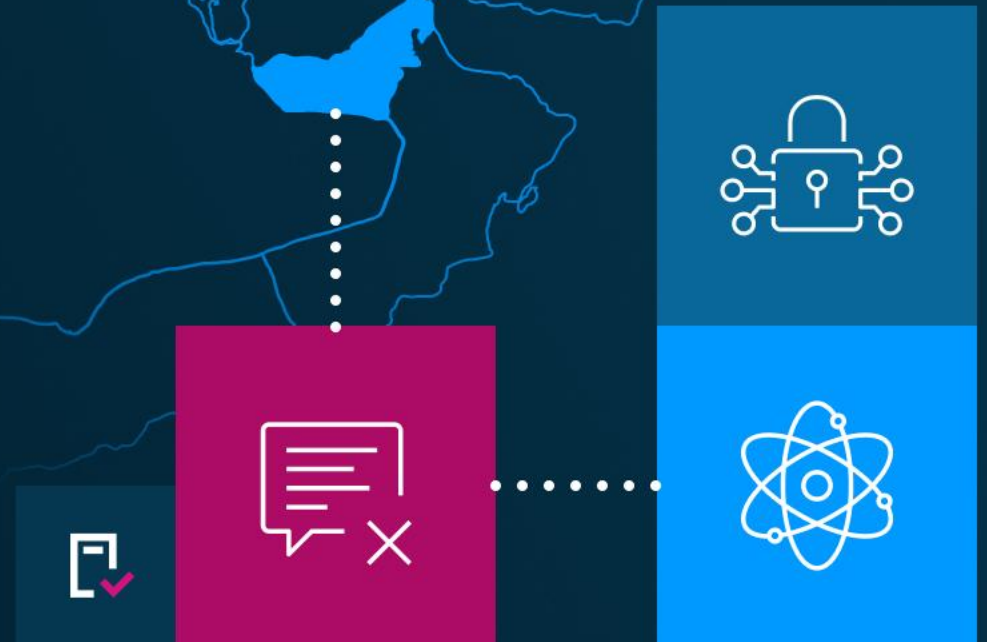




RESPONDING TO CBUAE:

How to get rid of SMS OTP by 2026

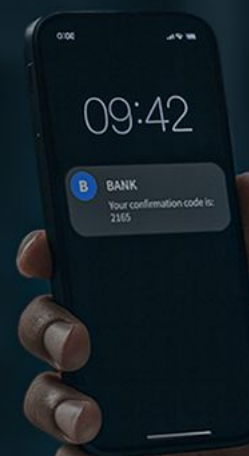


WHAT WILL WE TALK ABOUT?

- **CBUAE Mandate: The Shift Towards Modern Authentication**
- **Why SMS OTP Is Failing**
- **Mobile-First Authentication: What It Looks Like**
- **Going Beyond: Quantum-Safe and Password-less Future**
- **What to Look for in a Secure Mobile Authentication Platform**
- **Implementation Roadmap: A Smooth Transition for UAE Banks & Fintechs**
- **What sets Wultra apart**
- **Q&A**

