



Singapore College
of Insurance

Introductory Level

Freight & Logistics Liability: Risks & Claims Handling

Register for

In Person Session

Or

Virtual Access



16 September 2026



7 CPD hours



9.00 a.m. – 5.00 p.m.
(Singapore Time)



Hybrid Mode
(Singapore College of Insurance / Virtual Mode)



Freight forwarders and/or logistics service providers are often exposed to claims during their business. This one-day programme covers the basic nature of operations in the freight and logistics industry. It addresses the legal cause of actions arising in the freight and logistics industry not to mention the related ground challenges. The main focus of the programme is on how insurance claims handlers could best assist freight and logistics liability policyholders to handle such legal claims and provide a value-added service.



Target Audience

- General liability and marine claims handlers of insurers and reinsurers with at least one year of claims handling experience.
- Insurance brokers and reinsurer brokers with at least one year's experience in handling freight and/or logistics liability claims.
- Loss adjusters or in-house claims handlers with at least one year of claims handling experience.
- General liability and marine underwriters, brokers, marine surveyors, and risk managers who wish to strengthen their foundation in liability insurance in bailment, freight and logistics contracts, warehouseman's liability and international carriage conventions relating to cargo.



Key Learning Outcomes

By the end of this programme, participants will be able to:

- Know the difference between the legal role of the freight forwarder as an agent and that as a Principal.
- Understand the liability risk exposure of the freight forwarder and logistics service provider and the sources giving rise to such liability i.e. tort, bailment, contract and breach of statutory laws.
- Understand the common terms and provisions of standard trading conditions and bills of lading which affect the liability of the freight forwarder or logistics service provider.
- Explain the functions of the bill of lading and other transport documents.
- Know the law on the Carriage of Goods by Sea (Hague/Hague-Visby Rules and) the Carriage by Air (Montreal Convention), particularly applicable to the carrier.
- Understand the responsibilities of the multimodal transport operator and how the international carriage conventions apply to it.
- Know the 'Dos' and 'Don'ts' of handling a liability claim.
- Know loss evidence and how to deal with the claim against the freight forwarder or logistics service provider.
- Explain the various insurance coverages applicable to the freight forwarder and the logistics service provider.

Programme Topics

- Nature and background of the role of the freight forwarder
- The duties and responsibilities of the bailee at law
- The risks exposures of the freight forwarder and the logistics service provider
- Standard trading conditions and practice
- Bill of lading and other transport documents
- The duties and responsibilities of the carrier under international carriage conventions
- Handling freight liability claims
- Proving value added claims service to the insured
- The types of coverage required for a freight forwarder or logistics service provider



Assessment & Certification

20 Multiple Choice
Questions (Open Book)

1 hour

55% Passing Mark

SCI Certificate of Completion in Freight & Logistics Liability Insurance



Programme Fee

In Person Session

S\$414.20 (inclusive of 9% GST)

Net Course Fee*: S\$224.20 (incl. of 9% GST and after 50% MCF funding)

for Singapore Citizens and Singapore Permanent Residents

*Eligible participants are required to pay the net course fee only upon registration.
Please click [here](#) for information on the MCF Training Grant.

Virtual Mode

Singapore-based Participant: S\$310.65 (inclusive of 9% GST)

Overseas-based Participant: S\$285.00

A 10% Group Discount is also applicable for organisations registering a minimum of three participants.

Programme Leader

Mr. Dan Yeo

Dan Yeo is a seasoned multi-disciplinary claims practitioner with wide industry experience, having previously worked as Regional Marine Claims Manager for multinational insurers, Head of Claims in a large Japanese insurer, a Marine Underwriter for an international Reinsurer. He also had a short stint as an Insurance Broker. He has more than 30 years of claims, loss adjusting and marine adjusting experience in the APAC region.

With a deep passion for empowering the next generation of insurance professionals in the region, he founded Navigating Asia Pte Ltd, a training consultancy company to impart his in-depth knowledge and share his valuable experience in general insurance.

