to the use of the LSBUD website please contact LSBUD using the following information:

Telephone	0345 437 7365
Email	enquiries@LSBUD.co.uk
Website	www.LSBUD.co.uk

Steps to help keep you safe

- **If you are working within 10 metres of our 33kV, 66kV, 132kV underground electricity cables or within**
10 meters of an overhead electricity line you should call the relevant General Enquiries for free safety advice.

Safety Documents – please download our informative safety documents to help ensure that you, your staff and the public are kept safe whilst working in the vicinity of electricity.
https://www.nationalgrid.co.uk/customers-and-community/health-safety/public-safety-advice

- **Make sure you have up to date plans** - remember that recent additions to our network or service connections between the main cable and a building or street lamp may not be shown.

- **Look for signs of service cables -** an electricity meter box or nearby streetlamp may give you an indication that service cables are present in your area of work.

- **Non NGED Network -** electricity cables, lines and equipment owned by others may also be present in addition to NGED network. They are unlikely to be shown on our plans.

- **Use a cable locator** - trace electricity cables and mark the position of them using paint or other waterproof marking on the ground.

- **Hand dig trial holes** - to confirm the position of cables in close proximity to your area of your work and use spades and shovels rather than picks, pins or forks.

- **Have an emergency plan** - so that everyone working on site understands what to do in the event of an underground electricity cable being damaged or contact being made with an overhead electricity line.

- **If you are working within 10 meters** of an overhead electricity line then it may be necessary for you to erect warning signs and markers, or height restriction goal posts. Ensure that you comply with the requirements of Health & Safety Executive guidance laid down in GS6, Avoidance of Danger from Overhead Electric Lines.

- **If you are erecting a structure** that could allow anyone standing on it, or its access device (ladder, scaffold, MEWP), to come within 3m of any overhead electric line then **you must inform us**. This is your duty and a legal requirement under the Electricity Safety, Quality & Continuity Regulations 2002.

- **If you cannot work safely** around the underground electricity cable or overhead electricity line, then you may need to get it moved to allow your works to go ahead. Call the general enquiry numbers above for guidance.

- **It is possible that cables or pipes may be embedded in concrete** - electricity cables embedded in concrete MUST be made 'dead' by Western Power Distribution or the cable owner before the concrete is broken out. Alternatively, another safe way of working should be agreed.

- **Cables are sometimes covered by tiles or a marker tape** - these can be concrete, polythene or earthenware and are a useful early warning of the presence of cables; you should avoid disturbing any tiles or tape to expose the cable. Not all cables have these warning indicators.



nationalgrid Electricity Distribution

Contact Us

Mapping Enquiries:
All areas 0121 623 9780

General Enquiries:
All areas 0800 096 3080

[redacted]

Scale: 1:2563 (When plotted at A4)

Link Box

Site Location

Line/Area

Overhead Line
- PL
- Service
- LV
- HV (11kV)
- HV (33kV)
- HV (66kV)
- HV (132kV)

Underground Cable

National Grid Telecoms S S

Private Cables

PME Earth

Underground Earth E

Pilot Cables P P

Pole Mounted Transformer

Ground Mounted Transformer

IMPORTANT NOTICES

- This information is given as a guide only and its accuracy cannot be guaranteed. Services or recent additions to the network may not be shown.
- Cables, overhead lines & substations owned by other electricity network owners or private companies may be present and may not be shown.
- You should always verify exact locations of cables using a cable locator and by careful use of hand tools in accordance with HSE guidance note HSG47.
- When working within 10m of any overhead electric line you should follow the requirements of HSE Guidance Note GS6.
- For further advice on working near our electricity cables or lines, call our General Enquiries number.
- Advice should be sought from the National Grid Electricity Distribution General Enquiries team for any work that is to take place in proximity to 132kV underground cables and 132kV overhead lines.

Report damage immediately – KEEP EVERYONE AWAY FROM THE AREA: 0800 6783 105

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nationalgrid Electricity Distribution

0 100 m

Link Box

Site Location

Line/Area

Overhead Line

- PL
- Service
- LV
- HV (11kV)
- HV (33kV)
- HV (66kV)
- HV (132kV)

Underground Cable

National Grid Telecoms

Private Cables

PME Earth

Underground Earth

Pilot Cables

Pole Mounted Transformer

Ground Mounted Transformer

Contact Us

Mapping Enquiries:
All areas 0121 623 9780

General Enquiries:
All areas 0800 096 3080

[redacted]

Scale: 1:1250 (When plotted at A4)

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nationalgrid Electricity Distribution

0 100 m

Link Box

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- Service
- LV
- HV (11kV)
- HV (33kV)
- HV (66kV)
- HV (132kV)

Underground Cable

National Grid Telecoms

S S

Private Cables

PME Earth

E **Underground Earth**

Pilot Cables

P P

Pole Mounted Transformer

Ground Mounted Transformer

Contact Us

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General Enquiries:
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[redacted]

Scale: 1:1250 (When plotted at A4)

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nationalgrid Electricity Distribution

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Underground Cable

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nationalgrid Electricity Distribution

0 100 m

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nationalgrid

Avoidance of danger from electricity overhead lines and underground cables

National Grid Electricity Distribution's information to manage safety whilst working in the vicinity of our equipment.

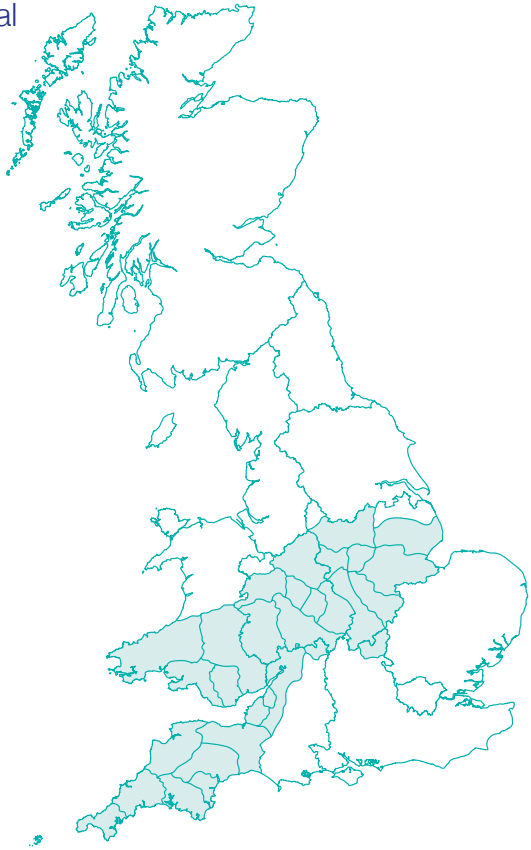


CALL 105

nationalgrid.co.uk

Avoidance of danger from electricity overhead lines and underground cables

Every year in the UK on average, two people are killed and many more are injured when mechanical plant and machinery comes into contact or close proximity to overhead electricity lines.



Although electric shock is the first thing that people associate with coming into contact with our network, those who have witnessed the effects of damage to our system are shocked by the amount of heat, light and noise that are the result of an electrical flashover.

In the Midlands, South West and South Wales, National Grid Electricity Distribution (NGED) have had to attend to incidents where people have accidentally made contact with one of our live electricity overhead lines or damaged an underground cable and became seriously injured.

A significant number of these accidents occurred whilst people were working in the vicinity of overhead and underground electrical apparatus and this booklet has been produced to provide general guidance on how you and your employees can avoid becoming one of these statistics.

Planning your work

It makes sense to consider your safety while in the vicinity of our equipment as early in your planning process as possible.

One of the first things you should do whenever you are planning your work is to check whether there is any of our equipment in the immediate vicinity. You should do this whether your work is taking place on public (e.g. highways and footpaths) or on private land.

Companies and organisations can request plans through LSBUD (Linesearch BeforeUdig) **lsbud.co.uk** – this site provides the same high quality plans and service that the NGED Webmap system has provided in the past, with the significant added benefit of searching over 40 other asset owners from a single query, including underground and overhead electricity networks, gas, high pressure fuel, water and fibre optic networks.

(Please note: not all asset owners are represented by LSBUD, and enquiries should also be made independently to all other relevant organisations).

This service allows you to request plans online and receive an information pack back via email within minutes.

Domestic/private customers should request plans using the phone number, email or postal address shown at the bottom of this section.

For instance, take a good look around your site to see if there are any visible overhead lines.

You should also bear in mind that we have a very extensive network of underground cables, and we are always happy to supply a plan from our Map Response Team who can be contacted via the following;

Tel:
0121 623 9780

Email:
nged.mapresponse@nationalgrid.co.uk

It is always safer to assume that there are underground cables present in the ground until you have proven otherwise.

An online mapping service is available at: **nationalgrid.co.uk/our-network/check-before-you-dig-location-of-our-cables-and-equipment**

Working in the vicinity of underground cables

Having obtained copies of our network maps, it is important to recognise that in most cases there will be no surface indication of the presence of underground cables.





We therefore advise that you take the following actions:

- make sure that you have up-to-date copies of our cable record plans on site - not back in the office
- don't assume that these plans are to scale if they have been faxed or copied
- make sure that a competent person using a Cable Avoidance Tool (CAT) locates all of the cables shown on these plans
- mark the locations of cables on the ground surface with waterproof road paint or other permanent marker
- always assume that our cables are live unless we have informed you, in writing, otherwise
- by hand, dig trial holes to locate the exact position of all cables. Always use an insulated spade or shovel – never use a pick, fork or power tool – push the spade or shovel into the ground applying foot pressure
- look out for ducts, marker tape or tiles but do not rely on these. Even if a cable route was originally laid in a duct or with a marker tape, these may have been removed during other excavations at a later date along with all or part of the cable route
- brief all people working in the vicinity of the presence and location of all underground cables.

Under no circumstances should you attempt to work on, or interfere with, any of our underground cables

The only people qualified to work on this equipment are our operatives; who have been specifically trained and are authorised in writing to do so.

Please also be aware that:

- cable record plans are not guaranteed to be completely accurate. Kerb lines, roads and buildings may have been moved or altered since the cables were laid
- cables should ordinarily be at least 450mm deep, but don't assume this to be the case where you are working – ground levels could have changed
- not all service cables are shown on record plans, so look for cables running down poles and bear in mind that all buildings, street lights and street furniture are likely to have cables running to them. Cables feeding street furniture may be relatively shallow near to the furniture
- cables do not run in straight lines. They often "snake" through the ground avoiding surface and buried obstacles that may not be visible to you
- cables are flexible and can change direction and depth abruptly – for this reason never use mechanical excavators within 0.5m of any underground electricity cable even if you have located it with trial holes
- **no attempt should be made to break out concrete surrounding a cable. Please contact us immediately on our general enquiries number and we will discuss the options for safe working which may include making the cable dead or you moving your work site if possible. If we need to make the cable dead we may need to provide our customers with two weeks notice of the power interruption**
- our cables and joints are not designed to act as steps or to be left unsupported. If you remove support from any cable, you will need to support it using temporary hangers at not more than 0.5m intervals.
- when backfilling, please consolidate the ground under the cables, cover the cable with soil free of stones or with stone dust and replace any cable marker tiles, ducts and tape.





If you damage an underground cable

You must immediately clear the area of personnel because the cable could still be live, or become live again.

If a machine is still in contact with the cable, instruct the driver to jump clear of the vehicle, avoiding simultaneous contact with any part of the machine and the ground. Try to land with your feet as close together as possible.

Where possible, continue to move away from the vehicle using “bunny hops” with your feet together until at least 15m from the vehicle.

Please contact us on our emergency number immediately and tell us what has happened. Please be ready to provide us with a contact telephone number and an accurate location or set of directions – this will help us in getting our staff to site quickly to minimise any danger and lessen the disruption to your work.

Incident locations can be hard to describe. Using the free What3Words app will enable us to quickly and easily identify where the incident has taken place across our network.

CALL 105

Please report any damage to a cable, however superficial it might seem. The cable may not fail at the time of damage, but it could fail later, causing danger to our staff and other contractors, disruption to our customers’ supplies, and also – if we trace the damage back to you – a large repair bill.