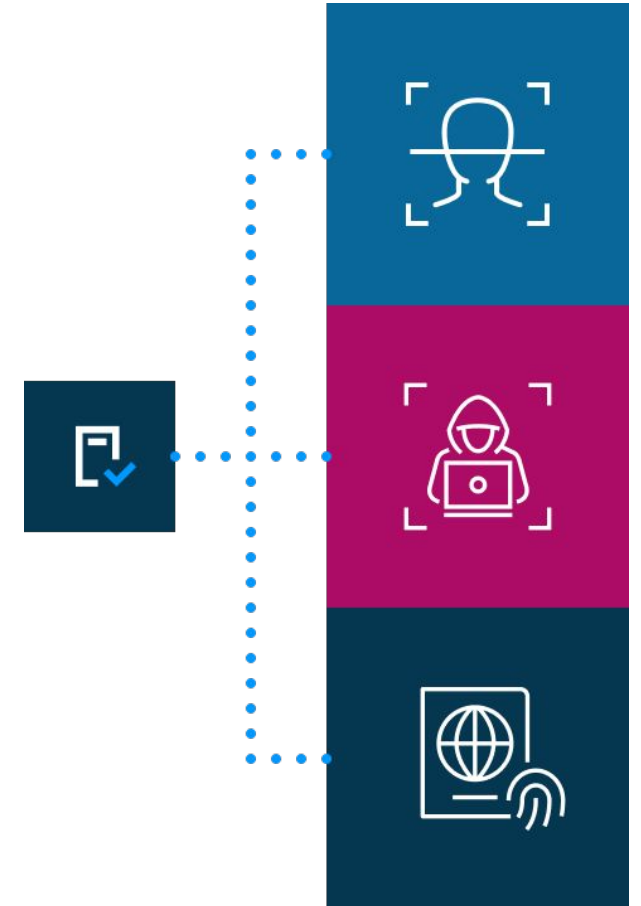
CBUAE MANDATE IS HERE, OTP DEPRECATION IS NOT OPTIONAL

- **Time is short – compliance deadlines are fast approaching**
- **Many banks are asking: what comes next?**
- **This webinar will give you: clarity, options, and a roadmap**



NEW AUTHENTICATION STANDARDS

- **Risk-based, robust methods**
- Banks are required to implement strong, adaptive authentication, including:
 - a) **Strong MFA leveraging Biometric - facial recognition** (e.g., Emirates Face Recognition)
 - b) **Advanced fraud monitoring** and session suspension on suspicious activity
- **Integration with national identity**
- Solutions must integrate with UAE Pass, Emirates ID, soft tokens, and biometrics
 - **Emirates ID** = Physical identity + smart chip
 - **UAE Pass** = Digital/mobile identity + login/auth/signing platform



01

WHY SMS OTP IS FAILING?



WHERE OTP IS USED

TODAY

- Online banking logins
- Transaction Approvals
- Ecommerce Payments
- Recovery/ Resets

WHY IS OTP FAILING?

- Easily intercepted
- Poor User Experience
- Expensive to maintain
- Not compliant with strong MFA requirements

MANDATE TAKEAWAY

- OTP No longer secure
- Banks must transition to stronger authentication standards

MOBILE-FIRST AUTHENTICATION

Using a mobile app to log in and sign transactions in any digital channel using cryptography.

MULTI-FACTOR AUTHENTICATION

1ST FACTOR



Possession

Registered mobile device

2ND FACTOR



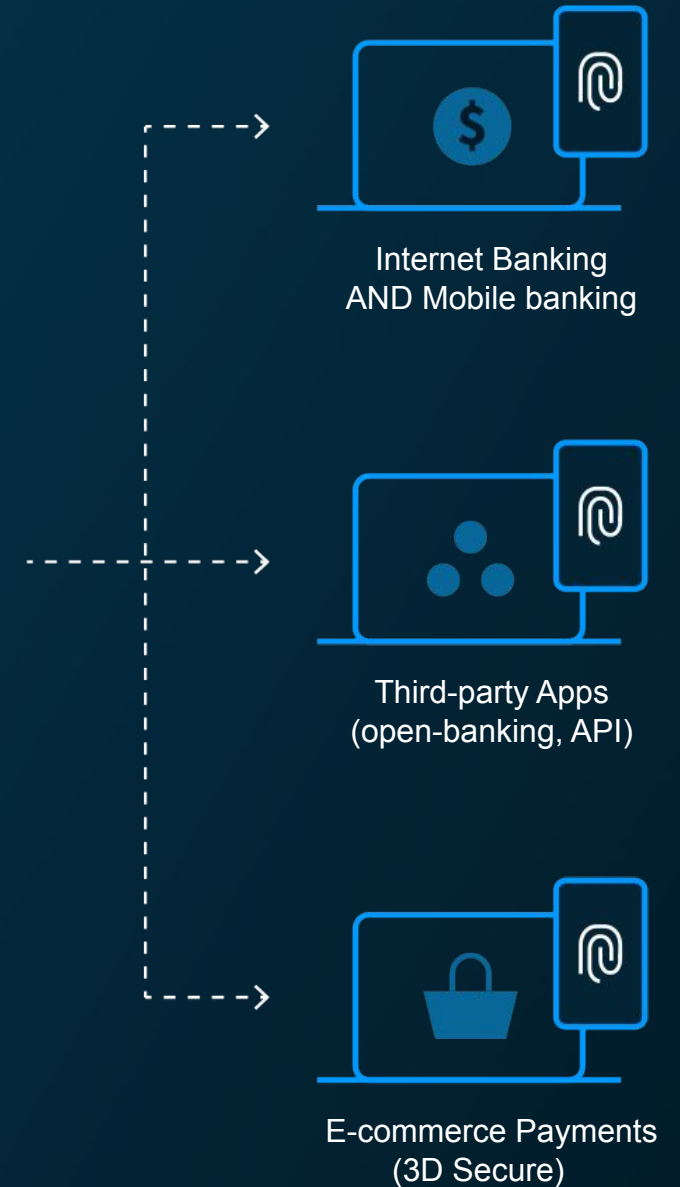
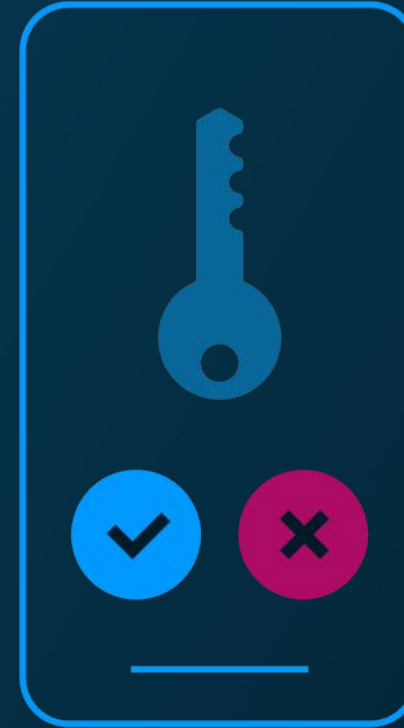
Knowledge

