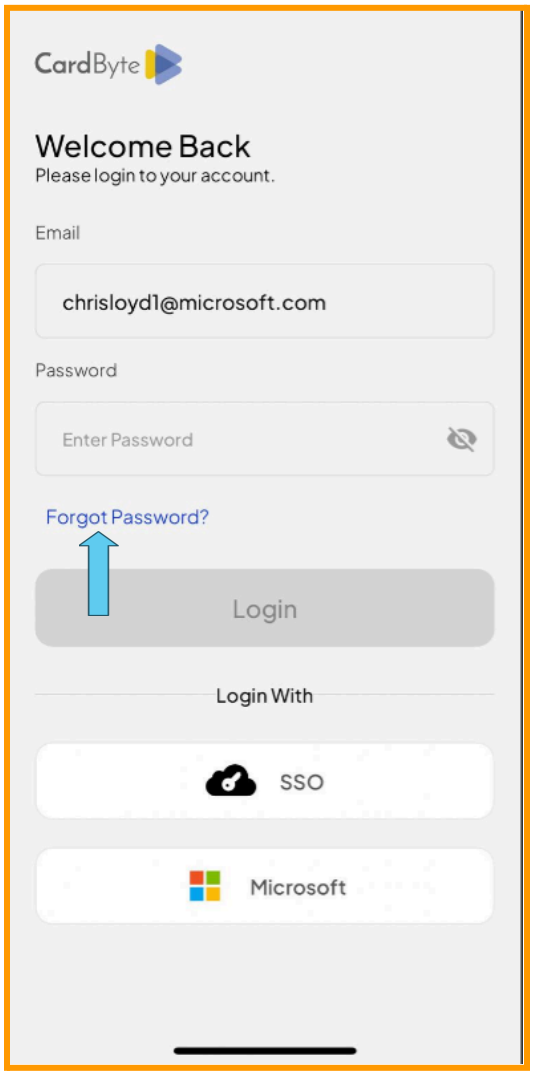
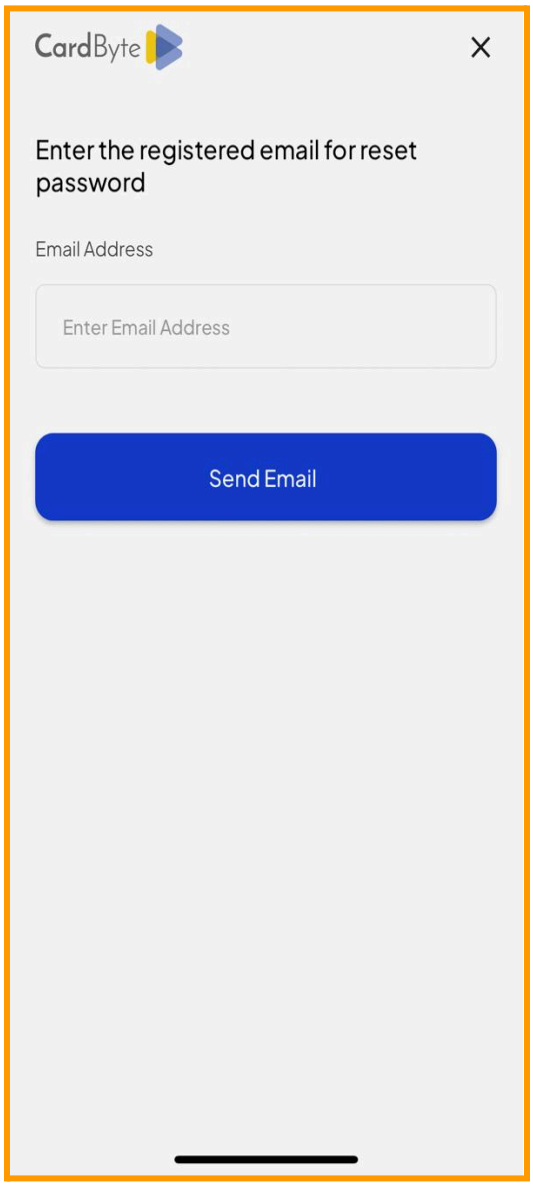
How to Retrieve a Forgotten Password in the CardByte Mobile App