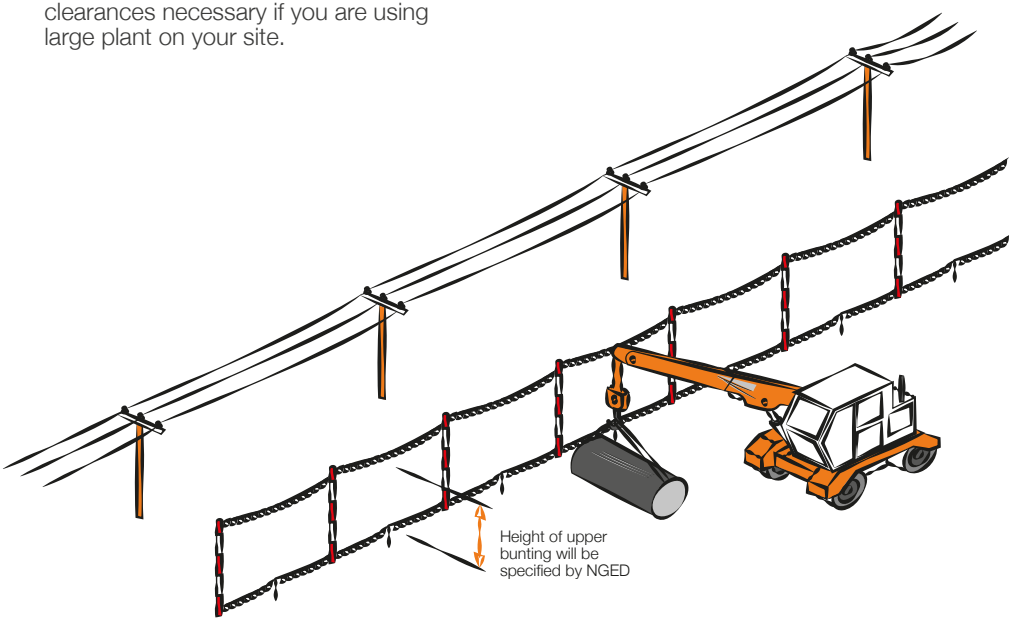
Working in the vicinity of overhead lines

Under no circumstances should you attempt to work on, or interfere with any of our overhead line equipment or service wires.

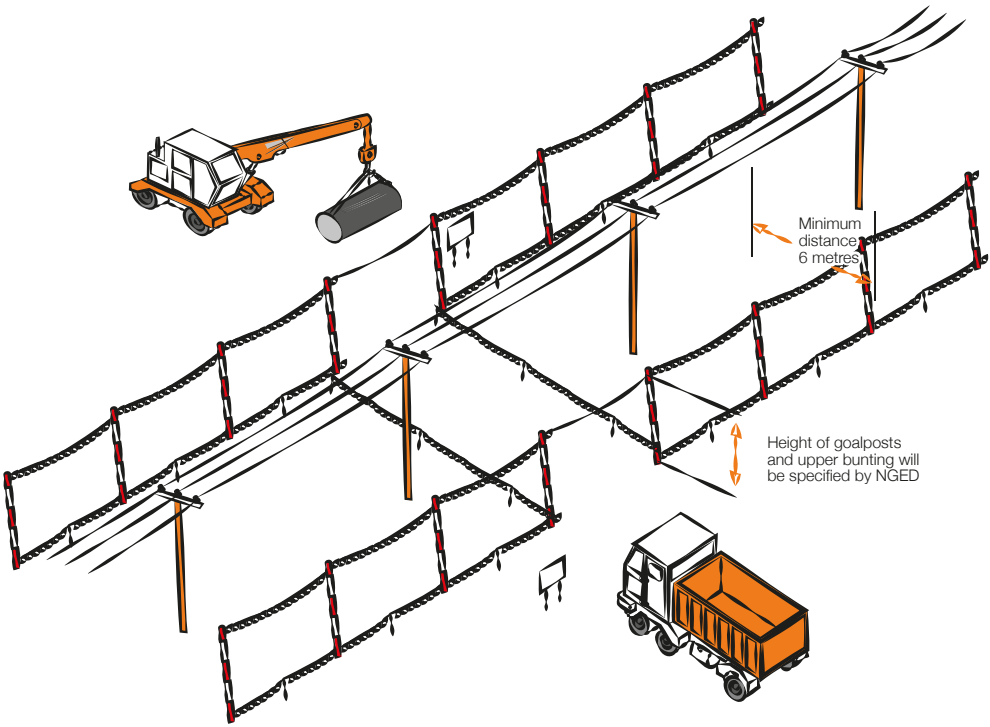
The only people qualified to work on this equipment are our operatives; who have been specifically trained and are authorised in writing to do so. Overhead lines have the advantage that, unlike underground cables, they can easily be seen.

- Always assume that our overhead lines are live unless we have informed you otherwise in writing.
- We will be able to advise you about the type and voltage of the overhead lines in question and provide you with information about the clearances that you must adhere to during your work. Please ring our regional general enquiries number for further advice.
- In some circumstances, we may be able to temporarily shroud low voltage overhead lines and services running to buildings if you need to work in the vicinity e.g. for scaffolding erection, fascia repairs and painting work on domestic properties. We don't normally charge for the shrouding of overhead lines, but please give us as much notice as possible.
- If you think that you will be working close to our overhead lines and they need shrouding – please don't start work until we have agreed what needs to be done and all safety precautions are in place.
- If you are in any doubt about whether the overhead lines in question are power or telephone (this is a very common mistake) – please ask us.
- Please note that it is not technically possible to shroud high voltage lines, so if you cannot avoid working near to our high voltage lines, contact us and we will be happy to meet with you to discus safe alternatives.

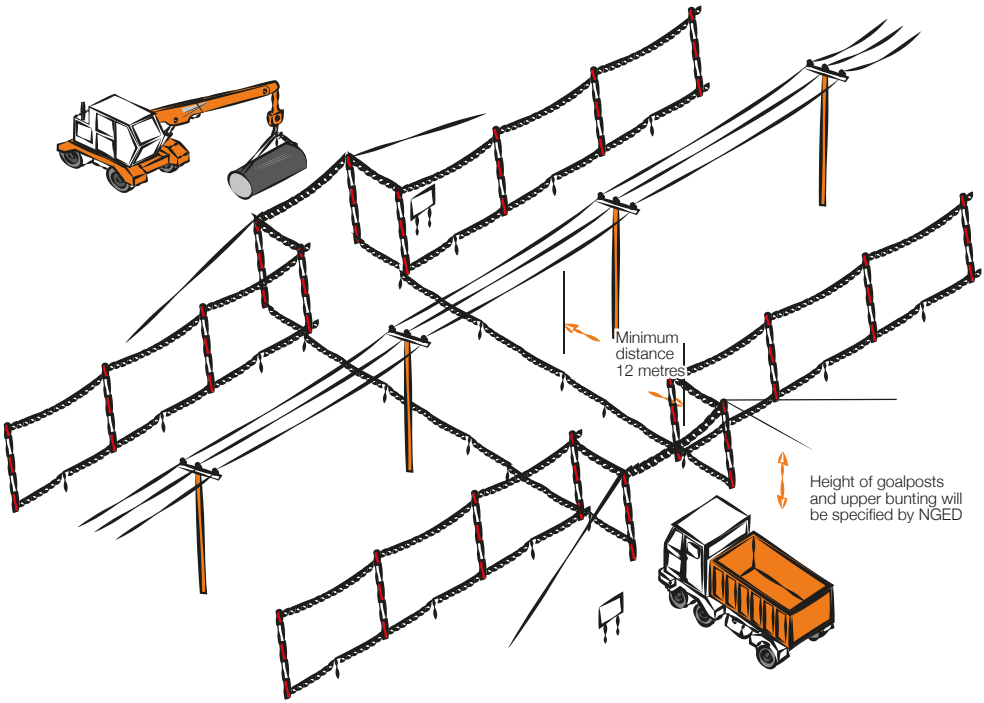
- If it is decided that work can go ahead in the vicinity of our overhead lines but there is a risk of you infringing the safety clearances from the overhead lines, you have a responsibility to erect safety barriers to segregate your works from the area around the overhead lines. The detailed requirements for these barriers are provided in the HSE document GS6 'Avoidance of Danger from Overhead Lines'. As a summary they should consist of:
  - red and white coloured posts erected at 6m intervals, with coloured bunting stretched between their tops, supplemented by low level bunting erected at 1m above ground level, supported at 3m intervals on red and white coloured posts. This is shown below.
- We are able to advise you on the height of the barriers and any additional clearances necessary if you are using large plant on your site.
- Any bunting, ropes and lanyards used should be made from an insulating material.
- These barriers should be erected parallel to the overhead line at a minimum distance of 6m horizontally from the outermost conductor of the overhead line.
- The supports may be supported by rubble or concrete filled barrels or buried directly in the ground.
- Danger notices should be fixed to all of your high level supports.
- The ground enclosed within these barriers is best regarded as "dead ground" in which all foot and vehicular traffic is forbidden, in all circumstances, for the duration of your work.



- Where it is necessary for foot and vehicular traffic to pass under the line, you will need to form a marked access way between the barriers as shown below.
- This access way should comprise of bunting erected 1m above ground, supplemented by high level “goal-posts” erected at either end.
- The goal post cross bars should be rigid, made of insulating material and positioned in a location and at a height specified by us.
- The access route should be as narrow as possible and should not normally exceed 10m in width.
- If it is necessary to make the access route wider than this, you may find it impractical to use rigid cross bars, so you may use a tensioned rope and bunting instead. If you use rope and bunting as a cross bar, you should move the entrance to the access route out to a minimum distance of 12m from the outermost conductor of the line. This is to allow for any stretching of the rope if pulled by your plant.



- If you decide to use steel wire rope to support the barrier, this must be effectively connected to earth at both ends.
- You should also install Danger Notices at all probable directions of approach and clearly display the cross bar height.
- Whatever measures you take, you should ensure that everyone working in the vicinity of overhead lines is briefed about the risks and what safety measures are in place. Do not permit anyone to carry long objects, especially scaffold poles, ladders and irrigation pipes in the vicinity of overhead lines.
- If you are working at night, or in conditions or poor visibility, you should ensure the area is well lit and that the overhead lines are clearly visible.
- You should ensure that all shrouding, barriers and signs are regularly inspected and maintained so that they remain effective.
- Overhead lines are not normally insulated and electricity at high voltages may jump, so a dangerous situation can arise just from a close approach.
- Cranes and excavators working near overhead lines are at increased risk because of the possibility of the jib/arm slewing or being raised into the overhead line, or the load swinging into the overhead line. You may therefore also need to fit plant and vehicles with restricting chains etc. to physically restrain their operation – we can advise on this if you wish.
- If you are planning to carry out tree cutting or arboriculture work in the vicinity of our overhead lines, you need to be aware that this is a complex, high risk activity and we recommend that you employ a competent tree surgeon, who complies with all of the requirements of Forestry industry Safety Accord (FISA) publication FISA 804 - Electricity at work: Forestry.



If contact is made with an overhead line

You must immediately clear the area and suspend all work within 50m of the damage because the line could still be live, or become live again. The operator of a machine that is in contact with an overhead line should:

- **If the machine is still operable and the operator is still in the cab:**
  - provided that you do not risk breaking the overhead line or dragging it to the ground, immediately lower the raised parts of the machine using only the controls in the cab and/or drive the vehicle clear of the overhead line
  - contact us immediately on our emergency number so that we can check the overhead lines
  - instruct other people in the vicinity not to approach the vehicle.
- **If the machine is not operable, cannot be driven clear of the overhead line or there is a risk that doing so will break the line or drag it to the ground:**
  - stay in the cab
  - contact your site manager or us immediately on our emergency number by radio or mobile phone or as soon as possible by any other method
  - instruct everyone outside the vehicle not to approach it
  - do not exit the cab until given confirmation by wpd personnel that it is safe to do so.
- **If the machine is inoperable or cannot be driven free and there is risk of fire or other immediate hazard:**
  - jump clear of the vehicle, avoiding simultaneous contact with any part of the machine and the ground
  - try to land with your feet as close together as possible
  - where possible, continue to move away from the vehicle jumping with both feet together until at least 15m from the vehicle. Instruct other people in the vicinity not to approach the vehicle. Contact us immediately on our emergency number
  - do not return to the vehicle until given confirmation by wpd personnel that it is safe to do so.