PIN code or password



Inherence

Device biometrics (Face ID, Touch ID)



02

GOING BEYOND — QUANTUM-SAFE AND PASSWORD-LESS FUTURE



THE CHALLENGES AHEAD



Cyber threats evolving faster than ever



Deepfakes & social engineering on the rise



Quantum computing risks looming over encryption



WHAT'S NEXT IN AUTHENTICATION



Passwordless login
(FIDO2, passkeys)



**Quantum-safe
cryptography**
(post-quantum algorithms)



**Cross-platform
authentication standards**



**In-app protection
and zero-trust by default**

Wultra is mentioned as the **only vendor to be recognized as a Sample Vendor** in the post-quantum authentication category.

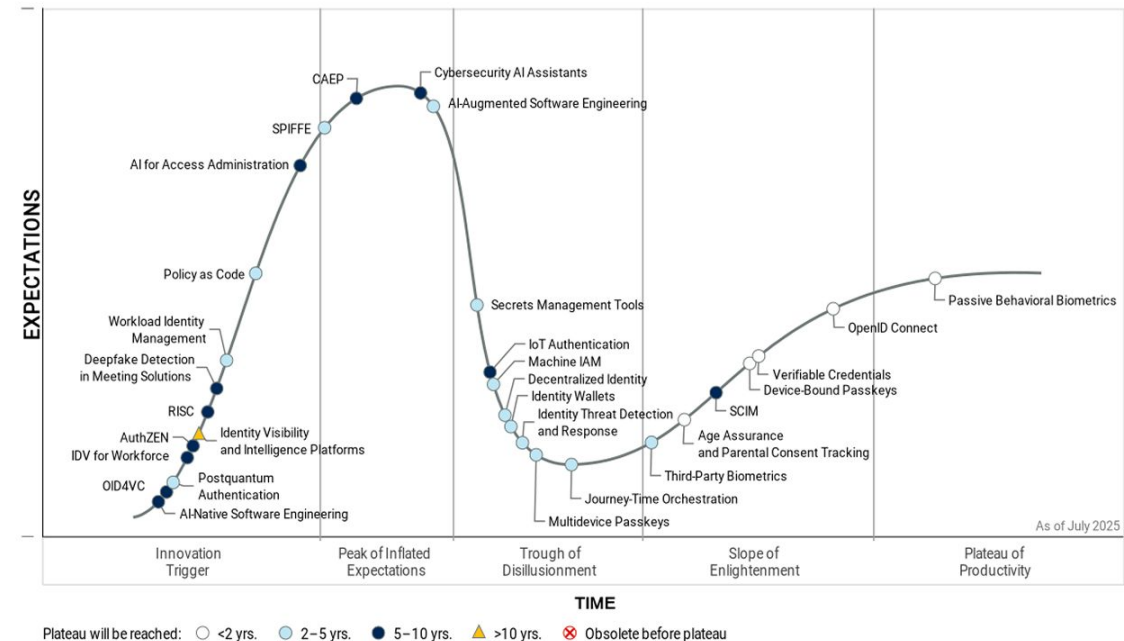


Download the report for free

Gartner, Hype Cycle for Digital Identity, 2025, published on 14 July 2025, By Nayara Sangiorgio, Nathan Harris.

