



Singapore College
of Insurance

Intermediate Level

Claims Recoveries: Eliminating Claims Leakage

[Register Now](#)



20 May 2026



3 CPD hours



2.00 p.m. to 5.00 p.m.



Virtual Instructor Led Training



This virtual half-day programme enables participants to understand and address claims leakage by gaining a detailed understanding of hard leakage and soft leakage. This 3-hour interactive seminar provides vital pointers in reducing and eliminating leakage by maximising claims recoveries in a cost-effective way. Participants will gain a useful insight into maximising claims recoveries through subrogation, contribution and salvage. They will learn how claims recoveries are made proactively to the benefit of an insurance organisation's balance sheet. Finally the programme explains in detail how insurance organisations can put in place a successful leakage reduction and elimination programme.



Target Audience

CEOs, COOs, Compliance, Actuaries, Auditors, Heads of Claims, all Claims personnel, Underwriters, insurers, reinsurers, brokers, MGAs, Lloyd's Managing Agents, lawyers, loss adjusters and other suppliers of services to insurance organisations.



Key Learning Outcomes

At the end of the programme, participants should be able to:

- Understand hard leakage and soft leakage.
- Know how to maximise claims recoveries.
- Understand how to identify recovery opportunities through subrogation, contribution and salvage.
- Know how to put a leakage reduction and elimination programme in place.

Programme Outline

- Claims recoveries
- Hard leakage
- Soft leakage
- Recovery opportunities: subrogation, contribution and salvage
- Implementing a leakage reduction and elimination programme



Programme Fee

S\$218.00 (inclusive of 9% GST)

Participants who register at least two months prior to the course commencement date will be entitled to a 10% Early Bird Discount.

A 10% Group Discount is also applicable for organisations registering a minimum of three participants.

Please note that the Early Bird and Group Discounts are not cumulative.

Programme Leader

Mr. Ed Gooda

Ed Gooda FCII SIRM is an eminent Claims Expert with over 35 years of Claims Management in the Lloyd's and London market.