Whatever the circumstances please contact us on our emergency number immediately and tell us what has happened. Please be ready to provide us with a contact telephone number and an accurate location or set of directions – this will help us in getting our staff to site quickly to minimise any danger and lessen any disruption to your work.

CALL 105

Please report any damage or contact no matter how minor they may seem to you at the time. The damage may not cause a serious problem at the time of damage, but it could fail later, causing danger to our staff and members of the public, disruption to our customers' supplies, and – if we trace the damage back to you – a large repair bill.

More information

For your information, we are legally obliged to report all contact with our system to the Health and Safety Executive (HSE), and, if you are an employer, you may be obliged to report incidents involving your staff or contractors to the HSE.

Even if no one is hurt, you could be prosecuted for failing to report such an incident.

More detailed general information on this subject is available in the following publications from the HSE:

- HSG(47) – Avoiding Danger from Underground Services
- GS6 – Avoidance of Danger from Overhead Lines
- along with Forestry Industry Safety Accord (FISA) publication FISA 804 – Electricity at Work: Forestry

If you require more site-specific information relating to our equipment at your location please contact us on our general enquiry number:

Our general enquiry number is:
0800 096 3080

Finally

Please, always remember that electricity cables and overhead lines can be very dangerous – the general rule is **stay away and stay safe.**

National Grid Electricity Distribution plc
Avonbank
Feeder Road
Bristol BS2 0TB
United Kingdom

nationalgrid.co.uk

September 2022. BLU26501/PR

nationalgrid

Look out, look up!

National Grid Electricity Distribution's guide to the safe use of mechanical plant in the vicinity of electricity overhead lines



nationalgrid.co.uk

The safe use of mechanical plant in the vicinity of electricity overhead lines

Every year in the UK on average, two people are killed and many more are injured when mechanical plant and machinery comes into contact or close proximity to overhead electricity lines.

This booklet has been produced for anyone who uses mobile plant, (such as Hiabs, MEWPs, tipper lorries and trailers, grab lorries, concrete conveyors and excavators) for short duration work and provides general guidance on how to avoid becoming part of these statistics.

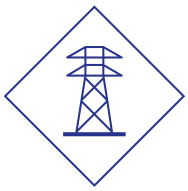
1
Before starting work

Overhead lines have the advantage that they can easily be seen, so before you set up your vehicle or plant always:

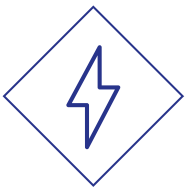
Stop and look up!



If you are working at night, or in conditions of poor visibility, you should use spotlights or a torch to carefully check that there are no overhead lines within your vehicle's reach.



If you are in any doubt about whether the lines in question are power or telephone (this is a very common mistake) – always assume that they are power lines and are live.



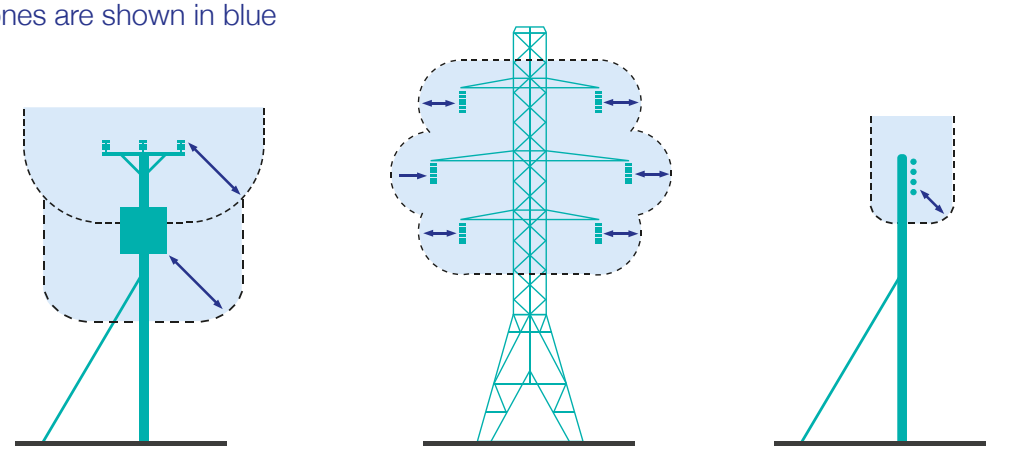
It is not normally practical for electricity companies to shroud high voltage conductors and even when low voltage conductors are shrouded, the shrouding is not designed to protect against contact by mechanical plant – again, always assume the lines are live.

2
Exclusion zones

Overhead power lines are not normally insulated and so any contact can result in serious or fatal injuries. Electricity at high voltages can also jump gaps with no warning whatsoever, so it is also dangerous to let your plant approach too close to a line. The distance that electricity can jump depends on the voltage of the line.

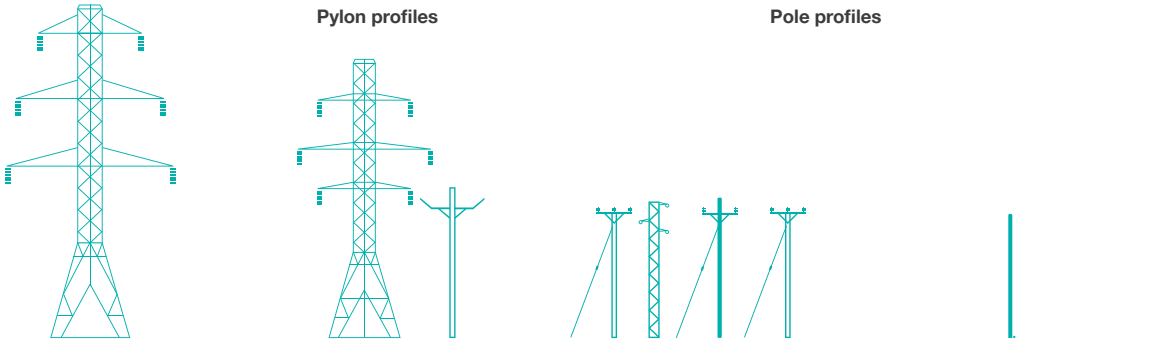
The higher the voltage, the further you must stay away from the line and any other equipment that may be fitted to the pole or pylon. This distance is called the **exclusion zone**. Examples of this are shown highlighted in the diagram below.

Exclusion zones are shown in blue



Exclusion zones for pole with transformer | **Exclusion zone high voltage (HV)** | **Exclusion zone low voltage (LV)**

You must not allow any part of your plant to enter the **exclusion zone**. The diagram below shows typical types of overhead lines and provides a guide to help you assess the line voltage of lines on wooden poles or steel pylons. The minimum **exclusion zone distance** is shown for each example.



275kV or 400kV Exclusion Zone 7m | **132kV Exclusion Zone 6m** | **11kV and 33kV Exclusion Zone 3m** | **LV 230/400V Exclusion Zone 1m**

Please note that these are absolute minimum distances that should under no circumstances be infringed. If you do – it could prove fatal. As well as staying away from the lines or equipment, you should also stay at least 600mm away from any part of poles, pylons and stay wires. Please remember that is for guidance only, and if you are in any doubt, please call us for advice before setting up your plant or starting work.

3
Stand off distances

If there are power lines in the vicinity of your work the best way to make sure you stay out of the **exclusion zone** is to position your vehicle at a **safe stand off distance** so that, even when fully extended, no part of it can accidentally reach inside the **exclusion zone.**

This **safe stand off distance** can be calculated by adding the **exclusion zone** distance for the appropriate voltage of the line to the **maximum operating reach** of your vehicle.

This is shown in the diagram opposite.

If you position your vehicle outside of the **safe stand off distance**, there is no risk of accidental contact with the lines and no danger of electricity jumping from the line to your vehicle.

If you cannot achieve a **safe stand off distance**, consider moving your vehicle to a safer location.

It may make your job a bit more difficult, but if it means you stay away from the **exclusion zone** - it will be safer.

The next best option would be to consider using smaller plant with a **maximum operating reach** that cannot enter the **exclusion zone**.

You may not be able to achieve either of these options, so, as a last resort, if you cannot avoid operating large items of plant in the vicinity of lines, you must make sure that the plant is fitted with restraints to ensure that the **exclusion zone** cannot be entered.

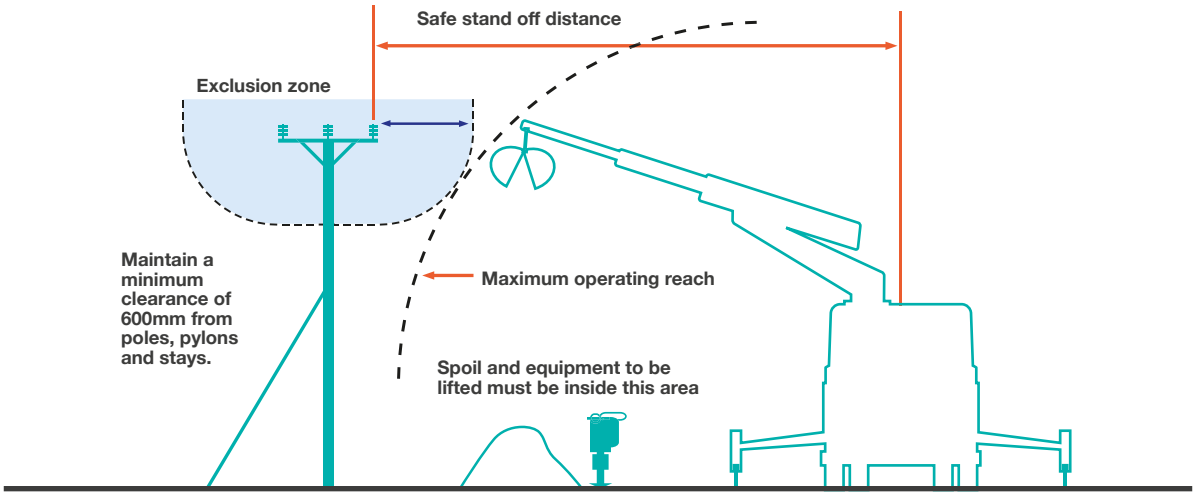
These restraints may be electrical or hydraulic systems fitted to the plant, or mechanical devices such as chains.

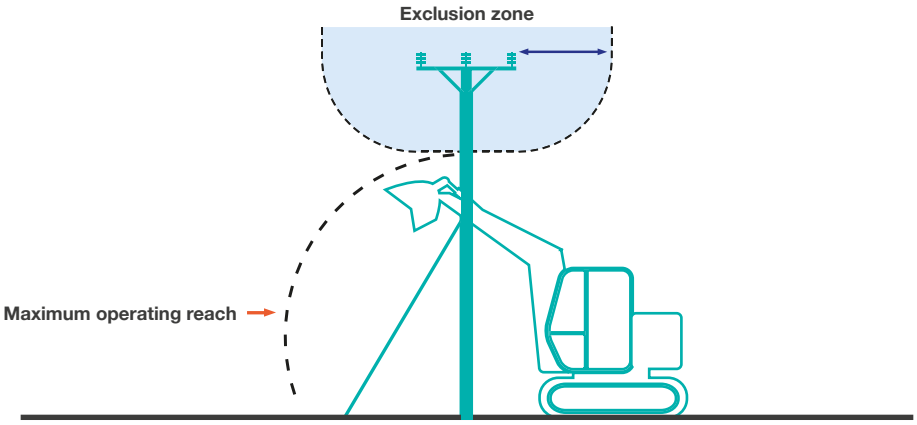
Please seek advice from the plant manufacturer for more information on choices available for your particular item of plant. If you are using a mechanical excavator to dig parallel to the line, it is good practice to position the excavator with the tracks or wheels parallel to the line, so as you move along the excavation the safe stand off distance is easily maintained.