HYPE CYCLE FOR DIGITAL IDENTITY 2025

Post-quantum authentication mentioned for the first time on the Gartner® Hype Cycle™ for Digital Identity, 2025.



03

WHAT TO LOOK FOR IN A SECURE MOBILE AUTHENTICATION PLATFORM



ADVANCED FEATURES YOU SHOULD LOOK FOR

POST-QUANTUM CRYPTOGRAPHY

We use modern cryptographic algorithms designed to withstand quantum attacks.

PUSH NOTIFICATIONS

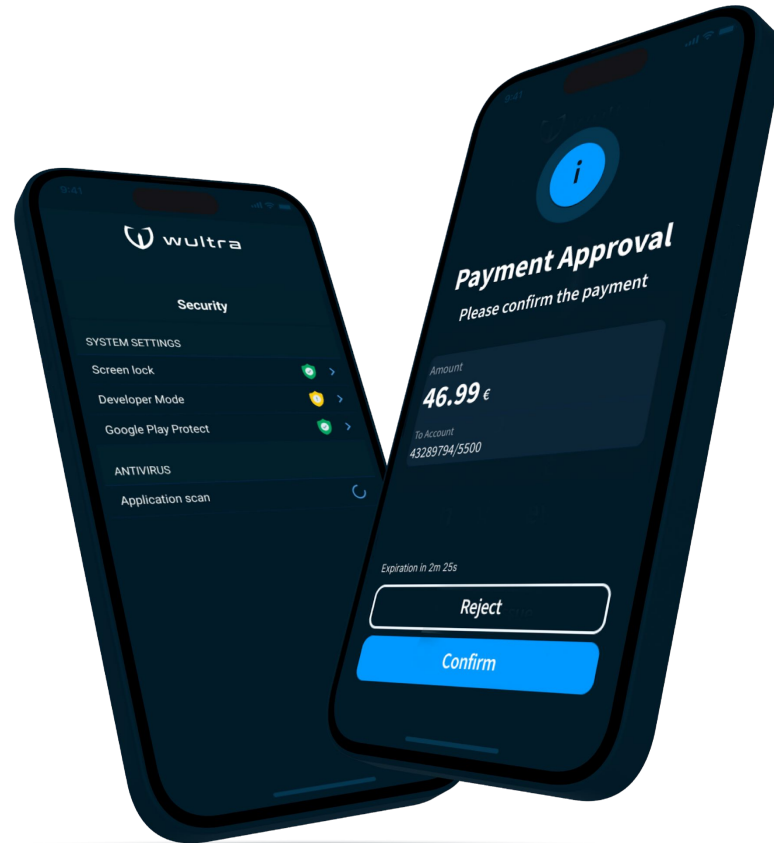
One tap to confirm - top UX and no more mistakes due to rewriting codes.

PROXIMITY-BASED SECURITY

Use Bluetooth or QR codes to ensure devices' proximity during authentication.

FACE ID / TOUCH ID SUPPORT

Easily log in and approve payments with facial biometrics or a fingerprint scan.



SOCIAL ATTACK PREVENTION

Analyze customer's context and prevent damage caused by possible deception.

LOGIN WITH QR CODE

Blazing fast authentication initiated with the standard phone camera.

WHAT YOU SEE IS WHAT YOU SIGN

Ensures security, transparency and trust in every transaction thanks to dynamic linking.

SECURE PIN CODE

Enforce a strong PIN and don't leave a trace of it in memory.

POST-QUANTUM AUTHENTICATION

Future-proofed cryptography to protect customers from the quantum threats.