If you've forgotten your password while trying to log in, on the mobile app, follow these simple steps to reset it:
For Android App, click on the link below:
https://play.google.com/store/apps/details?id=ai.cardbyte.enterprise
For Apple users, click on the link below:
https://apps.apple.com/in/app/cardbyte-enterprise/id1670373750

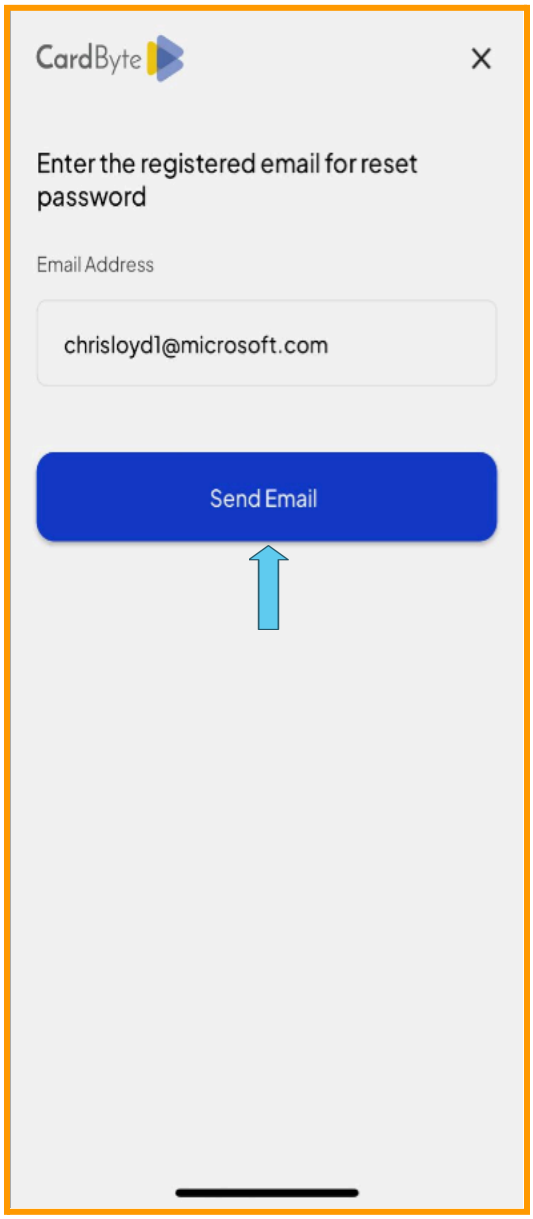
- Click "**Forgot Password**" located below the password field on the login screen.



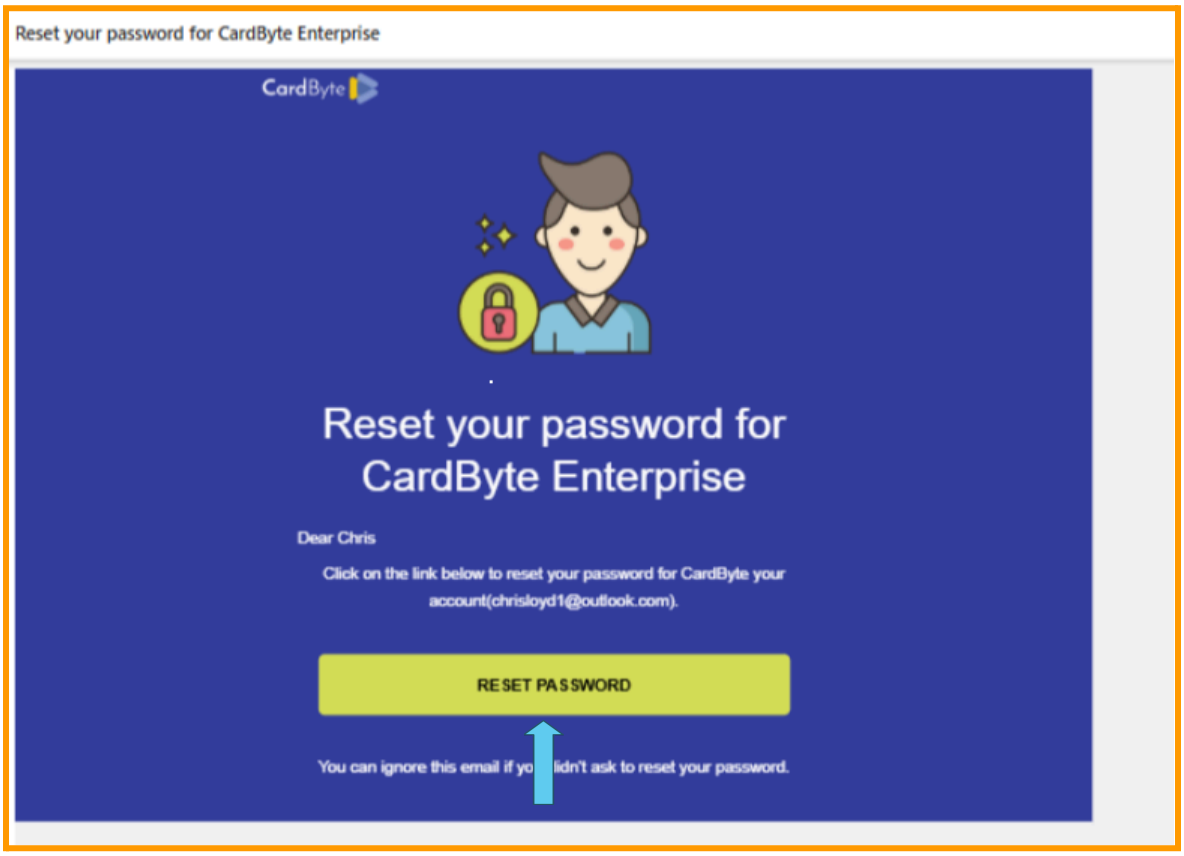
- You will be redirected to the password recovery page.