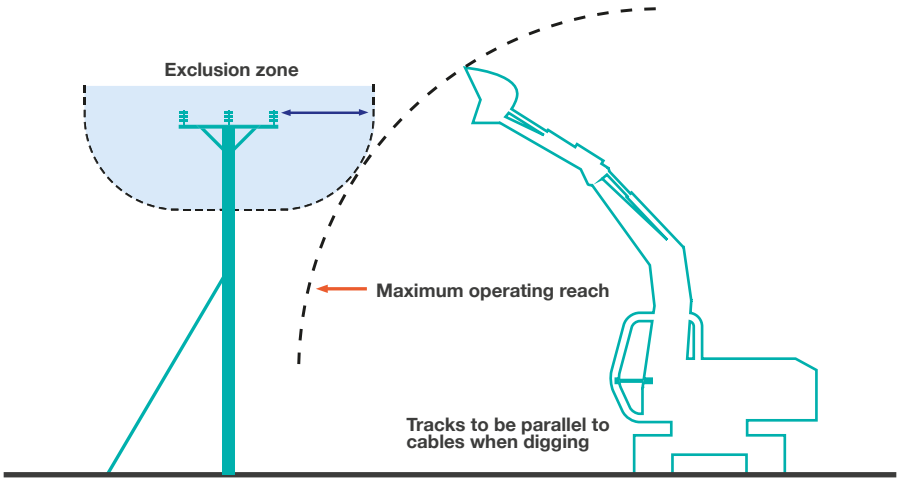
Care must also be taken to avoid non mechanical equipment, (e.g. scaffold poles, ladders and long loads such as lengths of steel or timber) from entering the exclusion zone.

Always maintain at least 600mm clearance from your plant to any of our poles, stay wires or pylons. Any contact with these by your plant could cause the line to break and fall to the ground.




Safe stand off distance
Exclusion zone
Maintain a minimum clearance of 600mm from poles, pylons and stays.
Maximum operating reach
Spoil and equipment to be lifted must be inside this area


Exclusion zone
Maximum operating reach


Exclusion zone
Maximum operating reach
Tracks to be parallel to cables when digging

4
Emergency procedures

If contact is made with an overhead line, you must immediately clear the area and suspend all work within 50m of the damage because the line could still be live, or become live again.

The operator of a machine that is in contact with an overhead line should take the following steps:

If the machine is still operable:

- lower any raised parts that are controlled from the driving position and/or drive the vehicle clear of the line, as long as neither of these actions risk breaking the line or dragging it to the ground.

If the machine is not operable or cannot be driven clear of the line:

- stay in the cab
- contact your site manager or us immediately by radio or mobile phone or as soon as possible by any other method
- instruct everyone outside the vehicle not to approach it
- do not exit the cab until given confirmation by National Grid Electricity Distribution personnel that it is safe to do so.

If the machine is inoperable or cannot be driven free and there is risk of fire or other immediate hazard:

- jump clear of the vehicle, avoiding simultaneous contact with any part of the machine and the ground
- try to land with your feet as close together as possible
- where possible, continue to move away from the vehicle using “bunny hops” with your feet together until at least 15m from the vehicle
- instruct other people in the vicinity not to approach the vehicle
- do not return to the vehicle until given confirmation by National Grid Electricity Distribution personnel that it is safe to do so.

Whatever the circumstances please contact us on our emergency number immediately and tell us what has happened.

Please be ready to provide us with a contact telephone number and an accurate location or set of directions – this will help us in getting our staff to site quickly to minimise any danger and to reduce any disruption to your work.

Our emergency number is:
105 or 0800 6783 105

Please report any damage or contact no matter how minor they may seem to you at the time.

Whilst the damage may not cause a serious problem at the time of contact it could fail later, causing danger to our staff and members of the public, disruption to our customer’s supplies, and – if we trace the damage back to you – a larger repair bill!



5
More information

Proximity Warning Systems (such as Wire Watcher – see wirewatcher.co.uk for information) may be fitted to your vehicle. Never turn these devices off or disable them in any way.

Take note of any warnings these proximity warning systems may provide but do not use the presence of such devices as a reason not to follow the advice provided in this leaflet.

For your information, we are legally obliged to report all contact with our system to the Department of Trade and Industry (DTI), and, if you are an employer, you may be obliged to report incidents involving your staff or contractors to the Health & Safety Executive (HSE). Even if no one is hurt, you could still find yourself being prosecuted for causing a dangerous occurrence.

6
Further reading

For advice related to signing and guarding at longer term work sites please also refer to National Grid Electricity Distribution booklet “Avoidance of Danger from Electricity Overhead Lines and Underground Cables”. More detailed information is also published in the following documents available from the HSE.

GS6 – Avoidance of Danger from Overhead Lines.

HS(G) 47 – Avoiding Danger from Underground Services.

Along with Forestry Industry Safety Accord (FISA) publication **FISA 804 - Electricity at Work: Forestry.**



If you require more site-specific information relating to our equipment at your location please contact us on the relevant **general enquiries number:**

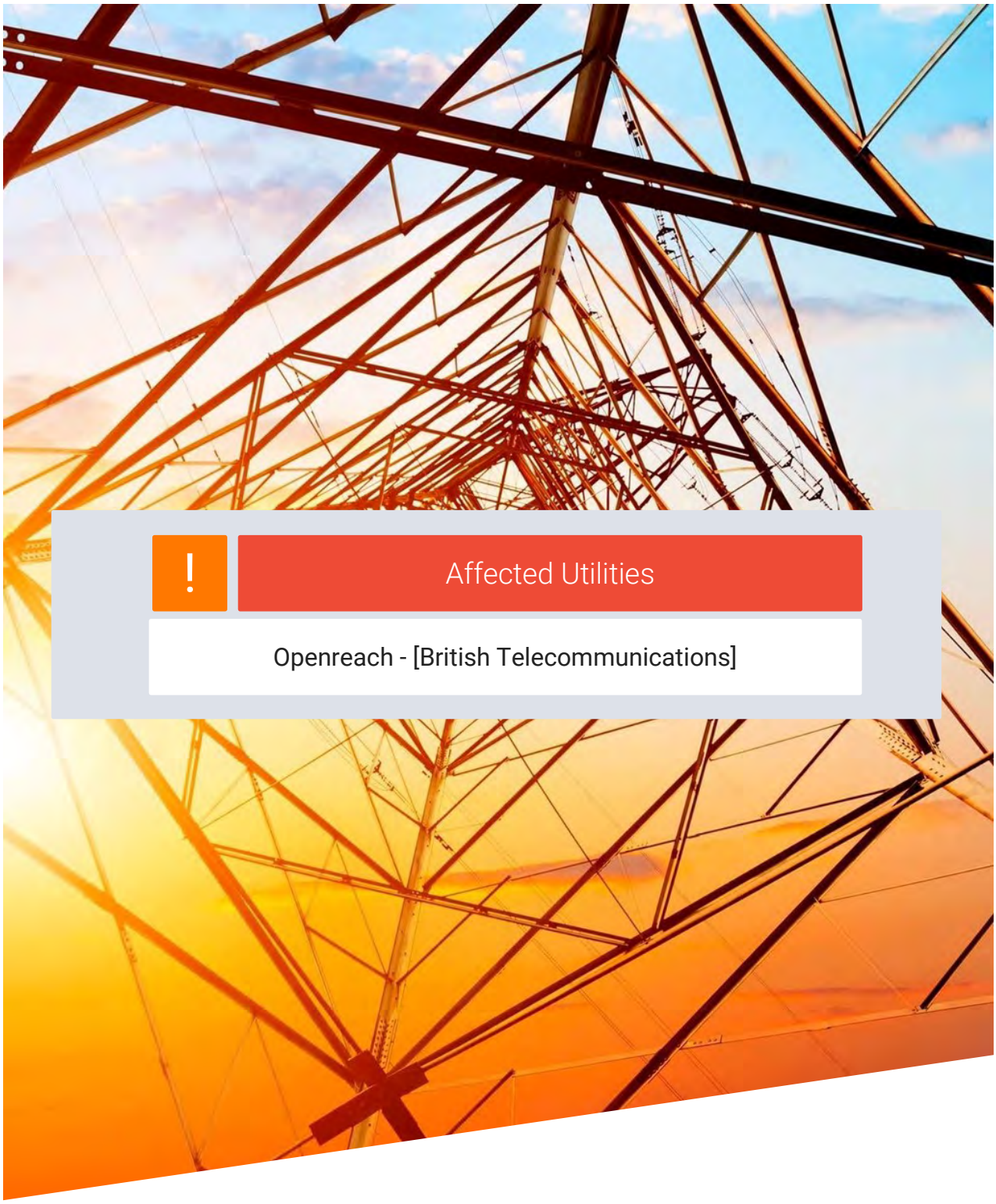
0800 096 3080

Finally... please, always remember that electricity overhead lines can be very dangerous – **the general rule is stay away and stay safe!**

National Grid Electricity Distribution plc
Avonbank
Feeder Road
Bristol BS2 0TB
United Kingdom

nationalgrid.co.uk

September 2022. BLU26470/PR



Affected Utilities

Openreach - [British Telecommunications]

Landmark Information

openreach

Our Ref: Ref shown on map

Date of issue: shown on map

email: nnhc@openreach.co.uk

Dear Customer,

NR & SW ACT 1991 – PROPOSED WORKS AT: ****SITE LOCATION****

Prior to commencement of work: For free onsite guidance and accurate up to date location of BT Apparatus please contact our Plant Protection Service by the following methods:-

Email the Click Before You Dig Team CBYD@openreach.co.uk
Visit the Click Before You Dig Website www.openreach.co.uk/cbyd

Thank you for your request of **/**/** describing the above proposals.

Enclosed are copies of our drawings marked up to show the approximate locations of BT apparatus in the immediate vicinity of your works. It is intended for general guidance only. No guarantee is given of its accuracy.

The drawings are valid for 90 days from the date of issue and should not be relied upon after this time period has expired.

When planning excavation work or other works near to BT apparatus, please be mindful our apparatus may exist at various depths and may deviate from the marked route.

To avoid damage it is recommended that mechanical excavators or borers are not used within 600mm of BT apparatus. If scaffolding is erected, please ensure that our equipment is not enclosed, blocked, covered or otherwise obstructed by the scaffolding.

In the event of BT apparatus being in the area of your works we recommend that your plant/vehicle crossing is either resited, or apply for a budget estimate by submitting detailed plans to our Network Relocation Team at https://www.ournetwork.openreach.co.uk/altering-our-network.aspx

Yours faithfully,

[redacted]

Maps by email Plant Information Reply



IMPORTANT WARNING

Information regarding the location of BT apparatus is given for your assistance and is intended for general guidance only. No guarantee is given of its accuracy. It should not be relied upon in the event of excavations or other works being made near to BT apparatus which may exist at various depths and may deviate from the marked route.

openreach

CLICK BEFORE YOU DIG

FOR PROFESSIONAL FREE ON SITE ASSISTANCE PRIOR TO COMMENCEMENT OF EXCAVATION WORKS INCLUDING LOCATE AND MARKING SERVICE

email cbyd@openreach.co.uk

ADVANCE NOTICE REQUIRED
(Office hours: Monday - Friday 08.00 to 17.00)
www.openreach.co.uk/cbyd

Accidents happen

If you do damage any Openreach equipment please let us know by calling 0800 023 2023 (opt 1 + opt 1) and we can get it fixed ASAP

Reproduced from the Ordnance Survey map by BT
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Controller of Her Majesty's Stationary Office
(C) Crown Copyright British Telecommunications plc 100028040