HYBRID SCHEME



EC + CRYSTALS

Trusted algorithms + future proof

CRYSTALS



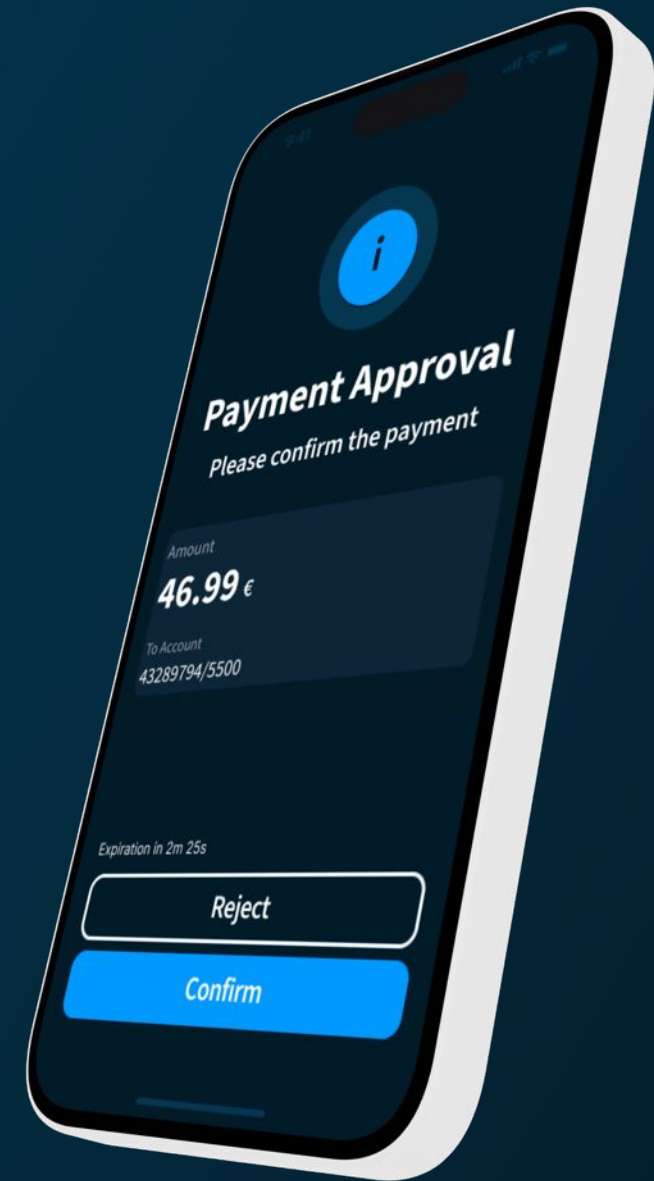
ML-KEM (KYBER)

KEM, establishes key for AES-256.



ML-DSA (DILITHIUM)

Digital signatures.



05

IMPLEMENTATION ROADMAP



MIGRATION

Do your users use mobile application?



ACTIVE USERS OF MOBILE APP

ACTIVATION OPTION

- Seamless activation with **existing credentials**



USERS WITHOUT MOBILE APP / FORGOT CREDENTIALS

ACTIVATION OPTIONS

- **Digital onboarding** (trusted photo ID documents or previously enrolled biometric data are required)
- Activation via **web app**
- **Branch**
- **Activation code** is delivered by post, email, SMS (risk of phishing attack!)

EASY MIGRATION – SMS TO MOBILE APP



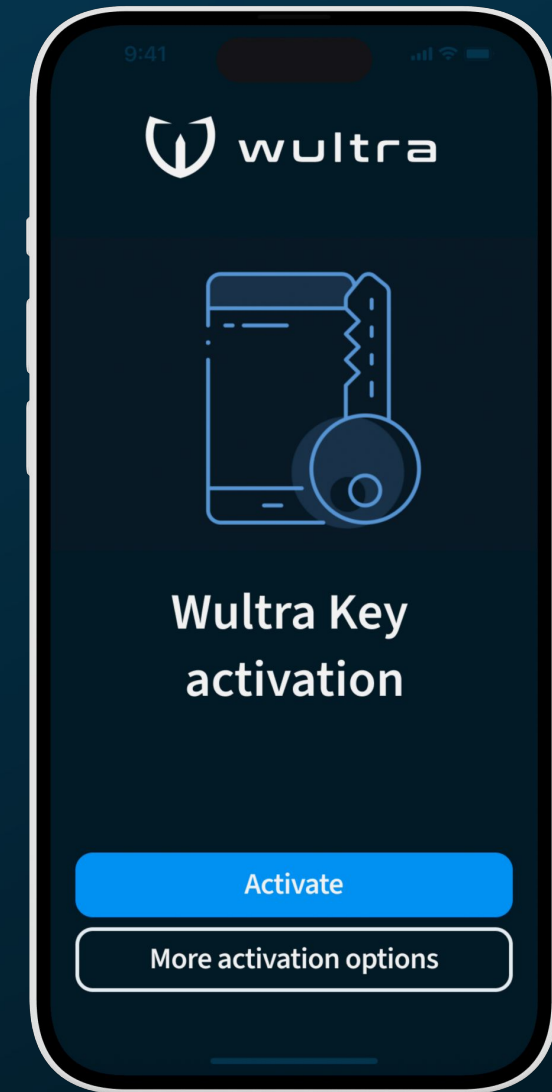
Seamless migration for current app users



Create one-time **tutorial pathway** in the web and application



Offer as many **channels** as you can securely afford



CUSTOMERS WITH THE CURRENT APP

**Download
and Install
the App**

Log In

Log in to the app
with the current
authentication
means.

