



Singapore College
of Insurance

Intermediate Level

Property Damage & Business Interruption Claims

Register Now



30–31 July 2026



14 CPD hours



9.00 a.m. – 5.00 p.m.



Singapore College of Insurance (SCI)



Claims service is of the utmost importance to every policyholder and insurance/risk manager.

This 2-day programme provides an insight into the management of Property and Business Interruption claims with an examination of the respective roles of insurers, brokers, loss adjusters, forensic accountants, forensic scientists, lawyers, and other consultants. Guest speakers from these claims specialists will also share their knowledge and experience enabling participants to have a varied perspective of such claims.

Through the use of claims examples via interactive sessions, participants will acquire a practical knowledge of technical claim principles.



Target Audience

Underwriters and Claims Practitioners in Insurance and Reinsurance companies; as well as Insurance and Reinsurance Brokers, with more than 4 years of work experience in dealing with Property and Business Interruption claims.



Key Learning Outcomes

At the end of the programme, participants should be able to:

- Understand the role of the key players involved in the claim process.
- Understand policy wordings in relation to the basis of property damage claim settlements.
- Understand how a BI loss calculation is derived.
- Understand how policy clauses and conditions affect a loss or claim settlement.

Programme Outline

- Claims process and the role of Loss Adjusters, Brokers, Agents and Insurers in property claims.
- Interpretation and application of common policy conditions, exclusions, endorsements and clauses in Fire and Industrial All Risks policies.
- Claim investigation and adjustment.
- Common practical issues in the adjustment of building, stock, plant and machinery claims.
- Business Interruption: policy coverage & policy specifications.
- How BI claims are calculated and adjusted.
- Considerations in setting the sum insured.
- The importance of Average.
- Examples of BI loss calculation.
- Case scenario: Fire & BI claim (Mock up exercise).



Programme Fee

S\$827.31 (inclusive of 9% GST)

Participants who register by 23 May 2026 will be entitled to a 10% Early Bird Discount.

A 10% Group Discount is also applicable for organisations registering a minimum of three participants.

Please note that the Early Bird and Group Discounts are not cumulative.

Net Course Fee: S\$599.61 (incl. of 9% GST and after 30% FTS funding)

For Singapore Citizens below 40 years old and Singapore Permanent Residents

Net Course Fee: S\$327.31 (incl. of 9% GST and after 70% FTS funding)

For Singapore Citizens aged 40 years old and above

This course is recognised under the Financial Training Scheme (FTS) and is eligible for FTS claims subject to all eligibility criteria being met.

Please note that in no way does this represent an endorsement of the quality of the training provider and course. Participants are advised to assess the suitability of the course and its relevance to his/her business activities or job roles.

The FTS is available to eligible entities based on the prevalent funding eligibility, quantum and caps. FTS provides up to 70% course fee subsidy support for direct training costs subject to a cap of S\$500 per candidate per course subject to all eligibility criteria being met.

Find out more on www.ibf.org.sg.

Programme Leaders

Mr. Chan Hwee Seng & Ms. Nattakarn Prasitsumrit

Chan Hwee Seng began his Loss Adjusting career in 1972. With more than five decades experience in loss adjusting, he has dealt with large numbers of property, liability, construction, fine arts and species insurance claims.

Nattakarn Prasitsumrit has worked on numerous business interruption claims, especially losses arising from the Thailand Floods in October 2011 and litigation cases across the Asia Pacific region. She has presented seminars to industry professionals on business interruption, issues in handling CAT claims, issues surrounding the business interruption sum insured, power generation losses and refinery & petrochemical losses. Nattakarn is an Associate of the Chartered Institute of Management Accountants (CIMA), a Certified Fraud Examiner (CFE) and a Certified Valuation Analyst (CVA).

Singapore College of Insurance

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