



J E T PODIATRY · SOUTHSEA, PORTSMOUTH, UK

19 out of 20 of his patients now arrive with their medical history already in.

How James Tomkins, a UK podiatrist, runs Finger-Ink across a clinic, home visits, and four care homes.

THE CHALLENGE

Before Finger-Ink, James estimated that 30% of his patient-related time was lost to paper-based form admin: running through medical questions on the spot, scanning, uploading, and filing. As a podiatrist who works with sharp blades and treats patients on blood thinners, knowing a patient's medical history before the appointment isn't a convenience, it's a clinical safety requirement. His practice spans three settings (clinic, home visits, four care homes), so anything he set up had to travel with him.

WHAT HE SET UP

Nine to ten Finger-Ink form types covering medical history, procedure consents, GDPR, and data protection, all syncing natively to Cliniko. For care homes, James uses persistent shareable links that nursing staff use for every new resident, completing forms on behalf of patients with limited capacity. For home visits, the link goes out with the appointment confirmation. **Conditional logic keeps each form short for the patient even when James needs detailed information.**

"Finger-Ink saves time, it's very professional, it's easy, adaptable to what you want it to be and present who you are."

— James Tomkins, Owner & Podiatrist, J E T Podiatry

THE RESULTS



30% admin time reclaimed

Previously spent on paper, scanning, and manual filing.



19 out of 20 arrive prepared

Medical history and consents completed before James sees them.



4 care homes covered

Nursing staff submit medical information via persistent form links before James arrives.



1 product, 3 settings

Forms that follow the practitioner across clinic, home visits, and care homes.

AT A GLANCE

DISCIPLINE

Podiatry

LOCATION

Southsea, Portsmouth, United Kingdom

PRACTICE SIZE

Solo practitioner. Shared clinic + home visits + 4 care homes.

PATIENT MANAGEMENT

Cliniko - native sync

PRODUCTS USED

Finger-Ink Forms

CUSTOMER SINCE

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"Even a 104-year-old managed to do it for me."

James Tomkins, on Finger-Ink's accessibility

Practice across more than one setting?

See if Finger-Ink can come with you. Start a free trial. Syncs natively with Cliniko. finger-ink.com

Start a free trial →