Receive Notification

Receive an
information about the
new authentication.

Set Up PIN

Set up a new PIN
and activate
biometrics.

**Activation
Successful!**

Activation of the new authentication
element
is seamless from the user's perspective.

04

WHAT SETS WULTRA APART



ABOUT WULTRA

Wultra provides modern,
post-quantum authentication
designed for banks
and fintech companies, ensuring
secure, seamless access to digital

SOURCES

2014

COUNTRIES

22

CUSTOMERS

70+

TEAM

50+



SATISFIED CUSTOMERS WORLDWIDE

COMMERCIAL BANKS AND BANK GROUPS

 Raiffeisen Bank	 ERSTE Digital	 otpbank
 ČSOB	 Yettel Bank	 بيت التمويل الكويتي KFH
 Santander	 MOLDINDCONBANK	 بنك الرياض riyad bank
 MULTITUDE	 VISTA BANK	 Partners bankovní služby

... and more

FINTECH

 globalpayments	 ooredoo
 HexTrust	 fido
 benefit plus	 POSTA SHQIPTARE
 IBISINGOLD [®] we make people independent	 honest

... and more

DIGITAL IDENTITY

 IDnow.
 cz.nic

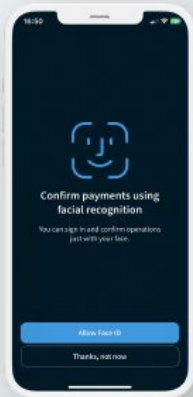


UNIFIED AUTHENTICATION PLATFORM

1. MOBILE-FIRST AUTHENTICATION

MOBILE TOKEN

Standalone App



MOBILE SDK

Plugin for Your App



2. ALTERNATIVE MEANS OF AUTHENTICATION

SECURITY KEY

Hardware token



- PASSKEYS
- Built-in Authentication



POWERAUTH INFRASTRUCTURE

Deployed on-prem or in the cloud (SaaS)

SECURED BY IN-APP PROTECTION

Protect the authentication process
on insecure hardware.



**PROTECTS THE RUNTIME
OF THE APPLICATION**

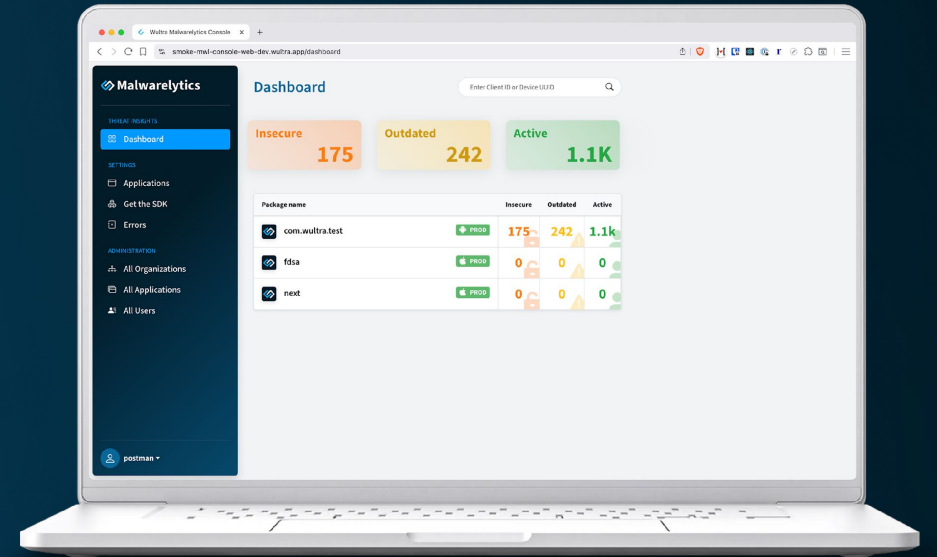


**DETECTS POTENTIAL THREATS
ON THE MOBILE DEVICE**

Warn or block users straight away.
Feed the data to fraud detection systems.

10

**MINUTES
TO INTEGRATE**



06

SUMMARY, Q&A



LET'S KEEP IN TOUCH!



AMAL'S CALENDLY

Scan the QR code
to reserve a 1:1 meeting



THANK YOU!