KEY TO BT SYMBOLS

	Planned	Live
PCP		
Pole		
Box		
Manhole		
Cabinet		

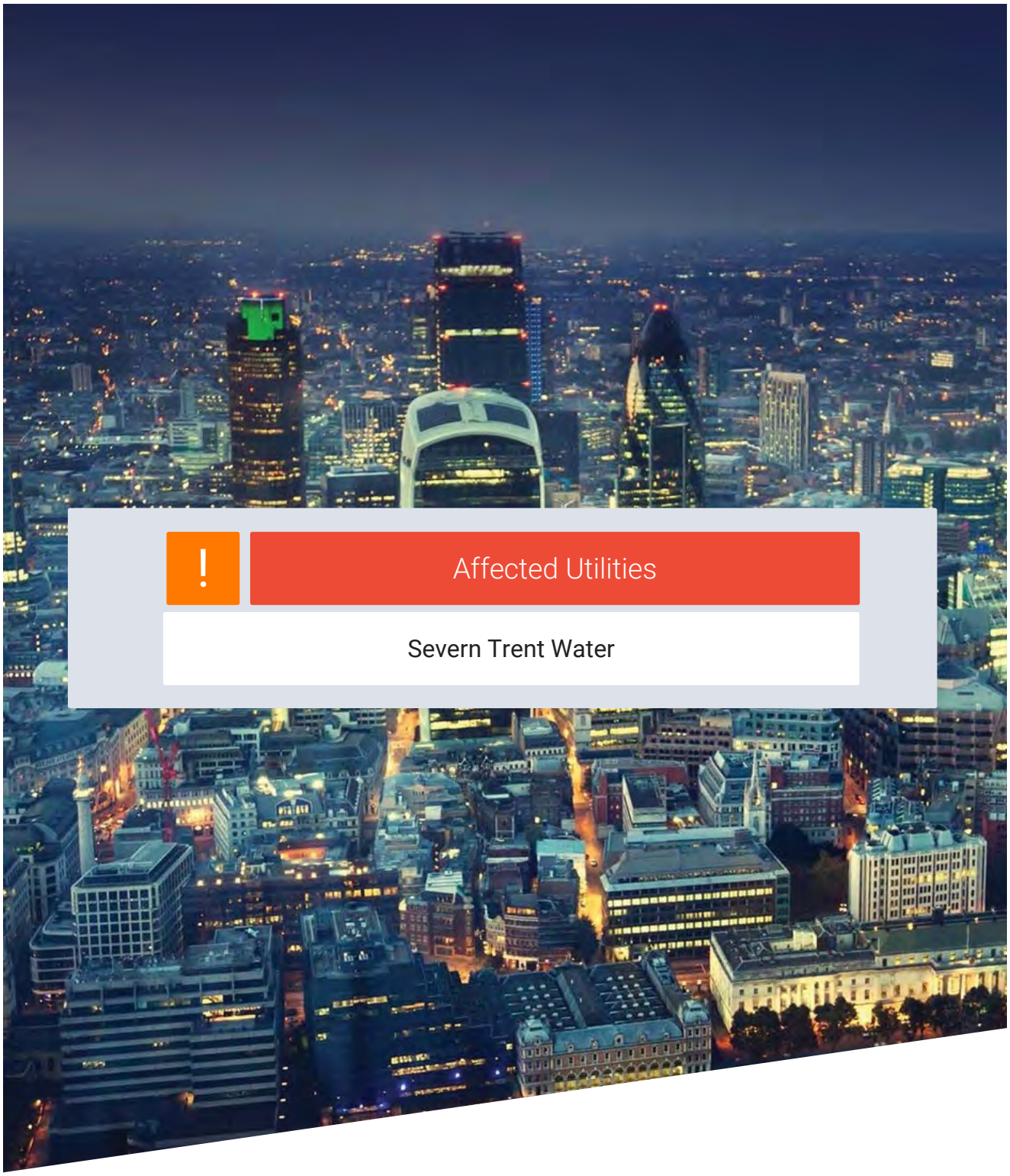
Change Of State	+	Hatchings	
Split Coupling		Built	
Duct Tee		Planned	
Building		Inferred	
Kiosk	K	Duct	

Other proposed plant is shown using dashed lines.
BT Symbols not listed above may be disregarded.
Existing BT Plant may not be recorded.
Information valid at time of preparation. Maps are only valid for 90 days after the date of publication.

	Pending Add	In Place	Pending Remove	Not In Use
Power Cable				
Power Duct				N/A

[redacted]

WARNING: IF PLANNED WORKS FALL INSIDE HATCHED AREA IT IS ESSENTIAL BEFORE PROCEEDING THAT YOU CONTACT THE NATIONAL NOTICE HANDLING CENTRE. PLEASE SEND E-MAIL TO: nnhc@openreach.co.uk



Affected Utilities

Severn Trent Water

Landmark Information



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[redacted]

[redacted]

Clean Water Plan A2

Powered by digdat

Hydrant	Valve	Aqueduct
Washout	Water Main	Duct
Meter	Abandoned Pipe	Service Pipe/ Private Pipe

[redacted]

SEVERN TRENT

Do not scale off this map. The plan and any information supplied with it is furnished as a general guide, is only valid at the date of issue and no warranty as to its correctness is given or implied. In particular this plan and any information shown on it must not be relied upon in the event of any development or works (including but not limited to excavations) in the vicinity of SEVERN TRENT WATER assets or for the purposes of determining the suitability of a point of connection to the sewerage or distribution systems. Reproduction by permission of Ordnance Survey on behalf of HMSO. ©Crown Copyright and database rights 2023 All rights reserved. Ordnance Survey licence number 100031673. Document users other than SEVERN TRENT WATER business users are advised that this document is provided for reference purpose only and is subjec to copyright, therefore, no further copies should be made from it.



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[redacted]

Wastewater Plan A2

Powered by digdat

Public Foul Gravity/Lateral Drain		Highway Drain		Manhole Foul	
Public Combined Gravity/Lateral Drain		Overflow Pipe		Manhole Surface	
Public Surface Water Gravity/Lateral Drain		Disposal Pipe		Abandoned Pipe	
Pressure Foul		Culverted Water Course		Chamber	
Pressure Combined		Pumping Station			
Pressure Surface Water		Fitting			

Section 104 sewers are shown in green

Private sewers are shown in magenta

[redacted]

SEVERN TRENT

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GENERAL CONDITIONS AND PRECAUTIONS TO BE TAKEN WHEN CARRYING OUT WORK ADJACENT TO SEVERN TRENT WATER'S APPARATUS

Please ensure that a copy of these conditions is passed to your representative and/or your contractor on site. If any damage is caused to Severn Trent Water Limited (STW) apparatus (defined below), the person, contractor or subcontractor responsible must inform STW immediately on:
0800 783 4444 (24 hours)

a) These general conditions and precautions apply to the public sewerage, water distribution and cables in ducts including (but not limited to) sewers which are the subject of an Agreement under Section 104 of the Water Industry Act 1991(a legal agreement between a developer and STW, where a developer agrees to build sewers to an agreed standard, which STW will then adopt); mains installed in accordance with an agreement for the self-construction of water mains entered into with STW and the assets described at condition b) of these general conditions and precautions. Such apparatus is referred to as "STW Apparatus" in these general conditions and precautions.

b) Please be aware that due to The Private Sewers Transfer Regulations June 2011, the number of public sewers has increased, but many of these are not shown on the public sewer record. However, some idea of their positions may be obtained from the position of inspection covers and their existence must be anticipated.

c) On request, STW will issue a copy of the plan showing the approximate locations of STW Apparatus although in certain instances a charge will be made. The position of private drains, private sewers and water service pipes to properties are not normally shown but their presence must be anticipated. This plan and the information supplied with it is furnished as a general guide only and STW does not guarantee its accuracy.

d) STW does not update these plans on a regular basis. Therefore the position and depth of STW Apparatus may change and this plan is issued subject to any such change. Before any works are carried out, you should confirm whether any changes to the plan have been made since it was issued.

e) The plan must not be relied upon in the event of excavations or other works in the vicinity of STW Apparatus. It is your responsibility to ascertain the precise location of any STW Apparatus prior to undertaking any development or other works (including but not limited to excavations).

f) No person or company shall be relieved from liability for loss and/or damage caused to STW Apparatus by reason of the actual position and/or depths of STW Apparatus being different from those shown on the plan.

In order to achieve safe working conditions adjacent to any STW Apparatus the following should be observed:

1. All STW Apparatus should be located by hand digging prior to the use of mechanical excavators.

2. All information set out in any plans received from us, or given by our staff at the site of the works, about the position and depth of the mains, is approximate. Every possible precaution should be taken to avoid damage to STW Apparatus. You or your contractor must ensure the safety of STW Apparatus and will be responsible for the cost of repairing any loss and/or damage caused (including without limitation replacement parts).

3. Water mains are normally laid at a depth of 900mm. No records are kept of customer service pipes which are normally laid at a depth of 750mm; but some idea of their positions may be obtained from the position of stop tap covers and their existence must be anticipated.

4. During construction work, where heavy plant will cross the line of STW Apparatus, specific crossing points must be agreed with STW and suitably reinforced where required. These crossing points should be clearly marked and crossing of the line of STW Apparatus at other locations must be prevented.

5. Where it is proposed to carry out piling or boring within 20 metres of any STW Apparatus, STW should be consulted to enable any affected STW Apparatus to be surveyed prior to the works commencing.

6. Where excavation of trenches adjacent to any STW Apparatus affects its support, the STW Apparatus must be supported to the satisfaction of STW. Water mains and some sewers are pressurised and can fail if excavation removes support to thrust blocks to bends and other fittings.

7. Where a trench is excavated crossing or parallel to the line of any STW Apparatus, the backfill should be adequately compacted to prevent any settlement which could subsequently cause damage to the STW Apparatus. In special cases, it may be necessary to provide permanent support to STW Apparatus which has been exposed over a length of the excavation before backfilling and reinstatement is carried out. There should be no concrete backfill in contact with the STW Apparatus.

8. No other apparatus should be laid along the line of STW Apparatus irrespective of clearance. Above ground apparatus must not be located within a minimum of 3 metres either side of the centre line of STW Apparatus for smaller sized pipes and 6 metres either side for larger sized pipes without prior approval. No manhole or chamber shall be built over or around any STW Apparatus.

9. A minimum radial clearance of 300 millimetres should be allowed between any plant or equipment being installed and existing STW Apparatus. We reserve the right to increase this distance where strategic assets are affected.

10. Where any STW Apparatus coated with a special wrapping is damaged, even to a minor extent, STW must be notified and the trench left open until the damage has been inspected and the necessary repairs have been carried out. In the case of any material damage to any STW Apparatus causing leakage, weakening of the mechanical strength of the pipe or corrosion-protection damage, the necessary remedial work will be recharged to you.

11. It may be necessary to adjust the finished level of any surface boxes which may fall within your proposed construction. Please ensure that these are not damaged, buried or otherwise rendered inaccessible as a result of the works and that all stop taps, valves, hydrants, etc. remain accessible and operable. Minor reduction in existing levels may result in conflict with STW Apparatus such as valve spindles or tops of hydrants housed under the surface boxes. Checks should be made during site investigations to ascertain the level of such STW Apparatus in order to determine any necessary alterations in advance of the works.

12. With regard to any proposed resurfacing works, you are required to contact STW on the number given above to arrange a site inspection to establish the condition of any STW Apparatus in the nature of surface boxes or manhole covers and frames affected by the works. STW will then advise on any measures to be taken, in the event of this a proportionate charge will be made.

13. You are advised that STW will not agree to either the erection of posts, directly over or within 1.0 metre of valves and hydrants,

14. No explosives are to be used in the vicinity of any STW Apparatus without prior consultation with STW.

TREE PLANTING RESTRICTIONS

There are many problems with the location of trees adjacent to sewers, water mains and other STW Apparatus and these can lead to the loss of trees and hence amenity to the area which many people may have become used to. It is best if the problem is not created in the first place. Set out below are the recommendations for tree planting in close proximity to public sewers, water mains and other STW Apparatus.

