



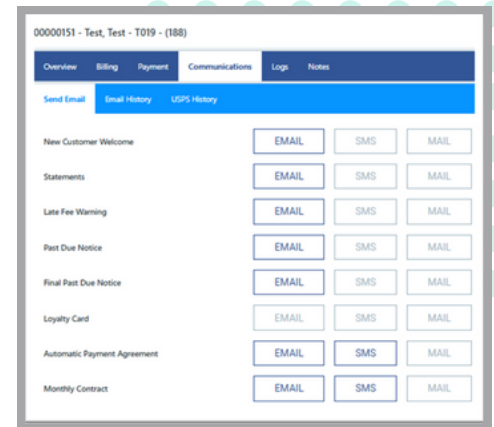
Communications

Mobile & Email Communication Features

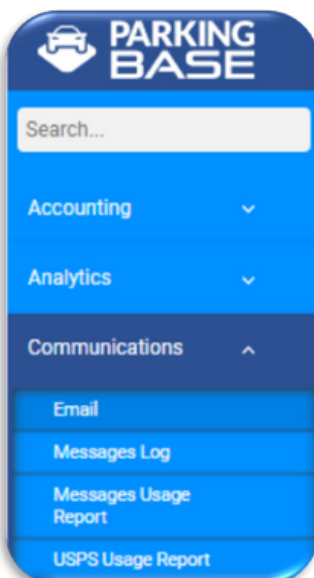
LOCATION & GROUP LEVEL COMMUNICATIONS

Permit Manager simplifies communications, allowing you to quickly notify all active accounts at a specific location or group of locations via:

- **Email**
- **SMS**
- **USPS**



Easily share updates on maintenance, weather closures, and other issues, customize emails with images, and choose a specific "Reply to" email address for professional communication.



INDIVIDUAL COMMUNICATIONS

In addition to location-level notifications, you can contact individual customers via email, SMS, or USPS about past-due accounts, expired contracts, or payment agreements.

These reminders are stored in the customer's Pending Tasks and guide them through the automated process of completing and storing their agreements.