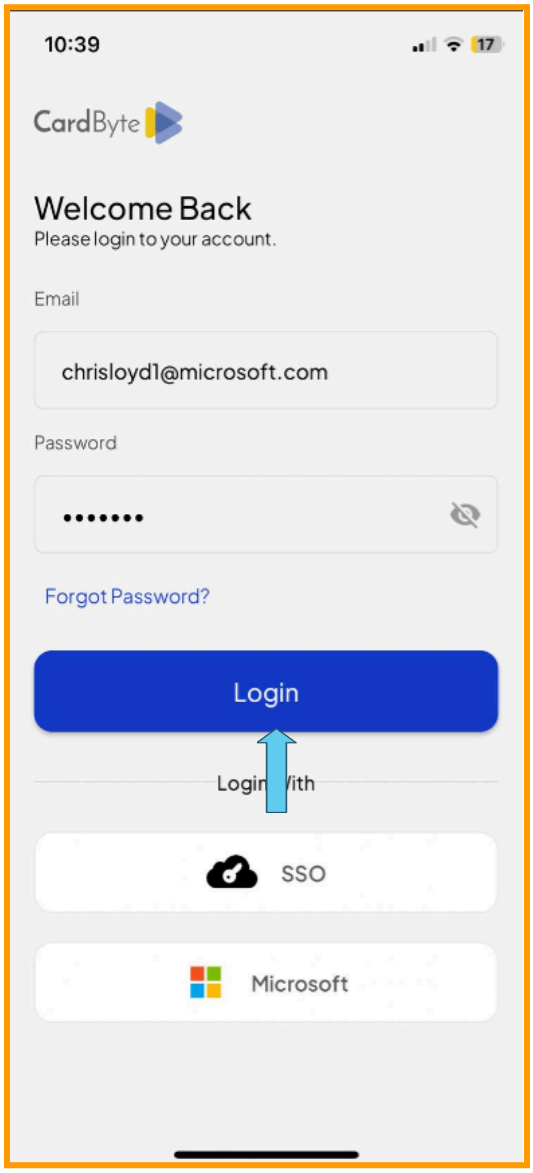


- Type in your registered email ID.
- Click **Send Email** to receive a password reset link.



- You will receive an email from CardByte (no-reply@cardbyte.ai) to reset your password.
- Open the email and click on the Reset Password button.



- You will be redirected to the CardByte password reset page.
- Enter the new password and confirm it.
- Your password must contain:
- *At least 8 characters*
- *Uppercase and lowercase letters*
- *At least one number*
- *At least one special character (@, #, $, etc.)*

- Return to the CardByte login page.
- Enter your registered email ID and new password.
- Click Login to access your account successfully.