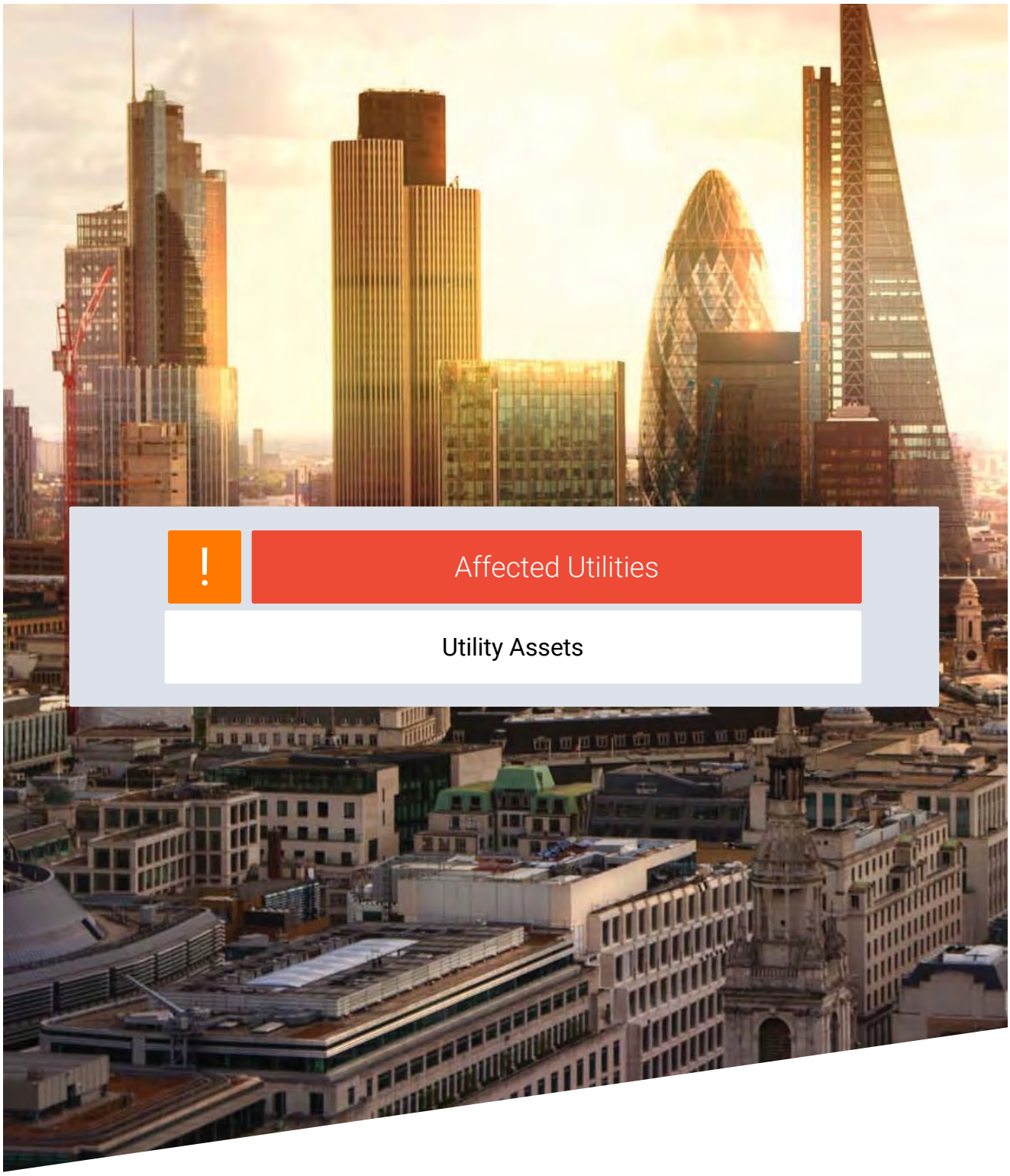
15. Please ensure that, in relation to STW Apparatus, the mature root systems and canopies of any tree planted do not and will not encroach within the recommended distances specified in the notes below.

16. Both Poplar and Willow trees have extensive root systems and should not be planted within 12 metres of a sewer, water main or other STW Apparatus.

17. The following trees and those of similar size, be they deciduous or evergreen, should not be planted within 6 metres of a sewer, water main or other STW Apparatus. E.g. Ash, Beech, Birch, most Conifers, Elm, Horse Chestnut, Lime, Oak, Sycamore, Apple and Pear. Asset Protection Statements Updated May 2014

18. STW personnel require a clear path to conduct surveys etc. No shrubs or bushes should be planted within 2 metre of the centre line of a sewer, water main or other STW Apparatus.

19. In certain circumstances, both STW and landowners may wish to plant shrubs/bushes in close proximity to a sewer, water main of other STW Apparatus for screening purposes. The following are shallow rooting and are suitable for this purpose: Blackthorn, Broom, Cotoneaster, Elder, Hazel, Laurel, Privet, Quickthorn, Snowberry, and most ornamental flowering shrubs.



Affected Utilities

Utility Assets

Landmark Information



[redacted]



Not Affected Utilities

Landmark Information

From: [redacted]
Sent:
To:
Subject:

Please Note: Our search criteria has changed. We previously searched for Colt Network which was within 200 metres, this has now changed to 50 metres. The negative response will be for all enquiries that the network is 50 metres or more away from the place of enquiry.

Dear Sir/Madam,

Thank you for your enquiry for the above reference.

We can confirm that Colt Technology Services do not have apparatus near the above location as presented on your submitted plan, if any development or scheme amendments fall outside the 50 metre perimeter new plans must be submitted for review.

Search is based on Overseeing Organisation Agent data supplied; we do not accept responsibility for O.O. Agent inaccurate data.

If we can be of any further assistance please do not hesitate to contact us.

Kind regards,

Plant Enquiry Team

CA TELECOM UK Limited

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From: [redacted]
Sent: [redacted]

You recently requested information pertaining to the above location and in relation to CityFibre Holdings Ltd plant.

[redacted]

Please find attached a plan of the area of your interest that may contain plant which may be affected by your proposed works.

The validity of this response is 6 weeks, after such time a new enquiry would need to be made.

Please see the points of contact below if they are required:

[redacted]

Please quote the Reference ID in the subject line in any correspondence.

Please be aware that all information included in this eMap is the property of the sender and subject to copyright.

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_____

[CityFibre]<https://urldefense.com/v3/__https://cityfibre.com/__;!!OepYZ6Q!7j8L94iHrmH2e67e3P_sq31HC_wKfcF3kp31zsI8peTs1PS_bJIZu5Q3PTiffCi3NwpoKhOBaS9SVG7iK6NKMSTD72OHg4PdNYmf5v_Rc_Wio_SU3A$ >



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LEGEND

EXISTING PLANT

EXISTING PLANT

bitmap_layout select_raster

Head Office
CityFibre Holdings Ltd
15 Bedford Street,
London,
WC2E 9HE

Tel: 0845 293 0774
Web: www.cityfibre.com

Asset Office
CityFibre Holdings Ltd,
Rutherford House,
Birchwood,
Warrington,
WA3 6ZH

Email: asset.team@cityfibre.com

Disclaimer:

Information shown on this plan is for general guidance only.
No warranty is made as to its accuracy.
This plan must not be solely relied upon in the event of excavation or other works being carried out in the vicinity of Cityfibre plant.
No liability of any kind is accepted by Cityfibre, its agents or servants for any error, omission, discrepancy or deviation. This information is valid for the date printed.

Project

Plant Enquiry

Drawing

Existing Plant

Drawn by:

smallworld [redacted]

Drawing No. [redacted]

Revision 001

Scale: 1:2500

A4

N

0m 20m 40m 60m 80m 100m

From: [redacted]
Sent:
To:
Subject:

Dear Sir/ Madam,

Thank you for your email. I can confirm that we have no present projects in the illustrated area as demonstrated in your email.

This response is valid for 3 months, after this time has commenced, we request you submit another email demonstrating the location of your plans.

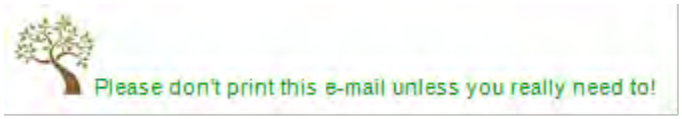
If you have any further queries, do not hesitate to contact me.

Kindest regards,

[redacted]



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[redacted]

[redacted]

From: [redacted]
Sent:
To:
Subject:
Attachments:

GTC Apparatus Not Found In Search Area

Our Plant Enquiry Service Ref: [redacted]
Your Enquiry Ref: [redacted]

Dear Chrissy,

Thank you for your enquiry concerning apparatus in the vicinity of your proposed work. GTC can confirm that we have no apparatus in the vicinity but please note that other asset owners may have and ensure all utility owners have been consulted. For your records, the search area is shown in the attached map.

Please note our assets now include those owned and operated by:

- GTC Pipelines Limited
- Independent Pipelines Limited
- Quadrant Pipelines Limited
- Electricity Network Company Limited
- Independent Power Networks Limited
- Independent Water Networks Limited
- Open Fibre Networks Limited
- Independent Community Heating Limited

If you have any queries or require any further information please do not hesitate to contact us.

Your sincerely,

GTC Plant Enquiry Service.

GTC
Synergy House
Woolpit Business Park
Woolpit
Bury St Edmunds
Suffolk, IP30 9UP
Tel: 01359 240363
plant.enquiries@gtc-uk.co.uk

NOTE:
This E-Mail originates from GTC, Synergy House, Woolpit Business Park, Woolpit, Bury St Edmunds, Suffolk, IP30 9UP
VAT Number: GB688 8971 40. Registered No: 029431.

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From: [redacted]
Sent:
To:
Subject:

Hi,

There are no assets or cables owned by Leep Utilities in the located search area. **PLEASE NOTE** the absence of any Leep asset/cable records does not negate the requirement to use approved Cable Avoidance Tools and safe digging techniques as defined in HSG47.

Thanks,
[redacted]

Leep Electricity Networks

e: lenl@leeputilities.co.uk
w: **www.leeputilities.co.uk**
Privacy Notice

Leep Holdings (Utilities) Limited : Registered in England & Wales : Company Number 06729159 : Registered Office: Level 2, Metro, 33 Trafford Road, Manchester, Salford, M5 3NN

Please consider the environment before printing this email.

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From: [redacted]
Sent: [redacted]

From: [redacted]

Sent:
To:
Subject:

OFFICIAL

With regards to your enquiry, Network Rail does not believe there is any Network Rail owned apparatus or underground services within the area you have defined. As there is always the possibility that new works could be planned and undertaken in this area by Network Rail this information is valid as at today's date and is supplied for general guidance only.

Please be aware that this response is based on Network Rail's records and knowledge and no guarantee can be given regarding accuracy or completeness. CAT scans, safe digging practices (as contained in HSE publications) and other appropriate investigative techniques should always be carried out.

There may be other apparatus or underground services owned or operated by Utility Companies and accordingly you should contact individual utilities for information.

If, in connection with your investigations and/or work, you become aware of Network Rail apparatus or underground services within your area of work, please ensure these are notified to our Asset Protection team via the following link as a matter of urgency so that appropriate measures for avoidance of risk and damage can be put in place.

Contact details can be found in the following link: Network Rail Asset Protection Teams

If you require any further clarification on any of the information please contact opburiedservicesenquiries@networkrail.co.uk.

Regards,

[redacted]

NetworkRail Route Services

Worksite Survey

[redacted]

From: [redacted]
Sent:
To:
Subject:

Dear Sir or Madam,

Thank you for your plant enquiry below.

We can confirm that Lumen Technologies (formerly CenturyLink Communications UK Limited, Level 3, Global Crossing (UK) Ltd, Global Crossing PEC, Fibernet UK Ltd and Fibrespan Ltd) do not have any apparatus within the indicated works area.

OCU responds to plant enquiries for all of the above and therefore you only need send one plant enquiry to cover all of these companies.

Please note that this response is only valid for 3 months. If your works do not commence within this time period, please resubmit your plant enquiry for assessment before any works commence.

Regards

[redacted]

[redacted]

External Email Warning: Do not click on links or open attachments unless you recognise the sender & know the content is safe. Learn why this is important

From: [redacted]
Sent:
To:
Subject:

Thank you for your enquiry.

Please be advised that Sky Telecommunications Services Ltd will not be affected by your proposal.

Best endeavours have been made to ensure accuracy, however if you require further information, please contact us by email at nrswa@sky.uk.

Regards

NRSWA Department
Sky UK – Technology - Operations
nrswa@sky.uk +44 2070323234

[redacted]

[redacted]

From: [redacted]
Sent:
To:
Subject:

Dear Sir/Madam

Verizon is a licensed Statutory Undertaker.

We have reviewed your plans and have determined that Verizon (Formally known as MCI WorldCom, MFS) has no apparatus in the areas concerned.

If you have any further queries please do not hesitate to get in touch.

Yours faithfully

Plant Protection Officer (GGS) Email osp-team@uk.verizon.com

[redacted]

To whom it may concern,

Please find enclosed a plant enquiry for your attention.

We request plans showing the location of your company's affected plant in relation to the entire site area shown within the boundary on the attached map. Grid references and postcodes relative to the site boundary are provided on the attached map to help you locate the site.



[redacted]

5.55

From: [redacted]
Sent:
To:
Subject:

[redacted]

[redacted]

Company Address
Wales and West Utilities Ltd,
Wales and West House,
Spooner Close, Celtic,
Springs, Coedkernew,
Newport, NP10 8FZ

[redacted]

Dear [redacted]

Thank you for contacting us regarding Wales & West Utilities equipment at the above site.

According to our mains records Wales & West Utilities has no apparatus in the area of your enquiry. However Gas pipes owned by other GT's and also privately owned may be present in this area. Information with regard to such pipes should be obtained from the owners.

Safe digging practices, in accordance with HS(G)47, Avoiding Danger from underground services must be used to verify and establish the actual position of mains, pipes, services and other apparatus on site before any mechanical plant is used. It is your responsibility to ensure that this information is provided to all persons (either direct labour or contractors) working for you on or near gas apparatus. Safe working procedures should be defined and practiced.

If you require advice in connection with your proposals please contact the relevant number below.

Yours sincerely,
WWU Dig Team

Gas Emergency Number:
In an emergency call 0800 111 999, 24 hours a day.

Mapping Enquiries:
If you have an enquiry relating to this letter or the attached map plan, please contact us using the following information:

Telephone	02920 278912
Email	dig@wwutilities.co.uk

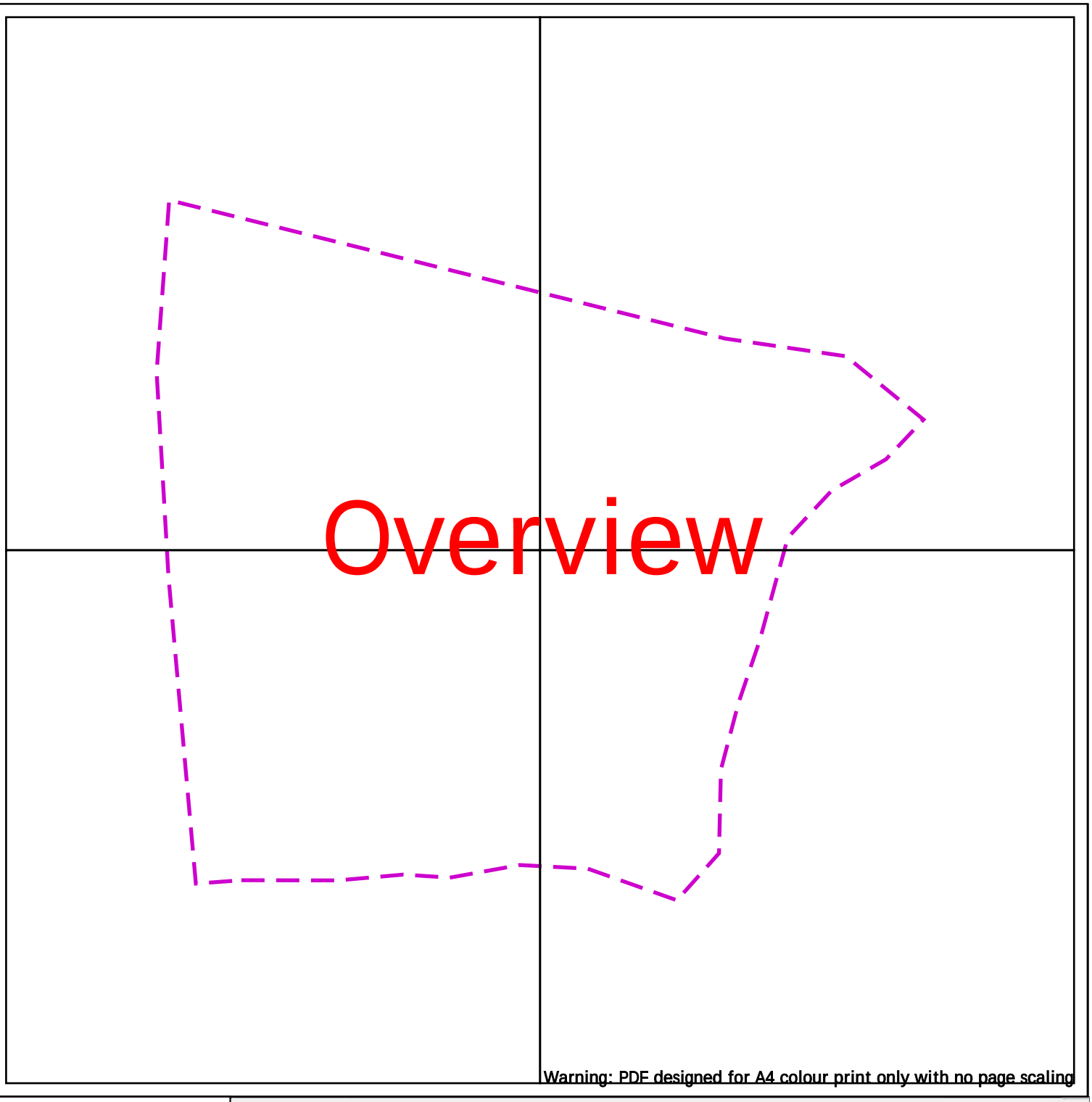
General Enquiries:
If you have a general enquiry, please call us on the following number

All areas	0800 912 29 99

LinesearchbeforeUdig:
If you have an enquiry relating to the use of the LinesearchbeforeUdig website please contact LinesearchbeforeUdig using the following information:

Telephone	0845 437 7365
Email	enquiries@linesearchbeforeudig.co.uk
Website	www.linesearchbeforeudig.co.uk

Safety Document: http://www.wwutilities.co.uk/services/dial-before-you-dig/can-you-dig-it/



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WALES&WEST UTILITIES

Contact Us
Mapping Enquiries:
All areas 02920 278 912
General Enquiries:
All areas 0800 912 2999

Dig Sites Area: Line:

- Low Pressure (LP) 21mbar – 75mbar
- Medium Pressure (MP) 350mbar – 2bar
- Intermediate Pressure (IP) 2bar – 7bar
- High Pressure (HP) >7bar

- Change of Diameter
- End Cap
- Depth of cover
- Line/Fire Valve
- Governor Station

[redacted]

IMPORTANT NOTICES

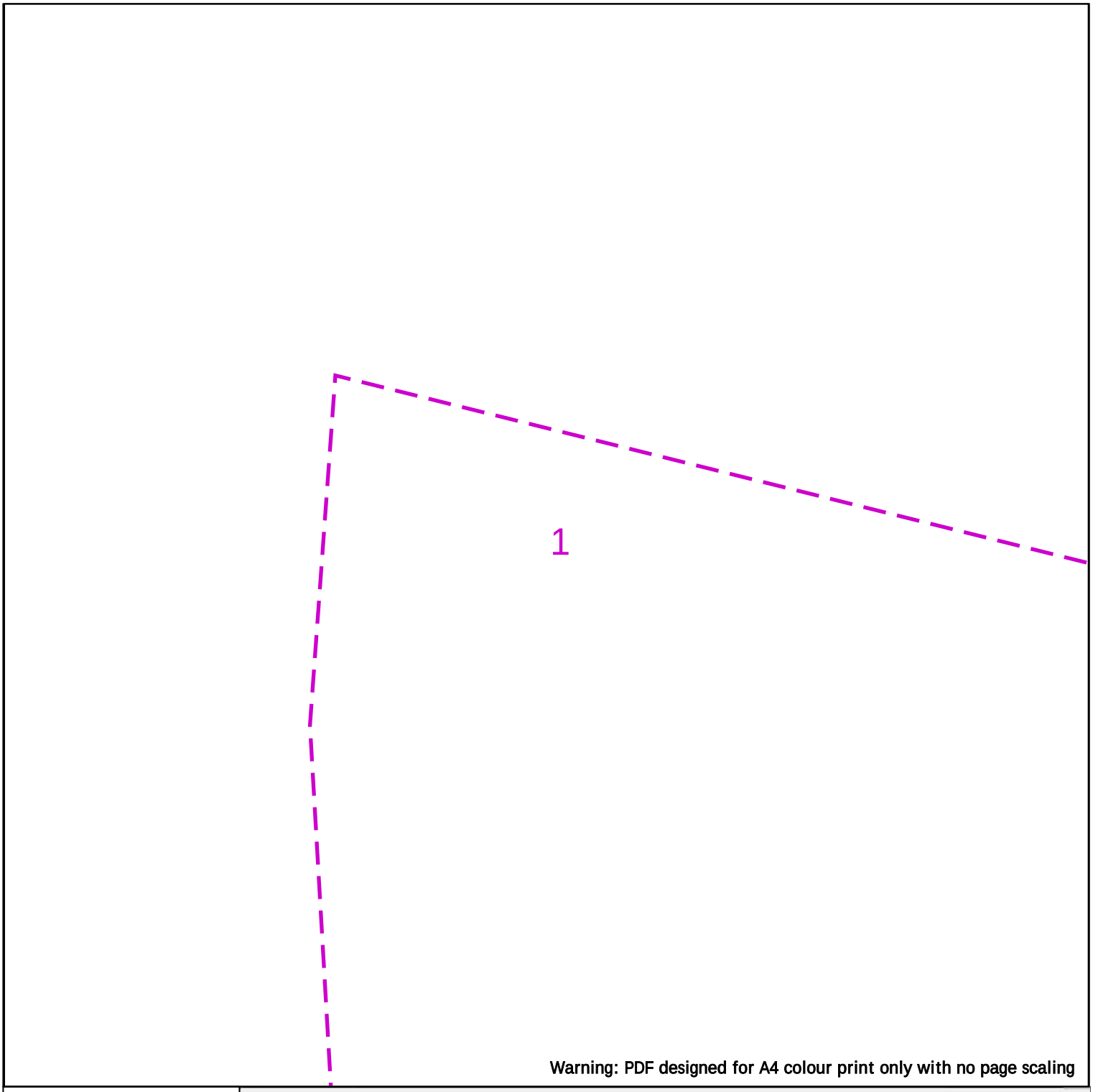
- This information is given as a guide only and its accuracy cannot be guaranteed
- The plan only shows those pipes owned by Wales & West Utilities (WWU) as its role as a licensed Gas Transporter
- Service pipes, valves, syphons, stub connections etc. may not be shown but their presence should be anticipated
- You must use safe digging practices in accordance with HS(G)47 to establish the actual position of mains, services and other apparatus before any mechanical excavation is used
- It is your responsibility to ensure this information is provided to all persons working near our plant
- If in doubt call the WWU dig team on 02920 27891

Report damage immediately – KEEP EVERYONE AWAY FROM THE AREA
0800 111 999

Smell gas? Call the Gas Emergency Service on 0800 111 999.
Dial before you dig
We need 10 days' notice
Dial Call 029 2027 8912 before you start work.
Investigate Before you dig, make sure you know what's below.
Go ahead Done your research? Now you can dig safely.

Scale: 1:2563 (When plotted at A4)

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WALES&WEST UTILITIES

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General Enquiries:
All areas 0800 912 2999

100m

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[redacted]

IMPORTANT NOTICES

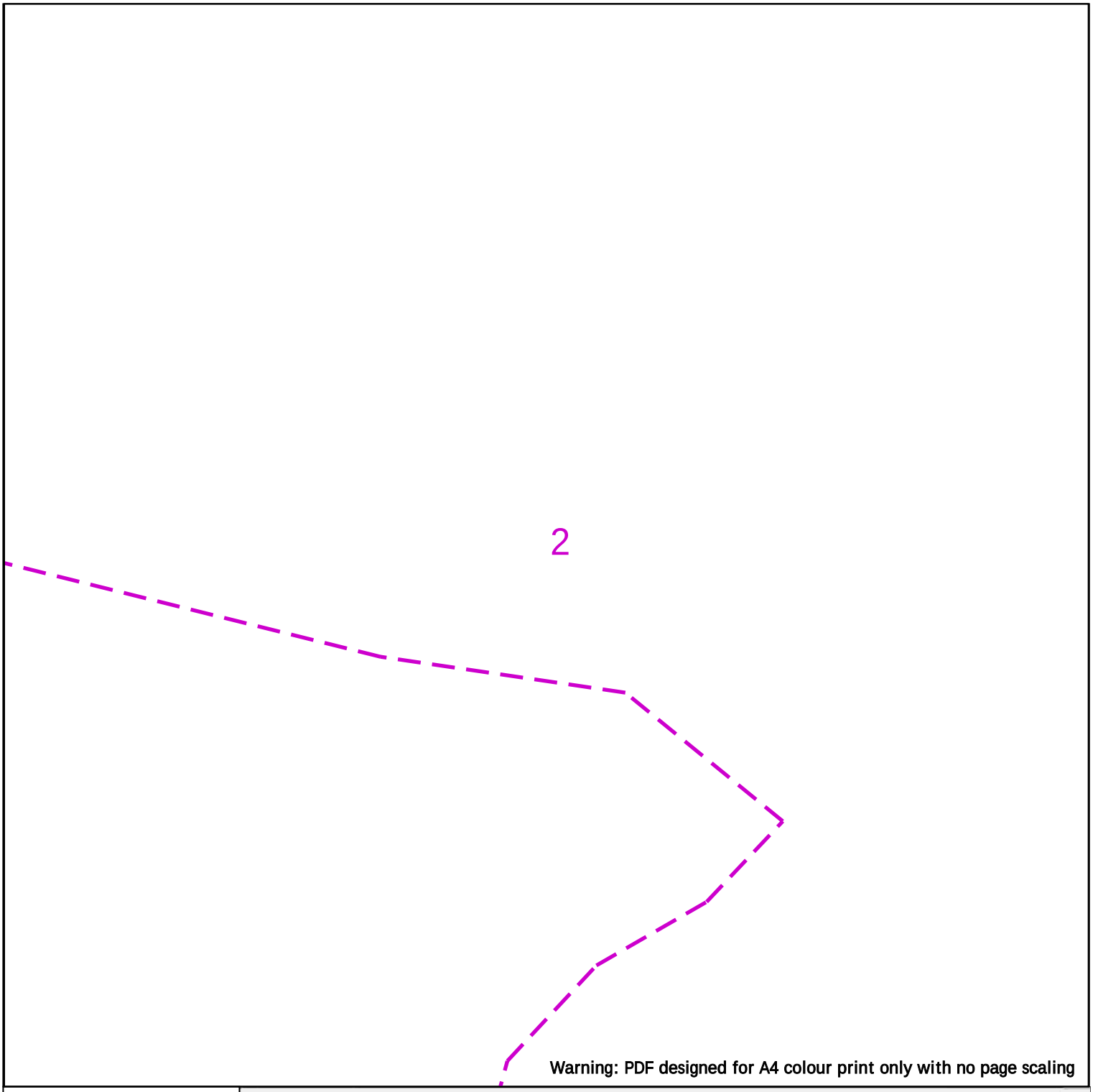
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IMPORTANT NOTICES

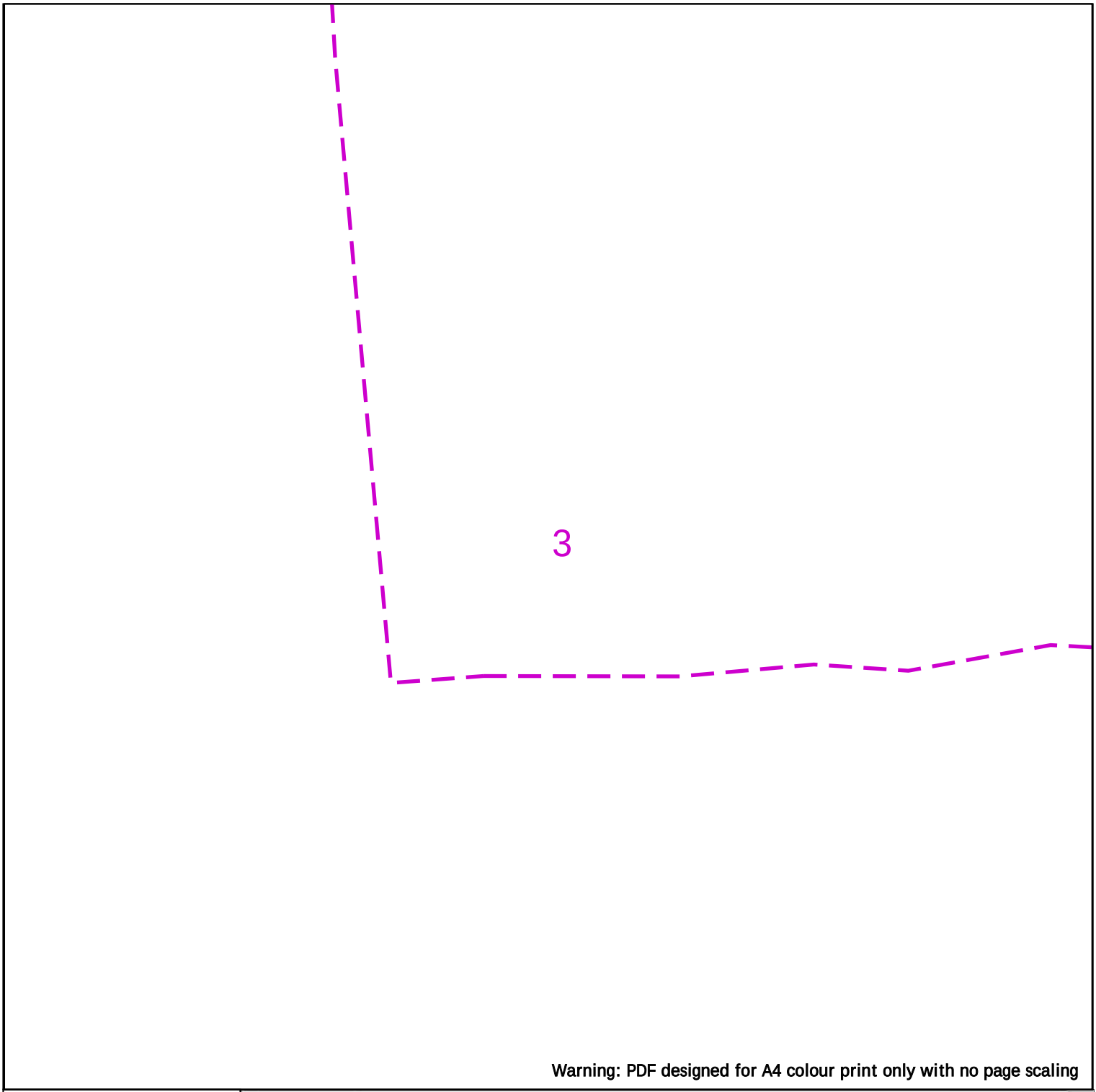
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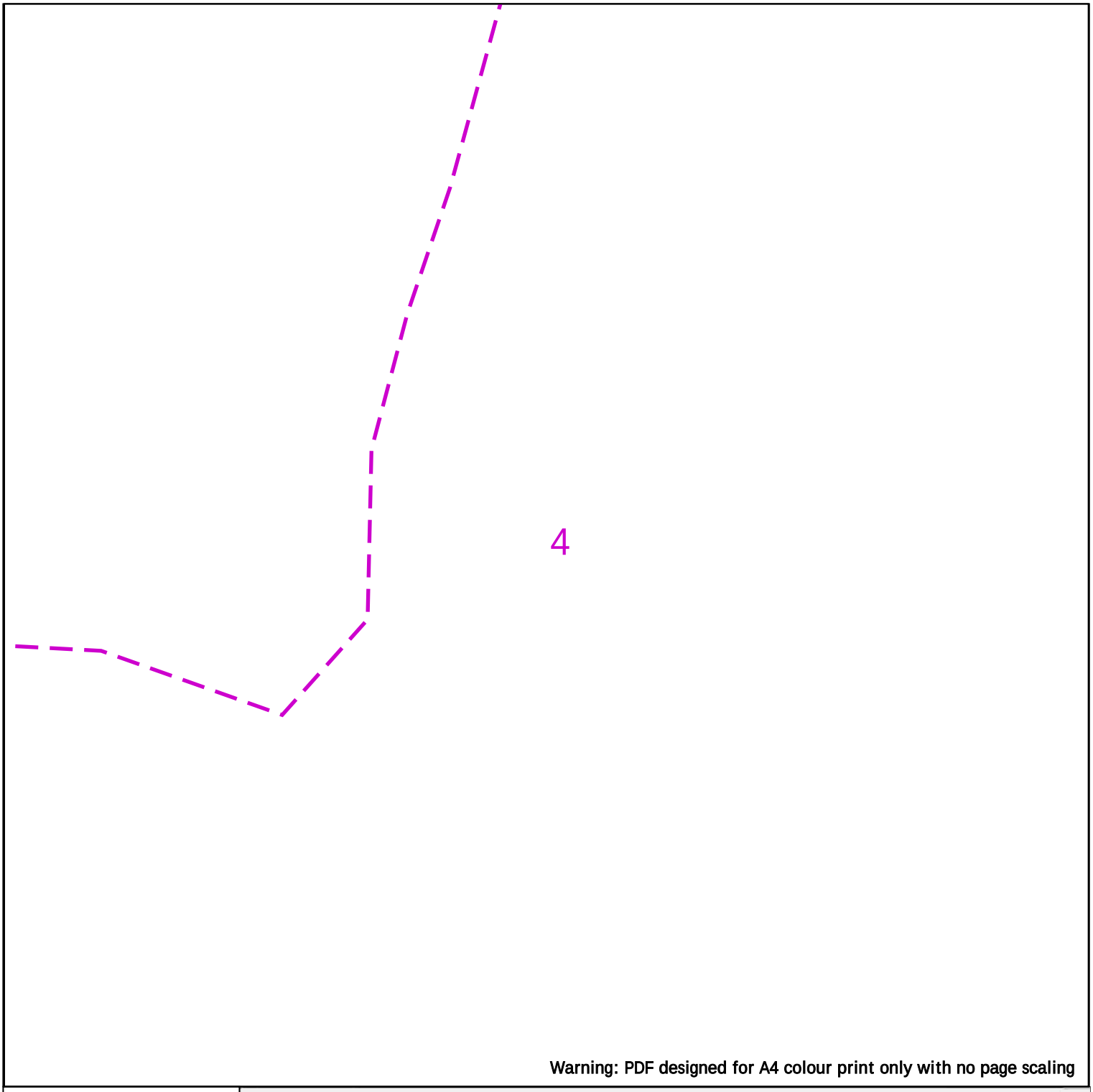
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Consumer Protection

Important Consumer Protection Information

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Landmark adheres to the Conveyancing Information Executive (CIE) standards.

The Standards:

- Conveyancing Information Executive Members shall act in a professional and honest manner at all times in line with the Conveyancing Information Executive Standards and carry out the delivery of the Search with integrity and due care and skill.
- Compliance with the Conveyancing Information Executive Standards will be a condition within the Conveyancing Information Executive Member's Terms and Conditions.
- Conveyancing Information Executive Members will promote the benefits of and deliver the Search to the agreed standards and in the best interests of the customer and associated parties.
- The standards can be seen here: http://www.conveyinfoexec.com

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If you have a query or complaint about your search, you should raise it directly with the search firm, and if appropriate ask for any complaint to be considered under their formal internal complaints procedure. If you remain dissatisfied with the firm's final response, after your complaint has been formally considered, or if the firm has exceeded the response timescales, you may refer your complaint for consideration under The Property Ombudsman scheme (TPOs). The Ombudsman can award up to £5,000 to you if the Ombudsman finds that you have suffered actual financial loss and/or aggravation, distress or inconvenience as a result of your search provider failing to keep to the Standards.

Please note that all queries or complaints regarding your search should be directed to your search provider in the first instance, not to TPO.

TPOs Contact Details:

The Property Ombudsman scheme
Milford House
43-55 Milford Street
Salisbury
Wiltshire SP1 2BP

Tel: 01722 333306
Fax: 01722 332296
Website: www.tpos.co.uk
Email: admin@tpos.co.uk

Consumer Protection

Landmark Complaints Procedure

If you want to make a complaint to Landmark, we will:

- Acknowledge it within 5 working days of receipt
- Normally deal with it fully and provide a final response, in writing, within 20 working days of receipt
- Keep you informed by letter, telephone or e-mail, as you prefer, if we need more time
- Provide a final response, in writing, at the latest within 40 working days of receipt
- Liaise, at your request, with anyone acting formally on your behalf

Complaints should be sent to:

Customer Relationships Manager
Landmark Information
Imperium
Imperial Way
Reading
RG2 0TD
Tel: 0844 844 9966
Email: helpdesk@landmark.co.uk
Fax: 0844 844 9980

If you are not satisfied with our final response, or if we exceed the response timescales, you may refer the complaint to The Property Ombudsman scheme (TPOs):
Tel: 01722 333306,
Email: admin@tpos.co.uk

We will co-operate fully with the Ombudsman during an investigation and comply with his final decision.